



IBM LotusLive Notes Hosted BlackBerry Service 1.3 now offers a fully hosted service offering for BlackBerry Enterprise Server

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At a glance

IBM® LotusLive Notes® 1.3 enhancements:

- Option to purchase cloud-based services for BlackBerry mobile device users
- Support for additional platform -- Android OS -- for users of the optional Traveler for LotusLive Notes service
- Additional mail management controls
- Advances in user experience

Overview

IBM LotusLive Notes 1.3 is a full-featured, cloud-based email service. Subscribing to the LotusLive Notes service means that IBM sets up, operates, and maintains your organization's Lotus® Domino-based mailboxes via a LotusLive server farm operated within the cloud. LotusLive Notes offers users the benefits of the Lotus Domino® mail server architecture and security without the mail server maintenance overhead.

With this update of LotusLive Notes, you get the addition of a fully hosted service offering for BlackBerry Enterprise Server, both with and without optional Mobile Data Services from Research In Motion (RIM).

Additional enhancements:

- Traveler for LotusLive Notes subscription supports Android operating system, expanding the mobile needs of virtually anyone.
- Additional Mail Manager controls are available as part of the web-based LotusLive Notes Administration experience (including automatic management of content older than "n" days and administrator-controlled User Exclude lists).
- Support for limiting the size of inbound file attachments for email messages (administrator controlled at the user or group level).
- User experience modifications in the area of calendaring and scheduling to further improve visual parity with the Notes client when working in LotusLive Notes via a standard web browser (including full support for alarm preferences plus font, background, and color updates).
- The ability to import contacts within LotusLive Notes web in any supported language.
- Support for purchasing subscriptions to the LotusLive Notes service.

Key prerequisites

Refer to the [Hardware requirements](#) and [Software requirements](#) sections for details.

Planned availability date

February 22, 2011: Electronic availability

Description

IBM LotusLive Notes 1.3 adds a fully hosted service offering for BlackBerry Enterprise Server, both with and without optional Mobile Data Services from Research In Motion (RIM). This new capability means that small, medium, and large enterprises will no longer be required to maintain an on-premises infrastructure for serving the needs of their BlackBerry mobile device users who are using LotusLive Notes. Plus, as a component of the hosted BlackBerry Enterprise Server, if you select the Mobile Data Services option, you now have the ability to provide your users with wireless connectivity to intranet-based business applications of your choosing.

Further, the optional Traveler for LotusLive Notes subscription supports Android OS. This additional platform expansion provides access to the LotusLive Notes service through mobile devices running the extremely rich and innovative Traveler application via Apple iPhone and iPad, Windows® Mobile, Nokia Symbian, and now Android devices.

Program number

Program number	VRM	Program name
5725-C53	1.3.0	IBM LotusLive Notes Hosted BlackBerry Service

Offering Information

Product information is available via the Offering Information website

<http://www.ibm.com/common/ssi>

Also, visit the Passport Advantage® website

<http://www.ibm.com/software/passportadvantage>

Publications

No publications are shipped with this product.

The IBM Publications Center

<http://www.ibm.com/shop/publications/order>

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the U.S.) or customer number for 20 countries. A large number of publications

are available online in various file formats, and they can all be downloaded by all countries.

Technical information

Specified operating environment

Hardware requirements

Visit

<https://www.lotuslive.com/en/support/>

Software requirements

Visit

<https://www.lotuslive.com/en/support/>

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

Planning information

Packaging

IBM LotusLive Notes Hosted BlackBerry Services will be distributed via a media package and electronic software distribution (ESD).

Security, auditability, and control

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

Global Technology Services

Contact your IBM representative for the list of selected services available in your country, either as standard or customized offerings for the efficient installation, implementation, or integration of this product.

Ordering information

For ordering information, consult your IBM representative or authorized IBM Business Partner, or visit

<http://www-306.ibm.com/software/support/pa.html>

This product is only available via Passport Advantage. It is not available as shrinkwrap.

Product information

Licensed function title	Product group	Product category
IBM LotusLive Notes Hosted BlackBerry Service	LotusLive	LotusLive
IBM LotusLive Notes Hosted BlackBerry Service with Mobile	LotusLive	LotusLive

Data Services

Program name	PID number	Charge unit description
IBM LotusLive Notes Hosted BlackBerry Service	5725-C53	Per Authorized User
IBM LotusLive Notes Hosted BlackBerry Service with Mobile Data Services	5725-C53	Per Authorized User

Charge metrics definitions

Authorized User

Authorized User is the unit of measure by which this program is licensed. An Authorized User is an individual (named or unnamed) within or outside of your enterprise. The program may be installed on one or more computers or servers and accessed by the number of users authorized by the Proof of Entitlement (PoE). You must have an entitlement for each Authorized User accessing the program or any program component in any manner directly or indirectly (for example, via a multiplexing program, device, or application server) through any means.

Passport Advantage program licenses

IBM LotusLive Notes Hosted BlackBerry Service

Part description	Part number
IBM LotusLive Notes Hosted BlackBerry Service LotusLive Notes Hosted BlackBerry Service AU Annual Billing FTU 1 Yr	D0HPKLL
LotusLive Notes Hosted BlackBerry Service AU Monthly Billing FTU 1Yr	D0HPMLL

IBM LotusLive Notes Hosted BlackBerry Service

Part description	Part number
IBM LotusLive Notes Hosted BlackBerry Service with Mobile Data Services LotusLive Notes Hosted BlackBerry Service MDS AU Annual Billing FTU 1 Yr	D0HPLLL
LotusLive Notes Hosted BlackBerry Service MDS AU Monthly Billing FTU 1 Yr	D0HPNLL

Terms and conditions

The terms and conditions for IBM Lotus Live, as previously announced in Software Announcement [ZP10-0298](#), dated August 10, 2010, apply to LotusLive Notes.

License Information form number

Program name	Program number	Form number
IBM LotusLive Notes Hosted BlackBerry Service	5725-C53	NA

The program's License Information will be available for review on the IBM Software License Agreement website

<http://www.ibm.com/software/sla/sladb.nsf>

Limited warranty applies

Yes

Money-back guarantee

For clarification, note that if for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

For clarification, note that for programs acquired under the IBM International Passport Advantage Agreement, this term applies only to your first acquisition of the program.

International Passport Agreement**Volume orders (IVO)**

No

Passport Advantage applies

Yes, and through the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

This product is only available via Passport Advantage. It is not available as shrinkwrap.

Other terms**System i Software Maintenance applies**

No

Educational allowance available

Education allowance does not apply.

Education software allowance does not apply.

Special education prices are available for qualified customers through Passport Advantage.

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The Electronic Services news page is a single Internet entry point that replaces the multiple entry points traditionally used to access IBM Internet services and support. The news page enables you to gain easier access to IBM resources for assistance in resolving technical problems.

The Electronic Service Agent™ is no-additional-charge software that resides on your server. It monitors events and transmits system inventory information to IBM on a periodic, client-defined timetable. The Electronic Service Agent automatically reports hardware problems to IBM. Early knowledge about potential problems enables IBM to deliver proactive service that may result in higher system availability and performance. In addition, information collected through the Service Agent is made available to IBM service support representatives when they help answer your questions or diagnose problems. Installation and use of IBM Electronic Service Agent for problem reporting enables IBM to provide better support and service for your IBM server.

Prices

Passport Advantage

For Passport Advantage information and charges, contact your IBM representative or authorized IBM Business Partner, or authorized IBM Business Partner for Software ValueNet®, if applicable. Additional information is also available at

<http://www.ibm.com/software/passportadvantage>

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<https://www.ibm.com/software/howtobuy/passportadvantage/paoreseller/emea/channelannouncement>

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<http://www.ibm.com/financing>

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Announcement countries

All European, Middle Eastern and African countries except:

- Iran
- Sudan
- Syria

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<http://www.ibm.com/planetwide/>

Corrections

(Corrected on March 28, 2011)

Deleted information from the Passport Advantage program licenses section.