

New TopSeller ThinkPad X300 notebook models feature a one- and three-year warranty

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At a glance

The new ThinkPad X300 ultraportable notebook offers outstanding features and options including:

- 338-mm (13.3-in) WXGA+ LED backlight display with 1440 x 900 resolution
- Combination of the latest technologies including global positioning system (GPS)¹, Ultra-Wideband (UWB) adapter with Intel Wireless UWB Link 1480, and solid state drives (SSD)
- Intel Core 2 Duo processors
- Latest Lenovo™ options such as the new USB port replicator and modem via USB dongle
- SSDs to match your current and future storage needs
- Microsoft Windows Vista or Windows XP Professional operating system
- Traditional ThinkPad security and reliability features

Overview

The new ThinkPad® X300 ultraportable notebook is the ultimate business tool for professionals who are constantly on the move and need to stay productive wherever they are. It comes with the latest technology for connectivity including, for example, wireless WAN (WWAN)² and UWB to help you to stay connected both on the road and in the office. The ThinkPad X300 notebook is extremely thin starting at just 18.6 mm³, or less than .75 inches, and the starting weight is as low as 1.33 kg (2.93 lb)⁴.

Like every ThinkPad notebook, it features the latest in security and reliability. The 32-byte preboot password, for example, guarantees that information that is meant to stay private really stays private.

The ThinkPad X300 notebook also comes with the powerful Core 2 Duo processor technology that delivers great performance, even for processor-intensive tasks such as VoIP calls or analysis of large amounts of data.

The ThinkPad X300 notebook is more environmentally friendly than any previous ThinkPad notebook; most packaging material is recyclable, and the amount of dangerous metals has been reduced. The ThinkPad X300 also meets the EPEAT Gold Standard.

Latest technology

- Processors and chipsets to match the performance needs of any mobile professional:
 - Intel® Core 2 Duo processor family

- Mobile Intel GS965 Express chipset
- Intel GMA X3100 Integrated Graphics
- Windows Vista® operating system
- 338-mm (13.3-in) WXGA+ LED backlight panel with 1440 x 900 resolution, significantly brighter than a standard panel
- Improved communications enabling users to stay connected in multiple connections:
 - Integrated WWAN Verizon Wireless Broadband Access^{5,6}
 - UWB, a new technology that lets you get rid of all the cables at your desk
 - Wireless LAN (WLAN), a new Intel 2 x 3 multiple input, multiple output (MIMO) card⁷ with improved range and throughput
 - Bluetooth, a convenient way to use wireless headsets, for example
- New ultrathin DVD burner⁸, the first ThinkPad X series notebook with an integrated optical drive
- 64 GB solid state drives
- New 1.3 megapixel camera on selected models and new digital microphone and stereo speakers with the latest audio enhancements
- Intelligent design features such as illuminated buttons on the keyboard and new rubber paint to significantly improve usability
- Integrated fingerprint reader, offering superior security against both internal and external security threats
- ThinkVantage™ Rescue and Recovery⁹, a one-button recovery and restore solution
- ThinkPad PC2-5300 DDR2 667 MHz memory¹⁰, expandable with optional SDRAM SO DIMM module to a maximum 4.0 GB¹¹
- Extensive standard ports, including three USB 2.0 ports, external display, and RJ-45

Certain product family features are limited to selected models that may not be available in all countries. Some combinations of features are not supported. Refer to the Prices section for the models and features available in your country.

All ThinkPad notebook systems capable of running Windows® 64-bit operating systems, except those with Intel Celeron® processors, are designed to meet the requirements of EPA ENERGY STAR 4.0.¹²

Planned availability dates

- February 2008
- April 2008: USB port replicator option

Description

New design

The ThinkPad X300 notebook features a new 338-mm (13.3-in) display that combines the portability of a smaller display and the visual comfort of a larger one. It is the thinnest ThinkPad notebook available. It can slide easily into your bag or luggage. With its wide panel, you can work with your office applications or watch a movie on DVD.

The ThinkPad X300 notebook includes these unique design features:

- Rubber paint on the palm rest and top and bottom cover that makes the notebook comfortable to use
- New matte texture finish on the keyboard for a tactile feel on the keys and paint that lasts longer
- Illuminated buttons that improve usability

- New and stylish glossy hinges

Latest technology

The new ThinkPad X300 notebook features many industry-leading technologies.

GPS: The ThinkPad X300 notebook features a built-in GPS that comes with WWAN models. You do not have to activate the WWAN card to use the GPS. With the help of the GPS, you can use various navigation programs on your notebook similar to GPS systems in cars. The new interface and ThinkVantage button make GPS easy to use.

Solid state drive (SSD): The ThinkPad X300 notebook features a 64 GB SSD that delivers these benefits:

- Faster boot time and application launch time
- Lower power usage and less heat production
- Longer lifetime; no moving parts and less wear and tear
- Quiet operation

The ThinkPad X300 notebook has a 64 GB SSD.

LCD TFT display: The ThinkPad X300 ultraportable notebook includes a 338-mm (13.3-in) WXGA+ TFT display with 1440 x 900 resolution and LED backlight panels. LED offers benefits over regular panels, including:

- Lower power consumption
- Brighter presentation

The LED backlight panels accommodate an extremely thin design and contribute to a longer battery life. Because LED panels are brighter than regular panels, they offer easier viewing outdoors or in bright offices.

Ultrathin DVD burner: The ThinkPad X300 notebook features the industry-leading 7-mm (0.28-in) ultrathin DVD burner.

Integrated camera and digital microphone: The ThinkPad X300 notebook has the latest technology for voice and video communications for both the traveler and home user who want to stay connected via a computer. It includes an integrated 1.3 megapixel camera and a digital microphone. The digital microphone delivers true sound and effectively cancels background noise. It also enables superior speech recognition.

Long battery life: The ThinkPad X300 notebook features three battery options:

- Three-cell Li-Polymer battery (standard)
- Three-cell Li-Polymer battery (options bay slot)
- Six-cell prismatic Li-Ion (extended battery)

The ThinkPad X300 notebook can deliver up to 10 hours of battery life. It also comes with the BatteryStretch feature that lets you squeeze extra minutes out of your notebook when it appears that the battery is about to run out.

Improved wireless performance

The ThinkPad X300 notebook features several ways to connect to networks whether you are at the office or on the road, including:

- WWAN
- WLAN
- UWB
- Bluetooth

- Modem via USB dongle (option)

The ThinkPad X300 notebook features integrated certified wireless USB over UWB. UWB enables greater throughput with higher bandwidth than Bluetooth. It also offers simultaneous support of WLAN, WWAN, and UWB through its implementation of the PCI Express microcard.

With UWB, you can get rid of cable clutter and free some of the USB ports on your notebook. USB devices such as displays, printers, and cameras can be connected to the wireless USB hub.

With Access Connections, the network is literally just two presses of a button away. You can get rid of all kinds of cables and cords and enjoy the benefits of being wireless.

Environmentally friendly features

The ThinkPad X300 notebook is Lenovo's first EPEAT Gold certified notebook. EPEAT is a universally accepted, highest-rated environment tool. Products with EPEAT gold certification have low energy consumption and are environmentally friendly. The ThinkPad X300 notebook has many energy-saving features including:

- Dual core low voltage (LV) processors
- SSDs
- LED backlight panels
- Arsenic-free LCD glass panels

The ThinkPad X300 manufacturing process is environmentally friendly.

- Most packaging materials are recyclable.
- Use of environmentally sensitive materials such as cadmium, mercury, and hexavalent chromium is reduced.

The ThinkPad X300 notebook has improved energy efficiency with the new BatteryStretch and ENERGY STAR 4.0-compliant features.

Latest options available: The ThinkPad X300 notebook can be expanded with options designed to improve productivity. These include:

- USB port replication
- USB modem
- External HDD

Processor technology: Intel Core 2 Duo small form factor 7100 LV processor (1.2 GHz with 4 MB of L2 cache and 800 MHz front-side bus (FSB))

System memory: 1 GB (512 MB x 2), 1 GB, or 2 GB

Important information about memory: Lenovo notebooks announced in April 2007, or later, have a new 64-bit architecture.

The standard memory can be expanded to 3 or 4 GB of addressable memory, depending on whether the operating system is a 32- or 64-bit operating system. The new notebooks with a Windows Vista 32-bit or previous Windows 32-bit operating system can support up to 3 GB of addressable memory. The new notebooks with a Windows Vista 64-bit operating system can support up to 4 GB of addressable memory.

Recommended for memory expansion are 512 MB, 1 GB, and 2 GB PC2-5300 DDR2 SDRAM 667 MHz SO DIMM.

Security and reliability: Lenovo combines thoughtful engineering with bold design, delivering systems that help lower your total cost of ownership.

- Lenovo password management is easy to use. It enables secure access to your system as well as your Web pages and is integrated with the fingerprint reader available on many Lenovo systems.

- Lenovo systems include a fully integrated recovery environment that works even when the operating system is not working.
- Lenovo systems manage everything that changes when your location changes, not just your Internet connection.

Data protection: Models include integrated fingerprint reader technology from ThinkVantage technologies to help protect access to your ThinkPad notebook and data.

- Because fingerprints are unique, using them along with other security measures can provide strong security.
- Fingerprint reader is built right into the palm rest area of the computer. When used with Password Manager and the Client Security Solution, pass your finger over the reader instead of typing passwords or combine it with passwords.
- Security software is preloaded and combines the integrated fingerprint reader with Password Manager and the Client Security Solution for strong security measures that are easy to follow.
- Administrators can implement strong security policies and users can meet ongoing password requirements easily.

Keyboard and TrackPoint® with enhanced features: The keyboard has the familiar layout and quality of a ThinkPad notebook with function keys that allow you to quickly access system functions such as power management control.

Each of these quick key combinations launches a menu that can be used to easily manage your ThinkPad system:

- Fn + F5 for wireless radio control
- Fn + F7 for Presentation Director to toggle through different displays and adjust resolutions
- Fn + F9 for Easy Eject to seamlessly remove add-on peripherals such as a memory key

TrackPoint with enhanced features incorporates the press-to-select and release-to-select function to speed icon launches and help reduce keystrokes. A programmable center button enables fast scrolling of Web sites (requires Internet access; not included) and documents or fast panning across wide spreadsheets. The innovative magnifying glass feature can be used to enlarge screen views in any application.

Other features: The ThinkPad X300 systems include these ports:

- External display
- Built-in RJ-45 connectors for LAN connections
- Microphone
- Headphone
- Three USB 2.0 ports

Family features available for these ThinkPad notebooks¹³

- Intel Core 2 Duo small form factor L7100 LV processor (1.2 GHZ, 4 MB of L2 cache, and 800 MHz FSB)
- SSD: 64 GB
- System memory: 1 GB (512 MB x 2), 1 GB, 2 GB, 2 GB (1024 MB x 2), and 4 GB (2048 MB x 2)
- Optical drives: Ultrathin DVD burner
- Lightweight travel bezel
- Verizon Wireless Broadband Access on selected systems
- Mobile Intel GS965 Express Chipset
- Intel GMA X3100 Integrated Graphics

- Bluetooth wireless technology
- Intel Wireless WiFi Link 4965AG
- Intel Wireless WiFi Link 4965AGN
- Integrated Wi-Fi wireless upgradable
- UWB Adaptor with Intel Wireless UWB Link 1480 on selected systems
- Fingerprint reader
- 13.3-inch WXGA+ LED backlight panel with 1440 x 900 resolution
- Three-cell Li-Polymer battery (standard)
- Three-cell Li-Polymer battery (options bay slot)
- Six-cell prismatic Li-Ion battery (extended battery)
- Windows Vista Ultimate
- Windows Vista Business
- Windows XP Professional

Software

Non-Lenovo software: The non-Lenovo software programs listed in this section may be licensed to you under the non-Lenovo manufacturer's, supplier's, or publisher's terms and conditions. The non-Lenovo manufacturers, suppliers, or publishers are responsible for providing any service or support associated with these programs. The descriptions of these programs were obtained from information made available by these companies to the general public. Lenovo does not warrant these products. Some software may differ from its separately available version (if available), and may not include user manuals or all program function.

Software that may be included or preloaded on the system:

Standard preload for ThinkPad X300 systems

Windows Vista operating system

- Windows Vista operating system
- ThinkVantage Productivity Center
- ThinkVantage Access Connections
- ThinkVantage Rescue and Recovery™
- ThinkVantage Client Security Solution
- ThinkVantage System Update
- PC-Doctor diagnostics
- Adobe Acrobat Reader
- Diskeeper 9.0 Home
- Picasa by Google
- Norton Internet Security 2007 (OEM Edition) with 90 days of virus definition updates
- Sun JRE
- ThinkVantage fingerprint software (only on models with fingerprint reader)
- Multimedia Center for Think Offerings (Sonic Record Now business and DLA)
- InterVideo WinDVD
- Microsoft Office Ready 2007
- Microsoft Office Professional 2007
- Microsoft Office Small Business 2007 with Microsoft Office Professional 2007 Trial

- Microsoft Office Basic 2007 with Microsoft Office Professional 2007 Trial
- Verizon (connection through Access Connections)
- AT&T (connection through Access Connections)

Windows XP Professional operating system

- Windows XP Professional operating system (SP2 preloaded; SP1A and SP2 supported)
- ThinkVantage Productivity Center
- ThinkVantage Access Connections
- ThinkVantage Rescue and Recovery
- ThinkVantage Client Security Solution
- ThinkVantage System Update
- PC-Doctor diagnostics
- Adobe Acrobat Reader
- Diskeeper 9.0 Home
- Picasa by Google
- Norton Internet Security 2007 (OEM Edition) with 90 days of virus definition updates
- Sun JRE
- ThinkVantage fingerprint software (only on models with fingerprint reader)
- Multimedia Center for Think Offerings (Sonic Record Now business and DLA)
- InterVideo WinDVD
- InterVideo Creator
- Microsoft Office Ready 2007
- Microsoft Office Professional 2007
- Microsoft Office Small Business 2007 with Microsoft Office Professional 2007 Trial
- Microsoft Office Basic 2007 with Microsoft Office Professional 2007 Trial
- Verizon (connection through Access Connections)
- AT&T (connection through Access Connections)

Warranty information

For a copy of applicable product warranties, contact your authorized Lenovo reseller or Lenovo representative. Lenovo makes no representation or warranty regarding third-party products or services.

Telephone support may be subject to additional charges, even during the limited warranty period. For Lenovo machines with on-site labor, Lenovo will attempt to diagnose and resolve the problem remotely before sending a technician. For Lenovo machines with courier or depot service, your service provider will attempt to diagnose and resolve the problem remotely before sending a courier.

All offers are subject to availability. Lenovo reserves the right to alter product offerings and specifications at any time without notice. Lenovo is not responsible for photographic or typographic errors.

Accessibility by people with disabilities

You can request a U.S. Section 508 Voluntary Product Accessibility Template (VPAT) containing details on accessibility compliance at

<http://www-03.ibm.com/research/accessibility/requests/accvpat.nsf/lenovo-bidx?OpenForm>

Section 508

Although this product does not fully meet the requirements of Section 508, it is approved for communication with U.S. federal customers only with the following representation.

The ThinkPad X300 Ultraportable Notebook is capable, when used in accordance with associated Lenovo documentation, of satisfying the applicable requirements of Section 508 of the Rehabilitation Act, provided that any assistive technology used with the product properly interoperates with it. Lenovo assumes that Section 508 applies only to normal and routine end-user operations, and not to set-up and service functions.

The ThinkPad X300 Notebook includes certain third-party software not covered under the Lenovo license agreement. Lenovo makes no representation about the Section 508 status of these products. Contact the vendor for information on the Section 508 status of its products.

Reference information

- 1 GPS is available only with Verizon WWAN systems. The GPS is satellite based, not carrier assisted. You do not need to activate the WWAN card.
- 2 The maximum speed depends on the access point device and the number of integrated antenna used for connection Wireless Broadband data service. Lenovo customers must contact the Wireless Broadband service provider after purchase to activate service. A separate service contract is required; monthly service charges and airtime charges will apply. Roaming charges may also apply. The Wireless Broadband service provider not Lenovo, is solely responsible for the wireless data service. Service not available in all areas, actual throughput speeds may vary.
- 3 Thickness may vary at certain points on the system.
- 4 Actual weight may vary depending on vendor components, manufacturing process, or options. Weight includes battery and optional travel bezel instead of the standard optical drive.
- 5 Activating Verizon Wireless Service: Lenovo customers will be contacted after purchase to activate service; requires separate agreement with Verizon Wireless and is subject to the Customer Agreement, Calling Plan, and credit approval. Service and airtime charges will apply; \$175 early termination fee. Verizon Wireless, not Lenovo, is solely responsible for service. Service not available in all areas; purchaser is responsible for verifying that service is available for the intended location before purchasing a computer equipped with WAN card. Network details, coverage limitations, and maps can be obtained at <http://www.verizonwireless.com/b2c/mobileoptions/broadband/serviceavailability.jsp?opener=b2b>
- 6 Verizon Wireless service speed: Speed averages 400 to 700 Kbps based on network tests with 5 MB ftp data files without compression. Speed declines with distance from the cell site and is limited to 154 Mbps at certain cell sites with backhaul limitations. The number of users on the Verizon Wireless data network may also affect maximum possible speed. Average upload speeds are expected to be between 60 and 80 Kbps. Speed claims are based on network tests with 5 MB ftp data files without compression. Actual speeds and coverage may vary.
- 7 The IEEE 802.11n specification has not been finalized and is currently in draft release. The Integrated Intel Wireless WiFi Link 4965AGN Mini-PCI Express Adapter is based on the Draft Release, Version 2 of the IEEE 802.11n specification. The maximum speed depends on the Access Point device and the number of integrated antenna used for connection.
- 8 Maximum CD and DVD rates; rates are variable and are often less than the maximum. For combination drives, maximum speeds are given in the following order: CD-W, CD-RW, CD-R, and DVD-R.
- 9 One-button recovery and restore solution. A suite of self-recovery tools to help users diagnose and recover — even if the operating system will not boot.
- 10 Lenovo notebooks announced April 2007, or later, have a new 64-bit architecture.

The standard memory can be expanded to 3 or 4 GB of addressable memory, depending on whether the operating system is a 32- or 64-bit operating system. The new notebooks with a Windows Vista 32-bit or previous Windows 32-bit operating system can support up to 3 GB of addressable memory. The new notebooks with a Windows Vista 64-bit operating system can support up to 4 GB of addressable memory.

Recommended for memory expansion are 512 MB, 1 GB, and 2 GB PC2-5300 DDR2 SDRAM 667 MHz SO DIMM.

- 11 For PCs without a separate video card, memory supports both system and video. Accessible system memory is up to 256 MB less than the amount stated, depending on video mode.
- 12 As an ENERGY STAR partner, Lenovo has determined that all ThinkPad notebook systems capable of running Windows 64-bit operating systems, except those with Intel Celeron processors, are designed to meet the EPA ENERGY STAR 4.0 guidelines for energy efficiency. These 64-bit capable ThinkPad notebooks with Intel integrated graphics and those with graphics cards that have 128 MB video memory use less than 14 watts of power in idle state. 64-bit capable ThinkPad notebooks with graphics cards that have 256 MB video memory use less than 22 watts in idle state. Both need to be enabled by the power management software provided with the systems.
- 13 Certain product family features are limited to selected models that may not be available in all countries. Some combinations of features are not supported. Refer to the Prices section of this announcement for the models and features available.

Trademarks

Intel and Celeron are registered trademarks of Intel Corporation.

Microsoft, Windows Vista, and Windows are registered trademarks of Microsoft Corporation.

ThinkVantage, Lenovo, and Rescue and Recovery are trademarks of Lenovo in the United States, other countries, or both

ThinkPad and TrackPoint are registered trademarks of Lenovo in the United States, other countries, or both

Other company, product, and service names may be trademarks or service marks of others.

Optional features

For the latest information on options, including compatibility, available for the ThinkPad® X300 and other ThinkPad notebooks, visit one of the following Web sites

<http://www.pc.ibm.com/us/accessories/thinkpad/index.html>

<http://lenovo.com/accessoriesguide>

Services

Global Technology Services

IBM services include business consulting, outsourcing, hosting services, applications, and other technology management.

These services help you learn about, plan, install, manage, or optimize your IT infrastructure to be an On Demand Business. They can help you integrate your high-speed networks, storage systems, application servers, wireless protocols, and an array of platforms, middleware, and communications software for Lenovo and many non-Lenovo offerings.

For details on available services, contact your IBM representative or visit

<http://www.ibm.com/services/>

For details on available IBM Business Continuity and Recovery Services, contact your IBM representative or visit

<http://www.ibm.com/services/continuity>

For details on education offerings related to specific products, visit

<http://www.ibm.com/services/learning/index.html>

Technical information

Specified operating environment

Physical specifications

- Width: 318 mm (12.5 in)
- Depth: 231 mm (9.09 in)
- Height: 18.6 to 23.4 mm (0.74 to 0.92 in)
- Approximate travel weight:
 - Three-cell standard battery: From 1.33 kg (2.93 lb) with travel bezel
 - Six-cell extended life battery: From 1.42 kg (3.12 lb) with travel bezel
- AC adapter (two- or three-pin)
- Power cord for ac adapter

Note: Actual specifications and weights may vary based on features, vendor components, or manufacturing processes.

Electrical specifications

- Universal ac adapter
- Input: 100/240 V ac, 50/60 Hz
- Output: 20 V dc
- Li-Ion battery pack:
 - Three-cell standard battery: 11.2 V, 2.44 Ah
 - Six-cell extended life battery: 10.8 V, 4.0 Ah

Operating environment: ThinkPad computers are designed, built, and tested for high quality and reliability. When used properly in standard business environments, a ThinkPad system should be a reliable computing asset for many years. Harsh environments and abuse can damage ThinkPad systems since they are not intended to withstand extreme temperatures, dust, shock, or other severe physical environments. ThinkPad systems should not be used in unsuitable environments. For example, a ThinkPad system should not be used in non-stationary environments, such as in-vehicle installations, without additional casing or shock dissipation.

For additional information about supported environments, refer to the Physical specifications section.

Agency approvals: System unit

- FCC Class-B certified to comply with FCC Rules, Part 15
- VCCI Class B
- CISPR22 Class B
- UL 60950
- C-UL
- NOM
- SASO
- ACA — AS/NZS
- MPR-II / MPR-III

- CE Mark
- CB Report
- CCC
- BSMI
- CER — GOST
- MIC

Software requirements: The following operating systems support the ThinkPad X300 notebook.

- Windows Vista® Ultimate 32-bit
- Windows Vista Business 32-bit
- Windows Vista Enterprise 32/64-bit
- Windows Vista Home Basic 64-bit
- Windows® XP Professional (SP2)
- PC-DOS 2000 (minimum support)

Note: Previous versions of this operating system are not supported.

Operating systems other than those preinstalled on the systems may not provide full-feature functionality. To view considerations or Service Hints and Tips by operating system, visit

<http://www.lenovo.com/pc/support/site.wss/MIGR-48NT8D.html>

Compatibility: Contact your ThinkPad representative for a list of supported features and options.

Vendor software compatibility

Lenovo tests a large number of commonly used and available applications for compatibility with its ThinkPad systems using supported operating systems and configurations. In general, you can expect that most vendor applications designed to run on supported operating systems and Intel®-compatible system architectures should be compatible with a ThinkPad system. Some configurations, however, may not be compatible.

Lenovo does not warrant or support vendor software products, nor guarantee compatibility of those products with Lenovo systems. Refer to the applicable warranty and license terms provided by the respective vendors.

ThinkPad X300 notebooks contain BIOS in their flash ROM and a GUI to set up the system and power management features for Windows users. BIOS provides the hardware instructions and interfaces designed to support the standard features of the ThinkPad X300 notebook computer.

Limitations: For a list of tips about running various versions of operating systems, visit

<http://www.lenovo.com/think/support>

Wi-Fi wireless upgradable systems are designed to operate only with WLAN mini-PCIe options sold by Lenovo. Systems are not wireless upgradable in all countries.

Planning information

Cable orders: All cables are included in the shipment group.

Installability: The ThinkPad X300 notebook requires approximately 20 minutes for installation. Installation includes unpacking, setting up, and powering on the system. Additional time is required to install optional memory and other optional features.

Security, auditability, and control

Standard security features

Passwords: These password protection mechanisms are available:

- Power-on passwords to help protect the system from unauthorized use
- Supervisor password for use by a system administrator
- SSD password to help protect data

In addition, an optional locking device in the security slot provides physical security.

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communications facilities.

Terms and conditions

IBM credit corporation financing: Yes

To obtain copies of the Lenovo Statement of Limited Warranty, contact your reseller or Lenovo.

In the United States, call 800-426-7378 or write to:

Warranty Information
500 Park Offices Drive
Research Triangle Park, NC 27709
Attn: Dept ZPYA/B500

Warranty period for machine type 6476

- System hardware — One year on parts and labor
- System battery — One year

Optional Lenovo features initially installed in a Lenovo system carry the same warranty period as the system. If installed after the initial system installation, they carry the balance of the system warranty or the optional feature warranty, whichever is greater.

Warranty service: If required, your service provider provides repair or exchange service depending on the type of warranty service specified for the machine. A service technician will attempt to resolve your problem over the telephone, you must follow the problem determination and resolution procedures. Scheduling of service will depend upon the time of your call and is subject to parts availability. Service levels are response time objectives and are not guaranteed. The specified level of warranty service may not be available in all worldwide locations. Additional charges may apply outside your service providers normal service area. Contact your local service provider representative or your reseller for country- and location-specific information.

Customer replaceable unit (CRU) service: Lenovo will ship CRUs to you for you to install, Tier 1 CRUs are easy to install whereas Tier 2 CRUs require some technical skill and tools. CRU information and replacement instructions are shipped with your machine and are available from Lenovo at any time on your request. You may request that a service provider install CRUs, at no additional charge, under the type of warranty service designated for your machine. Lenovo specifies in the materials shipped with a replacement CRU whether a defective CRU must be returned. When return is required, return instructions and a container are shipped with the replacement CRU. You may be charged for the replacement CRU if Lenovo does not receive the defective CRU within 30 days of your receipt of the replacement.

Courier or depot service: You will disconnect the failing machine for collection arranged by your service provider. A shipping container will be provided to you for you to return your machine to a designated service center. A courier will pick up your machine and deliver it to the designated service center. Following its repair or exchange, the service center will arrange the return delivery of the machine to your location. You are responsible for its installation and verification.

This type of service is called EasyServ in the U.S. and Canada.

Call 800-426-7378 to assist with problem isolation for hardware to determine if warranty service is required. Telephone support may be subject to additional charges, even during the limited warranty period. If a hardware problem is identified, the Customer Support Center will either initiate the shipment of a CRU or arrange for a courier to pick up the system for overnight delivery (where available) to the repair location. Most repairs should be made within 48 hours after the system is received at the repair location (actual repair time may vary). Keep the original shipping carton for shipping to the repair location. If the original shipping carton is not available, the courier will deliver a shipping carton and return to pick up the system for delivery to the repair location.

International Warranty Service (IWS): IWS is available during the warranty period to customers who travel or relocate to countries where their computer is sold and serviced by a service provider authorized to perform warranty service. Eligible Lenovo computers are identified by their four-digit machine type.

You can obtain IWS through the method of service, such as CRU, depot, carry-in or on-site, provided in the servicing country. Service methods and procedures vary by country, and some service or parts may not be available in all countries. Service centers in certain countries may not be able to service all models of a particular machine type. In addition, some countries may have fees and restrictions that apply at the time of service.

Note: Due to the earth's magnetic field, CRT monitors are manufactured to work in northern, southern, and equatorial regions of the earth and may not produce a satisfactory image when moved between them. Any required adjustment (if possible) is not covered under IWS and may be subject to a chargeable action. The magnetic field does not affect flat-panel LCD monitors and ThinkPad LCD displays.

Licensing: Programs included with this product are licensed under the terms and conditions of the license agreements that are shipped with the system.

ThinkPlus™ services

Warranty and maintenance options: The announced products may be eligible for ThinkPlus maintenance services, convenient prepackaged offerings for warranty service upgrades and maintenance services.

Installation services: The announced products may be eligible for ThinkPlus installation services, convenient prepackaged offerings for installation services.

Refer to the Prices section for information on the availability of ThinkPlus Services.

To obtain copies of the Lenovo Statement of Limited Warranty, contact your reseller or Lenovo.

In the United States, call 800-426-7378 or write to:

Warranty Information
500 Park Offices Drive
Research Triangle Park, NC 27709
Attn: Dept ZPYA/B500

Warranty period for machine type 6478

- System hardware — Three years on parts and labor
- System battery — One year

Optional Lenovo features initially installed in a Lenovo system carry the same warranty period as the system. If installed after the initial system installation, they carry the balance of the system warranty or the optional feature warranty, whichever is greater.

Warranty service: If required, your service provider provides repair or exchange service depending on the type of warranty service specified for the machine. A service technician will attempt to resolve your problem over the telephone. You must follow the problem determination and resolution procedures. Scheduling of service will depend upon the time of your call and is subject to parts availability. Service levels are response time objectives and are not guaranteed.

The specified level of warranty service may not be available in all worldwide locations. Additional charges may apply outside your service providers normal service area. Contact your local service provider representative or your reseller for country- and location-specific information.

CRU service: Lenovo will ship CRUs to you for you to install, Tier 1 CRUs are easy to install whereas Tier 2 CRUs require some technical skill and tools. CRU information and replacement instructions are shipped with your machine and are available from Lenovo at any time on your request. You may request that a service provider install CRUs, at no additional charge, under the type of warranty service designated for your machine. Lenovo specifies in the materials shipped with a replacement CRU whether a defective CRU must be returned. When return is required, return instructions and a container are shipped with the replacement CRU. You may be charged for the replacement CRU if Lenovo does not receive the defective CRU within 30 days of your receipt of the replacement.

Courier or depot service: You will disconnect the failing machine for collection arranged by your service provider. A shipping container will be provided to you for you to return your machine to a designated service center. A courier will pick up your machine and deliver it to the designated service center. Following its repair or exchange, the service center will arrange the return delivery of the machine to your location. You are responsible for its installation and verification.

This type of service is called EasyServ in the U.S. and Canada.

Call 800-426-7378 to assist with problem isolation for hardware to determine if warranty service is required. Telephone support may be subject to additional charges, even during the limited warranty period. If a hardware problem is identified, the Customer Support Center will either initiate the shipment of a CRU or arrange for a courier to pick up the system for overnight delivery (where available) to the repair location. Most repairs should be made within 48 hours after the system is received at the repair location (actual repair time may vary). Keep the original shipping carton for shipping to the repair location. If the original shipping carton is not available, the courier will deliver a shipping carton and return to pick up the system for delivery to the repair location.

International Warranty Service (IWS): IWS is available during the warranty period to customers who travel or relocate to countries where their computer is sold and serviced by a Service Provider authorized to perform warranty service. Eligible Lenovo computers are identified by their four-digit machine type.

You can obtain IWS through the method of service, such as CRU, depot, carry-in or on-site, provided in the servicing country. Service methods and procedures vary by country, and some service or parts may not be available in all countries. Service centers in certain countries may not be able to service all models of a particular machine type. In addition, some countries may have fees and restrictions that apply at the time of service.

Note: Due to the earth's magnetic field, CRT monitors are manufactured to work in northern, southern, and equatorial regions of the earth and may not produce a satisfactory image when moved between them. Any required adjustment (if possible) is not covered under IWS and may be subject to a chargeable action. The magnetic field does not affect flat-panel LCD monitors and ThinkPad LCD displays.

Licensing: Programs included with this product are licensed under the terms and conditions of the license agreements that are shipped with the system.

ThinkPlus services

Warranty and maintenance options: The announced products may be eligible for ThinkPlus maintenance services, convenient prepackaged offerings for warranty service upgrades and maintenance services.

Installation services: The announced products may be eligible for ThinkPlus installation services, convenient prepackaged offerings for installation services.

Refer to the Prices section for information on the availability of ThinkPlus services.

Field-installable features: Yes

Model conversions: No

Machine installation: Customer setup. Customers are responsible for installation according to

the instructions Lenovo provides with the machine.

Graduated program license charges apply: No. This product does not contain licensed internal code or licensed machine code.

Educational allowance: None

Prices

Mobile products

All models have Gigabit Ethernet, UltraConnect II antenna, a Secure Digital slot with input/output support, and are wireless WAN ready.

U.S. English Machines

Description	Order number	Machine type/model	List price (14)
ThinkPad X300 (13.3 WXGA+ TFT (LED backlight) (1440 x 900), Integrated Camera, Bluetooth Wireless Technology, Integrated Fingerprint Reader, Intel Core 2 Duo SL7100 (LV), Mobile Intel GS965 Express Chipset, Intel Graphics Media Adapter X3100, 64 GB Solid State Drive, Ultrathin DVD Burner, 2 GB, Intel Wireless WiFi Link 4965AGN, Three-Cell Standard Li-Polymer, Microsoft® Windows Vista Business)	64781HU	6478-1HU	\$2,799
ThinkPad X300 (13.3 WXGA+ TFT (LED backlight) (1440 x 900), Integrated Camera, Bluetooth Wireless Technology, Integrated Fingerprint Reader, Intel Core 2 Duo SL7100 (LV), Mobile Intel GS965 Express Chipset, Intel Graphics Media Adapter X3100, 64 GB Solid State Drive, Ultrathin DVD Burner, 2 GB, Intel Wireless WiFi Link 4965AGN, Six-Cell Extended Li-Ion, Verizon with GPS, UWB Adaptor with Intel Wireless UWB Link 1480, Microsoft Windows Vista Business)	64781JU	6478-1JU	2,999
ThinkPad X300 (13.3 WXGA+ TFT (LED backlight) (1440 x 900), Integrated Camera, Bluetooth Wireless Technology, Integrated Fingerprint Reader, Intel Core 2 Duo SL7100 (LV), Mobile Intel GS965 Express Chipset, Intel Graphics Media Adapter X3100, 64 GB Solid State Drive, Ultrathin DVD Burner, 2 GB, Intel Wireless WiFi Link 4965AGN, Three-Cell Standard Li-Polymer, Microsoft Windows XP Professional)	64781TU	6478-1TU	2,799
ThinkPad X300 (13.3 WXGA+ TFT (LED backlight)	64781VU	6478-1VU	2,999

(1440 x 900), Integrated Camera,
 Bluetooth Wireless Technology,
 Integrated Fingerprint Reader,
 Intel Core 2 Duo SL7100 (LV),
 Mobile Intel GS965 Express Chipset,
 Intel Graphics Media Adapter X3100,
 64 GB Solid State Drive,
 Ultrathin DVD Burner, 2 GB,
 Intel Wireless Wi Fi Link 4965AGN,
 Six-Cell Extended Li-Ion,
 Verizon with GPS,
 Microsoft Windows XP Professional)

(14) List price does not include tax or shipping and is subject to change without notice. Reseller prices may vary.

ThinkPlus services for warranty and maintenance

The following offerings apply to all models of machine type 6478.

Description	ThinkPlus part number
2-year IOR 9 x 5 NBD	41C9175
3-year IOR 9 x 5 NBD	41C9176
4-year IOR 9 x 5 NBD	41C9177
5-year IOR 9 x 5 NBD	41C9179
4-year P&L P/U Depot	41C9178
5-year P&L P/U Depot	41C9180

IOR = On-site repair
 NBD = Next business day

ThinkPlus MA for post warranty/warranty service upgrade service

Description	ThinkPlus part number
1-year IOR 9 x 5 NBD	41C9279
1-year P&L P/U Depot	41C9278
2-year IOR 9 X 5 NBD	41C9281
2-year P&L P/U Depot	41C9280

IBM Global Services is the preferred, authorized warranty service, warranty service upgrade, and post-warranty service provider for Lenovo products (excluding mainland China).

ThinkPlus services for warranty and maintenance

The offerings below apply to all models of machine type 6476.

Description	ThinkPlus part number
1-year IOR 9 x 5 NBD	41C9166
2-year IOR 9 x 5 NBD	41C9167
3-year IOR 9 x 5 NBD	41C9168
4-year IOR 9 x 5 NBD	41C9171
5-year IOR 9 x 5 NBD	41C9173
2-year P&L P/U Depot	41C9169
3-year P&L P/U Depot	41C9170
4-year P&L P/U Depot	41C9172
5-year P&L P/U Depot	41C9174

ThinkPlus MA for post warranty/warranty service upgrade service

Description	ThinkPlus part number
1-year IOR 9 x 5 NBD	41C9279
1-year P&L P/U Depot	41C9278

2-year IOR 9 x 5 NBD
2-year P&L P/U Depot

41C9281
41C9280

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For ServiceElect (ESA) maintenance service charges, contact IBM Global Services at 888-426-4343.

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