



Preview and Open Beta Program: IBM QuickFile

Table of contents

1 Overview	3 Statement of general direction
2 Planned availability date	4 Announcement countries
2 Description	

At a glance

IBM® QuickFile is designed to deliver an enterprise grade software appliance for person-centric managed file transfer, allowing business users to easily and securely send and receive files within the enterprise and outside, as part of an impromptu but completely governed and managed business workflow.

Designed to help companies address the person-to-person file transfer challenge by offering real value to your business:

- Simple to deploy, administer, and use, yet powerful in function
- Secure managed file transfer that is consistent with corporate policies
- Scalability designed to meet increasing file sizes and growing user communities
- Comprehensive visibility and governance across managed file transfer patterns
- Enterprise ready for high availability and infrastructure extension
- Customizable interfaces for extended use cases and application integration

Open Beta Program (available on September 4, 2012)

- Designed to provide you with a preview of IBM QuickFile
- Offers you an opportunity to test IBM QuickFile directly in your own environment
- Lets you share feedback with development and product management

Overview

IBM QuickFile, a highly secure new software appliance for the person-centric managed file transfer market, is designed to enable nontechnical business users to securely and reliably exchange files inside or outside their organization without software limits on file size. It is intended to be simple to install and use in a virtualized environment. A Web 2.0 user interface will provide a simplified yet powerful user experience that will allow business users to self-register and initiate file transfers without traditional IT support.

No longer constrained by email clients or basic web browser limitations, users will be able to exchange very large files with visibility over their transfers. If file uploads or downloads are interrupted, transfers can be resumed at the point of failure, helping assure that precious time is not wasted. IBM QuickFile will also give IT comprehensive visibility over person-to-person file transfers by integrating with the central managing and monitoring tools that are part of the IBM Managed File Transfer suite.

Your investment in the leading Managed File Transfer suite from IBM and person-centric capabilities will be preserved and extended with the addition of IBM QuickFile. You will be able to quickly deploy secure person-centric file transfer capabilities within a comprehensive Managed File Transfer solution, which includes

the integration of enterprise systems and applications. This is accomplished with the confidence that these types of file transfers are no longer an isolated and unmanaged use-case.

You are invited to participate in an Open Beta Program, which provides an opportunity to test the product's capabilities for real-world use cases. To participate in the program, download your copy of IBM QuickFile from

<http://www-01.ibm.com/software/commerce/managed-file-transfer/>

Planned availability date

Fourth quarter, 2012

Previews provide insight into IBM plans and direction. Availability, prices, ordering information, and terms and conditions will be provided when the product is announced.

Description

As business gets more social and mobile, people are becoming more central to key business processes, not just applications. Today, you need to share large media files, manufacturing design plans, medical images, legal documents, and other large files so you can collaborate with others inside and outside your organizations. You need to do this across mobile, tablet, and desktop platforms.

The primary way to share data is via file exchange, but as the number of content types has expanded and the size of those files has grown, the options to move them have narrowed. You run up against limits on email attachments, delays in physical media transfer (overnight delivery of DVDs or USB drives), and the security risk of public cloud-based solutions for consumers. FTP servers are difficult to set up and use, and present a major compliance challenge for IT. As a result, many organizations, departments, and individuals turn to niche solutions or consumer-grade offerings, which result in insecure, unmanaged person-to-person file transfers that risk exposing sensitive corporate data.

IT is looking for a new approach; one that offers the simplicity and ubiquity of consumer cloud services and the security and governance that enterprise businesses require, but is also a well integrated component of a comprehensive managed file transfer infrastructure.

IBM Managed File Transfer enables enterprises to manage and control the critical information flows that run their dynamic business networks. Through seamless, reliable, and secure data delivery, you can help improve business performance, reduce IT complexity, support growth, and reduce your risk. Person-centric file transfers (sometimes referred to as ad hoc) represent those file exchanges where a nontechnical business user is at the center of the transfer. This includes person-to-person and person-to-system exchanges. Internal and external participants must easily and securely send and receive files within the enterprise and outside (business to business) as part of an impromptu but completely governed and managed business workflow. IBM QuickFile is designed to solve these challenges and so much more.

Planned capabilities:

- Delivery as a secured software appliance that can be deployed in minutes in a virtualized environment
- Customized branding of user interfaces and notifications for personalized corporate look and feel
- Native visibility over file transfer activity, as well as integrated support for person-centric visibility within a comprehensive IBM Managed File Transfer solution

- Multi-gigabyte file sizes with the ability to restart a transfer from the point of disruption
- A modern web based and simplified user experience including self-service onboarding
- Integration with Active Directory and Lightweight Directory Access Protocol (LDAP) to leverage existing security policies
- Robust security and encryption of file data
- An option to utilize a DMZ proxy for added network security
- High availability configurations for enterprise scalability
- Support for multiple browsers including Internet Explorer, Firefox, Safari, and Chrome
- Simple yet powerful policy-based administration
- Integration with IBM FileNet® and IBM Content Navigator for Enterprise Content Management
- Published APIs to enable integration to other enterprise applications

With IBM QuickFile, you will be able to implement person-centric file transfer capabilities within your enterprise that are governed and managed in conjunction with other managed file transfers and are no longer treated as an isolated use case. This eliminates the need for business users to turn elsewhere, helps address concerns about the ownership and privacy of your data, and helps you establish a comprehensive managed file transfer architecture with a foundation for future growth.

Statement of general direction

IBM's statements regarding its plans, directions, and intent are subject to change or withdrawal without notice at IBM's sole discretion. Information regarding potential future products is intended to outline our general product direction and it should not be relied on in making a purchasing decision. The information mentioned regarding potential future products is not a commitment, promise, or legal obligation to deliver any material, code, or functionality. Information about potential future products may not be incorporated into any contract. The development, release, and timing of any future features or functionality described for our products remains at our sole discretion.

IBM Electronic Services

IBM has transformed its delivery of hardware and software support services to help you achieve higher system availability. Electronic Services is a web-enabled solution that offers an exclusive, no-additional-charge enhancement to the service and support available for IBM servers. These services are designed to provide the opportunity for greater system availability with faster problem resolution and preemptive monitoring. Electronic Services comprises two separate, but complementary, elements: Electronic Services news page and Electronic Services Agent.

The Electronic Services news page is a single Internet entry point that replaces the multiple entry points traditionally used to access IBM Internet services and support. The news page enables you to gain easier access to IBM resources for assistance in resolving technical problems.

The Electronic Service Agent™ is no-additional-charge software that resides on your server. It monitors events and transmits system inventory information to IBM on a periodic, client-defined timetable. The Electronic Service Agent automatically reports hardware problems to IBM. Early knowledge about potential problems enables IBM to deliver proactive service that may result in higher system availability and performance. In addition, information collected through the Service Agent is made available to IBM service support representatives when they help answer your

questions or diagnose problems. Installation and use of IBM Electronic Service Agent for problem reporting enables IBM to provide better support and service for your IBM server.

To learn how Electronic Services can work for you, visit

<http://www.ibm.com/support/electronic>

Announcement countries

All European, Middle Eastern, and African countries except Iran, Lybia, South Sudan, and Syria.

Trademarks

Electronic Service Agent is a trademark of IBM Corporation in the United States, other countries, or both.

IBM and FileNet are registered trademarks of IBM Corporation in the United States, other countries, or both.

Other company, product, and service names may be trademarks or service marks of others.

Terms of use

IBM products and services which are announced and available in your country can be ordered under the applicable standard agreements, terms, conditions, and prices in effect at the time. IBM reserves the right to modify or withdraw this announcement at any time without notice. This announcement is provided for your information only. Reference to other products in this announcement does not necessarily imply those products are announced, or intend to be announced, in your country. Additional terms of use are located at

<http://www.ibm.com/legal/us/en/>

For the most current information regarding IBM products, consult your IBM representative or reseller, or visit the IBM worldwide contacts page

<http://www.ibm.com/planetwide/>