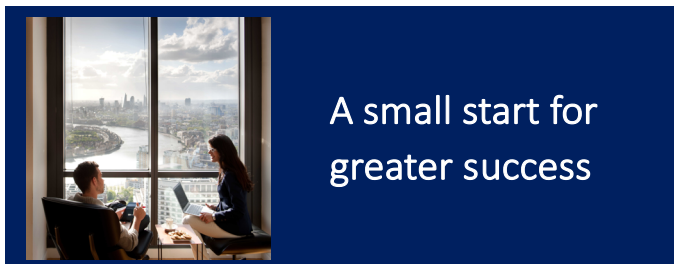




IBM Cloud Collaboration Social Adoption “Jumpstart”



This offering is designed and delivered with our Business Partners to help small companies, or larger ones planning a small start, to adopt our Cloud Social tools: Connections on Cloud, Cloud Chat and Meetings. Working closely with an experienced activation representative, you will gain insight and access to enablement workshops, supporting you as you go. This will allow your adoption efforts to progress rapidly with assurance, as you will benefit of our collective experience. This offering provides a cost-effective way to discover and progress towards the mastery of our social platform best features.

The adoption jumpstart is delivered over the course of 3 weeks, at an average of 3 hours per week. All assistance is provided remotely.

Service Highlights

These working session consist of:

- A series of working enablement session with admin and key stakeholders
- 2 hours of adhoc personalized assistance
- A 30 day free trial of User Adoption Toolkit (UAT) for Connections Cloud with Verse, which provides step by step video tutorials and learning aids to accelerate training
- Guidance to online resources, videos and Open MIC conference calls targeted to Help Desk staff or Line Of Business audience

Offerings Deliverables

- Active Social adoption workshop to assist customers in Admin basics (1.5 hrs)
- Leadership consulting session to discuss business process and collaboration objectives (1.5 hrs)
- Overview Session with Leaders to provide the full feature update (1.5 hrs)
- User Admin workshop to help setting up initial groups and admin work (1.5 hr)
- User Provisioning workshop to identify initial groups and their working criteria (1 hr)
- Personalized Lunch and Learn session (1 hr)
- Adhoc support, convertible to consultation time if not used (2 hrs)
- Towards the end of the UAT trial, a final Lunch and Learn session (1 hr)

Customer responsibilities

- Provide admin and leaders contact names
- Define the enablement session schedule (users by day/week)
- Organize the communication and invite the participants for the enablement sessions

Pricing

- Offering is advantageously priced. A Statement Of Work (SOW) clearly details the deliverables of this service. Contact us for more details!

Contact us to learn more:

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