



IBM Maximo for Oil and Gas V7.6 and IBM Maximo Health, Safety and Environment Manager V7.6 updates, and support for IBM Maximo V7.6

Table of contents

1	Overview	4	Technical information
3	Key prerequisites	7	Ordering information
3	Planned availability date	8	Terms and conditions
3	Description	12	Prices
3	Program number	13	Order now
4	Publications		

At a glance

IBM^(R) Maximo^(R) Oil and Gas V7.6 and IBM Maximo Health, Safety and Environment Manager V7.6 can help transform business models by integrating work and asset management, health and safety, and integrated operations in a way that becomes essential for oil and gas, and health and safety businesses. The new releases can help businesses improve operational efficiency and effectiveness, exceed quality and safety requirements and meet regulatory and compliance standards.

Some key new or enhanced features and capabilities of Maximo Oil and Gas and Maximo Health, Safety and Environment Manager:

- Incident Management: Log safety observations; report hazards; create communications short cuts; identify persons impacted by incidents and external witnesses, record injured witnesses, and injury and illness details; attach related documents, capture risk and consequence and assess impact; identify and log multiple assets, locations, and configuration items.
- Investigations: Record a sequence of events with an investigation.
- Management of Change: Document a prestart safety review within IBM Maximo so that all relevant information to support a change is in one place.
- Operator Log: Capture the details related to a production loss during log entry; add crossover domains for all users in order to define applicable field where the incident should be logged.
- Permit to Work: Locate passing valves and identify isolation schemes.
- Chemical Management: Distinguish chemical items and incorporate any chemical specific inventory management process.
- Operational Risk Assessment: Circulate risk assessments for multiple reviews and approval so that risks are thoroughly evaluated by multiple persons.

Order now

For ordering, contact your IBM representative or an IBM Business Partner. For more information, contact the Americas Call Centers at: 800-IBM-CALL (426-2255).

Reference: YE001

Overview

The oil and gas industry is challenged by global economic turmoil and significant price swings, and energy companies must be bold about transforming their business models. The oil and gas business continues to be one of the most dynamic and critical industries in the world, and the challenges and opportunities that the industry has before it are being addressed by technology, capital investment, and talent management.

Organizations across the complete range of business segments face common challenges of managing health and safety, and addressing environmental and operational risks.

IBM Maximo for Oil and Gas V7.6 and IBM Maximo Health, Safety and Environment Manager V7.6 can help transform business models by integrating work and asset management, health and safety, and integrated operations in a way that becomes essential for oil and gas and health and safety businesses.

These solutions can help businesses improve operational efficiency and effectiveness, exceed quality and safety requirements, and meet regulatory and compliance standards.

New features and benefits of Maximo Oil and Gas and Maximo Health, Safety and Environment Manager:

- Incident Management
 - New screen layout
 - Sequence of events tab
 - Safety observations
 - Improved usability
 - More accurate event reporting
 - Supports behavioral based safety
- Investigations
 - Sequence of events tab
 - Automatic copy of events from incident reduces double entry of data
 - More informed incident investigation
- Management of Change
 - Prestart safety review tab that alleviates the need to create a custom tab
 - Improved hazard identification
- Operator Log
 - Capture of production losses against log entry
 - More accurate loss reporting with enhanced context to be able to investigate and eliminate losses
- Permit to Work
 - Process simplification for the Permit to Work process
 - Passing valve process
 - Enhanced flexibility to meet organization's work and safety processes
- Bypass Management
 - Includes hazard review form
 - Improved safety management
 - Reduced operational risk
- Asset and Locations
 - New capability to support asset and location registers
 - Safety critical element on equipment and asset locations

- Eliminate the need for standalone registers outside of IBM Maximo
- Improved safety reporting
- Chemical Management
 - Enhancements to Hazards and Item Master applications
 - Eliminate the need for separate chemical management application
- Certifications
 - Enhanced certification templates
 - Reduced time needed to create certification records
 - Improved data consistency
- Operational Risk Assessment
 - New tabs, including Review, Approve, Risk Assessment Team, and Checklist
 - Reduced operational risk
- Audit and Survey enhancements
 - Ability to add attachments at the Finding level and set planned date
 - Improvements to the scoring capability
 - Provides a closer fit to the organization's audit processes, which can reduce the need for customization

Key prerequisites

Refer to the [Hardware requirements](#) and [Software requirements](#) sections.

Planned availability date

December 4, 2015: Electronic download

Description

Section 508 of the US Rehabilitation Act

IBM makes no representation about the Section 508 status of the third-party electronic and information technology product in this offering. Contact the vendor for specific, current information on the Section 508 status of this product.

Availability of national languages

A complete list of supported languages for IBM Maximo products is available on December 4, 2015, in the Product Configuration Matrix at

http://www-01.ibm.com/support/docview.wss?rs=3214&context=SSLKT6&q17014419&uid=swg2701_4419&loc=en_US&cs=utf-8&lang=en

Program number

Program number	VRM	Program name
5724-U18	7.6.0	IBM Maximo Health, Safety and Environment Manager
5724-U20	7.6.0	IBM Maximo for Oil and Gas

Offering Information

Product information is available via the Offering Information website

<http://www.ibm.com/common/ssi>

Also, visit the Passport Advantage^(R) website

<http://www.ibm.com/software/passportadvantage>

Publications

English and national language product documentation can be accessed from the following website

<http://www-01.ibm.com/support/knowledgecenter/>

English product documentation is also included with the program software and may be printed.

English publications will be available on the product's general availability date. National language publications will be available within 60 days of general availability. Refer to the Product Configuration Matrix link in the [Availability of national languages](#) section for additional information on translation of publications.

Services

Software Services

IBM Software Services has the breadth, depth, and reach to manage your services needs. You can leverage the deep technical skills of our lab-based, software services team and the business consulting, project management, and infrastructure expertise of our IBM Global Services team. Also, we extend our IBM Software Services reach through IBM Business Partners to provide an extensive portfolio of capabilities. Together, we provide the global reach, intellectual capital, industry insight, and technology leadership to support a wide range of critical business needs.

To learn more about IBM Software Services or to contact a Software Services sales specialist, visit

<http://www.ibm.com/software/sw-services/>

Technical information

Specified operating environment

Hardware requirements

Client workstation:

- Processor: IntelTM PentiumTM 2 GHz to 4 GHz
- Main memory: 2 GB to 4 GB RAM

Administrator workstation:

- Processor: Intel Pentium 2 GHz
- Main memory: 7 GB RAM
- Hard disk space: Minimum 11 GB

- Network connection between administrator system and middleware: 10 Mbit/s

Application software server

- Processor: Intel Pentium (minimum) Single-Server Topology 2 GHz
- Processor: Intel Pentium (recommended) Single-Server Topology 6 GHz
- Processor: Intel Pentium (minimum) Multi-Server Topology 2 GHz
- Processor: Intel Pentium (recommended) Multi-Server Topology 6 GHz
- Hard disk space: 60 GB
- Main memory: 8 GB RAM minimum
- Main memory: 8 GB RAM recommended

Software requirements

Client workstations:

- Software:
 - Microsoft™ Windows™ 7.0, 8.1
 - Microsoft Internet Explorer 8.0, 9.0, 10.0, 11.0
 - Firefox 31
 - Google Chrome 36
 - Safari 7 (Macintosh only)
 - Adobe™ Acrobat Reader 8 or 9

Application server

This is the server where you install IBM WebSphere® Application Server Network Deployment or BEA WebLogic Application Server and typically, where you deploy Maximo Enterprise Archive (EAR) files.

Hypervisors

- AIX®:
 - Application Workload Partition (WPAR) in IBM AIX V7.1
 - IBM PowerVM® Hypervisor (LPAR, DPAR, Micro-Partition), any supported version
 - WPAR: Product installed in Global AIX Instance, executed in System Workload Partition in AIX V7.1
 - WPAR: Product installed in System Workload Partition in AIX V7.1
- Linux™:
 - IBM PR/SM™, any version
 - IBM PowerKVM, any supported version
 - IBM PowerVM Hypervisor (LPAR, DPAR, Micro-Partition), any supported version
 - KVM for IBM z Systems™ 1.1
 - KVM in SUSE Linux Enterprise Server (SLES) 11
 - Microsoft Hyper-V Server 2012
 - Microsoft Hyper-V Server 2012 R2
 - Red Hat KVM as delivered with Red Hat Enterprise Linux (RHEL) and its Red Hat Enterprise Virtualization (RHEV) equivalent 6.0
 - Red Hat KVM as delivered with RHEL and its RHEV equivalent 6.5
 - VMware ESXi 5.5, and 6.0
 - IBM z/VM® V6.1
- Microsoft Windows:

- KVM in SLES 11
- Microsoft Hyper-V Server 2012
- Microsoft Hyper-V Server 2012 R2
- Red Hat KVM as delivered with RHEL and its RHEV equivalent 6.5
- VMware ESXi 5.5, and 6.0

Web servers:

- IBM WebSphere Application Server V8.5, V8.5.5.3
- WebLogic Server 12c, 12cR1, 12cR2

Database servers:

This is the server where you install database software to create and maintain your IBM Maximo database. You are responsible for maintaining the database platform software.

- Hardware:
 - Refer to the database vendor documentation for hardware specifications.
- Software:
 - IBM DB2^(R) 10.1, 10.5
 - Workstation or Enterprise Edition
 - Configured for TCP/IP support
 - Oracle V11g R2 Standard or Enterprise Edition
 - Oracle V12c Standard or Enterprise Edition
 - Microsoft SQL Server 2012
 - Microsoft SQL Server 2014
- Report servers
 - Business Intelligence Reporting Tools (BIRT) 4.3.1
 - IBM Cognos^(R) Business Intelligence V10.2.1.1
- Lightweight Directory Access Protocol (LDAP) support
 - IBM Tivoli^(R) Directory Server V6.3
 - Microsoft Active Directory 2012, 2012 R2
- JavaTM support (browser)
 - Oracle Java SE Developmental Kit, Java Runtime Environment, Java Developmental Kit 7.0.55, 7.0.65, 7.0.67, 7.0.71, and 7.0.75
 - Oracle Java SE Developmental Kit, Java Runtime Environment, Java Developmental Kit (Mac OS X) 7.0 Update 55, 7.0 Update 65, 7.0 Update 67, 7.0 Update 71, 7.0 Update 75
- Browser support
 - Internet Explorer 8, 9, 10, 11
 - Firefox 31
 - Google Chrome 36
 - Safari 7 (Macintosh only)
- Mobile browser support
 - All browsers supported by IBM Maximo Asset Management V7.6
 - Native browser on Apple iOS devices (Apple iPhone, Apple iPod touch, and Apple iPad)
 - Native browser on devices running Android 4, or later

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language. Such information is provided subject to the following Statement of Good Security Practices: IT system security involves protecting systems and information through prevention, detection and, response to improper access from within and outside your enterprise. Improper access can result in information being altered, destroyed, misappropriated, or misused, or can result in damage to or misuse of your systems, including for use in attacks on others. No IT system or product should be considered completely secure and no single product, service, or security measure can be completely effective in preventing improper use or access. IBM systems, products, and services are designed to be part of a lawful, comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective.

Important: IBM does not warrant that any systems, products, or services are immune from, or will make your enterprise immune from, the malicious or illegal conduct of any party.

IBM Electronic Support

The IBM Support Portal is your gateway to technical support. This includes IBM Electronic Support tools and resources, for software and hardware, to help save time and simplify support. The Electronic Support tools can help you find answers to questions, download fixes, troubleshoot, automate data collection, submit and track problems through the Service Request online tool, and build skills. All these tools are made available through your IBM support agreement. Read about the Electronic Support portfolio of tools

<http://www.ibm.com/electronicssupport>

Access the IBM Support Portal

<https://www.ibm.com/support/entry/portal/support>

Access the online Service Request tool

<http://www.ibm.com/support/servicerequest>

Planning information

Packaging

This offering is delivered as electronic download from Passport Advantage. There is no physical media.

This program, when downloaded from a website, contains the applicable IBM license agreement and License Information, if appropriate, and will be presented for acceptance at the time of installation of the program. For future reference, the license and License Information will be stored in a directory such as LICENSE.TXT.

Ordering information

This product is only available via Passport Advantage. It is not available as shrinkwrap.

These products may only be sold directly by IBM or by authorized IBM Business Partners for Software Value Plus.

For more information about IBM Software Value Plus, visit

http://www.ibm.com/partnerworld/page/svp_authorized_portfolio

To locate IBM Business Partners for Software Value Plus in your geography for a specific Software Value Plus portfolio, visit

Product group: Maximo Asset Management

Product:

Program number	Program name
5724-U20	IBM Maximo for Oil and Gas
5724-U18	IBM Maximo Health, Safety and Environment Manager

Product category: Enterprise Asset Management

Charge metric

Program name	PID number	Charge metric
IBM Maximo for Oil and Gas	5725-U20	Authorized User
IBM Maximo Health, Safety and Environment Manager	5724-U18	Authorized User

Terms and conditions

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

This product is only available via Passport Advantage.

Licensing

IBM International Program License Agreement including the License Information document and Proof of Entitlement (PoE) govern your use of the program. PoEs are required for all authorized use. Part number products only, offered outside of Passport Advantage, where applicable, are license only and do not include Software Maintenance.

Agreement for Acquisition of Software Maintenance

These programs are licensed under the IBM Program License Agreement (IPLA) and the associated Agreement for Acquisition of Software Maintenance, which provide for support with ongoing access to releases and versions of the program. IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with the initial license acquisition of each program acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available. These programs have a one-time license charge for use of the program and an annual renewable charge for the enhanced support that includes telephone assistance (voice support for defects during normal business hours), as well as access to updates, releases, and versions of the program as long as support is in effect.

License Information number

Program number	Program name	License document number
5724-U20	IBM Maximo Oil and Gas	L-SNEP-9TEM3Y

Program number	Program name	License document number
5724-U18	IBM Maximo Health, Safety and Environment Manager	L-SNEP-9TEMD4

The program's License Information will be available for review on the IBM Software License Agreement website

<http://www.ibm.com/software/sla/sladb.nsf>

Limited warranty applies

Yes

Limited warranty

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, consult the IBM Software Support Handbook found at

<http://www.ibm.com/support/handbook>

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

Program technical support

Technical support of a program product version or release will be available for a minimum of five years from the general availability date, as long as your Software Subscription and Support (also referred to as Software Maintenance) is in effect.

This technical support allows you to obtain assistance (via telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Subscription and Support (Software Maintenance) also provides you with access to updates (modifications or fixes), releases, and versions of the program. You will be notified, via announcement letter, of discontinuance of support with 12 months' notice. If you require additional technical support from IBM, including an extension of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

Money-back guarantee

If for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

For clarification, note that (1) for programs acquired under the IBM International Passport Advantage offering, this term applies only to your first acquisition of the program and (2) for programs acquired under any of IBM's On/Off Capacity on Demand (On/Off CoD) software offerings, this term does not apply since these offerings apply to programs already acquired and in use by you.

Volume orders (IVO)

No

Passport Advantage applies

Yes, and through the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

Software Subscription and Support applies

Yes. Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express^(R). Product upgrades and Technical Support are provided by the Software Subscription and Support offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software and Technical Support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support with each program license acquired. The initial period of Software Subscription and Support can be extended by the purchase of a renewal option, if available.

While your Software Subscription and Support is in effect, IBM provides you assistance for your routine, short duration installation and usage (how-to) questions, and code-related questions. IBM provides assistance via telephone and, if available, electronic access, only to your information systems (IS) technical support personnel during the normal business hours (published prime shift hours) of your IBM support center. (This assistance is not available to your end users.) IBM provides Severity 1 assistance 24 hours a day, 7 days a week. For additional details, consult your IBM Software Support Handbook at

<http://www.ibm.com/support/handbook>

Software Subscription and Support does not include assistance for the design and development of applications, your use of programs in other than their specified operating environment, or failures caused by products for which IBM is not responsible under the applicable agreements.

For additional information about the International Passport Advantage Agreement and the IBM International Passport Advantage Express Agreement, visit the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

IBM Operational Support Services - SoftwareXcel

No

System i Software Maintenance applies

No

Variable charges apply

No

Educational allowance available

Not applicable.

Statement of good security practices

IT system security involves protecting systems and information through prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered, destroyed, or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a lawful, comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective.

Important: IBM does not warrant that any systems, products, or services are immune from, or will make your enterprise immune from, the malicious or illegal conduct of any party.

IBM Electronic Services

Electronic Service Agent™ and the IBM Electronic Support web portal are dedicated to providing fast, exceptional support to IBM Systems customers. The IBM Electronic Service Agent tool is a no-additional-charge tool that proactively monitors and reports hardware events, such as system errors, performance issues, and inventory. The Electronic Service Agent tool can help you stay focused on your company's strategic business initiatives, save time, and spend less effort managing day-to-day IT maintenance issues. Servers enabled with this tool can be monitored remotely around the clock by IBM Support, all at no additional cost to you.

Now integrated into the base operating system of AIX V5.3, AIX V6.1, and AIX V7.1, Electronic Service Agent is designed to automatically and electronically report system failures and utilization issues to IBM, which can result in faster problem resolution and increased availability. System configuration and inventory information collected by the Electronic Service Agent tool also can be viewed on the secure Electronic Support web portal, and used to improve problem determination and resolution by you and the IBM support team. To access the tool main menu, simply type `smitty esa_main`, and select Configure Electronic Service Agent. In addition, ESA now includes a powerful web user interface, giving the administrator easy access to status, tool settings, problem information, and filters. For more information and documentation on how to configure and use Electronic Service Agent, refer to

<http://www.ibm.com/support/electronic>

The IBM Electronic Support portal is a single Internet entry point that replaces the multiple entry points traditionally used to access IBM Internet services and support. This portal enables you to gain easier access to IBM resources for assistance in resolving technical problems. The My Systems and Premium Search functions make it even easier for Electronic Service Agent tool-enabled customers to track system inventory and find pertinent fixes.

Benefits

Increased uptime: The Electronic Service Agent™ tool is designed to enhance the Warranty or Maintenance Agreement by providing faster hardware error reporting and uploading system information to IBM Support. This can translate to less wasted time monitoring the symptoms, diagnosing the error, and manually calling IBM Support to open a problem record. Its 24x7 monitoring and reporting mean no more dependence on human intervention or off-hours customer personnel when errors are encountered in the middle of the night.

Security: The Electronic Service Agent tool is designed to be secure in monitoring, reporting, and storing the data at IBM. The Electronic Service Agent tool is designed to securely transmit either via the Internet (HTTPS or VPN) or modem to provide

customers a single point of exit from their site. Communication is one way. Activating Electronic Service Agent does not enable IBM to call into a customer's system.

For additional information, refer to IBM Electronic Service Agent

<http://www.ibm.com/support/esa/>

More accurate reporting: Because system information and error logs are automatically uploaded to the IBM Support center in conjunction with the service request, you are not required to find and send system information, decreasing the risk of misreported or misdiagnosed errors. Once inside IBM, problem error data is run through a data knowledge management system and knowledge articles are appended to the problem record.

Customized support: Using the IBM ID entered during activation, you can view system and support information in the My Systems and Premium Search sections of the Electronic Support website at

<http://www.ibm.com/support/electronic>

My Systems provides valuable reports of installed hardware and software using information collected from the systems by Electronic Service Agent. Reports are available for any system associated with your IBM ID. Premium Search combines the function of search and the value of Electronic Service Agent information, providing advanced search of the technical support knowledgebase. Using Premium Search and the Electronic Service Agent information that has been collected from your system, you are able to see search results that apply specifically to your systems.

For more information on how to utilize the power of IBM Electronic Services, contact your IBM Systems Services Representative, or visit

<http://www.ibm.com/support/electronic>

Prices

Business Partner information

If you are an IBM Business Partner -- Distributor for Workstation Software acquiring products from IBM, you may link to Passport Advantage Online for resellers where you can obtain Business Partner pricing information. An IBM ID and password are required.

<https://www.ibm.com/software/howtobuy/passportadvantage/paoreseller>

For current prices, visit

<http://www.ibm.com/support>

Passport Advantage

For Passport Advantage information and charges, contact your IBM representative or authorized IBM Business Partner for Software Value Plus. Additional information is also available at

<http://www.ibm.com/software/passportadvantage>

IBM Global Financing

IBM Global Financing offers competitive financing to credit-qualified customers to assist them in acquiring IT solutions. Offerings include financing for IT acquisition, including hardware, software, and services, from both IBM and other manufacturers or vendors. Offerings (for all customer segments: small, medium, and large enterprise), rates, terms, and availability can vary by country. Contact your local IBM Global Financing organization or visit

<http://www.ibm.com/financing>

IBM Global Financing offerings are provided through IBM Credit LLC in the United States, and other IBM subsidiaries and divisions worldwide to qualified commercial and government customers. Rates are based on a customer's credit rating, financing terms, offering type, equipment type, and options, and may vary by country. Other restrictions may apply. Rates and offerings are subject to change, extension, or withdrawal without notice.

Financing from IBM Global Financing helps you preserve cash and credit lines, enables more technology acquisition within current budget limits, permits accelerated implementation of economically attractive new technologies, offers payment and term flexibility, and can help match project costs to projected benefits. Financing is available worldwide for credit-qualified customers.

For more financing information, visit

<http://www.ibm.com/financing>

Order now

To order, contact your Americas Call Centers, local IBM representative, or your IBM Business Partner. To identify your local IBM representative or IBM Business Partner call 800-IBM-4YOU (426-4968). For more information, contact the Americas Call Centers.

Phone: 800-IBM-CALL (426-2255)

Fax: 800-2IBM-FAX (242-6329)

For IBM representative: callserv@ca.ibm.com

For IBM Business Partner: pwcs@us.ibm.com

Mail:

IBM Teleweb Customer Support
ibm.com^(R) Sales Execution Center, Americas North
3500 Steeles Ave. East, Tower 3/4
Markham, Ontario
Canada L3R 2Z1

Reference: YE001

The Americas Call Centers, our national direct marketing organization, can add your name to the mailing list for catalogs of IBM products.

Note: Shipments will begin after the planned availability date.

IBM Software Value Plus

These products are available under IBM Software Value Plus, either directly from IBM or through authorized Business Partners who invest in skills and high-value solutions. IBM customers may benefit from the industry-specific or horizontal solutions, skills, and expertise provided by these Business Partners.

Additions to Software Value Plus will be communicated through standard product announcements. For a current list of IBM software available under Software Value Plus, visit

http://www.ibm.com/partnerworld/page/svp_authorized_portfolio_criteria

For questions regarding Software Value Plus, visit

http://www.ibm.com/partnerworld/page/svp_authorized_portfolio_contacts

Trademarks

PR/SM, IBM z Systems and Electronic Service Agent are trademarks of IBM Corporation in the United States, other countries, or both.
IBM, Maximo, ibm.com, Passport Advantage, System i, Express, WebSphere, AIX, PowerVM, z/VM, DB2, Cognos and Tivoli are registered trademarks of IBM Corporation in the United States, other countries, or both.
Intel and Pentium are trademarks of Intel Corporation or its subsidiaries in the United States and other countries.
Microsoft and Windows are trademarks of Microsoft Corporation in the United States, other countries, or both.
Adobe is a trademark of Adobe Systems Incorporated in the United States, and/or other countries.
Linux is a registered trademark of Linus Torvalds in the United States, other countries, or both.
Oracle and Java are trademarks of Oracle and/or its affiliates in the United States, other countries, or both.
Other company, product, and service names may be trademarks or service marks of others.

Terms of use

IBM products and services which are announced and available in your country can be ordered under the applicable standard agreements, terms, conditions, and prices in effect at the time. IBM reserves the right to modify or withdraw this announcement at any time without notice. This announcement is provided for your information only. Additional terms of use are located at

[Terms of use](#)

For the most current information regarding IBM products, consult your IBM representative or reseller, or visit the IBM worldwide contacts page

<http://www.ibm.com/planetwide/us/>