## Strategic Responsible Sourcing





### Miguel's Journey: Incorporating responsible sourcing into supplier identification and selection

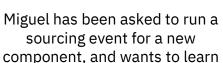


Miguel is a Sourcing Manager. His KPIs include:

- Vendor Compliance and Risk Assessment
- Spend Under Contract







about potential suppliers

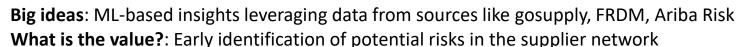
Miguel asks Watson Assistant to provide him with a short list of potential vendors based on some key criteria Watson produces a ranked list of suppliers with risk scores for several factors including financial health, geopolitical stability, adverse media/events, and sustainability Miguel wants to learn more about these suppliers' sustainability scores, so he uses the IBM Responsible Sourcing Dashboard to get more details

## IBM Sustainability Dashboard



The Dashboard reveals that one of the suppliers Miguel was interested in was recently flagged for possible human rights violations and therefore presents a high level of risk Based on this insight, Miguel discards that supplier and selects another one with a better sustainability score. For the discarded supplier, recommended corrective actions are automatically created so that Miguel can help that supplier address these potential issues and better align with his company's sustainability policies and standards

With his supplier list now set, Miguel opens a new event in Ariba Sourcing; his vendor list automatically populates key fields in the new RFX to make setting up the event efficient and accurate



What makes it Different?: Detailed data from multiple sources to provide more comprehensive insights into potential supplier risks





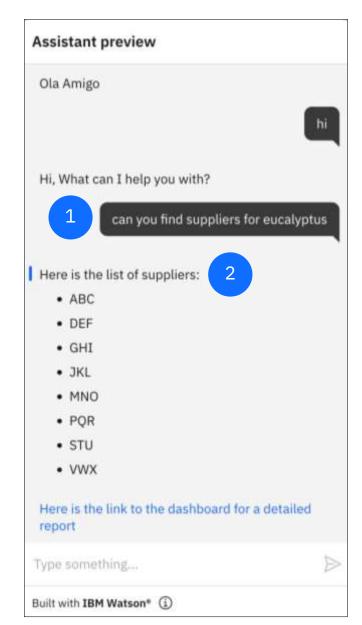








- Use the Watson chatbot (link here) on home page to look for potential suppliers for a product.
- 2. The chatbot will generate a list of supplier names based on key criteria of the user. The user can jump straight to the dashboard from here to look at a detailed list.
- 3. Alternatively, the user can ask the chatbot for suppliers with best sustainability scores and get a refined result.
- 4. The user can also sort using two criteria, like the total score & sustainability score(or any other).
- 5. You can see, in pt3. the search prefers sustainability score while in pt4. it prefers the total score.



#### Assistant preview

Howdy macha!



find suppliers with best sustainability scores

Here are the top 5 suppliers sorted by Sustainability and Total scores:

| Supplier | Sustainability Score | Total Score |
|----------|----------------------|-------------|
| VWX      | 10                   | 7           |
| DEF      | 8                    | 6           |
| JKL      | 6 5                  | 5           |
| ABC      | 5                    | 7           |
| GHI      | 5                    | 6           |

Here is the link to the dashboard for a detailed report



find suppliers with best total and sustainability scores

Here are the top 5 suppliers sorted by Total and Sustainability scores:

| Supplier | Sustainability Score | Total Scor |  |  |  |
|----------|----------------------|------------|--|--|--|
| VWX      | 10                   | 7          |  |  |  |
| ABC      | 5                    | 7          |  |  |  |
| DEF      | 8                    | 6 5        |  |  |  |
| GHI      | 5                    | 6          |  |  |  |
| PQR      | 3                    | 6          |  |  |  |

Here is the link to the dashboard for a detailed report

Type something...



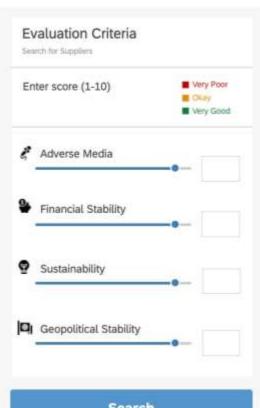




The responsible sourcing dashboard is on the right.

- 6. There is a list of suggested suppliers based on best scores as entered in the chatbot.
- 7. There are other suppliers below the suggested ones.

#### Responsible Sourcing





**Export Supplier List** 

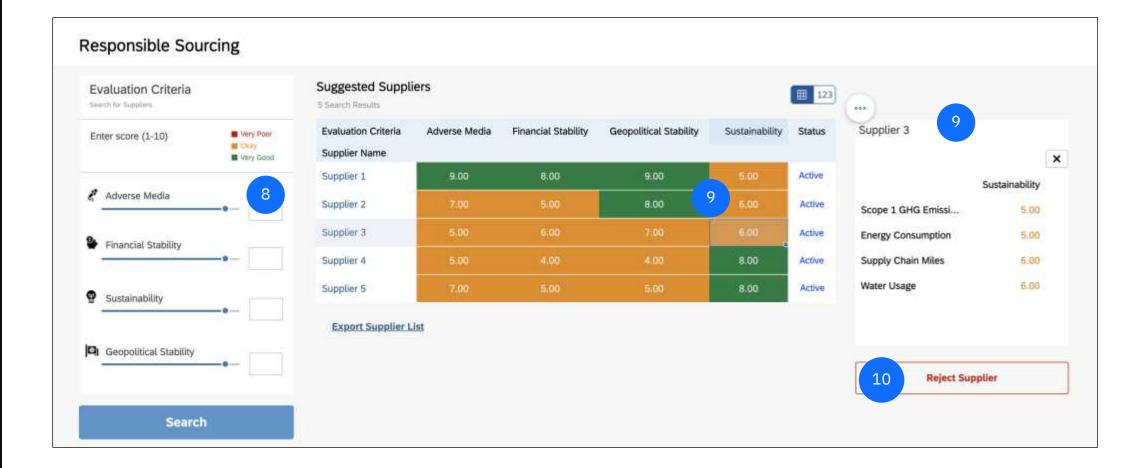
Search

#### Other Suppliers

| Evaluation Criteria | Adverse Media | Financial Stability | Geopolitical Stability | Sustainability |
|---------------------|---------------|---------------------|------------------------|----------------|
| Supplier            |               |                     |                        |                |
| ABC                 | 10.00         | 5.00                | 6.00                   | 5.00           |
| DEF                 | 3.00          | 5.00                | 6.00                   | 8.00           |
| GHI                 | 1.00          | 5.00                | 10.00                  | 5.00           |
| JKL                 | 4.00          | 4.00                | 6.00                   | 6.00           |
| MNO                 | 5.00          | 1.00                | 1.00                   | 1.00           |
| PQR                 | 8.00          | 8.00                | 4.00                   | 3.00           |
| STU                 | 7.00          | 3.00                | 4.00                   | 5.00           |
| VWX                 | 3.00          | 2.00                | 10.00                  | 10.00          |



- 8. The user, after entering the dashboard, can further distill on the key criteria scores (0-10) using the sliders. Scores are color coded.
- On selecting any score the user can see a detailed breakdown
- 10. The user, based on scores, can reject the supplier. The reject status then reflects beside the supplier's name



Supplier 5 7.00 5.00 5.00 8.00 Rejected



11. Email is sent to suppliers who do not meet the threshold scores for the key criteria, with feedback that help them in improving their scores.





#### Hello Supplier 1

Dear User,

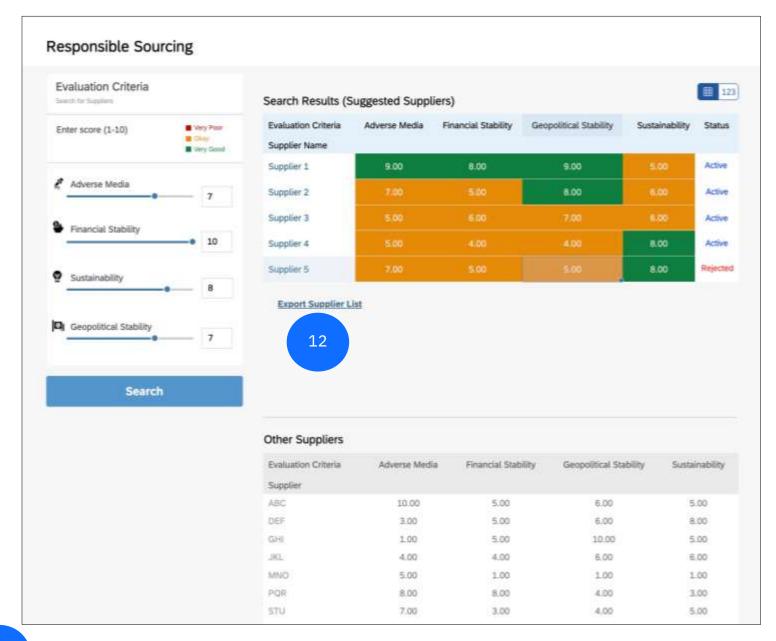
Please be notified that your Sustainability score is 5.00 which is critical. Below are few suggestions:

- Increase your renewable energy sourcing mix from 15% to 50%
- . Currently three of your suppliers account for 60% of your downstream emissions; If you were to require these suppliers to achieve gold CDP certification, you would reduce your downstream emissions by 40%
- If you shift to 50% local product sourcing, you can reduce your total supply-chain related emissions by 60%
- · For consideration: establish SBTi certification as a pre-requisite for new supplier onboarding
- · For consideration: implement Carbon Neutral requirements to your upcoming RFPs

Open Analytic Application



- 12. In the end the user can export the list of active suppliers as an excel sheet.
- 13. The final exported excel sheet of suppliers.



| A                   | В             |   | С                   |   | D                      |   | E              |   | F       |
|---------------------|---------------|---|---------------------|---|------------------------|---|----------------|---|---------|
| Account             | Score         | v | Score               | ¥ | Score                  | ۳ | Score          | ۳ | Score * |
| Evaluation Criteria | Adverse Media |   | Financial Stability |   | Geopolitical Stability |   | Sustainability |   | Status  |
| Supplier Name       |               |   |                     |   |                        |   |                |   |         |
| Supplier 1          |               | 9 |                     | 8 |                        | 9 |                | 5 |         |
| Supplier 2          |               | 7 |                     | 5 |                        | 8 |                | 6 |         |
| Supplier 3          |               | 5 |                     | 6 |                        | 7 |                | 6 |         |
| Supplier 4          |               | 5 |                     | 4 |                        | 4 |                | 8 |         |

## **Demo Video**



## **Responsible Sourcing Strategic**

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IBM SAP Sustainability







IBM

