Protect your withdrawn hardware with IBM extended support

Keep your IBM equipment productive after withdrawal with an IBM Hardware Support Extension from IBM Technology Support Services

There are many reasons why you may need to keep withdrawn machines operating in your IT environment — purchasing delays, development and test cycles, lagging migration projects. IBM offers a continued service extension support agreement so that you can protect your current hardware investment while planning your budget more easily.

A hardware support extension helps you achieve key goals

- **Continuously use existing servers, storage units and other hardware for longer**
- **Gain time to complete technology upgrades**
- **Obtain time for better capital expenditure planning**
- **Avoid business delays, lost data and declines in revenue and productivity**
- **Retain shareholder trust, consumer confidence and customer loyalty**
- **Support your IT infrastructure while keeping IT staff focused on business critical goals**

Here’s what you can gain from an IBM Hardware Support Extension

- **World-class support for your hardware beyond the withdrawal date**
- **Agreements tailored to what your organization needs no matter its size**
- **Uninterrupted hardware extension support that is globally consistent**

No one knows your hardware environment better than IBM

IBM Technology Support Services specialists understand not only your hardware but also how that technology fits into your entire IT environment.

This in-depth knowledge and experience make it easier for IBM to provide Level 1 and Level 2 support, including existing microcode fixes and patches. The service also covers parts replacement, depending on availability.

Act now! Contact IBM to avoid gaps in coverage

- **Contact your IBM representative or IBM Business Partner**
- **Schedule a consultation**
- **Visit the hardware support website**

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