

Boost your incident response confidence with a playbook



57%

of cybersecurity decision makers report their organization has a complete and documented incident response playbook.

Further, ESG's research shows that respondents with complete incident playbooks are significantly more confident in their ability to quickly detect and respond to a cyber incident. Organizations are recognizing the inevitability of breaches and preparing their plans, playbooks, technical runbooks, and SOPs with help of IBM's Command Center and X-Force Incident Response and Intelligence Services (IRIS).

[Learn more](#)

Original survey question:

Does your organization have a documented incident response playbook?

Survey respondents:

334 cybersecurity decision makers responsible for the policies, processes, or technical safeguards used for incident readiness and response at their organization.

ESG Research Survey, Incident Readiness Trends: Do Confidence Levels Match Preparation Efforts?, July 2019.

