With millions of smartphones, tablets, laptops and desktops secured and under management, thousands of global customers across all industries have entrusted IBM to solve their biggest mobility challenges.

Mobility Training Workshop

Let IBM train your operations, administrative and helpdesk staff in all aspects of the IBM® MaaS360® product. Let IBM provide architectural and design knowledge to your infrastructure team, and get the tools necessary to help your end users successfully utilize mobility to its fullest potential.

With this two-day workshop, IBM provides a full lesson plan for all operational areas. Leave nothing to chance and equip yourself with the knowledge to completely self-support your MaaS360 mobile solution.

Lesson Plan

☐ MaaS360 fundamentals and overview
☐ Helpdesk troubleshooting tactics
☐ Portal administration module

☐ Multi-tenancy module (if applicable)
☐ Operations and troubleshooting for L2
☐ Container and app wrapping module

☐ Securing mobile devices and content
☐ Enterprise integration overview module
☐ MaaS360 support model

Timeline

Target deployment in two days on average. Deployment time is dependent on services and location selected as well as customer's needs.

Why IBM services?

Mobile expertise

Receive industry-leading training from IBM-certified security experts on your enterprise mobility deployment.

Let IBM help you master mobility!

Best practices

Security practices change over time. Learn from IBM Security experts on industry best practices to help drive security decisions in your deployment.

Let IBM provide security leadership!

Increased ROI

Lower the amount of time spent troubleshooting and spend more time proactively creating a stable environment.

Let IBM get you started right!

For pricing inquiries, or to get a quote, please contact your MaaS360 account manager.

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