Driving Hybrid Multicloud Resilience With Automation

MODERN USERS NEED AUTOMATION

We need to hire/onboard partners to help us with our hybrid multicloud resiliency process. 48%

The processes we have in place are not sufficient for our hybrid multicloud resiliency needs. 35%

We do not have the automation in place to provide adequate resiliency. 35%

COMPANIES ARE TURNING TO AUTOMATION FOR RESILIENCY

The use of automation at every phase of the recovery processes will nearly double in the next two years.

- At every phase of the resiliency process: 33% today, 60% in the next two years
- Only in parts of resiliency process: 49% today, 30% in the next two years
- In no parts of the resiliency process (i.e., the process is completely manual): 18% today, 9% in the next two years

ACHIEVE BUSINESS TARGETS WITH RESILIENCY AUTOMATION

- 71% Improved customer/user experience
- 67% Increased productivity
- 58% Improved compliance management

Methodology

Source: A study conducted by Forrester Consulting on behalf of IBM, December 2019

Base: 372 global enterprise hybrid multicloud decision makers

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