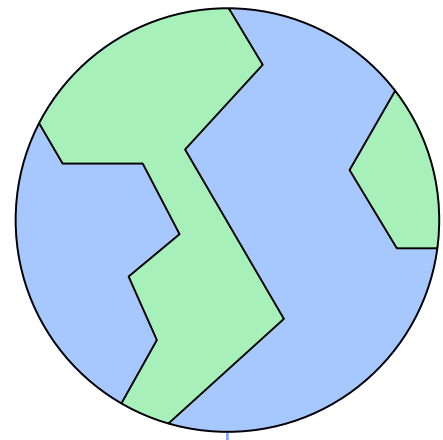


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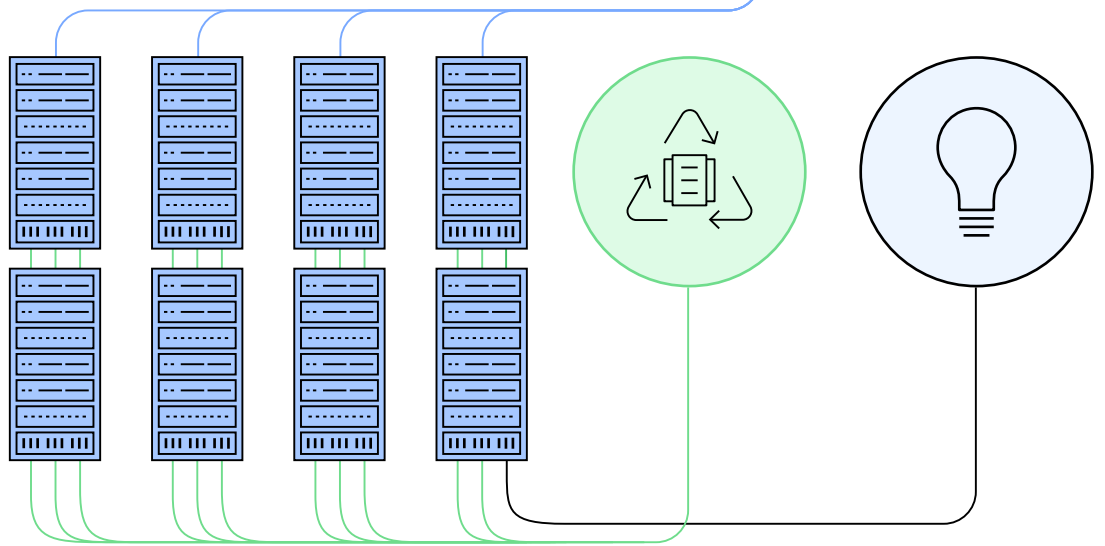
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99%

of all IT equipment returned to IBM in 2019 was recycled for material or resale

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In 2019, IBM's asset recovery operation recycled¹:

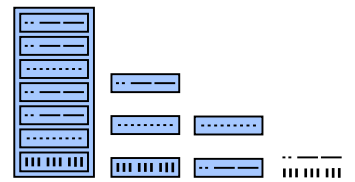
16,000+

metric tons (36 million pounds) of products, parts and materials



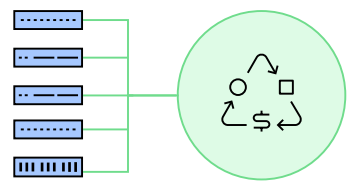
1,500,000+

assets were processed for recycling or resale



5,000,000+

parts were harvested and resold



¹ IBM Global Asset Recovery Services Operations Operational and Environmental Results 2019

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