

IBM Z and LinuxONE

*Statement of Limited Warranty Part 3 -
Warranty Information*



Note:

Before you use this information and the product it supports, read the information in “[Notices](#)” on page [19](#) and *IBM Systems Environmental Notices and User Guide*, Z125–5823.

This edition, GC28-7047-00, applies to IBM Z and IBM LinuxONE, and contains the IBM Statement of Limited Warranty Part 3 - warranty information.

There might be a newer version of this document in a **PDF** file available on **IBM Documentation**. Go to <https://www.ibm.com/docs/en/systems-hardware>, select **IBM Z** or **IBM LinuxONE**, then select your configuration, and click **Library Overview** on the navigation bar.

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About this publication

This publication contains the product-unique Part 3 of the three part IBM Statement of Limited Warranty for IBM Z and LinuxONE. The complete Statement of Limited Warranty is available at http://www.ibm.com/servers/support/machine_warranties/.

Accessibility features

Accessibility features help users who have physical disabilities such as restricted mobility or limited vision use software products successfully. The accessibility features can help users do the following tasks:

- Run assistive technology such as screen readers and screen magnifier software.
- Operate specific or equivalent features by using the keyboard.
- Customize display attributes such as color, contrast, and font size.

Consult assistive technologies

Assistive technology products, such as screen readers, function with the user interfaces found in this product. Consult the product information for the specific assistive technology product that is used to access our product information.

Keyboard navigation

This product uses standard Microsoft Windows navigation keys.

IBM and accessibility

See <http://www.ibm.com/able> for more information about the commitment that IBM® has to accessibility.

How to provide feedback to IBM

We welcome any feedback that you have, including comments on the clarity, accuracy, or completeness of the information.

For additional information use the following link that corresponds to your configuration:

Configuration	Link
IBM z17® Model ME1	https://www.ibm.com/docs/en/systems-hardware/zsystems/9175-ME1?topic=how-send-feedback
IBM LinuxONE Emperor 5 Model ML1	https://www.ibm.com/docs/en/systems-hardware/linuxone/9175-ML1?topic=how-send-feedback

Chapter 1. Warranty information

English

IBM Warranty Information

Machine Type(s)	Country of Purchase	Warranty Period (Years)	Type of Warranty Service*	Service Level*
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931, 3932, 9175	Worldwide	1	5	3
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931, 3932, 9175	Turkiye	2	5	3

Types of Warranty Service: 1) Customer Replaceable Unit (CRU) Service, including Parts Only; 5) CRU and On-site; 6) CRU and Courier or Depot; 7) CRU and Customer Carry-in or Mail-in; 8) CRU and Machine Exchange.

Service Levels: 1) Next Business Day (NBD), 9x5; 3) Same Day, 24x7.

*See "Type of Warranty Service" and "Service Levels" in the *IBM Statement of Limited Warranty* for explanations of warranty service types and service levels.

You can obtain a copy of the IBM Statement of Limited Warranty for this product from the IBM Website at http://www.ibm.com/systems/support/machine_warranties/. The Statement of Limited Warranty is available in many languages. The table above provides the product-specific information for "Part 3 -Warranty Information" of the Statement of Limited Warranty.

You can also obtain a copy of the Statement of Limited Warranty from your IBM Sales Representative or your IBM reseller. For IBM in Canada or the United States, call 1-800-IBM-SERV (or 1-800-426-7378). For IBM in the European Union (EU), Asia Pacific, and Latin America countries, contact IBM in that country or visit the IBM Directory of Worldwide Contacts at the following IBM Internet website: <http://www.ibm.com/planetwide/>.

IBM 保修信息

机器类型	购买地所在国家或地区	保修期 (年)	保修服务类型*	服务级别*
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931, 3932, 9175	全球	1	5	3
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931, 3932, 9175	火鸡	2	5	3

保修服务类型：1) 只含零件的客户可自行更换组件 (CRU)；5) CRU 和现场服务；6) CRU 和专人取送或仓库维修；7) CRU 和客户送修或邮寄送修；8) CRU 和机器更换服务。

服务级别：1) 下一个工作日 (NBD)，9x5；3) 当天，24x7。

* 请参阅 *IBM 有限保证声明* 中的“保修服务类型”和“服务级别”，获取保修服务类型和服务级别的说明。

您还可以从以下 IBM Web 站点获得 *IBM 有限保证声明* 的副本：

http://www.ibm.com/servers/support/machine_warranties/。该站点提供 17 种语言的有限保证声明。上表提供该有限保证声明中“第三部分 — 保修信息”的特定于产品的信息。

您还可以从 IBM 销售代表或 IBM 经销商处获得有限保证声明的副本。要联系加拿大或美国的 IBM 分支机构，请拨打电话 1-800-IBM-SERV（或 1-800-426-7378）。

要联系欧盟 (EU)、亚太地区以及拉丁美洲国家或地区的 IBM 分支机构，请与所在国家或地区的 IBM 办事处联系或访问以下 IBM 网站：<http://www.ibm.com/planetwide/>。

Chinese (Traditional)

IBM 保證資訊

機型	採購國家或地區	保固期間 (年)	保固服務類型*	服務等級*
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931, 3932, 9175	全球	1	5	3
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931, 3932, 9175	火雞	2	5	3

保固服務類型： 1) 只含零件的客戶可自行更換組件 (CRU)；5) CRU 和現場；6) CRU 和取送；7) CRU 和客戶運送或郵寄服務；8) CRU 和機器更換。

服務水準： 1) 隔日 (NBD) 上午 9 時至下午 5 時；3) 當日 24x7。

* 請參閱《IBM 有限保證聲明》中的「保固服務類型」和「服務水準」，取得保固服務類型和服務水準的說明。

您可以從 IBM 網站 (http://www.ibm.com/systems/support/machine_warranties/) 取得本產品的《IBM 有限保證聲明》副本。《IBM 有限保證聲明》提供許多語言版本。上表提供了《IBM 有限保證聲明》的「部分 3 - 保固資訊」的產品專用資訊。

您可以從 IBM 業務代表或 IBM 轉銷商取得《IBM 有限保證聲明》的副本。對於加拿大或美國的 IBM 客戶，請致電 1-800-IBM-SERV (或 1-800-426-7378)。對於歐盟 (EU)、亞太地區和拉丁美洲等國家或地區的 IBM 客戶，請聯絡 IBM 在該國家或地區的分公司或者造訪下列 IBM 網際網路網站上的 IBM 全球聯絡人目錄：<http://www.ibm.com/planetwide/>。

Informace o záruce IBM

Typ stroje (strojů)	Země nákupu	Záruční doba (roky)	Typ záručního servisu *	Servisní úroveň *
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931, 3932, 9175	Celosvětově	1	5	3
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931, 3932, 9175	Turecko	2	5	3

Typy záručních služeb: 1) Jednotky vymenitelné zákazníkem (CRU) - zahrnuje iba dílce; 5) Jednotky vymenitelné zákazníkem a servis na místě; 6) Jednotky vymenitelné zákazníkem a služba doručenia kuriérom alebo do skladu; 7) Jednotky vymenitelné zákazníkom a doručenie dielu zákazníkom alebo poštou; 8) Jednotky vymenitelné zákazníkom a výmena stroja.

Úrovně služeb: 1) Nasledujúci pracovný deň (NBD), 9 hodín denne, 5 dní v týždni; 3) Ten istý deň, 24 hodín denne, 7 dní v týždni.

* Vysvetlenie typov záručných služieb a úrovní služieb nájdete v častiach "Typ záručnej služby" a "Úrovně služeb" vo *Vyhlášení o obmedzenej záruce IBM*.

Kópiu *Vyhlášení o obmedzenej záruce IBM* pre tento produkt nájdete na webovej lokalite IBM na adrese http://www.ibm.com/systems/support/machine_warranties/. Vyhlášení o obmedzenej záruce IBM je k dispozícii v mnohých jazykoch. Vo vyššie uvedenej tabuľke sú uvedené informácie z "Časti 3 - Záručné informácie" *Vyhlášení o obmedzenej záruce IBM*.

Kópiu *Vyhlášení o obmedzenej záruce IBM* vám môže poskytnúť aj obchodný zástupca IBM alebo predajca produktov IBM. Ak chcete kontaktovať spoločnosť IBM v Kanade alebo Spojených štátoch, zavolajte na číslo 1-800-IBM-SERV (alebo 1-800-426-7378). Ak chcete spoločnosť IBM kontaktovať v Európskej únii (EÚ), juhovýchodnej Ázii alebo v krajinách Latinskej Ameriky, obráťte sa na zastúpenie spoločnosti IBM v danej krajine alebo si pozrite adresár globálnych kontaktov IBM na nasledujúcej webovej stránke IBM: <http://www.ibm.com/planetwide/>.

Informations relatives à la garantie IBM

Type(s) de machine	Pays d'acquisition	Période de garantie (en années)	Type de service prévu par la garantie*	Niveau de service*
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931, 3932, 9175	Monde	1	5	3
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931, 3932, 9175	Turquie	2	5	3

Types de services prévus par la Garantie : 1) Unité remplaçable par l'utilisateur (CRU), y compris les Pièces uniquement ; 5) CRU et Service sur site ; 6) CRU et Service de collecte ou de dépôt ; 7) CRU et Service de livraison ou d'expédition par le client ; 8) CRU et Service de remplacement de Machine.

Niveaux de service : 1) Jour ouvré suivant (NBD), 9x5 ; 3) Même jour (SD), 24x7.

* Pour plus d'informations sur les types de services prévus par la garantie et les niveaux de service, voir "Types de service prévus par la garantie" et "Niveaux de service" dans le document *Déclaration de garantie IBM*.

Vous trouverez une copie de la *Déclaration de garantie IBM* applicable à ce produit sur le site Web d'IBM à l'adresse http://www.ibm.com/systems/support/machine_warranties/. Cette Déclaration de Garantie (SOLW) est disponible en plusieurs langues. Le tableau ci-dessus inclut des informations spécifiques au produit figurant au "Chapitre 3 - Informations relatives à la Garantie" de la présente SOLW.

Vous pouvez également obtenir une copie de la présente SOLW auprès de votre ingénieur commercial IBM ou de votre distributeur IBM. Au Canada ou aux États-Unis, appelez le 1-800-IBM-SERV (1-800-426-7378). Dans les pays de l'Union européenne (EU), de la zone Asie-Pacifique et d'Amérique latine, prenez contact avec IBM dans le pays où vous résidez ou visitez le site d'IBM Directory of Worldwide Contacts, à l'adresse suivante : <http://www.ibm.com/planetwide/fr/>.

Informationen zum Herstellerservice von IBM

Maschinen- typ(en)	Land des Erwerbs	Zeitraum des Herstellerservice (Jahre)	Art des Herstellerservice*	Service- Level*
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931, 3932, 9175	Weltweit	1	5	3
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931, 3932, 9175	Türkei	2	5	3

Arten des Herstellerservice: 1) durch den Kunden austauschbare Funktionseinheit (Customer Replaceable Unit, CRU) einschließlich Ersatzteilservice; 5) CRU-Service und Service vor Ort; 6) CRU-Service und Kurier- oder Aufbewahrungsservice; 7) CRU-Service und Anlieferung durch den Kunden oder Versand; 8) CRU-Service und Maschinenaustauschservice.

Service-Levels: 1) am nächsten Arbeitstag (Next Business Day, NBD), 9x5; 3) am selben Tag, 24x7.

* Unter "Art des Herstellerservice" und "Service-Levels" in dem Dokument *IBM Freiwilliger Herstellerservice* werden die Arten des Herstellerservice und die Service-Levels näher erläutert.

Sie können auf der IBM Website unter http://www.ibm.com/systems/support/machine_warranties/ eine Kopie des Dokuments *IBM Freiwilliger Herstellerservice* für dieses Produkt abrufen. Das Dokument "Freiwilliger Herstellerservice" ist in vielen Sprachen verfügbar. Die oben stehende Tabelle enthält die produktspezifischen Informationen für "Teil 3 - Gewährleistungsinformationen" des Dokuments "Freiwilliger Herstellerservice".

Sie können auch bei Ihrem IBM Vertriebsbeauftragten oder Ihrem IBM Reseller eine Kopie des Dokuments "Freiwilliger Herstellerservice" anfordern. In Kanada und den Vereinigten Staaten lautet die Nummer des IBM Service 1-800-IBM-SERV (oder 1-800-426-7378). In der Europäischen Union (EU), Asien/Pazifik und Lateinamerika können Sie sich an IBM in diesen Ländern wenden oder das IBM Directory of Worldwide Contacts auf der folgenden IBM Internet-Website besuchen: <http://www.ibm.com/planetwide/>.

IBM - Πληροφορίες σχετικά με την Εγγύηση

Τύπος(-οι) Μηχανής	Χώρα Αγοράς	Περίοδος Εγγύησης (Έτη)	Είδος Υπηρεσιών Εγγύησης*	Επίπεδο των Υπηρεσιών*
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931, 3932, 9175	Παγκοσμίως	1	5	3
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931, 3932, 9175	Τουρκία	2	5	3

Είδη Υπηρεσιών Εγγύησης: 1) Υπηρεσίες Μονάδων Αντικαθιστώμενων από τον Πελάτη ("μονάδες CRU") συμπεριλαμβανομένων Υπηρεσιών Παροχής Εξαρτημάτων μόνο, 5) Υπηρεσίες CRU και Επί Τόπου Υπηρεσίες, 6) Υπηρεσίες CRU και Υπηρεσίες Courier ή Αποθήκης, 7) Υπηρεσίες CRU και Υπηρεσίες με Μεταφορά ή Αποστολή από τον Πελάτη, 8) Υπηρεσίες CRU και Ανταλλαγής Μηχανής.

Επίπεδα Παροχής Υπηρεσιών: 1) Επόμενη Εργάσιμη Ημέρα (Next Business Day - NBD), 9x5, 3) Ίδια Ημέρα, 24x7.

* Ανατρέξτε στις ενότητες "Είδη Υπηρεσιών Εγγύησης" και "Επίπεδα Παροχής Υπηρεσιών" στη Δήλωση Περιορισμένης Εγγύησης της IBM για μια επεξήγηση των διαφόρων ειδών υπηρεσιών εγγύησης και επιπέδων παροχής υπηρεσιών.

Μπορείτε να αποκτήσετε ένα αντίγραφο της Δήλωσης Περιορισμένης Εγγύησης της IBM για αυτό το προϊόν από την ακόλουθη ιστοσελίδα της IBM: http://www.ibm.com/systems/support/machine_warranties/. Η Δήλωση Περιορισμένης Εγγύησης της IBM διατίθεται σε διάφορες γλώσσες. Στον παραπάνω πίνακα παρέχονται οι πληροφορίες για το συγκεκριμένο προϊόν για το "Μέρος 3 - Πληροφορίες σχετικά με την Εγγύηση" της Δήλωσης Περιορισμένης Εγγύησης.

Μπορείτε επίσης να αποκτήσετε ένα αντίγραφο της Δήλωσης Περιορισμένης Εγγύησης από τον Εκπρόσωπο Πωλήσεων της IBM ή το μεταπωλητή προϊόντων της IBM. Για να επικοινωνήσετε με την IBM στον Καναδά ή στις Ηνωμένες Πολιτείες, καλέστε τον αριθμό 1-800-IBM-SERV (ή 1-800-426-7378). Για να επικοινωνήσετε με την IBM στην Ευρωπαϊκή Ένωση (ΕΕ), στην Ασία/Ειρηνικός και στις χώρες της Λατινικής Αμερικής, απευθυνθείτε στα τοπικά γραφεία της IBM στη συγκεκριμένη χώρα ή επισκεφθείτε τον κατάλογο "IBM Directory of Worldwide Contacts" στην ακόλουθη ιστοσελίδα της IBM στο Internet: <http://www.ibm.com/planetwide/>.

Informasi tentang Jaminan

Jenis(-jenis) Mesin	Negara Pembelian	Periode Jaminan (Tahun)	Jenis Layanan Jaminan	Tingkat Layanan
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931, 3932, 9175	Di seluruh dunia	1	5	3
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931, 3932, 9175	Turki	2	5	3

Jenis Layanan Jaminan*: 1) Unit Pelanggan yang Dapat Diganti (CRU) hanya termasuk Suku Cadang ; 5) CRU dan Di Lokasi ; 6) CRU dan Kurir atau Depot; 7) CRU dan Carry-in atau Mail-in Pelanggan; 8) CRU dan Penukaran Mesin.

Tingkat Layanan*: 1) Hari Kerja Berikutnya (NBD), 9x5; 3) Hari yang Sama, 24x7

Dukungan Kelas Perusahaan (Enterprise Class Support – “ECS”)

Dukungan Kelas Perusahaan disertakan sebagai bagian dari layanan jaminan IBM dengan produk IBM yang ditentukan untuk ECS dalam tabel di atas, yang menyampaikan:

- Penasihat Teknis untuk secara proaktif meningkatkan manajemen masalah dan komunikasi
- Perwakilan Dukungan Layanan IBM (“SSRs” - IBM Service Support Representatives) menjalankan:
 - Pengaturan dan pemasangan produk di lokasi (termasuk perangkat lunak)
 - Dukungan konfigurasi
 - Pemasangan hingga enam (6) pembaruan perangkat lunak (di lokasi dan jarak jauh) selama periode jaminan
- Waktu tanggapan yang ditingkatkan untuk masalah Tingkat Permasalahan 1 (sasaran tanggapan: dalam 30 menit)

*Lihat “Jenis Layanan Jaminan” dan “Tingkat Layanan” di Pernyataan Jaminan Terbatas IBM untuk penjelasan mengenai jenis layanan jaminan dan tingkat Layanan.

Anda dapat memperoleh salinan Pernyataan Jaminan Terbatas IBM untuk produk ini dari situs web IBM di http://www.ibm.com/servers/support/machine_warranties/. Pernyataan Jaminan Terbatas tersedia di situs ini dalam 18 bahasa. Tabel di atas menyediakan informasi khusus produk untuk “Pasal 3 – Informasi Jaminan” dari Pernyataan Jaminan Terbatas.

Anda juga dapat memperoleh salinan dari Pernyataan Jaminan Terbatas dari Perwakilan Penjualan IBM atau penjual kembali IBM Anda. Untuk IBM yang berada di Kanada atau Amerika Serikat, hubungi 1-800-IBM-SERV (atau 1-800-426-7378). Untuk IBM yang berada di negara-negara Uni Eropa (European Union - EU), Asia Pasifik, dan Amerika Latin, hubungi IBM di negara tersebut atau kunjungi Direktori Kontak IBM Seluruh Dunia di situs web Internet IBM berikut <http://www.ibm.com/planetwide/>.

Informazioni di Garanzia di IBM

Tipi di macchine	Paese di acquisto	Periodo di garanzia (anni)	Tipo di garanzia Servizio*	Livello di servizio*
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931, 3932, 9175	Worldwide	1	5	3
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931, 3932, 9175	Turchia	2	5	3

Tipi di garanzia di servizio: 1) Unità sostituibile dal cliente (CRU) incluse solo le parti; 5) CRU e On-site; 6) CRU e Courier o Depot; 7) CRU e Customer Carry-in o Mail-in; 8) CRU e Machine Exchange.

Livelli di servizio: 1) Next Business Day (NBD), 9x5; 3) Same Day, 24x7.

* Fare riferimento a "Tipo di servizio di garanzia" e a "Livelli di servizio" nell'*IBM Statement of Limited Warranty* per informazioni sui tipi di servizi di garanzia e sui livelli di servizio.

È possibile ottenere una copia dell'*IBM Statement of Limited Warranty* per questo prodotto dal sito Web IBM all'indirizzo http://www.ibm.com/servers/support/machine_warranties/. La *Statement of Limited Warranty* è disponibile su questo sito in 17 lingue. La tabella precedente fornisce le informazioni specifiche del prodotto per "Parte 3 - Informazioni sulla garanzia" della *Statement of Limited Warranty*.

È inoltre possibile ottenere una copia della *Statement of Limited Warranty* dal rappresentante IBM o dal rivenditore IBM. Per IBM in Canada o negli Stati Uniti, contattare 1-800-IBM-SERV (o 1-800-426-7378). Per IBM in Europa (EU), Asia Pacifico e America latina, contattare IBM in quel paese oppure visitare la *IBM Directory of Worldwide Contacts* sul sito Web IBM all'indirizzo: <http://www.ibm.com/planetwide/>.

IBM 保証情報

マシン・タイプ	購入した国	保証期間 (年)	保証サービスの種類	サービス・レベル*
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931, 3932, 9175	世界共通	1	5	3
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931, 3932, 9175	トルコ	2	5	3

保証サービスの種類: 1) カスタマー交換可能ユニット (CRU) パーツのみを含みます; 5) CRU とオンサイト・サービス; 6) CRU とクーリエ・サービス; 7) CRU と持ち込みまたは郵送サービス; 8) CRU と機械交換サービス

サービス・レベル: 1) Next Business Day (NBD) 9 時間 X 週 5 日; 3) Same Day 24 時間 X 週 7 日

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시스템 유형	구매 국가	보증 기간(년)	보증 서비스 유형*	서비스 레벨*
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931, 3932, 9175	전세계	1	5	3
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931, 3932, 9175	터키	2	5	3

보증 서비스 유형: 1) 고객 교체 유닛(CRU)(부품만 포함), 5) CRU 및 현장 방문, 6) CRU 및 운송 또는 보관, 7) CRU 및 고객 직접 운송 또는 우편 발송, 8) CRU 및 기계 교환.

서비스 레벨: 1) 다음 영업일(NBD), 9x5; 3) 당일, 24x7.

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IBM garantijos informacija

Įrenginio tipas (-ai)	Pirkimo šalis	Garantijos laikotarpis (metais)	Garantinės priežiūros paslaugos tipas*	Paslaugos lygis*
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931, 3932, 9175	Pasaulinis	1	5	3
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931, 3932, 9175	Turkija	2	5	3

Garantinės priežiūros paslaugų tipai: 1) Kliento keičiamos dalys (CRU), įskaitant tik Dalis; 5) CRU ir priežiūros paslauga, teikiama vietoje; 6) CRU ir kurjerio arba saugojimo paslauga; 7) CRU ir kliento atgabenimo ar atsiuntimo paslauga; 8) CRU ir Įrenginio keitimo paslauga.

Paslaugos lygiai: 1) kitą darbo dieną (NBD), 9x5; 3) tą pačią dieną, 24x7.

* Paaiškinimus apie Garantinės priežiūros paslaugos tipus ir Paslaugų lygius žr. *IBM ribotosios garantijos pareiškimo* skyriuose "Garantinės priežiūros paslaugos tipas" ir "Paslaugos lygiai".

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Informacje gwarancyjne IBM

Typ Maszyny	Kraj zakupu	Okres gwarancyjny (w latach)	Typ serwisu gwarancyjnego*	Poziom usług*
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931, 3932, 9175	Cały świat	1	5	3
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931, 3932, 9175	Turcja	2	5	3

Typ serwisu gwarancyjnego: 1) CRU (dostarczenie Części Wymienianych przez Klienta, w tym tylko Części); 5) Części CRU i serwis na miejscu; 6) Części CRU i serwis wysyłkowy lub kurierski; 7) Części CRU i serwis z wysyłką lub transportem przez Klienta; 8) Części CRU i wymiana Maszyny.

Poziomy usług: 1) W następnym dniu roboczym (Next Business Day – NBD), 9x5; 3) tego samego dnia (Same Day), 24x7.

* Wyjaśnienia dotyczące typów serwisu gwarancyjnego i poziomów usług znajdują się w sekcjach "Typy serwisu gwarancyjnego" i "Poziomy usług" *Warunków Ograniczonej Gwarancji IBM*.

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Informações sobre a Garantia da IBM

Tipo(s) de Máquina	País de Aquisição	Período de Garantia (Anos)	Tipo de Serviço de Garantia*	Nível de Serviço*
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931, 3932, 9175	Todo o mundo	1	5	3
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931, 3932, 9175	Turquia	2	5	3

Tipos de Serviço de Garantia: 1) Unidade Substituível pelo Cliente (Customer Replaceable Unit, CRU) incluindo apenas Componentes; 5) CRU e no Local (On-site); 6) CRU e Correio Expresso ou Recolha; 7) CRU e Entrega ou Envio para a Entidade Reparadora; 8) CRU e Troca de Máquinas.

Níveis de Serviço: 1) No dia útil seguinte (Next Business Day, NBD), 9x5; 3) No mesmo dia, 24x7.

* Para obter uma explicação sobre os tipos de serviço de garantia e níveis de serviço, consulte "Tipo de Serviço de Garantia" e "Níveis de Serviço" na *Declaração de Garantia Limitada IBM*.

Pode obter uma cópia da *Declaração de Garantia Limitada IBM* referente a este produto no sítio da Web da IBM em http://www.ibm.com/systems/support/machine_warranties/. A Declaração de Garantia Limitada está disponível em vários idiomas. A tabela acima fornece as informações específicas sobre o produto para a "Parte 3 - Informações Sobre a Garantia" da Declaração de Garantia Limitada.

Poderá igualmente obter uma cópia da Declaração de Garantia Limitada junto do seu Representante de Vendas ou Revendedor IBM. Para contactar a IBM no Canadá ou nos Estados Unidos, ligue 1-800-IBM-SERV (ou 1-800-426-7378). Para contactar a IBM na União Europeia (UE), Ásia e Pacífico e países da América Latina, contacte a IBM do respectivo país ou visite o Directório IBM de Contactos Mundiais no seguinte sítio da Web da IBM na Internet: <http://www.ibm.com/planetwide/>.

IBM-ove garancijske informacije

Tipi računalnikov	Država nabave	Garancijski rok (v letih)	Vrsta garancijskega servisa*	Raven servisa*
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931, 3932, 9175	Po vsem svetu	1	5	3
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931, 3932, 9175	Turčija	2	5	3

Vrste garancijskega servisa: 1) Enote, ki jih lahko zamenja stranka (CRU), vključno z deli; 5) CRU in pri stranki; 6) CRU in kurirska služba ali skladišče;

7) CRU in strankina dostava ali pošiljanje po pošti; 8) CRU in zamenjava računalnika.

Ravni servisa: 1) Naslednji poslovni dan (NBD), 9x5; 3) Isti dan 24x7.

* Razlage vrst garancijskega servisa in ravni servisa boste našli v razdelkih "Vrsta garancijskega servisa" in "Ravni servisa" v IBM-ovi izjavi o omejeni garanciji.

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Información de garantía de IBM

Tipo(s) de máquina	País de compra	Periodo de garantía (años)	Tipo de servicio de garantía*	Nivel de servicio*
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931, 3932, 9175	Todo el mundo	1	5	3
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931, 3932, 9175	Turquía	2	5	3

Tipos de servicio de garantía: 1) Unidad Sustituible por el Cliente (CRU), incluyendo Solo las piezas; 5) Servicio de CRU e in situ; 6) Servicio de CRU y de depósito o mensajería; 7) Servicio de CRU y de entrega o envío para reparación; 8) Servicio de CRU y de intercambio de máquinas.

Niveles de servicio: 1) Siguiendo día laborable (NBD), 9x5; 3) Mismo día, 24x7.

* Consulte la explicación de los tipos de servicio de garantía y los niveles de servicio en los apartados "Tipo de servicio de garantía" y "Niveles de servicio" de la *Declaración de Garantía Limitada de IBM*.

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IBM Garanti Bilgileri

Makine Tip(ler)i	Satın Alınan Ülke	Garanti Süresi (Yıl)	Garanti Hizmeti Tipi*	Hizmet Seviyesi*
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931, 3932, 9175	Dünya çapında	1	5	3
2097, 2098, 2817, 2458, 2462, 2818, 2827, 2828, 2964, 2965, 3906, 3907, 8561, 8562, 3931, 3932, 9175	Türkiye	2	5	3

Garanti Hizmeti Tipleri: 1) Müşteri Tarafından Değiştirilebilir Birim (CRU) - yalnızca parçalar dahil; 5) CRU ve Müşteri Yerine Hizmet; 6) CRU ve Kurye veya Depo; 7) CRU ve Müşteri Teslimi veya Postayla Teslim; 8) CRU ve Makine Değiştirme.

Hizmet Seviyeleri: 1) Sonraki İş Günü (NBD), 5x9; 3) Aynı Gün, 7x24.

* Garanti hizmeti tiplerinin ve hizmet seviyelerinin açıklamaları için *IBM Sınırlı Garanti Bildirimi* içinde "Garanti Hizmetinin Tipi" ve "Hizmet Seviyeleri" bölümlerine bakın.

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Properly shielded and grounded cables and connectors must be used in order to meet FCC emission limits. IBM is not responsible for any radio or television interference caused by using other than recommended cables and connectors or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

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This Class A digital apparatus complies with Canadian ICES-003.

United Kingdom Notice

This product may cause interference if used in residential areas. Such use must be avoided unless the user takes special measures to reduce electromagnetic emissions to prevent interference to the reception of radio and television broadcasts.

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Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

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This product has been tested and found to comply with the limits for Class A Information Technology Equipment according to European Standard EN 55032. The limits for Class A equipment were derived for commercial and industrial environments to provide reasonable protection against interference with licensed communication equipment.

European Community contact:
IBM Deutschland GmbH

Technical Regulations, Department M372
IBM-Allee 1, 71139 Ehningen, Germany
Tele: +49 (0) 800 225 5423 or +49 (0) 180 331 3233
email: halloibm@de.ibm.com

Warning: This is a Class A product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

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V C C I - A

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(一社) 電子情報技術産業協会 高調波電流抑制対策実施
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の仕様ページ参照

This statement applies to products less than or equal to 20 A per phase.

高調波電流規格 JIS C 61000-3-2 適合品

These statements apply to products greater than 20 A, single-phase.

高調波電流規格 JIS C 61000-3-2 準用品

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回路分類：6（単相、P F C回路付）

換算係数：0

These statements apply to products greater than 20 A per phase, three-phase.

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回路分類 : 5 (3相、PFC回路付)

換算係数 : 0

People's Republic of China Notice

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CNS 13438:

警告使用者：

此為甲類資訊技術設備，
於居住環境中使用時，
可能會造成射頻擾動，在此種情況下，
使用者會被要求採取某些適當的對策。

CNS 15936:

警告：為避免電磁干擾，本產品不應安裝或使用於住宅環境。

IBM Taiwan Contact Information:

台灣IBM 產品服務聯絡方式：
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Electromagnetic Interference (EMI) Statement - Korea

이 기기는 업무용(A급)으로 전자파적합등록을 한 기기이오니
판매자 또는 사용자는 이 점을 주의하시기 바라며, 가정외의
지역에서 사용하는 것을 목적으로 합니다.

Germany Compliance Statement

Deutschsprachiger EU Hinweis: Hinweis für Geräte der Klasse A EU-Richtlinie zur Elektromagnetischen Verträglichkeit

Dieses Produkt entspricht den Schutzanforderungen der EU-Richtlinie 2014/30/EU zur Angleichung der Rechtsvorschriften über die elektromagnetische Verträglichkeit in den EU-Mitgliedsstaaten und hält die Grenzwerte der EN 55032 Klasse A ein.

Um dieses sicherzustellen, sind die Geräte wie in den Handbüchern beschrieben zu installieren und zu betreiben. Des Weiteren dürfen auch nur von der IBM empfohlene Kabel angeschlossen werden. IBM übernimmt keine Verantwortung für die Einhaltung der Schutzanforderungen, wenn das Produkt ohne Zustimmung von IBM verändert bzw. wenn Erweiterungskomponenten von Fremdherstellern ohne Empfehlung von IBM gesteckt/eingebaut werden.

EN 55032 Klasse A Geräte müssen mit folgendem Warnhinweis versehen werden:

"Warnung: Dieses ist eine Einrichtung der Klasse A. Diese Einrichtung kann im Wohnbereich Funk-Störungen verursachen; in diesem Fall kann vom Betreiber verlangt werden, angemessene Maßnahmen zu ergreifen und dafür aufzukommen."

Deutschland: Einhaltung des Gesetzes über die elektromagnetische Verträglichkeit von Geräten

Dieses Produkt entspricht dem "Gesetz über die elektromagnetische Verträglichkeit von Geräten (EMVG)". Dies ist die Umsetzung der EU-Richtlinie 2014/30/EU in der Bundesrepublik Deutschland.

Zulassungsbescheinigung laut dem Deutschen Gesetz über die elektromagnetische Verträglichkeit von Geräten (EMVG) (bzw. der EMC EG Richtlinie 2014/30/EU) für Geräte der Klasse A

Dieses Gerät ist berechtigt, in Übereinstimmung mit dem Deutschen EMVG das EG-Konformitätszeichen - CE - zu führen.

Verantwortlich für die Einhaltung der EMV Vorschriften ist der Hersteller:

International Business Machines Corp.
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Der verantwortliche Ansprechpartner des Herstellers in der EU ist:

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Generelle Informationen:

Das Gerät erfüllt die Schutzanforderungen nach EN 55024 und EN 55032 Klasse A.

Electromagnetic Interference (EMI) Statement - Russia

ВНИМАНИЕ! Настоящее изделие относится к классу A.
В жилых помещениях оно может создавать радиопомехи, для
снижения которых необходимы дополнительные меры

Electromagnetic Interference (EMI) Statement - Kingdom of Saudi Arabia Notice

قد يتسبب هذا المنتج في حدوث تداخل إذا تم استخدامه في المناطق السكنية.

ويجب تجنب هذا الاستخدام ما لم يتخذ المستخدم تدابير خاصة لتقليل الانبعاثات الكهرومغناطيسية لمنع التداخل مع استقبال البث الإذاعي والتلفزيوني.

تحذير: هذا الجهاز متوافق مع الفئة أ من SASO CISPR 32

في البيئة السكنية، قد يتسبب هذا الجهاز في حدوث تداخل لاسلكي.



Part Number: 03GH553

GC28-7047-00



(1P) P/N: 03GH553

