

How is Teradyne building closer relationships with customers through collaboration?



Teradyne is a global leader in electronics testing



Enhancing its customer portal for faster, more effective support



Deployed IBM® WebSphere® Portal alongside its IBM Notes®, Domino® and Sametime® collaboration solutions



Worked with Prolifics to streamline its customer-facing and internal portals



40% increase in one customer's satisfaction with search on the new portal



Nurturing customer loyalty and strengthening Teradyne's industry-leading position

