



IBM FileNet Image Manager Active Edition V5.2 updates

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Overview

IBM® Image Manager Active Edition now includes the latest releases of its base programs IBM FileNet® Content Manager V5.2 and IBM Image Services V4.2.

Key prerequisites

Refer to the [Technical information](#) section.

Planned availability date

January 10, 2014 : Electronic availability

Description

IBM FileNet Image Manager Active Edition V5.2 lets you continue to use the proven Image Services repository and Panagon applications to expand to powerful P8-based applications or to leverage both for maximum business value.

By trading up IBM Image Services licenses to IBM Image Manager Active Edition V5.2, organizations will enjoy the value of continuing existing Panagon applications while adding P8-based applications to their end users. If you are moving to an all P8 environment, you may trade up your Image Services licenses to FileNet Content Manager. In both cases, you will be able to leverage the P8 environment for additional advanced capabilities such as IBM Case Management and IBM Production Imaging Edition.

Accessibility by people with disabilities

A US Section 508 Voluntary Product Accessibility Template (VPAT) containing details on accessibility compliance can be requested at

http://www.ibm.com/able/product_accessibility/index.html

Reference information

Refer to:

- IBM FileNet Content Manager V5.1, Software Announcement [AP13-0052](#), dated March 12, 2013 .
- IBM Image Manager Active Edition V5.1, Software Announcement [AP12-0224](#), dated May 29, 2012 .
- IBM Image Services V4.2, Software Announcement [AP14-0023](#), dated January 07, 2014 .

Program number

Program number	VRM	Program name
5724-R94	V5.2.0	IBM FileNet Image Manager Active Edition

Product identification number

Program number	Program name
5724-R94	IBM FileNet Image Manager Active Edition

Publications

No publications are shipped with this product.

Publications for the respective products are available as follows.

IBM FileNet Image Services

<http://www-01.ibm.com/software/data/content-management/filenet-image-services/>

IBM FileNet Integrated Document Manager Desktop, web services, and open client

<http://www-01.ibm.com/software/data/content-management/filenet-image-services/idm-deskt op.html>

IBM FileNet Image Manager Active Edition

<http://www-01.ibm.com/software/data/content-management/filenet-image-manager/>

The IBM Publications Center

<http://www.ibm.com/shop/publications/order>

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the US) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries, free of charge.

Technical information

Specified operating environment

Hardware requirements

For IBM Image Manager Active Edition V5.1, refer to Software Announcement [AP13-0052](#), dated March 12, 2013 .

For IBM FileNet Image Services V4.2, refer to Software Announcement [AP12-0224](#), dated May 29, 2012 .

Software requirements

For IBM Image Manager Active Edition V5.1, refer to Software Announcement [AP13-0052](#), dated March 12, 2013 .

For IBM FileNet Image Services V4.2, refer to Software Announcement [AP12-0224](#), dated May 29, 2012 .

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

IBM Electronic Support

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<http://ibm.com/electronicssupport>

Access the IBM Support Portal

<http://ibm.com/support>

Access the online Service Request tool

<http://ibm.com/support/servicerequest>

Ordering information

This product is only available via Passport Advantage®. It is not available as shrinkwrap.

These products may only be sold directly by IBM or by authorized IBM Business Partners for Software Value Plus.

For more information about IBM Software Value Plus, visit

http://www.ibm.com/partnerworld/page/svp_authorized_portfolio

To locate IBM Business Partners for Software Value Plus in your geography for a specific Software Value Plus portfolio, visit

<http://www.ibm.com/partnerworld/wps/bplocator/>

Passport Advantage customer: Media pack entitlement details

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

Passport Advantage supply

Part description	Part number
IBM FileNet Image Manager Active Edition	
IBM FileNet Image Mgr Act Ed V5.2.0 IBM FileNet Image Manager Active Edition V5.2 MP ML Media Pack	BQ03PML

Passport Advantage customer: Media pack entitlement details

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

IBM FileNet Image Mgr Act Ed V5.2.0

Entitled maintenance offerings description	Media packs description	Part number
FileNet Image Manager Active Edition Add-On Authorized per UVU	IBM FileNet Image Manager Active Edition V5.2 MP ML Media Pack	BQ03PML
FileNet Image Manager Active Edition Authorized per UVU	IBM FileNet Image Manager Active Edition V5.2 MP ML Media Pack	BQ03PML
FileNet Image Manager Active Edition Add-On Employee UVU	IBM FileNet Image Manager Active Edition V5.2 MP ML Media Pack	BQ03PML
FileNet Image Manager Active Edition Add-On External User UVU	IBM FileNet Image Manager Active Edition V5.2 MP ML Media Pack	BQ03PML
FileNet Image Manager Active Edition Employee UVU	IBM FileNet Image Manager Active Edition V5.2 MP ML Media Pack	BQ03PML
FileNet Image Manager Active Edition External User UVU	IBM FileNet Image Manager Active Edition V5.2 MP ML Media Pack	BQ03PML

Cross-platform product for use on System z® Integrated Facility for Linux™ (IFL) engines or zEnterprise® BladeCenter® Extension

Order the part numbers that follow when the product is intended to run on zEnterprise BladeCenter Extension or the Linux operating system on System z IFL engines. If the product is not intended to run in these environments, order from the other set of part numbers in this announcement. This set of part numbers provides the identical supply and authorization as the other set in this announcement.

Entitled maintenance offerings description	Media packs description	Part number
FileNet Image Manager Active Edition AddOn Authorized Per User Value Unit for Linux on System z	IBM FileNet Image Manager Active Edition V5.2 MP ML Media Pack	BQ03PML
FileNet Image Manager Active Edition AddOn Employee Per User Value Unit for Linux on System z	IBM FileNet Image Manager Active Edition V5.2 MP ML Media Pack	BQ03PML

FileNet Image Manager Active Edition AddOn External Per User Value Unit for Linux on System z	IBM FileNet Image Manager Active Edition V5.2 MP ML Media Pack	BQ03PML
FileNet Image Manager Active Edition Authorized Per User Value Unit for Linux on System z	IBM FileNet Image Manager Active Edition V5.2 MP ML Media Pack	BQ03PML
FileNet Image Manager Active Edition Employee Per User Value Unit for Linux on System z	IBM FileNet Image Manager Active Edition V5.2 MP ML Media Pack	BQ03PML
FileNet Image Manager Active Edition External Per User Value Unit for Linux on System z	IBM FileNet Image Manager Active Edition V5.2 MP ML Media Pack	BQ03PML

Passport Advantage

IBM FileNet Image Manager Active Edition

Part description	Part number
IBM FileNet Image Mgr Active Ed Add-on Employee FileNet Image Mgr Active Ed AddOn Emp1 UVU Annual SW S&S Rnw1	E0547LL
FileNet Image Mgr Active Ed AddOn Emp1 UVU Lic + SW S&S 12 Mo	D04JELL
FileNet Image Mgr Active Ed AddOn Emp1 UVU SW S&S Reinstate 12 Mo	D04JFLL

IBM FileNet Image Manager Active Edition

Part description	Part number
IBM FileNet Image Mgr Active Ed Add-on Ext User FileNet Image Manager Active Ed AddOn Ext UVU Annual SW S&S Rnw1	E0546LL
FileNet Image Manager Active Ed AddOn Ext UVU Lic + SW S&S 12 Mo	D04JCLL
FileNet Image Manager Active Ed AddOn Ext UVU SW S&S Reinstate 12 Mo	D04JDLL

IBM FileNet Image Manager Active Edition

Part description	Part number
IBM FileNet Image Mgr Active Ed Add-On Authorized FileNet Image Manager Active Ed AddOn Auth UVU Annual SW S&S Rnw1	E0545LL
FileNet Image Manager Active Ed AddOn Auth UVU Lic + SW S&S 12 Mo	D04JALL
FileNet Image Manager Active Ed AddOn Auth UVU SW S&S Reinstate 12 Mo	D04JBLL

IBM FileNet Image Manager Active Edition

Part description	Part number
IBM FileNet Image Manager Active Edition Authorized FileNet Image Manager Active Ed Auth UVU Annual SW S&S Rnw1	E054ULL
FileNet Image Manager Active Ed Auth UVU Lic + SW S&S 12 Mo	D04KJLL
FileNet Image Manager Active Ed Auth UVU SW S&S Reinstate 12 Mo	D04KKLL

IBM FileNet Image Manager Active Edition

Part description	Part number
IBM FileNet Image Mgr Active Ed Employee	
FileNet Image Manager Active Ed Empl UVU Annual SW S&S Rnw1	E054LLL
FileNet Image Manager Active Ed Empl UVU Lic + SW S&S 12 Mo	D04K3LL
FileNet Image Manager Active Ed Empl UVU SW S&S Reinstate 12 Mo	D04K4LL

Part description	Part number
IBM FileNet Image Mgr Active Ed Ext User	
FileNet Image Manager Active Ed Ext UVU Annual SW S&S Rnw1	E054KLL
FileNet Image Manager Active Ed Ext UVU Lic + SW S&S 12 Mo	D04K1LL
FileNet Image Manager Active Ed Ext UVU SW S&S Reinstate 12 Mo	D04K2LL

Passport Advantage trade-up licenses

Precursor product	Trade-up product	Trade-up part number
IBM FileNet Image Services	IBM FileNet Image Mgr Active Ed AUVU f FN Image Svs Trade Up Lic+SWS&S 12Mo	D0Q2WLL
IBM FileNet Image Manager Active Edition		
Precursor product	Trade-up product	Trade-up part number
IBM FileNet Image Services	IBM FileNet Image Mgr Active Ed EUVU f FN Image Svs Trade Up Lic+SWS&S 12Mo	D0Q2XLL
IBM FileNet Image Manager Active Edition		
Precursor product	Trade-up product	Trade-up part number
IBM FileNet Image Services	IBM FileNet Image Mgr Active Ed XUVU f FN Image Svs Trade Up Lic+SWS&S 12Mo	D0Q2YLL

The terms and conditions for IBM FileNet Image Manager Active Edition V5.2, as previously announced in Software Announcement [AP12-0224](#), dated May 29, 2012, are unchanged.

Charge metric

Program name	PID number	Charge metric
IBM FileNet Image Manager Active Edition Authorized	5724-R94	Per User Value Unit for Linux on System z
IBM FileNet Image Manager Active Edition Authorized	5724-R94	Per User Value Unit
IBM FileNet Image Mgr Active Ed Add-On Authorized	5724-R94	Per User Value Unit
IBM FileNet Image Mgr Active Ed Add-On Authorized	5724-R94	Per User Value Unit for Linux on System z
IBM FileNet Image Mgr Active Ed Add-on Employee	5724-R94	Per User Value Unit
IBM FileNet Image Mgr Active Ed Add-on Employee	5724-R94	Per User Value Unit for Linux on System z
IBM FileNet Image Mgr Active Ed Add-on Ext User	5724-R94	Per User Value Unit
IBM FileNet Image Mgr Active Ed Add-on Ext User	5724-R94	Per User Value Unit for Linux on System z
IBM FileNet Image Mgr Active	5724-R94	Per User Value Unit

Ed Employee				
IBM FileNet Image Mgr Active	5724-R94	Per User Value Unit		
Ed Employee		for Linux on System z		
IBM FileNet Image Mgr Active	5724-R94	Per User Value Unit		
Ed Ext User				
IBM FileNet Image Mgr Active	5724-R94	Per User Value Unit		
Ed Ext User		for Linux on System z		

User Value Unit (UVU)

UVU is a unit of measure by which the program can be licensed. UVU Proofs of Entitlement (PoEs) are based on the number and type of users for the given program. Licensee must obtain sufficient entitlements for the number of UVUs required for licensee's environment as specified in the program specific table. The UVU entitlements are specific to the program and type of user and may not be exchanged, interchanged, or aggregated with UVU entitlements of another program or type of user. Refer to the program specific UVU table.

Statement of good security practices

IT system security involves protecting systems and information through prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered, destroyed, or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective. IBM does not warrant that systems and products are immune from the malicious or illegal conduct of any party.

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Electronic Service Agent™ and the IBM Electronic Support web portal are dedicated to providing fast, exceptional support to IBM Systems customers. The IBM Electronic Service Agent tool is a no-additional-charge tool that proactively monitors and reports hardware events, such as system errors, performance issues, and inventory. The Electronic Service Agent tool can help you stay focused on your company's strategic business initiatives, save time, and spend less effort managing day-to-day IT maintenance issues. Servers enabled with this tool can be monitored remotely around the clock by IBM Support, all at no additional cost to you.

Now integrated into the base operating system of AIX® V5.3, AIX V6.1, and AIX V7.1, Electronic Service Agent is designed to automatically and electronically report system failures and utilization issues to IBM, which can result in faster problem resolution and increased availability. System configuration and inventory information collected by the Electronic Service Agent tool also can be viewed on the secure Electronic Support web portal, and used to improve problem determination and resolution by you and the IBM support team. To access the tool main menu, simply type `smitty esa_main`, and select `Configure Electronic Service Agent`. In addition, ESA now includes a powerful web user interface, giving the administrator easy access to status, tool settings, problem information, and filters. For more information and documentation on how to configure and use Electronic Service Agent, refer to

<http://www.ibm.com/support/electronic>

The IBM Electronic Support portal is a single Internet entry point that replaces the multiple entry points traditionally used to access IBM Internet services and support. This portal enables you to gain easier access to IBM resources for assistance in resolving technical problems. The My Systems and Premium Search functions make

it even easier for Electronic Service Agent tool-enabled customers to track system inventory and find pertinent fixes.

Benefits

Increased uptime: The Electronic Service Agent tool is designed to enhance the Warranty or Maintenance Agreement by providing faster hardware error reporting and uploading system information to IBM Support. This can translate to less wasted time monitoring the symptoms, diagnosing the error, and manually calling IBM Support to open a problem record. Its 24x7 monitoring and reporting mean no more dependence on human intervention or off-hours customer personnel when errors are encountered in the middle of the night.

Security: The Electronic Service Agent tool is designed to be secure in monitoring, reporting, and storing the data at IBM. The Electronic Service Agent tool securely transmits via either the Internet (HTTPS or VPN) or modem, and can be configured to communicate securely through gateways to provide you a single point of exit from your site. Communication is one way. Activating Electronic Service Agent does not enable IBM to call into your system. System inventory information is stored in a secure database, which is protected behind IBM firewalls. It is viewable only by you and IBM. Your business applications or business data is never transmitted to IBM.

More accurate reporting: Because system information and error logs are automatically uploaded to the IBM Support center in conjunction with the service request, you are not required to find and send system information, decreasing the risk of misreported or misdiagnosed errors. Once inside IBM, problem error data is run through a data knowledge management system and knowledge articles are appended to the problem record.

Customized support: Using the IBM ID entered during activation, you can view system and support information in the My Systems and Premium Search sections of the Electronic Support website at

<http://www.ibm.com/support/electronic>

My Systems provides valuable reports of installed hardware and software using information collected from the systems by Electronic Service Agent. Reports are available for any system associated with your IBM ID. Premium Search combines the function of search and the value of Electronic Service Agent information, providing advanced search of the technical support knowledgebase. Using Premium Search and the Electronic Service Agent information that has been collected from your system, you are able to see search results that apply specifically to your systems.

For more information on how to utilize the power of IBM Electronic Services, contact your IBM Systems Services Representative, or visit

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Prices

The prices are unchanged by this announcement.

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AP distribution

Country/Region	Announced
AP IOT	
ASEAN*	Yes
India/South Asia**	Yes
Australia	Yes
People's Republic of China	Yes
Hong Kong S.A.R of the PRC	Yes
Macao S.A.R of the PRC	Yes
Taiwan	Yes
South Korea	Yes
New Zealand	Yes
Japan IOT	
Japan	Yes

* Brunei Darussalam, Indonesia, Cambodia, Lao People's Democratic Republic, Malaysia, Philippines, Singapore, Thailand, and Vietnam

**Bangladesh, Bhutan, India, Sri Lanka, Maldives, Nepal, and Afghanistan

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