



# IBM Lotus Sametime Entry software delivers core enterprise instant messaging capabilities at an affordable price

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## At a glance

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IBM Lotus Sametime Entry 8.0 is designed for companies looking to get started with core enterprise instant messaging capabilities at an affordable price point.

- Offers the flexibility to deploy on a variety of client and server operating systems
- Provides presence and enterprise instant messaging capabilities that can be integrated with Microsoft® Office and Microsoft Outlook deployments, as well as with IBM Lotus Notes® software

### For ordering, contact:

Your IBM representative or the Americas Call Centers at

**800-IBM-CALL** Reference: YE001

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## Overview

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IBM Lotus® Sametime® Entry 8.0 is a new solution offering encrypted, authenticated, scalable, proven enterprise instant messaging capabilities based on market-leading Lotus Sametime software. Designed for companies looking to get started with core enterprise instant messaging capabilities at an affordable price point, Lotus Sametime Entry software offers the flexibility to deploy on a variety of client and server operating systems. Key features of Lotus Sametime Entry software include:

- Presence and instant messaging chat
- Integration with e-mail and productivity applications
- Multi-way chat
- Rich text, time stamps, spell check, and emoticons
- Contact type-ahead search and contact detail display
- Local chat history
- Contact list management: Sort contact list, Show short names, Show online contacts only

Lotus Sametime Entry software offers:

- Market leadership: Lotus Sametime Entry software is based on the leading Lotus Sametime enterprise instant messaging solution, whose customers include over two dozen companies with more than 100,000 users and 29 of the Global Fortune 50, 12 out of the top 15 worldwide banks, 8 out of the top 10 worldwide pharmaceutical firms, and 4 of the 5 most profitable companies in the world.

- Security features: Deployed behind your corporate firewall, Lotus Sametime Entry software can help safeguard instant messaging with password protection, controlled user access with authentication against the enterprise directory, and end-to-end encryption.
- Flexibility and low cost of ownership: Lotus Sametime Entry software does not lock you into a proprietary operating system or directory, nor does it require desktop and server upgrades. Lotus Sametime software supports multiple server environments and client operating systems.
- Scalability and reliability: Lotus Sametime Entry software scales from dozens to hundreds of thousands of users. Server clustering and load-balancing capabilities can optimize performance and continue to provide service to users in the event of server failure.
- Business-critical design: Lotus Sametime Entry software helps reduce the privacy and rogue usage risks inherent with public instant messaging because it can be monitored by your IT department and managed under your organization's broader security policies.

An upgrade path to the full-featured capabilities of the Lotus Sametime Standard offering, including Web conferencing, VoIP within the enterprise, point-to-point video, mobile clients, and external instant messaging gateway, is available.

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## Key prerequisites

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Refer to the Hardware requirements and Software requirements sections for details.

### Planned availability dates

- November 29, 2007, electronic software delivery
- January 8, 2008, media and documentation

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## Description

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Lotus Sametime Entry software is designed to help organizations communicate more effectively, reduce travel costs and burdens, decrease response times, and improve customer service. By providing enterprise instant messaging capabilities, Lotus Sametime Entry software can help businesses address issues brought on by an increasingly mobile and geographically dispersed workforce, while also delivering a solution that can address the security and compliance risks associated with unmanaged use of public IM networks.

For organizations looking to become more responsive and innovative and that need to optimize how employees interact with colleagues, Lotus Sametime Entry software delivers award-winning enterprise instant messaging capabilities with the security features that help IT managers protect confidential information and gain control over the use of instant messaging, at an affordable price point.

Lotus Sametime Entry 8.0 software delivers a solution that can support multiple client and server operating systems, and offers features such as integrated contact information and local chat history, and an upgrade path to the full-featured capabilities of Lotus Sametime Standard.

Key features of Lotus Sametime Entry include:

- Presence
- Encrypted, authenticated instant messaging chat
- Integration with e-mail and productivity applications
- One-to-one and multi-way chat
- Rich text, time stamps, and spell check
- Emoticons and customizable emoticon palettes
- Business card contact display
- Contact type-ahead search
- Local chat history
- Contact list management: Sort contact list, Show short names, and Show online contacts only

## **IPLA and Subscription and Support considerations**

IPLA licenses can be transferred from one machine to another within, but not limited to an enterprise. You may aggregate the capacity for all the processors the product is operated on to achieve a more economic price. This will result in a single proof of entitlement (PoE). It is your responsibility to manage the distribution of Value Units within the limits of the entitlement of the product license.

Subscription and Support must cover the same capacity as the product license entitlement. Subscription and Support will be available in the country in which the agreement is made.

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## **Statement of direction**

It is the intention of IBM Lotus to continue to offer high-performance, security-rich access, and robust tools that can help user communities manage their messaging and collaboration needs, regardless of company size and industry focus.

All statements regarding IBM's plans, directions, and intent are subject to change or withdrawal without notice.

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## **Reference information**

Refer to Software Announcement [207-084](#), dated April 24, 2007.

### **Availability of national languages**

Product description	Language	GA date
IBM Lotus Sametime Entry V8.0.0	Multilingual (Korean, Chinese – Simplified, Japanese, Chinese – Traditional, English), English, Multilingual (Portuguese, Russian, Hebrew, Arabic, Hungarian, English, Greek, Turkish, Czech, Polish), Multilingual (Danish, Swedish, Norwegian Nynorsk, English, Dutch, Finnish), Multilingual (French, Spanish, Portuguese-Brazilian, German, English, Italian)	January 8, 2008

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Microsoft is a registered trademark of Microsoft Corporation.

Other company, product, and service names may be trademarks or service marks of others.

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## Education support

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The following educational offerings are available as listed:

IBM training provides education to support many IBM offerings. Descriptions of courses for IT professionals and managers are on the IBM training Web site

[http://www.ibm.com/services/learnin/g/ites.wss/tp/en?pageType=tp\\_search](http://www.ibm.com/services/learnin/g/ites.wss/tp/en?pageType=tp_search)

Call IBM training at 800-IBM-TEACH (426-8322) for catalogs, schedules, and enrollments.

IBM Software Services for Lotus® Education provides education to support many Lotus offerings. For a complete list of offerings visit

<http://www.ibm.com/software/lotus/training>

### Technical Skills Software Workshop

No-fee technical skills training workshops (English only) for this product are offered to customers and IBM Business Partners to gain hands-on skills for installing, configuring, operating, and supporting this product. The workshops are ideal for customers and Business Partners who are in the process of evaluating, or have already purchased it. Workshops are modeled to be 50% to 70% hands-on labs and are continually updated to the current product release.

Workshops are delivered in multiple formats: traditional classroom, Self-Paced (self-study), and instructor-led e-learning. All formats have the same content.

Traditional classroom workshops are scheduled and delivered in-person worldwide at IBM and non-IBM locations throughout the year.

Self-Paced/self-study workshops enable the student to view the workshop presentations and execute the labs on their own schedule with no travel required. The presentations have speaker notes and allow the student full control to navigate the information. Students reserve a one-week period to run the labs on a remote, supported, live environment. Support is provided through a monitored forum.

**Note:** A fast Internet connection is required.

For more details on current workshop content, schedules, and to register for any workshop format, visit

<https://www.developer.ibm.com/isv/spc/events/>

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## Offering Information

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Product information is available via the Offering Information Web site

<http://www.ibm.com/common/ssi>

Also, visit the Passport Advantage® Web site

<http://www.ibm.com/software/passportadvantage>

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## Publications

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No publications are shipped with this product.

The IBM Publications Center

<http://www.ibm.com/shop/publications/order>

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the U.S.) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries.

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## Technical information

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### Specified operating environment

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#### Hardware requirements: IBM Lotus Sametime® Entry

##### Operating system: IBM AIX® V5.3 or V6.0

- Processor: Dual 475 MHz, or higher, IBM PowerPC® processor recommended; Dual 375 MHz PowerPC processor minimum
- RAM: 2 GB recommended; 1 GB minimum
- Disk space: 1 GB free disk space recommended to allow space for meetings; 500 MB minimum
- Disk swap space: 2 GB RAM recommended; 1 GB minimum

##### Operating system: Sun Solaris 9 and Sun Solaris 10

- Processor: UltraSPARC III 1 GHz processor, or higher, recommended; UltraSPARC III 550 MHz processor minimum
- RAM: 2 GB recommended; 1 GB minimum
- Disk space: 1 GB free disk space recommended to allow space for meetings; 500 MB minimum
- Disk swap space: 2 GB RAM recommended; 1 GB minimum

##### Operating system: Microsoft® Windows® 2000 Server with Service Pack 4, Microsoft Windows Advanced Server with Service Pack 3 and Service Pack 4, Microsoft Windows 2003 Standard Edition with Service Pack 1, Microsoft Windows 2003 Advanced Edition with Service Pack 1

- Processor: Intel® Pentium® III 800 MHz, or higher, recommended
- RAM: 2 GB recommended; 1 GB minimum
- Disk space: 1 GB free disk space recommended to allow space for meetings; 500 MB minimum
- Disk swap space: 2 GB RAM recommended; 1 GB minimum

##### Operating system: Red Hat Enterprise Linux™ AS xSeries® 4.0 Update 4 or xSeries 5.0 and SUSE Linux Enterprise Server xSeries 10.0 (Note: Domino® 8.0 deployments require Red Hat Linux AS xSeries 5.0)

- Processor: Intel Pentium III 800 MHz, or higher, recommended
- RAM: 2 GB recommended; 1 GB minimum
- Disk space: 1 GB free disk space recommended to allow space for meetings; 500 MB minimum
- Disk swap space: 2 GB RAM recommended; 1 GB minimum

##### Operating system: IBM i5/OS™ V5R3 and V5R4

- Processor:
  - eServer® iSeries™: all processor features for models 730 and 740, 800 feature 2464, or higher, or higher 8xx models

- System i5™: model 520, or larger
- RAM: 2 GB recommended; 1 GB minimum for each Sametime and Domino server on the system
- Disk space: 1 GB free disk space recommended to allow space for meetings; 500 MB minimum
- Disk drives: Minimum of four drives

**Software requirements:**

**IBM Lotus Sametime Entry**

**Server operating systems:**

- IBM AIX V5.3 TL5 and V6.1
- Sun Solaris 9 and Sun Solaris 10
- IBM i5/OS V5R3 and V5R4
- Microsoft Windows 2000 Server with Service Pack 4, Microsoft Windows Advanced Server with Service Pack 3 and Service Pack 4, Microsoft Windows 2003 Standard Edition with Service Pack 1, Microsoft Windows 2003 Advanced Edition with Service Pack 1
- Red Hat Enterprise Linux AS xSeries 4.0 Update 4 or xSeries 5.0 (Note: Domino 8.0 deployments require Red Hat Linux AS xSeries 5.0)
- SUSE Linux Enterprise Server xSeries 10.0 with Service Pack 1

**Client operating systems:**

- Microsoft Vista 1.0
- Microsoft Windows XP Pro Service Pack 2
- Microsoft Windows 2000
- Red Hat Enterprise Linux V4
- Novell Linux Desktop V9
- SUSE Linux Enterprise Desktop 10
- MAC OSX 10.4.x or 10.5

**Client browsers:**

- Firefox 1.5, 2.0 on Microsoft Windows XP, RHEL 4.0, and SLED 10
- Microsoft Internet Explorer 6.0, 7.0 on Microsoft Windows XP Pro, Microsoft Windows XP Pro 64-bit
- Safari 2.0 on Mac OS X, 10.4.x or 10.5

**IBM Lotus Domino:**

- Lotus Domino 7.0.x or 8.0

**LDAP:**

- IDS 5.2 or 6.0
- Lotus Domino 6.5, 7, or 8
- Microsoft Active Directory 2000, 2003
- Sun ONE Directory 5 (iPlanet 5.1, 5.2),

**Lotus Domino Directory:**

- Lotus Domino 6.5, 7, or 8

## Planning information

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Software Maintenance is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and technical support are provided by the Software Maintenance offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software and technical support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Maintenance with each program license acquired. The initial period of Software Maintenance can be extended by the purchase of a renewal option, if available.

**Packaging:** IBM Lotus Sametime Entry 8.0 will be distributed through a media package and electronic software distribution (ESD). It is distributed in one package with the following:

- IBM Lotus Sametime Entry 8.0 product CDs.
- Prerequisite software CDs.
- Softcopy product documentation including README files are included on the product CDs.

The License Information form number is L-KBIM-76AJ5S.

## Security, auditability, and control

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The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

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## Software Services

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IBM Software Services has the breadth, depth, and reach to manage your services needs. You can leverage the deep technical skills of our lab-based, software services team and the business consulting, project management, and infrastructure expertise of our IBM Global Services team. Also, we extend our IBM Software Services reach through IBM Business Partners to provide an unmatched portfolio of capabilities. Together, we provide the global reach, intellectual capital, industry insight, and technology leadership to support any critical business need.

To learn more about IBM Software Services or to contact a Software Services sales specialist, visit

<http://www.ibm.com/software/sw-services/>

To locate an IBM Business Partner, visit

<http://www.ibm.com/software/solutions/isv>

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## Ordering information

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This product is only available via Passport Advantage. It is not available as shrinkwrap.

### Product information

Licensed function title	Product group	Product category
IBM Lotus Sametime Entry	Sametime	Sametime
Program name	PID number	Charge unit description
IBM Lotus Sametime Entry	5724-T65	Authorized User(s)

### Charge metrics definitions

#### Authorized user

An authorized user is one and only one individual (named or unnamed) within or outside your enterprise. A PoE must be obtained for each individual user accessing the program in any manner. A program licensed under an authorized user PoE may be installed on a single computer or server, and accessed by multiple users, provided that a PoE has been obtained for each individual user accessing the program either directly or indirectly (via a multiplexing program, device, or application server) through any means on behalf of the user.

### Passport Advantage program licenses

#### IBM Lotus Sametime Entry

Part description	Part number
IBM Lotus Sametime Entry	
IBM Lotus Sametime Entry Authorized User(s) License & SW Maintenance 12 Mo	D61USLL
IBM Lotus Sametime Entry Authorized User(s) SW Maintenance Annual Renewal	E0477LL
IBM Lotus Sametime Entry Authorized User(s) SW Maintenance Reinstatement 1	D61UTLL

#### Passport Advantage supply

Program name/description	Part number
IBM Lotus Sametime Entry V8.0.0	
IBM Lotus Sametime Entry Windows 2000, Solaris (Sun Microsystems), Windows S	AHOTBEN
IBM Lotus Sametime Entry Windows 2000, Solaris (Sun Microsystems), Windows S	AHOTFML
IBM Lotus Sametime Entry Windows 2000, Solaris (Sun Microsystems), Windows S	AHOTGML
IBM Lotus Sametime Entry Windows 2000, Solaris (Sun Microsystems), Windows S	AHOTHTML
IBM Lotus Sametime Entry Windows 2000, Solaris (Sun Microsystems), Windows S	AHOTIML

#### Passport Advantage customer: Media pack entitlement details

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

IBM Lotus Sametime Entry V8.0.0

Entitled maintenance offerings description	Media packs description	Part number
IBM Lotus Sametime Entry per Authorized User	IBM Lotus Sametime Entry Windows 2000, Solaris (Sun Microsystems), Windows S	AHOTIML
IBM Lotus Sametime Entry per Authorized User	IBM Lotus Sametime Entry Windows 2000, Solaris (Sun Microsystems), Windows S	AHOTHTML
IBM Lotus Sametime Entry per Authorized User	IBM Lotus Sametime Entry Windows 2000, Solaris (Sun Microsystems), Windows S	AHOTFML
IBM Lotus Sametime Entry per Authorized User	IBM Lotus Sametime Entry Windows 2000, Solaris (Sun Microsystems), Windows S	AHOTBEN
IBM Lotus Sametime Entry per Authorized User	IBM Lotus Sametime Entry Windows 2000, Solaris (Sun Microsystems), Windows S	AHOTGML

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### Terms and conditions

The information provided in this announcement letter is for reference and convenience purposes

only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement (IPLA), IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

**Licensing:** IPLA including the License Information document and PoE govern your use of the program. PoEs are required for all authorized use.

Part number products only, offered outside of Passport Advantage, where applicable, are license only and do not include Software Maintenance.

This software license includes Software Maintenance, previously referred to as Software Subscription and Technical Support.

#### License Information form number

Program name	Program number	Form number
IBM Lotus Sametime Entry	5724- T65	L- KBI M- 76AJ5S

The program's License Information will be available for review on the IBM Software License Agreement Web site

<http://www.ibm.com/software/sla/slabd.nsf>

**Limited warranty applies:** Yes

**Warranty:** IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. Consult the IBM Software Support Guide for further information at

<http://www.ibm.com/software/support>

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

**Program technical support:** Technical support of a program product will be available for a minimum of three years from the general availability date, as long as your Software Maintenance is in effect. This technical support allows you to obtain assistance (via telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Maintenance also provides you with access to updates, releases, and versions of the program. You will be notified, via announcement letter, of discontinuance of support with 12 months' notice. If you require additional technical support from IBM, including an extension of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

**Money-back guarantee:** If for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

- For programs acquired under the IBM International Passport Advantage Agreement, this term applies only to your first acquisition of the program.

**Authorization for use on home/portable computer:** The program may be stored on the primary machine and another machine, provided that the program is not in active use on both machines at the same time. You may not copy and use this program on another computer without paying additional license fees.

Product name

**Passport Advantage applies:** Yes, and through the Passport Advantage Web site at

<http://www.ibm.com/software/passportadvantage>

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**Agreement for Acquisition of Software Maintenance:** The following agreement applies for maintenance and does not require customer signatures:

IBM Agreement for Acquisition of Software Maintenance (Z125-6011)

**Software Maintenance applies:** Yes. Software Maintenance is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and technical support are provided by the Software Maintenance offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software and Technical Support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Maintenance with each program license acquired. The initial period of Software Maintenance can be extended by the purchase of a renewal option, if available.

While your Software Maintenance is in effect, IBM provides you assistance for your routine, short duration installation and usage (how-to) questions, and code-related questions. IBM provides assistance via telephone and, if available, electronic access, to your information systems (IS) technical support personnel during the normal business hours (published prime shift hours) of your IBM support center. (This assistance is not available to your end users.) IBM provides Severity 1 assistance 24 hours a day, 7 days a week. For additional details, consult your IBM Software Support Guide at

<http://techsupport.services.ibm.com/guides/handbook.html>

Software Maintenance does not include assistance for the design and development of applications, your use of programs in other than their specified operating environment, or failures caused by products for which IBM is not responsible under the applicable agreements.

For additional information about the International Passport Advantage Agreement and the IBM International Passport Advantage Express Agreement, visit the Passport Advantage Web site at

<http://www.ibm.com/software/passportadvantage>

**Volume orders (IVO):** No

**System i™ Software Maintenance applies:** No

**Educational allowance available:** Not applicable

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## IBM Electronic Services

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IBM has transformed its delivery of hardware and software support services to help you achieve higher system availability. Electronic Services is a Web-enabled solution that offers an exclusive, no-additional-charge enhancement to the service and support available for IBM servers. These services are designed to provide the opportunity for greater system availability with faster problem resolution and preemptive monitoring. Electronic Services comprises two separate, but complementary, elements: Electronic Services news page and Electronic Services Agent.

The Electronic Services news page is a single Internet entry point that replaces the multiple entry points traditionally used to access IBM Internet services and support. The news page enables you to gain easier access to IBM resources for assistance in resolving technical problems.

The Electronic Service Agent™ is no-additional-charge software that resides on your server. It monitors events and transmits system inventory information to IBM on a periodic, client-defined timetable. The Electronic Service Agent automatically reports hardware problems to IBM. Early knowledge about potential problems enables IBM to deliver proactive service that may result in higher system availability and performance. In addition, information collected through the Service

Agent is made available to IBM service support representatives when they help answer your questions or diagnose problems. Installation and use of IBM Electronic Service Agent for problem reporting enables IBM to provide better support and service for your IBM server.

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## Prices

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### Passport Advantage

For Passport Advantage information and charges, contact your IBM representative or authorized IBM Business Partner. Additional information is also available at

<http://www.ibm.com/software/passportadvantage>

### Business Partner information

If you are an IBM Business Partner — Distributor for Workstation Software acquiring products from IBM, you may link to Passport Advantage Online for resellers where you can obtain Business Partner pricing information. An IBM ID and password are required.

<https://www.ibm.com/software/howtobuy/passportadvantage/paoreseller>

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## Order now

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To order, contact the Americas Call Centers or your local IBM representative.

To identify your local IBM representative, call 800-IBM-4YOU (426-4968).

Phone: 800-IBM-CALL (426-2255)  
Fax: 800-2IBM-FAX (242-6329)  
Internet: [callserv@ca.ibm.com](mailto:callserv@ca.ibm.com)  
Mail: IBM Teleweb Customer Support  
ibm.com Sales Execution Center, Americas North  
3500 Steeles Ave. East, Tower 3/4  
Markham, Ontario  
Canada  
L3R 2Z1

Reference: YE001

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**Note:** Shipments will begin after the planned availability date.

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