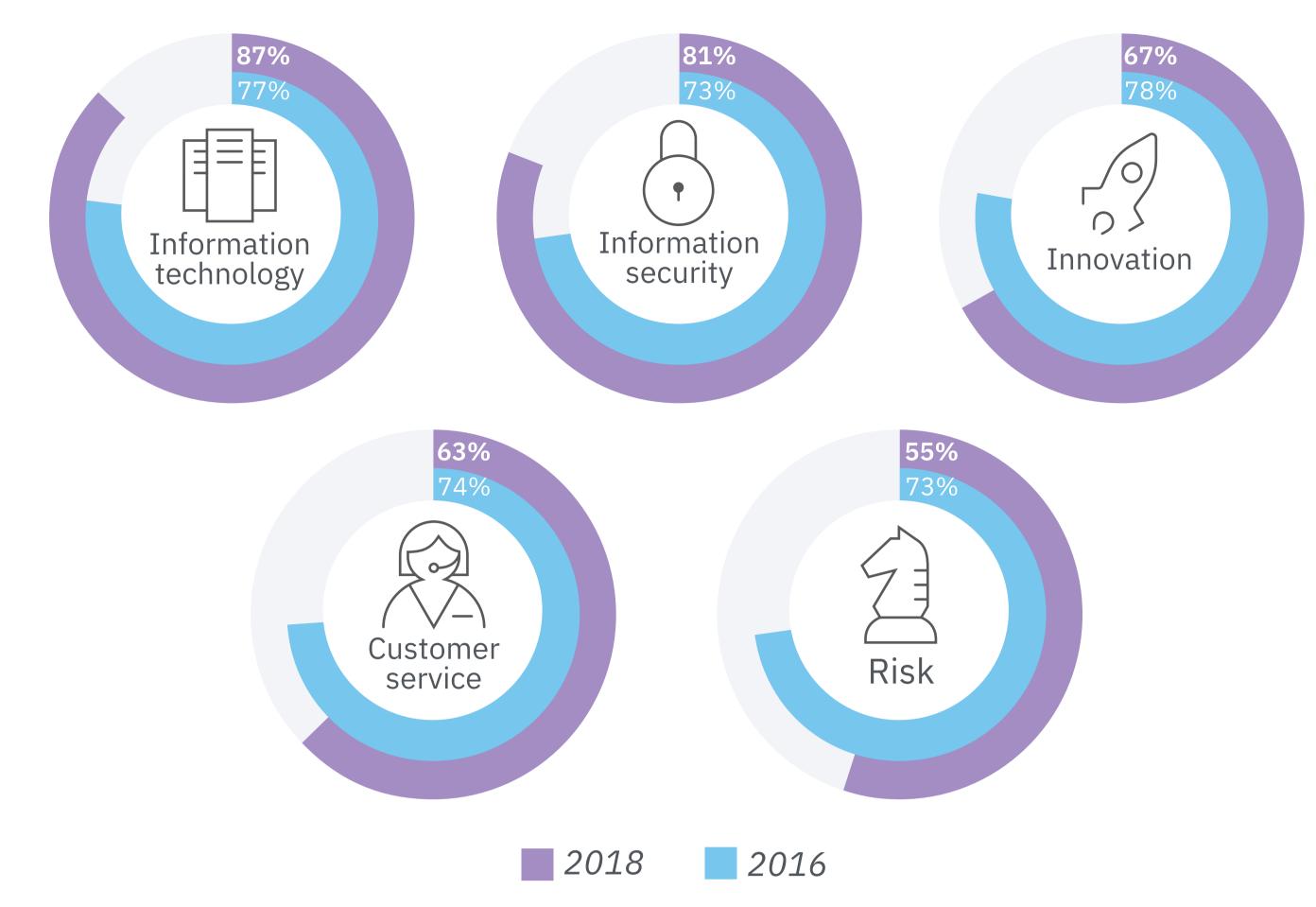
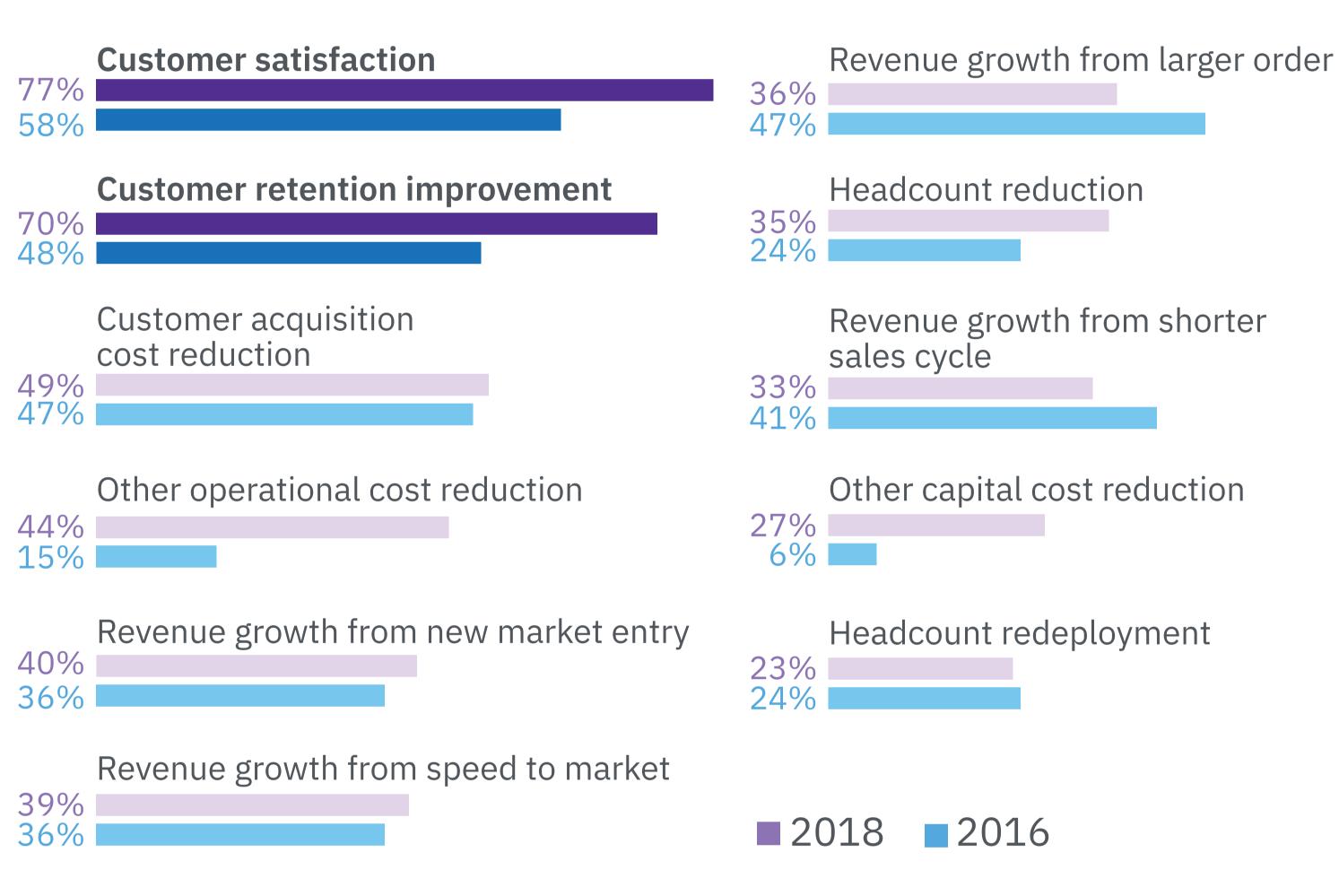
Shifting toward Enterprise-grade AI

Resolving data and skills gaps to realize value

CEOs identify the top five functions where AI provides the most value.



Among outperformers, topline value drivers for AI investments are primarily customer oriented.



Today, executives cite a shortage of talent as a top barrier to adopting AI technology. 2016 2018

		2010	2010
	Availability of skilled resources or technical skills	43%	63%
	Regulatory constraints	29%	60%
	Legal/security/privacy concerns about use of data and information	36%	55%
	Degree of organizational buy-in/readiness/cultural fit	36%	44%
$\stackrel{\overbrace{\overline{\square}}}{\overline{\square}}$	Data governance and policies	35%	43%
0 0 0 0 0 0 0 0	Availability of data to draw context for decision making	33%	43%
	Availability of technology	46%	29%
	Degree of executive support	30%	27%
	Degree of customer readiness	28%	22%



Are you ready to embrace the next stage of the AI journey? Transform toward an AI-powered enterprise using pragmatic steps identified through our research.

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