



IBM Lotus Notes Hosted Messaging delivers services for quicker deployment

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At a glance

E-mail is indispensable to today's business. And while its benefits are numerous, so are the challenges that it presents. With IBM® Lotus Notes® Hosted Messaging you can have a team of experts and cutting-edge infrastructure dedicated to improving the performance of your messaging environment while reducing the costs of your in-house solution.

Notes® Hosted Messaging offering is designed to:

- Enhance the security, integrity and availability of the messaging system
- Keep costs lower by using automated processes and an integrated platform
- Support a faster implementation with an established infrastructure and a team of subject matter experts

There is a minimum 1,000 authorized user purchase requirement per company for the initial purchase.

This offering requires a customer signed IBM Passport Advantage® "Attachment for Fixed Term Use". That document references an offering-specific "Terms of Use" document which outlines the terms of this offering. This worldwide offering is currently available only under English language contractual terms.

Additional language versions of the offering-specific "Terms of Use" document will be made available very soon. The following Web site will be updated as language versions of the "Terms of Use" document become available

<http://www-01.ibm.com/software/lotus/notesanddomino/>

Overview

IBM Lotus Notes Hosted Messaging features standardized services that are designed to deliver faster deployment and more competitive pricing. A team of experts, state-of-the-art infrastructure, and established processes and controls help create a highly available, security-rich environment for your messaging systems. Optional support is available for migration. Daily maintenance tasks, such as data backup and guarding against viruses and spam are included. Dealing with hygiene threats can take its toll on your IT department. With the Notes Hosted Messaging solution, industry-leading spam and virus protection help stop hygiene threats before they impact end users.

The solution includes:

- Servers
- Storage
- Monitoring
- Networks
- Security
- 24 x 7 support

Features

- Fully managed, scalable enterprise e-mail application platform hosted at an IBM data center
- 1 GB mailbox
- Comprehensive service-level agreements for e-mail application and infrastructure (99.5% and 99.9% availability)
- Support for the regulatory requirements of the government and various industries
- Anti-spam and antivirus protection to support data privacy and security
- Backup and restore

Benefits

- Lower, more predictable costs
- Dedicated environment for enhanced data privacy, security, and scalability
- Faster implementations and time to value
- Improved efficiency as IT staff is freed to focus on business-related tasks

Key prerequisites

Refer to the [Hardware requirements](#) and [Software requirements](#) sections for details.

The PID number 5724-W71 has a prerequisite that states one must maintain the applicable Subscription and Support as described in the "Terms of Use" document.

Planned availability date

Electronic software delivery:

October 21, 2008: English, Catalan, Chinese-Traditional and Simplified, French, German, Japanese, Korean, Italian, Portuguese-Brazilian, Spanish, Danish, Dutch, Finnish, Norwegian, and Swedish.

November 26, 2008: Arabic, Czech, Greek, Hebrew, Hungarian, Polish, Portuguese, Russian, Slovenian, Slovakian, Turkish, and Thai.

Physical media and documentation:

November 14, 2008: English, Catalan, Chinese-Traditional and Simplified, French, German, Japanese, Korean, Italian, Portuguese-Brazilian, Spanish, Danish, Dutch, Finnish, Norwegian, and Swedish.

December 19, 2008: Arabic, Czech, Greek, Hebrew, Hungarian, Polish, Portuguese, Russian, Slovenian, Slovakian, Turkish, and Thai.

Specific national language version details for physical media included in this announcement are listed in the Availability of national languages section.

Availability of programs with encryption algorithm in France is subject to French government approval.

Cryptography in this product is limited to password encryption, authentication or digital signature.

Refer to the complete announcement for globalization details.

Description

The Notes Hosted Messaging offering delivers an integrated platform for managed enterprise e-mail application and infrastructure services. IBM offers leading, proven methods; extensive Lotus Notes implementation, management and support experience; and business insight and technology capabilities to help you align IT investments with your business goals.

By decreasing the effort required for technology management, the Notes Hosted Messaging offering helps free IT organizations to focus on strategic initiatives that deliver business innovation. The integrated platform for managed services helps reduce the risk of implementing multiple components while improving performance. By relying on best practices and proven methodologies, the offering can improve the reliability of the e-mail application environment.

Statement of direction

Since 1989, IBM Lotus® has delivered product upgrades that enable seamless backward and forward compatibility. IBM Lotus Notes and Domino® software continues to provide improvements and new capabilities. We are introducing IBM Hosted Messaging e-mail services for both new and existing Notes Domino customers.

All statements regarding IBM's plans, directions, and intent are subject to change or withdrawal without notice.

Reference information

Refer to Software Announcement [ZP08-0138](#), dated February 19, 2008.

Availability of national languages

Product description	Language	GA date
Nts Hstd Msg Base Svc w/Nts v1.0.0	Multilingual (Russian, Hebrew, Arabic, Norwegian Bokmal, Hungarian, Slovenian, Greek, Turkish, Czech, Slovakian, Polish), Thai	December 19, 2008
Nts Hstd Msg Base Svc w/Nts v1.0.0	Multilingual (Korean, Chinese - Simplified, Japanese, Chinese - Traditional), Multilingual (French, Danish, Catalan, Spanish, Norwegian Bokmal, Portuguese- Brazilian,	November 14, 2008

German,
Swedish,
Dutch,
Italian,
Finnish),
English

Program number

Program number	VRM	Program name
5724-w71	1.0.0	IBM Lotus Notes Hosted Messaging
5724-w72	1.0.0	IBM Lotus Notes Hosted Messaging Services with Notes Messaging

Education support

The following educational offerings are available as listed below:

IBM training provides education to support many IBM offerings. Descriptions of courses for IT professionals and managers are on the IBM training Web site

http://www.ibm.com/services/learning/ites.wss/tp/en?pageType=tp_search

Contact your IBM representative for course information.

IBM Software Services for Lotus Education provides education to support many Lotus offerings. For a complete list of offerings visit the Web site at

<http://www.ibm.com/software/lotus/training>

Offering Information

Product information is available via the Offering Information Web site

<http://www.ibm.com/common/ssi>

Also, visit the Passport Advantage Web site

<http://www.ibm.com/software/passportadvantage>

Publications

No publications are shipped with these products.

The IBM Publications Center

<http://www.ibm.com/shop/publications/order>

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the U.S.) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries.

Specified operating environment

Hardware requirements

For the most up to date information regarding hardware and software requirements, please visit

<http://www-01.ibm.com/software/lotus/support/>

IBM Lotus Notes Client

Platform	Microsoft® windows® Linux® (Notes client only)	
Supported operating system versions	Microsoft windows XP Professional; Microsoft windows XP for Tablet PC; Microsoft windows Vista: Enterprise, Ultimate and Business Editions; Microsoft Windows Vista for Tablet PC; (refer to the "windows system requirements" Release Note for Service Pack information)	SUSE Linux Enterprise Desktop (SLED) 10 XGL; Red Hat Enterprise Linux (RHEL) 5.1 Desktop - Note: AIGLX and SELinux must be disabled (refer to the "Linux system requirements" Release Note for Service Pack information)
Processors supported	Intel® Pentium® or higher and compatibles, or equivalents Windows XP - Pentium 4, 1.2 GHz or higher Windows Vista - Pentium 4, 1.2 GHz or higher	Intel Pentium or higher and compatibles, or equivalents Pentium 4, 1.2 GHz or higher
RAM (Additional memory requirements are subject to your operating system requirements.)	Windows XP - 512 MB minimum; 1 GB or more strongly recommended windows Vista - 1 GB minimum; 1.5 GB or more strongly recommended	512 MB minimum; 1 GB or more strongly recommended
Disk space (The minimum amounts are the disk space required for installing default files. More disk space is required if databases are replicated locally or copied locally.)	Install directory (C:\) - 900 MB or more recommended (refer to the "Notes installation directories" release note for additional information)	Install directory (/opt) - 1.5 GB minimum (refer to the "Notes installation directories" release note for additional information)
Video	Hardware support for OpenGL	128 MB video RAM (with XGL-compatible video driver from hardware OEM for SLED 10) /etc/X11/xgl-hardware list
Monitors supported	Color monitor required 1024 x 768 screen resolution minimum	Color monitor required 1024 x 768 screen resolution minimum
Protocols supported		
NetBIOS over NetBEUI	No	No
NetBIOS over IP(1)	Yes	No
NetBIOS over IPX(2)	Yes	No

SPX	No	No
SPX II	No	No
TCP/IP	Yes, IPv4 and IPv6	Yes
X.PC	Yes	No

Software requirements

For the most up to date information regarding hardware and software requirements, please visit

<http://www-01.ibm.com/software/lotus/support/>

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a README file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

Planning information

Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and technical support are provided by the Software Subscription and Support (also referred to as Software Maintenance) offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and technical support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with each program license acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available.

Packaging

IBM Lotus Notes Hosted Messaging with Notes Messaging V1.0 will be distributed via a media package and electronic software distribution (ESD).

IBM Lotus Notes Hosted Messaging with Notes Messaging media is distributed in several specific packages based on language preference and include the following:

- Lotus Notes product CDs or electronic image files
- Softcopy product documentation, including README files, which is included on the product CDs or electronic image files

The LI form number for Lotus Notes is L-GHUS-7D2JJ2.

Security, auditability, and control

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

Global Technology Services

Contact your IBM representative for the list of selected services available in your country, either as standard or customized offerings for the efficient installation, implementation, or integration of this product.

Ordering information

For ordering information, consult your IBM representative or authorized IBM Business Partner, or visit

<http://www-306.ibm.com/software/support/pa.html>

This product is only available via Passport Advantage. It is not available as shrinkwrap.

Product information

Licensed function title	Product group	Product category
IBM Lotus Notes Hosted Messaging Base Services 1GB	Domino/Notes Servers	Notes Client
IBM Lotus Notes Hosted Messaging Base Services with Notes Messaging 1GB	Domino/Notes Servers	Notes Client
IBM Lotus Notes Hosted Messaging Clustered Services 1GB	Domino/Notes Servers	Notes Client
IBM Lotus Notes Hosted Messaging Clustered Services w/ Notes Messaging 1GB	Domino/Notes Servers	Notes Client

Program name	PID number	Charge unit description
IBM Lotus Notes Hosted Messaging Base Services 1GB	5724-w71	Authorized User(s)
IBM Lotus Notes Hosted Messaging Base Services with Notes Messaging 1GB	5724-w72	Authorized User(s)
IBM Lotus Notes Hosted Messaging Clustered Services 1GB	5724-w71	Authorized User(s)
IBM Lotus Notes Hosted Messaging Clustered Services w/ Notes Messaging 1GB	5724-w72	Authorized User(s)

Charge metrics definitions

Authorized User

Authorized User is the unit of measure by which this program is licensed. An Authorized User is an individual (named or unnamed) within or outside of your enterprise. The program may be installed on one or more computers or servers and accessed by the number of users authorized by the Proof of Entitlement (PoE). You must have an entitlement for each Authorized User accessing the program or any program component in any manner directly or indirectly (for example, via a multiplexing program, device, or application server) through any means.

Passport Advantage program licenses

Lotus Notes Hosted Messaging

Part description	Part number
IBM Lotus Notes Hosted Messaging Base Services 1GB Notes Hosted Msg Base Svcs 1GB Authorized User(s) Initial Fixed Term Use 12	D06SJLL
Notes Hosted Msg Base Svcs 1GB Authorized User(s) Subsequent Fixed Term Use	E05YZLL

Lotus Notes Hosted Messaging

Part description	Part number
IBM Lotus Notes Hosted Messaging Clustered Services 1GB Lotus Notes Hosted Msg Clustered Services AU(s) Initial Fixed Term Use 12Mo	D06SILL
Lotus Notes Hosted Msg Clustered Svcs AU(s) Subsequent Fixed Term Use 12 Mo	E05YYLL

Lotus Notes Hosted Messaging with Notes Msg

Part description	Part number
IBM Lotus Notes Hosted Messaging Clustered Services w/ Notes Messaging 1GB	
Notes Hosted Msg Clustered Svc w/Notes AU(s) Subsequent Fixed Term Use 12Mo	E05Z5LL
Notes Hosted Msg Clustered Svcs w/Notes AU(s) Initial Fixed Term Use 12 Mo	D06STLL

Lotus Notes Hosted Messaging with Notes Msg

Part description	Part number
IBM Lotus Notes Hosted Messaging Base Services with Notes Messaging 1GB	
Notes Hosted Msg Base Svcs w/Notes AU(s) Initial Fixed Term Use 12 Mo	D06SULL
Notes Hosted Msg Base Svcs w/Notes AU(s) Subsequent Fixed Term Use 12 Mo	E05Z6LL

Passport Advantage supply

Program name/description	Part number
Nts Hstd Msg Base Svc w/Nts V1.0.0	
Notes Hosted Msg Base/Clustered Svc with Notes Msg V1.0 Media Pack English	AH0Z7EN
Notes Hosted Msg Base/Clustered Svc w/Notes Msg 1.0 Media Pack Multilingual	AH0Z8ML
Notes Hosted Msg Base/Clustered Svc w/Notes Msg 1.0 Media Pack Multilingual	AH0Z9ML
Notes Hosted Msg Base/Clustered Svc w/Notes Msg 1.0 Media Pack Multilingual	AH0ZAML
Notes Hosted Msg Base/Clustered Svc with Notes Msg V1.0 Media Pack Thai	AH0ZBTH

Passport Advantage customer: Media pack entitlement details

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

Nts Hstd Msg Base Svc w/Nts V1.0.0

Entitled maintenance offerings description	Media packs description	Part number
IBM Lotus Notes Hosted Messaging Base Services with Notes Messaging client 1GB	Notes Hosted Msg Base/Clustered Svc w/Notes Msg 1.0 Media Pack Multilingual	AH0ZAML
IBM Lotus Notes Hosted Messaging Base Services with Notes Messaging client 1GB	Notes Hosted Msg Base/Clustered Svc with Notes Msg V1.0 Media Pack Thai	AH0ZBTH
IBM Lotus Notes Hosted Messaging Base Services with Notes Messaging client 1GB	Notes Hosted Msg Base/Clustered Svc w/Notes Msg 1.0 Media Pack Multilingual	AH0Z8ML
IBM Lotus Notes Hosted Messaging Base Services with Notes Messaging client 1GB	Notes Hosted Msg Base/Clustered Svc with Notes Msg V1.0 Media Pack English	AH0Z7EN
IBM Lotus Notes Hosted Messaging Base Services with Notes Messaging client 1GB	Notes Hosted Msg Base/Clustered Svc w/Notes Msg 1.0 Media Pack Multilingual	AH0Z9ML

IBM Lotus Notes Hosted Messaging Clustered Services with Notes Messaging client 1GB	Notes Hosted Msg Base/Clustered Svc with Msg V1.0 Media Pack English	AH0Z7EN
IBM Lotus Notes Hosted Messaging Clustered Services with Notes Messaging client 1GB	Notes Hosted Msg Base/Clustered Svc w/Notes Msg 1.0 Media Pack Multilingual	AH0Z9ML
IBM Lotus Notes Hosted Messaging Clustered Services with Notes Messaging client 1GB	Notes Hosted Msg Base/Clustered Svc w/Notes Msg 1.0 Media Pack Multilingual	AH0Z8ML
IBM Lotus Notes Hosted Messaging Clustered Services with Notes Messaging client 1GB	Notes Hosted Msg Base/Clustered Svc w/Notes Msg 1.0 Media Pack Multilingual	AH0ZAML
IBM Lotus Notes Hosted Messaging Clustered Services with Notes Messaging client 1GB	Notes Hosted Msg Base/Clustered Svc with Msg V1.0 Media Pack Thai	AH0ZBTH

IBM Electronic Services

IBM has transformed its delivery of hardware and software support services to help you achieve higher system availability. Electronic Services is a Web-enabled solution that offers an exclusive, no-additional-charge enhancement to the service and support available for IBM servers. These services are designed to provide the opportunity for greater system availability with faster problem resolution and preemptive monitoring. Electronic Services comprises two separate, but complementary, elements: Electronic Services news page and Electronic Services Agent.

The Electronic Services news page is a single Internet entry point that replaces the multiple entry points traditionally used to access IBM Internet services and support. The news page enables you to gain easier access to IBM resources for assistance in resolving technical problems.

The Electronic Service Agent™ is no-additional-charge software that resides on your server. It monitors events and transmits system inventory information to IBM on a periodic, client-defined timetable. The Electronic Service Agent automatically reports hardware problems to IBM. Early knowledge about potential problems enables IBM to deliver proactive service that may result in higher system availability and performance. In addition, information collected through the Service Agent is made available to IBM service support representatives when they help answer your questions or diagnose problems. Installation and use of IBM Electronic Service Agent for problem reporting enables IBM to provide better support and service for your IBM server.

Prices

Passport Advantage

For Passport Advantage information and charges, contact your IBM representative or authorized IBM Business Partner. Additional information is also available at

<http://www.ibm.com/software/passportadvantage>

Business Partner information

If you are an IBM Business Partner -- Distributor for Workstation Software acquiring products from IBM, you may link to Passport Advantage Online for resellers where you can obtain Business Partner pricing information. An IBM ID and password are required.

Copy the Web address below into the address field of your browser.

<https://www.ibm.com/software/howtobuy/passportadvantage/paoreseller/emea/channelannouncement>

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<http://www.ibm.com/financing>

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Announcement countries

All European, Middle Eastern, and African countries except:

- Iran
- Sudan
- Syria

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