

IBM FileNet Content Manager and IBM Business Automation Workflow deliver a new charge metric, along with added capabilities for FileNet Content Manager, IBM Content Navigator, and IBM Datacap

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Overview

IBM[®] FileNet[®] Content Manager V5.5.2 introduces a Concurrent User license option. IBM Content Foundation and FileNet Content Manager client licenses will be converted to the FileNet Content Manager Concurrent User license metric. This will occur at the time of the next subscription renewal or next license purchase. License conversion does not impact the operation of existing client deployments. Client applications will run as they do today, and the product delivers new capabilities that clients can leverage.

The Processor Value Unit (PVU) pricing model is now available for IBM FileNet Content Manager V5.5.2 as well. PVU pricing offers clients a more granular and adaptable software licensing structure to address evolving hardware technologies. Under the PVU pricing model, clients license software based on the number of Value Units assigned to each processor core.

IBM Business Automation Workflow V18.0.0.2 also delivers a Concurrent User license option.

As well as the additional pricing models for Business Automation Workflow V18.0.0.2 and FileNet Content Manager V5.5.2, the following products deliver new and enhanced capabilities.

- IBM Datacap V9.1.5
 - Enhances the Content Navigator user interface with usability improvements.
 - Updates email server and message format support.
 - Adds Job Monitor filtering for only current user's activities.
- Datacap Insight[®] Edition V9.1.5
 - Provides role-based redaction that supports PDF redaction.
- FileNet Content Manager V5.5.2
 - Includes entitlement to the following features that previously were only available for an additional fee, such as:
 - Storage connectors
 - Ability to view and annotate Microsoft[™] Office documents, role-based redaction
 - Content Engine bulk import tool

- Enhances External Share for two-way collaboration with external participants who can add and update documents.
- Stores encryption keys in external key management systems using the Key Management Interoperability Protocol (KMIP).
- Provides document-hold capability to Write Once Read Many (WORM) storage devices.
- Connects to Dell EMC Elastic Cloud Storage (ECS) storage devices when the Content Process Engine is deployed in a Docker Container.
- Adds support for Oracle 18c database and Red Hat Linux^(R) 7.5 operating system.
- Includes multiple improvements to the Administration Console for Content Engine (ACCE):
 - Performance
 - Search results count
 - Export search results
 - Sort search columns
 - Consistency checker integrated in ACCE
- IBM Daeja^(R) ViewONE Virtual 5.0.5
 - Provides capability to adjust contrast, brightness and illumination.
 - Improves sharpness for PDF documents.
 - Improves performance of viewing PDF documents.
 - Includes configurable pre-fetch for continuous scrolling.
 - Adds API extensions.
 - Improves program accessibility for clients' users.
 - Improves performance of printing PDF documents that do not have annotations.
 - Improves rendering of TIFF documents that contain rotation tags.
- IBM Content Navigator V3.0.5
 - Provides capability to share documents and folders with external users.
 - Includes configurable size for a default work list.
 - Adds capability to configure a default entry template for both folders and documents.
 - Supports use of Navigator URL API to open a specific page within a document.
 - Includes capability for the Viewer to display PDFs inline, rather than download PDFs when viewing documents with a web browser.
 - Adds download of CMOD Line Data documents as PDF or UTF-8.
 - Includes support for Recycle Bin soft deletes.
 - Adds Native video viewer capabilities to view, playback and bookmark videos.
 - Provides support for IBM Content Manager child components:
 - Within entry templates
 - In the web client and Navigator for Microsoft
 - Improves performance when documents are opened in native applications using the Edit Service.
 - Adds SAML single sign-on (SSO) support for Edit Service, Sync and Navigator for Microsoft Office.

For additional information of any of these offerings, see the [IBM Marketplace](#) website.

- [Business Automation Workflow](#)
- [Datacap](#)
- [FileNet Content Manager](#)
- [Daeja ViewONE Virtual](#)

- [Content Navigator](#)

For more information on previously announced capabilities and ordering options, see the Software Announcements that are listed in the [Reference information](#) section.

Key prerequisites

The products in this announcement have an extensive list of requirements for operating systems, databases, and browsers. For specific details, see the [Software Product Compatibility Reports](#) website for each product.

Planned availability date

December 13, 2018

Accessibility by people with disabilities

A US Section 508 Accessibility Compliance Report containing details on accessibility compliance can be found on the [Product accessibility information](#) website.

Statement of general direction

IBM Content Foundation clients will be converted to IBM FileNet Content Manager. This change has no impact on existing deployments. Applications will run as before, and clients will be able to leverage new capabilities.

Reference information

For more information on Business Automation Workflow, see the [IBM Marketplace](#) website.

To learn more about the previously announced capabilities and ordering options for Business Automation Workflow, see Software Announcements:

- [218-323](#), dated July 17, 2018
- [218-116](#), dated March 13, 2018

For more information on Datacap, see the [IBM Marketplace](#) website.

To learn more about the previously announced capabilities and ordering options for Datacap, see Software Announcements:

- [217-033](#), dated November 7, 2017
- [217-276](#), dated June 20, 2017
- [216-538](#), dated December 13, 2016
- [215-504](#), dated December 15, 2015
- [215-450](#), dated October 20, 2015
- [214-473](#), dated October 21, 2014

For more information on FileNet Content Manager, see the [IBM Marketplace](#) website.

To learn more about the previously announced capabilities and ordering options for FileNet Content Manager, see Software Announcements:

- [218-251](#), dated June 26, 2018

- [217-033](#), dated November 7, 2017
- [214-482](#), dated October 28, 2014
- [214-103](#), dated March 11, 2014
- [213-053](#), dated March 12, 2013

For more information on Daeja ViewONE Virtual, see the [IBM Marketplace](#) website.

To learn more about the previously announced capabilities and ordering options for Daeja ViewONE Virtual, see Software Announcements:

- [218-251](#), dated June 26, 2018
- [217-033](#), dated November 7, 2017
- [217-276](#), dated June 20, 2017
- [216-538](#), dated December 13, 2016
- [215-235](#), dated June 16, 2015
- [215-134](#), dated March 10, 2015

For more information on Content Navigator, see the [IBM Marketplace](#) website.

To learn more about the previously announced capabilities and ordering options for Content Navigator, see Software Announcements:

- [218-251](#), dated June 26, 2018
- [217-033](#), dated November 7, 2017
- [217-276](#), dated June 20, 2017
- [216-535](#), dated December 13, 2016

Program number

Program number	VRM	Description
5737-H41	18.0.0	IBM Business Automation Workflow
5725-C15	9.1.5	IBM Datacap
5724-R81	5.5.2	IBM FileNet Content Manager
5725-Q04	5.0.5	IBM Daeja ViewONE Virtual
N/A	3.0.5	IBM Content Navigator

Education support

IBM training provides education to support many IBM offerings. Descriptions of courses for IT professionals and managers can be found on the [IBM Skills Gateway](#) website.

Call IBM training at 800-IBM-TEACH (426-8322) for catalogs, schedules, and enrollments.

Offering Information

Product information is available on the [IBM Offering Information](#) website.

More information is also available on the [Passport Advantage^{\(R\)}](#) and [Passport Advantage Express^{\(R\)}](#) website.

Publications

Documentation for Business Automation Workflow is available in [IBM Knowledge Center](#).

Documentation for the following products will be available in [IBM Knowledge Center](#) on December 13, 2018:

- [Datacap](#)
- [FileNet Content Manager](#)
- [Daeja ViewONE Virtual](#)
- [Content Navigator](#)

Services

Software Services

IBM Software Services has the breadth, depth, and reach to manage your services needs. You can leverage the deep technical skills of our lab-based, software services team and the business consulting, project management, and infrastructure expertise of our IBM Global Services team. Also, we extend our IBM Software Services reach through IBM Business Partners to provide an extensive portfolio of capabilities. Together, we provide the global reach, intellectual capital, industry insight, and technology leadership to support a wide range of critical business needs.

To learn more about IBM Software Services, contact your Lab Services Sales or Delivery Leader.

Technical information

Planning information

Packaging

These offerings are delivered through the internet as electronic downloads. There is no physical media.

Ordering information

For ordering information, consult your IBM representative or authorized IBM Business Partner, or go to the [Passport Advantage](#) website.

This product is only available through Passport Advantage. It is not available as shrinkwrap.

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More information can be found on the [IBM Channel Value Rewards](#) website.

To locate IBM Business Partners for Channel Value Rewards in your geography for a specific Channel Value Rewards portfolio, go to the [Find a Business Partner](#) page.

Product group: IBM Cloud™ Integration

Products:

PID number	Program name
5737-H41	IBM Business Automation Workflow

PID number	Program name
5725-C15	IBM Datacap
5724-R81	IBM FileNet Content Manager
5725-Q04	IBM Daeja ViewONE Virtual
N/A	IBM Content Navigator

Product Category: Digital Business Automation

Passport Advantage

Except for the Concurrent User part numbers for Business Automation Workflow, and the Concurrent User and Processor Value Unit part numbers for FileNet Content Manager as listed in the table below, no other new part numbers have been added or changed. For a complete list of all other part numbers, see the Software Announcements in the [Reference Information section](#) .

IBM Business Automation Workflow (5737-H41)

Program name/Description	Part number
IBM Business Automation Workflow Enterprise Concurrent User License + SW Subscription & Support 12 Months	D222CLL
IBM Business Automation Workflow Enterprise Concurrent User SW Subscription & Support Reinstatement 12 Months	D222DLL
IBM Business Automation Workflow Enterprise Concurrent User Monthly License	D222XLL
IBM Business Automation Workflow Enterprise Concurrent User Annual SW Subscription & Support Renewal 12 Months	E0PSFLL
IBM Business Automation Workflow Enterprise Concurrent User from Eligible Programs Trade Up License + SW Subscription & Support 12 Months	D222ELL
IBM Business Automation Workflow Enterprise for Linux on IBM Z ^(R) Concurrent User from Eligible Programs Trade Up License + SW Subscription & Support 12 Months	D222HLL

IBM FileNet Content Manager (5724-R81)

Part number/Description	Part number
IBM FileNet Content Manager Concurrent User License + SW Subscription & Support 12 Months	D2239LL
IBM FileNet Content Manager Concurrent User SW Subscription & Support Reinstatement 12 Months	D223ALL
IBM FileNet Content Manager Concurrent User Monthly License	D223BLL
IBM FileNet Content Manager Concurrent User Annual SW Subscription & Support Renewal	E0PSMLL
IBM FileNet Content Manager Processor Value Unit License + Sw Subscription & Support 12 Months	D11JELL
IBM FileNet Content Manager Processor Value Unit Sw Subscription & Support Reinstatement 12 Months	D11JFLL
IBM FileNet Content Manager Processor Value Unit Annual Sw Subscription & Support Renewal 12 Months	E0IEMLL
IBM FileNet Content Manager Non-Production Environment Processor Value	D11KLL

Part number/Description	Part number
Unit License + Sw Subscription & Support 12 Months	
IBM FileNet Content Manager Non- Production Environment Processor Value Unit Sw Subscription & Support Reinstatement 12 Months	D11KLLL
IBM FileNet Content Manager Non- Production Environment Processor Value Unit Annual Sw Subscription & Support Renewal 12 Months	E0IF9LL

Cross-platform product for use on IBM Z Systems Integrated Facility for Linux (IFL) engines or zEnterprise[®] BladeCenter Extension

Order the part numbers that follow when the product is intended to run on zEnterprise BladeCenter Extension or the Linux operating system on IBM Z IFL engines. If the product is not intended to run in these environments, order from the other set of part numbers in this announcement. This set of part numbers provides the identical supply and authorization as the other set in this announcement.

Except for the Concurrent User part numbers for Business Automation Workflow, and the Concurrent User and Processor Value Unit part numbers for FileNet Content Manager as listed in the table below, no other new part numbers have been added or changed. For a complete list of all other Business Automation Workflow part numbers, see the Software Announcements in the [Reference Information section](#).

IBM Business Automation Workflow (5737-H41)

Program name/Description	Part number
IBM Business Automation Workflow Enterprise for Linux on IBM Z Concurrent User License + SW Subscription & Support 12 Months	D222FLL
IBM Business Automation Workflow Enterprise for Linux on IBM Z Concurrent User SW Subscription & Support Reinstatement 12 Months	D222GLL
IBM Business Automation Workflow Enterprise for Linux on IBM Z Concurrent User Monthly License	D222YLL
IBM Business Automation Workflow Enterprise for Linux on IBM Z Concurrent User Annual SW Subscription & Support Renewal 12 Months	E0PSGLL

IBM FileNet Content Manager (5724-R81)

Program name/Description	Part number
IBM FileNet Content Manager On System Z Processor Value Unit License + Sw Subscription & Support 12 Months	D11JGLL
IBM FileNet Content Manager On System Z Processor Value Unit (PVU) Sw Subscription & Support Reinstatement 12 Months	D11JHLL
IBM FileNet Content Manager On System Z Processor Value Unit Annual Sw Subscription & Support Renewal 12 Months	E0IENLL
IBM FileNet Content Manager Non- Production Environment On System Z Processor Value Unit License + Sw Subscription & Support 12 Months	D11KILL
IBM FileNet Content Manager Non- Production Environment On System Z Processor Value Unit Sw Subscription & Support Reinstatement 12 Months	D11KJLL

Program name/Description	Part number
IBM FileNet Content Manager Non-Production Environment On System Z Processor Value Unit Annual Sw Subscription & Support Renewal 12 Months	E0IF8LL

Charge metric

IBM Business Automation Workflow V18.0.0 (5741-H41)

License Information document title	License Information document number
IBM Business Automation Workflow Enterprise V18.0.0	L-APIG-B5KGXG
IBM Business Automation Workflow Enterprise for Non-Production Environment V18.0.0	L-APIG-B5KGZW
IBM Business Automation Workflow Express V18.0.0	L-APIG-B5KJC2
IBM Business Automation Workflow Express for Non-Production Environment V18.0.0	L-APIG-B5KJCR

IBM FileNet Content Manager V5.5.2 (5724-R81)

License Information document title	License Information document number
IBM FileNet Content Engine V5.5.2	L-VSAY-B3UVCV
IBM Content Engine Bulk Import Tool 5.5.2	L-VSAY-B6D4KW
IBM FileNet P8 Connectors 5.5.2	L-VSAY-B6D4MT

IBM Daeja ViewONE Virtual V5.0.5 (5725-Q04)

License Information document title	License Information document number
IBM Daeja ViewONE Virtual V5.0.5	L-VSAY-B5MU7T

IBM Content Navigator V3.0.5

License Information document title	License Information document number
IBM Content Navigator V3.0.5	L-VSAY-B5MUCT

IBM Datacap V9.1.5 (5725-C15)

License Information document title	License Information document number
IBM Datacap Entry level V9.1.5	L-AJAE-AFPNMH
IBM Datacap Base and 1000 EP V9.1.5	L-AJAE-AFPL7B
IBM Datacap Add-on V9.1.5	L-AJAE-AFPNKB
IBM Datacap OA V9.1.5	L-AJAE-AFPND5
IBM Datacap AP and MC V9.1.5	L-AJAE-AFPNG9
IBM Datacap APOA and MCOA V9.1.5	L-AJAE-AFPNPB
IBM Datacap Network Scanning Device V9.1.5	L-AJAE-AFPNS7
IBM Datacap Network Scanning Device Add-Ons V9.1.5	L-AJAE-AFPNU8
IBM Datacap Enterprise Edition V9.1.5	L-AJAE-AFPNVT
IBM Datacap Insight Edition Add-Ons V9.1.5	L-AJAE-AFPNZJ
IBM Datacap Rulerunner Enterprise V9.1.5	L-AJAE-AFPNQS
IBM Datacap Connectors V9.1.5	L-AJAE-AFPNXF
IBM Datacap Mobile V9.1.5	L-AJAE-AFPN2F
IBM Datacap Insight Edition Add-on PVU and Insight Edition Add-on for Non-Production Env PVU V9.1.5	L-AJAE-ASEECX

License Information document title	License Information document number
IBM Datacap Accounts Payable Add-on and Medical Claims Add-on Processor Value Unit V9.1.5	L-AJAE-ASEBHU
IBM Datacap Processor Value Unit and Non-Production Environment Processor Value Unit V9.1.5	L-AJAE-ARVCPK

Select your language of choice and scroll down to the Charge Metrics section. Follow-on releases, if any, may have updated terms. See the [License Information documents](#) website for more information.

Processor Value Unit (PVU) sub-capacity licensing

This software product is eligible for sub-capacity licensing. Clients must obtain Proofs of Entitlement (PoEs) for the maximum processor core capacity available to an eligible sub-capacity product when deployed in an eligible virtualization environment. This is also referred to as sub-capacity or virtualization capacity licensing.

Clients must use the IBM License Metric Tool (ILMT) unless they meet the exceptions described on the [ILMT](#) website.

For information regarding PVU sub-capacity licensing, see the [Passport Advantage Virtualization Capacity \(Sub-capacity\) Licensing](#) website.

Terms and conditions

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

This product is only available through Passport Advantage.

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This software license includes Software Subscription and Support (also referred to as Software Maintenance).

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Licenses under the IBM International Program License Agreement (IPLA) provide for support with ongoing access to releases and versions of the program. IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with the initial license acquisition of each program acquired. The initial period of Software Subscription and Support can be extended by the purchase of a renewal option, if available. Two charges apply: a one-time license charge for use of the program and an annual renewable charge for the enhanced support that includes telephone assistance (voice support for defects during normal business hours), as well as access to updates, releases, and versions of the program as long as support is in effect.

License Information number

See the following License Information documents on the [IBM Software License Agreement](#) website.

IBM Business Automation Workflow V18.0.0 (5741-H41)

License Information document title	License information document number
IBM Business Automation Workflow Enterprise V18.0.0	L-APIG-B5KGXG
IBM Business Automation Workflow Enterprise for Non-Production Environment V18.0.0	L-APIG-B5KGZW
IBM Business Automation Workflow Express V18.0.0	L-APIG-B5KJC2
IBM Business Automation Workflow Express for Non-Production Environment V18.0.0	L-APIG-B5KJCR

IBM FileNet Content Manager V5.5.2 (5724-R81)

License Information document title	License Information document number
IBM FileNet Content Engine V5.5.2	L-VSAY-B3UVCV
IBM Content Engine Bulk Import Tool 5.5.2	L-VSAY-B6D4KW
IBM FileNet P8 Connectors 5.5.2	L-VSAY-B6D4MT

IBM Daeja ViewONE Virtual V5.0.5 (5725-Q04)

License Information document title	License Information document number
IBM Daeja ViewONE Virtual V5.0.5	L-VSAY-B5MU7T

IBM Content Navigator V3.0.5

License Information document title	License Information document number
IBM Content Navigator V3.0.5	L-VSAY-B5MUCT

IBM Datacap V9.1.5 (5725-C15)

License Information document number	License Information document number
IBM Datacap Entry level V9.1.5	L-AJAE-AFPNMH
IBM Datacap Base and 1000 EP V9.1.5	L-AJAE-AFPL7B
IBM Datacap Add-on V9.1.5	L-AJAE-AFPNKB
IBM Datacap OA V9.1.5	L-AJAE-AFPND5
IBM Datacap AP and MC V9.1.5	L-AJAE-AFPNG9
IBM Datacap APOA and MCOA V9.1.5	L-AJAE-AFPNPB
IBM Datacap Network Scanning Device V9.1.5	L-AJAE-AFPNS7
IBM Datacap Network Scanning Device Add-Ons V9.1.5	L-AJAE-AFPNU8
IBM Datacap Enterprise Edition V9.1.5	L-AJAE-AFPNVT
IBM Datacap Insight Edition Add-Ons V9.1.5	L-AJAE-AFPNZJ
IBM Datacap Rulerunner Enterprise V9.1.5	L-AJAE-AFPNQS
IBM Datacap Connectors V9.1.5	L-AJAE-AFPNXF
IBM Datacap Mobile V9.1.5	L-AJAE-AFPN2F
IBM Datacap Insight Edition Add-on PVU and Insight Edition Add-on for Non-Production Env PVU V9.1.5	L-AJAE-ASEECX
IBM Datacap Accounts Payable Add-on and Medical Claims Add-on Processor Value Unit V9.1.5	L-AJAE-ASEBHU
IBM Datacap Processor Value Unit and Non-Production Environment Processor Value Unit V9.1.5	L-AJAE-ARVCPK

Follow-on releases, if any, may have updated terms. See the [License Information documents](#) website for more information.

Limited warranty applies

Yes

Limited warranty

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, see the [IBM Software Support Handbook](#).

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

Program technical support

Technical support of a program product version or release will be available for a minimum of two years from the general availability date, as long as your Software Subscription and Support (also referred to as Software Maintenance) is in effect.

This technical support allows you to obtain assistance (by telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Subscription and Support (Software Maintenance) also provides you with access to versions, releases, and updates (CD releases, Long Term Support Releases or fixes) of the program. You will be notified, through an announcement letter, of discontinuance of support with six months' notice. If you require additional technical support from IBM, including an extension of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

For additional information on the IBM Software Support Lifecycle Policy, see the [IBM Software Support Lifecycle Policy](#) website.

Money-back guarantee

If for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

For clarification, note that (1) for programs acquired under the IBM International Passport Advantage offering, this term applies only to your first acquisition of the program and (2) for programs acquired under any of IBM's On/Off Capacity on Demand (On/Off CoD) software offerings, this term does not apply since these offerings apply to programs already acquired and in use by you.

Volume orders (IVO)

No

Passport Advantage applies

Yes, information is available on the [Passport Advantage and Passport Advantage Express](#) website.

Usage restrictions

Yes

For any usage restrictions, see the License Information documents listed in the [Terms and conditions](#) section.

Software Subscription and Support applies

Yes. Software Subscription and Support, also referred to as Software Maintenance, is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and Technical Support are provided by the Software Subscription and Support offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and Technical Support provides voice and electronic access to IBM support organizations, worldwide.

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While your Software Subscription and Support is in effect, IBM provides you assistance for your routine, short duration installation and usage (how-to) questions, and code-related questions. IBM provides assistance by telephone and, if available, electronic access, only to your information systems (IS) technical support personnel during the normal business hours (published prime shift hours) of your IBM support center. (This assistance is not available to your users.) IBM provides Severity 1 assistance 24 hours a day, 7 days a week. For additional details, see the [IBM Software Support Handbook](#). Software Subscription and Support does not include assistance for the design and development of applications, your use of programs in other than their specified operating environment, or failures caused by products for which IBM is not responsible under the applicable agreements.

Unless specified otherwise in a written agreement with you, IBM does not provide support for third-party products that were not provided by IBM. Ensure that when contacting IBM for covered support, you follow problem determination and other instructions that IBM provides, including in the [IBM Software Support Handbook](#).

For additional information about the International Passport Advantage Agreement and the IBM International Passport Advantage Express Agreement, go to the [Passport Advantage and Passport Advantage Express](#) website.

Variable charges apply

No

Educational allowance available

Not applicable.

Statement of good security practices

IT system security involves protecting systems and information through intrusion prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered, destroyed, or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely

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Prices

The prices are unchanged by this announcement.

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Phone: 800-IBM-CALL (426-2255)

Fax: 800-2IBM-FAX (242-6329)

For IBM representative: askibm@ca.ibm.com

For IBM Business Partner: pwcs@us.ibm.com

IBM Digital Sales Offices
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Coppell, TX 75019-4642, US

The IBM Digital Sales Center, our national direct marketing organization, can add your name to the mailing list for catalogs of IBM products.

Note: Shipments will begin after the planned availability date.

IBM Channel Value Rewards

These products are available under Channel Value Rewards (CVR), either directly from IBM or through authorized Business Partners who invest in skills and high-value solutions. IBM clients may benefit from the industry-specific or horizontal solutions, skills, and expertise provided by these Business Partners.

Additions to CVR will be communicated through standard product announcements. To determine what IBM software is available under CVR, see the [IBM Passport Advantage Online for IBM Business Partners](#) website.

For questions regarding CVR, see the [IBM Channel Value Rewards](#) website.

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For the most current information regarding IBM products, consult your IBM representative or reseller, or go to the [IBM worldwide contacts page](#)

[IBM United States](#)