

IBM Operational Decision Manager on Cloud delivers new flexibility to expand beyond the standard environments to better align to your development process

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At a glance

The latest release of IBM[®] Operational Decision Manager (ODM) on Cloud offers:

- Greater flexibility
 - Enables you to optionally set up more than three environments to better align to your development process.
 - Allows the Decision Center to work with other instances of ODM on Cloud to provide an easier way to have a secondary instance, if desired.
- Greater visibility
 - Provides ability to request usage information at regular intervals to track executed decisions and managed artifacts.
- Currency
 - Incorporates capabilities that were introduced in the on-premises version of IBM ODM V8.9.2.

Overview

ODM on Cloud is a cloud service that helps you capture, automate, and manage rule-based business decisions. It is a business rule automation platform that anyone can work with, from IT to business-line leaders. Users can quickly initiate business rule management projects at lower costs by reducing the need for IT assistance, and hardware and software acquisitions. It can quickly authorize a loan, decide on a promotion, or detect a cross-sell opportunity with high precision and customization. This service allows you to remain up to date and aligned with the changing business objectives of your organization.

ODM on Cloud provides the ability to deploy additional environments to increase your flexibility and better align the portal with your natural development processes.

ODM on Cloud provides:

- Full-decision management. Captures, manages and automates business policies, practices, and regulations on the cloud. Gain more visibility and control of your business decisions.

- A lower bar of entry. Eliminates typical inhibitors, such as capital expenditure, hardware availability, and skills for installing and operating a decision management platform.
- Faster time to value. Provides three preconfigured development, test, and production environments to get you started within 48 hours without IT support.

ODM on Cloud is available exclusively on IBM Cloud™ infrastructure and managed by IBM. It delivers the market-leading Business Rule Management System (BRMS) benefits that are similar to those available in the on-premises IBM ODM Server product.

For existing capabilities and additional ordering options and products that are available with ODM on Cloud, see the Software Announcements that are listed in the [Reference information](#) section.

Key prerequisites

ODM on Cloud requires an internet connection and a workstation with a browser.

For specific browser requirements, refer to the [Technical information](#) section.

Planned availability date

June 21, 2018

See the [Availability of national languages](#) section for national language availability.

Description

ODM on Cloud now offers the ability to customize the instance to your development cycles. You can order additional execution environments to add more test environments, such as a user acceptance test environment or additional production environments (a pre-production environment). This enables ODM on Cloud to more closely follow the standard development flow.

Given the architectural changes made to this new release of ODM on Cloud, you can now connect the decision center of one instance of the cloud portal to the execution environment of another. This can reduce redundancy of execution environments in cases where higher availability is required and a choice to have an instance deployed in multiple data centers.

You can request a customized report that shows your monthly usage for decisions and managed artifacts. This report can be used to better manage compliance against entitlement.

Accessibility by people with disabilities

A US Section 508 Accessibility Compliance Report containing details on accessibility compliance can be found on the [Product accessibility information](#) website.

Product positioning

Decision management enables organizations to automate, optimize and govern repeatable business decisions. Repeatable business decisions can be captured and automated to:

- Improve your business responsiveness.

- Minimize compliance risk and streamline workflow processes.

A business rule management system adds agility and real-time decision making to your day-to-day operations, while it enables quick optimization and change management capabilities to keep them up with the pace of your business. These decisions may be fully automated, such as through an online application or a self-service, point-of-sale system, or they may be used to provide decision support to people through a system used at a call center, branch, or store location, or in the back office.

This is a software-as-a-service (SaaS) offering within the IBM ODM portfolio.

The development, test, and production environments are all incorporated into the solution. It is packaged in a monthly subscription. You choose the ready-for-use solution that suits your needs, so you can get your decision management project up to speed and into production as fast as possible, with a minimum initial investment in capital, hardware, and operational skills.

Reference information

For additional information on ODM on Cloud, see Software Announcements:

- [216-502](#), dated December 6, 2016
- [216-020](#), dated February 16, 2016
- [215-258](#), dated September 22, 2015

For information on IBM ODM V8.9, see Software Announcements:

- [218-080](#), dated March 13, 2018
- [217-435](#), dated October 3, 2017

For information on IBM API Connect^(R), see Software Announcements:

- [216-019](#), dated February 16, 2016
- [216-183](#), dated May 24, 2016
- [216-353](#), dated August 30, 2016

Availability of national languages

Description	Availability date	Language
IBM ODM on Cloud	June 21, 2018	Multilingual (Chinese Simplified, Chinese Traditional, Dutch, US English, French, German, Italian, Japanese, Korean, Polish Portuguese Brazilian, Russian, Spanish, Swedish)

For the current list of languages supported, see the [IBM Support](#) website.

Translation information, if available, can be found at the [Translation Reports](#) website.

Program number

Program number	VRM	Program name
5725-W47	Cloud Service	IBM ODM on Cloud

Education support

Education is a key component to ensuring software success. IBM creates a comprehensive portfolio of education material to help clients successfully deploy IBM software products to their maximum potential. The IBM education team is committed to providing the highest quality education content available to help your organization prosper in today's competitive marketplace.

The IBM education team works closely with IBM product developers and IBM services organizations to ensure that the courses that are offered provide the most current technical and product information. The courses place an emphasis on the advanced knowledge and insight that only these sources can provide. IBM draws from a deep pool of IBM technical experience in the development of our courses, and pass that knowledge on to our students. The courses emphasize hands on labs to develop comprehensive skills in using the product to solve business problems. The education offerings from IBM Training span the spectrum of skill needs, from introductory product overviews to advanced programming and product administration courses.

The delivery of IBM education is provided by IBM Global Training Partners.

For more information about available education offerings, refer to the [IBM Training and Skills](#) website.

Offering Information

Product information is available on the [IBM Offering Information](#) website.

More information is also available on the [Passport Advantage^{\(R\)}](#) and [Passport Advantage Express^{\(R\)}](#) website.

Publications

Documentation for ODM on Cloud can be viewed from a web browser with internet access or be downloaded from [IBM ODM Knowledge Center](#).

Services

Software Services

IBM Software Services has the breadth, depth, and reach to manage your services needs. You can leverage the deep technical skills of our lab-based, software services team and the business consulting, project management, and infrastructure expertise of our IBM Global Services team. Also, we extend our IBM Software Services reach through IBM Business Partners to provide an extensive portfolio of capabilities. Together, we provide the global reach, intellectual capital, industry insight, and technology leadership to support a wide range of critical business needs.

To learn more about IBM Software Services, contact your Lab Services Sales or Delivery Leader.

Technical information

Specified operating environment

Hardware requirements

ODM on Cloud requires:

- A workstation that supports one of the web browsers, as listed in the [Software requirements](#) section

- A direct, internet connection

Software requirements

ODM on Cloud requires one of the following supported web browsers:

- Internet Explorer V11
- Mozilla Firefox ESR 45
- Google Chrome 55
- Microsoft™ Edge 25

Rule Designer support the following operating systems:

- AIX^(R)
- Linux^(R)
- MacOS
- Windows™ 7
- Windows 8.1
- Windows Server 2008
- Windows Server 2012

For a current list of hardware and software requirements, see the [IBM Software Product Compatibility Reports](#) website.

Planning information

Packaging

These offerings are delivered through the internet. There is no physical media.

This offering is available from [IBM Marketplace](#). On IBM Marketplace, you can discover, try, and buy software, hardware, and services from IBM and third-party providers.

Access to ODM on Cloud instances will be provided to each entitled customer.

Ordering information

For ordering information, consult your IBM representative or authorized IBM Business Partner, or go to the [Passport Advantage](#) website.

This product is only available through Passport Advantage. It is not available as shrinkwrap.

These products may only be sold directly by IBM or by authorized IBM Business Partners for Channel Value Rewards.

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To locate IBM Business Partners for Channel Value Rewards in your geography for a specific Channel Value Rewards portfolio, go to the [Find a Business Partner](#) page.

Product Group: Hybrid Cloud

Product: IBM ODM on Cloud (5725-W47)

Product Category: Digital Process Automation

Passport Advantage

IBM ODM on Cloud (5725-W47)

Except for the following new part number, the remaining ordering information is unchanged from information that was announced in Software Announcement [216-502](#), dated December 6, 2016.

Program name/Description	Part number
IBM Operational Decision Manager on Cloud Additional Environments Instance per Month	D1YGVLL

Charge metric

IBM ODM on Cloud

Definitions of the charge metrics for this cloud service can be found in the following Service Description document:

Program name	Part number or PID number	Charge metric
IBM ODM on Cloud	5725-W47	<ul style="list-style-type: none">• Instance• Rules Decisions• Managed Decisions Artifacts• Engagement

See the [Cloud Services terms](#) website to find the listed service description document number that corresponds to the date of this announcement. Select your language of choice and scroll down to the Charge Metrics section.

Terms and conditions

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction for the acquisition of Cloud Services from IBM consist of either the IBM Cloud Services Agreement and the applicable offering Service Description or the IBM International Passport Advantage Agreement or the International Passport Advantage Express Agreement and the IBM Terms of Use -- General Terms for Cloud Offerings and the applicable offering Service Description.

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Technical support

Technical support is provided for Cloud Services and enabling software, as applicable, during the subscription period. Any enhancements, updates, and other materials provided by IBM as part of any such technical support are considered to be part of the Cloud Service, as applicable, and therefore governed by the applicable agreement as defined in Client's quote or transaction document. Technical support is included with the Cloud Service and is not available as a separate offering.

Additional technical support information for this Cloud Service offering may be found in the [IBM Support Handbook](#), or in service-specific documentation.

Terms of Use

Cloud Service offering-specific terms are available on the [Cloud Service terms](#) website.

Limited warranty

See the warranty defined in the applicable agreement governing Client's acquisition for this offering.

Money-back guarantee

No

Volume orders (IVO)

No

Passport Advantage applies

Yes, information is available on the [Passport Advantage and Passport Advantage Express](#) website.

Software Subscription and Support applies

No

IBM Operational Support Services - SoftwareXcel

No

Other support

Passport Advantage

Variable charges apply

No

Educational allowance available

Not applicable.

Statement of good security practices

IT system security involves protecting systems and information through intrusion prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered, destroyed, or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a regulatory compliant, comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective.

Important: IBM does not warrant that any systems, products, or services are immune from, or will make your enterprise immune from, the malicious or illegal conduct of any party.

Prices

Business Partner information

If you are an IBM Business Partner acquiring products from IBM, you may link to Passport Advantage Online for resellers where you can obtain Business Partner pricing information. An IBMid and password are required to access the [IBM Passport Advantage](#) website.

Passport Advantage

For Passport Advantage information and charges, contact your IBM representative or authorized IBM Business Partner for Channel Value Rewards. Additional information is also available on the [Passport Advantage and Passport Advantage Express](#) website.

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For questions regarding CVR, see the [IBM Channel Value Rewards](#) website.

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