



Watson Health Imaging Technical Support Phone Tree

877.741.5369

If you know your product code, please press 1. Otherwise, please press 2 and choose from the options below.

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| For iConnect, please press 1 |
| For Cardiology, please press 2 |
| For Radiology, please press 3 |
| For Financials, please press 4 |
| For Orthopedics, please press 5 |
| For Perioperative, please press 6 |
| For Laboratory, please press 7 |
| For all other products, please press 8 |

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| Within iConnect Support |
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| For iConnect VNA, please press 1 |
| For iConnect Access, please press 2 |
| For iConnect Share, please press 3 |
| For iConnect Kiosk, please press 4 |
| For iConnect Exchange, please press 5 |
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| Within Cardiology Support |
| For Merge Cardio (formerly Vericis), please press 1 |
| For Merge Hemodynamics (formerly Physiolog), please press 2 |
| For Merge EchoIMS, please press 3 |
| For Replacement or Repair of Parts, please press 4 |
| For all other cardiology products, please press 5 |

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| Within Radiology Support |
| For PACS, please press 1 |
| For RIS, please press 2 |
| For eFilm, please press 3 |
| For CADstream, please press 4 |
| For Merge Mammo (formerly iRead Mammo), please press 5 |
| For Documents and Dashboards, please press 6 |
| For Financials, please press 7 |
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| Within PACS Support |
| For Merge PACS (formerly Amicas PACS), please press 1 |
| For RadSuite, please press 2 |
| For Fusion PACS, please press 3 |
| For eMed, please press 4 |
| For Office PACS, please press 5 |
| For eFilm, please press 6* |
| For MergeBox, please press 7 |
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| Within eFilm Support |
| For licensing, please press 1 |
| For support, please press 2 |
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| Within RIS Support |
| For Merge RIS (formerly Amicas RIS), please press 1 |
| For Fusion RIS and elligence, please press 2 |
| For iConnect Kiosk, please press 3 |
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| Within Financials Support |
| For Merge Financials (formerly Amicas Financials), please press 1 |
| For Tracker/Sentinel, please press 2 |
| For Par, please press 3 |
| For Kredo, please press 4 |
| For MedFax, please press 5 |
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| Within Orthopedic Support |

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| For Merge OrthoPACS (formerly OfficePACS), please press 1 |
| For Merge OrthoEMR (formerly OrthoPAD), please press 2 |
| For NetPractice, please press 3 |

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| Within Perioperative Support |
| For Merge AIMS (formerly Docusys), please press 1 |
| For Merge Pre-Surgical (formerly PCM), please press 2 |
| For Frontiers, please press 2 |

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| Within Laboratory Support |
| For Merge LIS (formerly FFlex eSuite), please press 1 |
| For Merge LabAccess (formerly FFlex eLink), please press 2 |

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| For Other Products |
| For OEM Support, please press 1 |
| For eFilm support, please press 2 |
| For MergeBox support, please press 3 |

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| Within OEM Support |
| For Licensing, please press 1 |
| For Support, please press 2 |