

Modern Device Management with Microsoft Intune



Experience powerful administrative management of your mobile devices from the cloud

Highlights

- Increase IT productivity significantly
 - Direct to end-user delivery and fast boot times result in higher teacher and student satisfaction and increase usage of workstation investment
 - IT can focus on higher value work such as policy creation.
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For the past 30 years, school district IT departments have struggled with building and maintaining reliable software images. Microsoft's SCCM has certainly made the process more streamlined but SCCM still has significant IT overhead with the complexity of building and testing new images.

With the increasing popularity of web devices for your classrooms, Microsoft has created Windows 10 to run on inexpensive Windows devices. Because these devices use web apps, they provide much faster boot time and much happier and productive teachers and students.

Manage Devices with Speed and Ease from the Cloud

Many districts are looking to use Microsoft Intune which provides mobile device management, mobile application management, and PC management capabilities in the cloud. Intune makes management of devices easier and much faster. In addition, you can use Intune to reset, repurpose and recover devices. And, with Intune and Autopilot, there is no need to create new images.

Send Devices Direct from Manufacturer to End User

If Microsoft Autopilot is also utilized, it can reduce IT deployment workload significantly. Windows Autopilot is a process used to set up and pre-configure new devices, getting them ready for productive use.

We can work with your IT technicians or with your hardware vendor to capture and upload machine information to Intune, so a device can ship from your hardware vendor directly to teachers and staff. The information captured includes serial # and configuration.

When a user first logs in, Intune will indicate that the machine is registered to the district. Intune then sends out the policies appropriate for that device and its intended use. This leaves your IT Department to focus on policies, not on the time-consuming configuration, shipping and tracking of devices.



Solution Offering:

This engagement provides the services for a modern device management architecture design and device implementation. These services include:

Microsoft Intune Design and Build

- Conduct a white-boarding session with district staff to discuss Intune design, including:
 - Azure Active Directory Integration
 - Deployment Scenarios
 - Windows Updating Policies
 - Windows Defender Antivirus configured via Intune
 - Office Pro Plus deployment via Intune
- Design a Microsoft Intune management solution hosted in Microsoft Azure using best practices
- Configure policies and compliance to support your requirements
- Provide remote support for issues related to Windows 10 and Microsoft Intune during the proof of concept
- Incorporate feedback from proof of concept users and make necessary changes to the Intune deployment

Training

- Provide knowledge transfer to school district technical staff

Typical Length of Engagement: 2 - 3 weeks

Why IBM?

We have the understanding and experience to help you continue your journey to the cloud. Our highly qualified technology consultants have the skills, insights and experience to help you design, build, implement and manage with Intune for significant cost and efficiency savings. Our best practices from prior projects give us the insight to help you identify issues and build strategies for a thriving implementation.

For more information

To learn more about IBM K-12 Modern Device Management with MS Intune, please contact your IBM Marketing Representative. For more information on all our IBM K-12 Consulting and Professional Services, visit: www.ibm.com/industries/education/canada-k-12-service-briefs



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