



IBM Rational Quality Manager V4.0.0 delivers enhanced support for enterprise-wide quality management

Table of contents

1	Overview	4	Technical information
2	Key prerequisites	8	Ordering information
2	Planned availability date	12	Terms and conditions
2	Description	14	Prices
3	Program number	15	Order now
4	Publications		

At a glance

Rational® Quality Manager V4.0.0 delivers:

- New traceability and live views
- Improved test planning and formal review
- Project level templates and process customization
- Assisted manual testing authoring leveraging Rational Functional Tester recording capability
- Requirements integration improvements
- Usability and consumability improvements

Overview

Rational Quality Manager assists organizations of all sizes and levels of complexity to optimize organizational quality by introducing quality early in the application lifecycle and by coordinating quality processes and teams throughout the lifecycle.

Rational Quality Manager V4.0.0 provides these main enhancements:

- New traceability and live views - Real-time test construction and execution status through dashboard viewlets, test case, execution record and result tables, and widgets in test plans.
- Improved test planning - Track and manage priorities and time estimates thanks to new test case attributes and views.
- Project level templates that are now available to quickly set up new quality management projects.
- Improved support for process customization, formal review, and E-Signature support.
- Assisted manual testing authoring leveraging Rational Functional Tester recording capability.
- Updates to comma-separated value export capabilities.
- Requirements integration improvements that include the ability to associate a requirement to a test script step, hide requirement risk information, reconcile requirements using a new wizard, and group Rational RequisitePro® views and packages by server and project.
- Reporting - Usability improvements related to parameters, presentation, description, and report management. Also adds new out-of-the-box reports

including test suite status reports. Support for Rational Publishing Engine and Rational Reporting Document Generation.

- Enhanced integration to DOORS® V9.4 using OSLC requirement management V2 specification.

For organizations looking for a complete Collaborative Lifecycle Management solution, Rational Requirements Composer, Rational Team Concert™, and Rational Quality Manager are delivered in one, easy-to-install and easy-to-use solution that can be optimized for agile or traditional teams.

By purchasing the three products that make up the Rational Collaborative Lifecycle Management solution, organizations have what they need to make software delivery a strategic business asset: Real-time planning, lifecycle traceability, in-context collaboration, development intelligence, and continuous improvement.

Rational Quality Manager is part of a larger vision described in "The IBM® Rational Jazz™ Initiative", which is designed to advance the way teams collaborate to deliver software products and systems. For more information on the Jazz initiative, visit

<http://jazz.net/about>

For ordering, contact your IBM representative, an IBM Business Partner, or IBM Americas Call Centers at 800-IBM-CALL (Reference: AE001).

Key prerequisites

For details, refer to the [Hardware requirements](#) and the [Software requirements](#) sections.

Planned availability date

- June 12, 2012: Electronic availability
- July 5, 2012: Media availability

Description

Rational Quality Manager V4.0.0 delivers new traceability and live views which provide real-time test construction and execution status through dashboard viewlets, test case, execution record and result tables, and widgets in test plans. For example, in the "Browse Test Plans" list, there is a new View As action that lets you show different result sets. In addition to the General view, there is now a Traceability view that shows the CLM links related to each test plan. From the link columns, associate CLM links directly to the test plan.

With this release, QA teams can track and manage test case priorities and test execution progress thanks to new test artifacts attributes and views. A Priority field is added to Test Case, Test Suite, Test Case Execution Records, and Test Suite Execution records to allow prioritization of test activities. Estimate and time spent fields are added to execution records to allow tracking of the time required for test activities.

Rational Quality Manager V4.0.0 allows quick setup of new QM projects through the ability to create templates of project areas. You can extract a process template from an existing project area that includes a specific Rational Quality Manager project configuration, such as custom attributes, artifact categories, and UI templates. This can be done in the Rational Team Concert client using the Extract Process Template context menu command on a connected project area.

This release offers many more option for process customization. Timelines with iterations can be used for planning test execution. Team areas can be enabled to isolate access of specific test assets to members of a team Area. Custom work-flows

for test assets can now be defined and used for test plans, cases, suites, and scripts. Process advisors are now available. The formal review capability within test artifacts is undergoing a redesign for additional capability and usability.

The new assisted manual testing feature is a new integration between Rational Functional Tester and IBM Rational Quality Manager. When enabled, users can create a manual test script in Rational Quality Manager by influencing the recording capability of Rational Functional Tester. You must install the Rational Functional Tester V8.2.2 to use this feature.

The integration with requirements management tools such as Rational Requirements Composer, Rational DOORS and Rational RequisitePro is improved with new ability to associate a requirement to a test script step, hide requirement risk information, reconcile requirements using a new wizard, group Rational RequisitePro views and packages by server and project, and direct integration with DOORS V9.4 using OSLC requirements management V2 specification.

Rational Quality Manager V4.0.0 comes with a set of reporting improvements starting with usability improvements related to parameters, presentation, description, and report management. It also adds new, out-of-the-box reports including test suite status reports, support for integrating with Rational Publishing Engine and Rational Reporting Document Generation.

Rational Quality Manager V4.0 includes bundled IBM DB2® V9.7 (for details, refer to the [Hardware requirements](#) and [Software requirements](#) sections), which offers increased data protection, scalability, and performance. Greater availability is delivered through enhancements such as online, automated database reorganization. In addition, the increased scalability and the ability to utilize the latest in server technology, helps deliver increased performance of backup and recovery.

Multicultural support and translation information for IBM software can be found online at

<http://www-01.ibm.com/software/globalization/scorecard/index.html>

Section 508 of the US Rehabilitation Act

Rational Quality Manager is capable as of July 5, 2012, when used in accordance with associated IBM documentation, of satisfying the applicable requirements of Section 508 of the Rehabilitation Act, provided that any assistive technology used with the product properly interoperates with it. A US Section 508 Voluntary Product Accessibility Template (VPAT), containing details on the products accessibility compliance, can be requested on the following website

http://www.ibm.com/able/product_accessibility/index.html

Availability of national languages

Product description	Language	General availability date
Rational Quality Manager Client V4.0.0	Multilingual (French, Korean, Chinese-Simplified, Portuguese-Brazilian, Spanish, German, Japanese, Chinese-Traditional, English, Italian)	July 5, 2012

Program number

Program number	VRM	Program name
5724-v10	4.0.0	Rational Quality Manager

Offering Information

Product information is available via the Offering Information website

<http://www.ibm.com/common/ssi>

Also, visit the Passport Advantage® website

<http://www.ibm.com/software/passportadvantage>

Publications

No publications are shipped with this product.

The IBM Publications Center

<http://www.ibm.com/shop/publications/order>

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the U.S.) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries.

Technical information

Specified operating environment

Hardware requirements

- Disk space: 1 GB minimum
- Display: Minimum of 1024 X 768 resolution
- Memory: 2 GB minimum; 4 GB recommended

Software requirements

Application servers

- WebSphere® Application Server for z/OS®, V8.0 and future fix packs
- WebSphere Application Server V8.0.0.3 and future fix packs
- WebSphere Application Server Network Deployment V8.0 and future fix packs
- WebSphere Application Server V7.0.0.15 and future fix packs
- WebSphere Application Server OEM Edition for z/OS , V7.0 and future fix packs
- WebSphere Application Server for z/OS , V7.0 and future fix packs
- WebSphere eXtreme Scale V8.5 and future fix packs
- Apache Tomcat 7.0 and future fix packs

Databases

- DB2 Enterprise Server Edition V9.7 and future fix packs
- DB2 Workgroup Server Edition V9.7 and future fix packs
- DB2 Express® Edition V9.7 and future fix packs
- Oracle Database 10g Enterprise Edition Release 2 10.2.0.1
- IBM Derby SDK V10.8 and future fix packs
- Oracle Database 11g Enterprise Edition Release 2 11.2.0.2

- DB2 9 for z/OS V9.1 and future fix packs
- DB2 for i V7.1 and future fix packs
- DB2 for i V6.1 and future fix packs
- IBM DB2 10 for z/OS , V10.1 and future fix packs
- Microsoft™ SQL Server Enterprise Edition 2008 SP1 and future fix packs
- Microsoft SQL Server Standard Edition 2008 SP1 and future fix packs
- Microsoft SQL Server Standard Edition 2008 R2 and future fix packs
- Microsoft SQL Server Enterprise Edition 2008 R2 and future fix packs
- Microsoft SQL Server Express 2008 SP1 and future fix packs
- Oracle Real Application Clustering (Oracle 11g Release 2)
- Oracle Database 10g Standard Edition Release 2 10.2.0.1 and future fix packs
- Oracle Database 11g Standard Edition Release 2 11.2.0.2 and future fix packs

Eclipse runtime environment -- IBM Eclipse SDK 3.5.2 (Bundled)

Web servers

- Apache Server 2.2.19 and future fix packs
- IBM HTTP Server V7.0 and future fix packs
- IBM HTTP Server V8.0 and future fix packs

Identity management

- IBM RACF® for z/OS V1R11 and future fix packs
- Microsoft Active Directory 2008
- Microsoft Active Directory 2008 R2
- Apache Directory Server 1.5.4 and future fix packs
- Rational Directory Server - Apache 5.1.1 and future fix packs

Installation -- Capilano Components (IBM Installation Manager and IBM Packaging Utility) 1.5.2 and future fix packs

Licensing -- Rational License Key Server V8.1.2 and future fix packs

Security Management -- IBM Tivoli® Directory Server V6.3 and future fix packs

Java™ SDK

- Sun Java SDK/JRE/JDK 6.0 Update 23 and future fix packs
- IBM Java SDK V6.0.0.1 (J9 2.6) and future fix packs
- IBM Java SDK V6.0.10 and future fix packs
- IBM Java SDK/JRE V7.0 and future fix packs
- Oracle Java SDK/JRE/JDK 7.0 and future fix packs

Web browsers

- Microsoft Internet Explorer 9.0 and future fix packs
- Mozilla Firefox 3.6 and future fix packs
- Microsoft Internet Explorer 8.0 and future fix packs
- Mozilla Firefox ESR 10

Operating systems

AIX®

- AIX V7.1 POWER® System
- AIX V6.1 POWER System

IBM i

- IBM i V7.1 POWER System
- IBM i V6.1 POWER System

Linux™

- SUSE Linux Enterprise Desktop (SLED) 11.0 SP1 x86-32
- SUSE Linux Enterprise Server (SLES) 11 SP1 x86-64
- SUSE Linux Enterprise Server (SLES) 11 SP1 POWER System
- Red Hat Enterprise Linux (RHEL) Desktop 6 Update 1 x86-32
- Red Hat Enterprise Linux (RHEL) Server 6 Update 1 POWER System
- Red Hat Enterprise Linux (RHEL) Server 6 System z®
- Red Hat Enterprise Linux (RHEL) 5 Update 5 Advanced Platform POWER System
- SUSE Linux Enterprise Desktop (SLED) 11.0 SP1 x86-64
- Red Hat Enterprise Linux (RHEL) Server 6 Update 1 System z
- Red Hat Enterprise Linux (RHEL) 5 Update 5 Desktop editions x86-32
- Red Hat Enterprise Linux (RHEL) Desktop 6 x86-64
- Red Hat Enterprise Linux (RHEL) 5 Update 5 Desktop editions x86-64
- SUSE Linux Enterprise Desktop (SLED) 10.0 SP3 x86-64
- Red Hat Enterprise Linux (RHEL) Server 6 POWER System
- Red Hat Enterprise Linux (RHEL) Desktop 6 x86-32
- Ubuntu 10.04 LTS x86-64
- SUSE Linux Enterprise Server (SLES) 10 SP3 System z
- SUSE Linux Enterprise Server (SLES) 10 SP3 x86-64
- Ubuntu 10.04 LTS x86-32
- SUSE Linux Enterprise Desktop (SLED) 10.0 SP3 x86-32
- Red Hat Enterprise Linux (RHEL) 5 Update 5 Server x86-64
- SUSE Linux Enterprise Server (SLES) 10 SP3 POWER System
- Red Hat Enterprise Linux (RHEL) Workstation 6 Update 1 x86-64
- Red Hat Enterprise Linux (RHEL) Workstation 6 x86-32
- Red Hat Enterprise Linux (RHEL) Workstation 6 Update 1 x86-32
- SUSE Linux Enterprise Desktop (SLED) 10.0 SP3 x86-64
- Red Hat Enterprise Linux (RHEL) Server 6 x86-64
- Red Hat Enterprise Linux (RHEL) Workstation 6 x86-64
- Red Hat Enterprise Linux (RHEL) 5 Update 5 Advanced Platform x86-64
- Red Hat Enterprise Linux (RHEL) Server 6 Update 1 x86-64
- Red Hat Enterprise Linux (RHEL) Desktop 6 Update 1 x86-64

Solaris

- Solaris 10 SPARC
- Solaris 11 SPARC

Windows™

- Windows Vista SP2 Enterprise x86-32
- Windows 7 Enterprise x86-64
- Windows XP SP2 Professional x86-64
- Windows Vista SP2 Enterprise x86-64
- Windows XP SP2 Professional x86-32
- Windows Server 2008 SP2 Standard Edition x86-64
- Windows Server 2008 SP2 Enterprise Edition x86-64
- Windows Vista SP2 Business x86-64
- Windows Server 2008 R2 Standard Edition x86-64
- Windows Server 2008 R2 Enterprise Edition x86-64
- Windows 7 Ultimate x86-64
- Windows 7 Professional x86-64
- Windows Vista SP2 Ultimate x86-32
- Windows Vista SP2 Ultimate x86-64
- Windows 7 Professional x86-32
- Windows 7 Ultimate x86-32
- Windows Vista SP2 Business x86-32
- Windows 7 Enterprise x86-32

z/OS

- z/OS V1.9 System z
- z/OS V1.10 System z
- z/OS V1.12 System z
- z/OS V1.13 System z
- z/OS V1.11 System z

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a README file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

Planning information

Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and technical support are provided by the Software Subscription and Support (also referred to as Software Maintenance) offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and technical support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with each program license acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available.

Packaging

Rational Quality Manager

Security, auditability, and control

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

Ordering information

This product is only available via Passport Advantage . It is not available as shrinkwrap.

Product information

Licensed function title	Product group	Product category
IBM Rational Quality Manager Contributor	Software Quality	Software Quality
IBM Rational Quality Manager Quality Professional	Software Quality	Software Quality
Program name	PID number	Charge unit description
IBM Rational Quality Manager Contributor	5724-V10	Per Floating User Single Install for System z
IBM Rational Quality Manager Contributor	5724-V10	Per Floating User Single Install
IBM Rational Quality Manager Contributor	5724-V10	Per Authorized User Single Install for System z
IBM Rational Quality Manager Contributor	5724-V10	Per Authorized User Single Install
IBM Rational Quality Manager Quality Professional	5724-V10	Per Floating User Single Install for System z
IBM Rational Quality Manager Quality Professional	5724-V10	Per Floating User Single Install
IBM Rational Quality Manager Quality Professional	5724-V10	Per Authorized User Single Install
IBM Rational Quality Manager Quality Professional	5724-V10	Per Authorized User Single Install for System z

Charge metrics definitions

Install

Install is a unit of measure by which the program can be licensed. An install is an installed copy of the program on a physical or virtual disk made available to be executed on a computer. Licensee must obtain an entitlement for each install of the program.

Passport Advantage program licenses

Rational Quality Manager

Part description	Part number
IBM Rational Quality Manager Quality Professional Rat1 Qual Mgr Qual Prof Per Author User Single Install Annual SW S&S Rnw1	E05M7LL
Rat1 Qual Mgr Qual Prof Per Author User Single Install Init1 FT Lic+S&S 12	D05V9LL

Ratl Qual Mgr Qual Prof Per Author User Single Install Lic + SW S&S 12 Mo	D05T5LL
Ratl Qual Mgr Qual Prof Per Author User Single Install SW S&S Reinstate 12	D05T6LL
Ratl Qual Mgr Qual Prof Per Author User Single Install Subsq FT Lic+S&S 12	E05N2LL
Ratl Qual Mgr Qual Prof Per Floating User Single Inst Annual SW S&S Rnw1	E06JKLL
Ratl Qual Mgr Qual Prof Per Floating User Single Inst Initl FT Lic+S&S 12	D0CACLL
Ratl Qual Mgr Qual Prof Per Floating User Single Inst Lic + SW S&S 12 Mo	D087WLL
Ratl Qual Mgr Qual Prof Per Floating User Single Inst SW S&S Reinstate 12	D087XLL
Ratl Qual Mgr Qual Prof Per Floating User Single Inst Subsq FT Lic+S&S 12	E08H8LL
IBM Rational Quality Manager Contributor	
Ratl Qual Mgr Contributor Per Author User Single Install Annual SW S&S Rnw1	E05M9LL
Ratl Qual Mgr Contributor Per Author User Single Install Initl FT Lic+S&S	D05VCLL
Ratl Qual Mgr Contributor Per Author User Single Install Lic + SW S&S 12 Mo	D05T9LL
Ratl Qual Mgr Contributor Per Author User Single Install SW S&S Reinstate	D05TALL
Ratl Qual Mgr Contributor Per Author User Single Install Subsq FT Lic+S&S	E05N4LL
Ratl Qual Mgr Contributor Per Floating User Single Inst Annual SW S&S Rnw1	E06JILL
Ratl Qual Mgr Contributor Per Floating User Single Inst Initl FT Lic+S&S 1	D0CB6LL
Ratl Qual Mgr Contributor Per Floating User Single Inst Lic + SW S&S 12 Mo	D087SLL
Ratl Qual Mgr Contributor Per Floating User Single Inst SW S&S Reinstate 1	D087TLL
Ratl Qual Mgr Contributor Per Floating User Single Inst Subsq FT Lic+S&S 1	E08HNLL

Passport Advantage trade-up licenses

Rational Quality Manager

Precursor product	Trade-up product	Trade-up part number
IBM Rational Quality Manager Contributor Competitive	Ratl Qual Mgr Contributor AU Single Instl Fr Competitive Trade Up Lic + SW	D06PHLL
Ratl Qual Mgr Contributor AU Single Install	Ratl Qual Mgr Contributor FU SI Fr RQM Contributor AU SI Trade Up Lic + SW	D0AQMLL
Competitive	Ratl Qual Mgr Contributor FU Single Inst Fr Competitive Trade Up Lic + SW	D08LULL
IBM Rational Quality Manager IBM Rational Quality Manager Contributor	Quality Professional RQM Qual Prof AU Single Install Fr Contributor Trade Up Lic + SW S&S 12 Mo	D0PKFLL
IBM Rational Quality Manager Contributor	RQM Qual Prof FUSI Fr Contributor FUSI Trade Up Lic + SW S&S 12 Mo	D0PKHLL
Competitive	Ratl Qual Mgr Qual Prof AU Single Install Fr CompetitiveTrade Up Lic + SW S	D06PJLL
RQM Qual Prof Auth Usr Sngl Instl	Ratl Qual Mgr Qual Prof FU SI Fr RQM Qual Prof AU SI Trade Up Lic + SW S&	D0AQKLL

Competitive	Ratl Qual Mgr Qual Prof FU	D08LSLL
	Sngl Instl Fr Competitive	
	Trade Up Lic + SW S&	

Passport Advantage supply

Program name/description	Part number
Rational Quality Manager Client V4.0.0	
IBM Rational Quality Manager V4.0.0 Multiplatform Multilingual Media Pack	BT0GGML

Passport Advantage customer: Media pack entitlement details

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

Rational Quality Manager Client V4.0.0

Entitled maintenance offerings description	Media packs description	Part number
IBM Rational Quality Manager Contributor Per Authorized User Single Install	IBM Rational Quality Manager V4.0.0 Multiplatform Multilingual Media Pack	BT0GGML
IBM Rational Quality Manager Contributor Per Authorized User Single Install System Z	IBM Rational Quality Manager V4.0.0 Multiplatform Multilingual Media Pack	BT0GGML
IBM Rational Quality Manager Contributor per Floating User Single Install	IBM Rational Quality Manager V4.0.0 Multiplatform Multilingual Media Pack	BT0GGML
IBM Rational Quality Manager Contributor per Floating User Single Install System Z	IBM Rational Quality Manager V4.0.0 Multiplatform Multilingual Media Pack	BT0GGML
IBM Rational Quality Manager Quality Professional per Authorized User Single Install	IBM Rational Quality Manager V4.0.0 Multiplatform Multilingual Media Pack	BT0GGML
IBM Rational Quality Manager Quality Professional per Authorized User Single Install System Z	IBM Rational Quality Manager V4.0.0 Multiplatform Multilingual Media Pack	BT0GGML
IBM Rational Quality Manager Quality Professional per Floating User Single Install	IBM Rational Quality Manager V4.0.0 Multiplatform Multilingual Media Pack	BT0GGML
IBM Rational Quality Manager Quality Professional per Floating User Single Install System Z	IBM Rational Quality Manager V4.0.0 Multiplatform Multilingual Media Pack	BT0GGML

Cross-platform products

Cross-platform products for use on System z

Order the part numbers that follow when the product is used for either the development of code that will be deployed on System z servers or when the product will be communicating or transferring data between a distributed server and a System z server. Otherwise order from the other set of part numbers in this announcement. This set of part numbers provides the identical supply and authorization as the other set in this announcement.

Rational Quality Manager

Part description	Part number
IBM Rational Quality Manager Quality Professional Ratl Qual Mgr Qual Prof Per Au Us Single Inst System z Annual SW S&S Rnw1	E05M8LL
Ratl Qual Mgr Qual Prof Per Au Us Single Inst System z Initl FT Lic+S&S 12	D0C9KLL
Ratl Qual Mgr Qual Prof Per Au Us Single Inst System z Lic + SW S&S 12 Mo	D05T7LL
Ratl Qual Mgr Qual Prof Per Au Us Single Inst System z SW S&S Reinstate 12	D05T8LL
Ratl Qual Mgr Qual Prof Per Au Us Single Inst System z Subsq FT Lic+S&S 12	E08H4LL
Ratl Qual Mgr Qual Prof Per Float User Sngl In Systemz Annual SW S&S Rnw1	E06JLLL
Ratl Qual Mgr Qual Prof Per Float User Sngl In Systemz Initl FT Lic+S&S 12	D0CAELL
Ratl Qual Mgr Qual Prof Per Float User Sngl In Systemz Lic + SW S&S 12 Mo	D087YLL
Ratl Qual Mgr Qual Prof Per Float User Sngl In Systemz SW S&S Reinstate 12	D087ZLL
Ratl Qual Mgr Qual Prof Per Float User Sngl In Systemz Subsq FT Lic+S&S 12	E08H9LL
IBM Rational Quality Manager Contributor Ratl Qual Mgr Contributor Per Au Us Single Inst System z Annual SW S&S Rnw1	E05MALL
Ratl Qual Mgr Contributor Per Au Us Single Inst System z Initl FT Lic+S&S	D0CADLL
Ratl Qual Mgr Contributor Per Au Us Single Inst System z Lic + SW S&S 12 Mo	D05TBLL
Ratl Qual Mgr Contributor Per Au Us Single Inst System z SW S&S Reinstate	D05TCLL
Ratl Qual Mgr Contributor Per Au Us Single Inst System z Subsq FT Lic+S&S	E08HALL
Ratl Qual Mgr Contributor Per Float User Sngl In Systemz Annual SW S&S Rnw1	E06JJLL
Ratl Qual Mgr Contributor Per Float User Sngl In Systemz Initl FT Lic+S&S	D0CB7LL
Ratl Qual Mgr Contributor Per Float User Sngl In Systemz Lic + SW S&S 12 Mo	D087ULL
Ratl Qual Mgr Contributor Per Float User Sngl In Systemz SW S&S Reinstate	D087VLL
Ratl Qual Mgr Contributor Per Float User Sngl In Systemz Subsq FT Lic+S&S	E08HPLL

Cross-platform product for use on System z IFL engines

Order the part numbers that follow when the product is intended to run on the Linux operating system on System z IFL engines. If the product is not intended to run on the Linux operating system on System z IFL engines, order from the other set of part numbers in this announcement. This set of part numbers provides the identical supply and authorization as the other set in this announcement.

Trade-up licenses for Cross platform products

Rational Quality Manager

Precursor product	Trade-up product	Part number
IBM Rational Quality Manager Contributor Competitive	RQM Contributor FU SI Fr RQM Contributor AU SI Syz Trade Up Lic + SW	D0AQNLL
Competitive	Ratl Qual Mgr Contributor AU Sngl Inst Syz Fr Competitive Trade Up Lic + SW	D06PGLL

Ratl Qual Manager Contributor AU Single Install	Ratl Qual Mgr Contributor FU Sngl In Syz Fr Competitive Trade Up Lic + SW	D08LVLL
IBM Rational Quality Manager Contributor	Quality Professional RQM Qual Prof AU Sngl Inst Syz Fr Contributor Trade Up Lic + SW S&S 12 Mo	D0PKGLL
IBM Rational Quality Manager Contributor	RQM Qual Prof FU Sngl Inst Syz Fr Contributor Trade Up Lic + SW S&S 12 Mo	D0PKILL
Competitive	Ratl Qual Mgr Qual Prof AU Sngl Inst Syz Fr Competitive Trade Up Lic + SW S	D06PILL
RQM Qual Prof Auth Usr Sngl Instl	Ratl Qual Mgr Qual Prof FU SI Fr RQM Qual Prof AU SI Syz Trade Up Lic+ SW S	D0AQLLL
Competitive	Ratl Qual Mgr Qual Prof FU Sngl Instl Syz Fr CompetitiveTrade Up Lic + SW S	D08LTLL

Terms and conditions

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

Licensing

IBM International Program License Agreement including the License Information document and Proof of Entitlement (PoE) govern your use of the program. PoEs are required for all authorized use.

Part number products only, offered outside of Passport Advantage , where applicable, are license only and do not include Software Maintenance.

This software license includes Software Subscription and Support (also referred to as Software Maintenance).

License Information form number

Program name	Program number	Form number
Rational Quality Manager	5724-V10	L-DNGN-8TNP3T

The program's License Information will be available for review on the IBM Software License Agreement website

<http://www.ibm.com/software/sla/sladb.nsf>

Limited warranty applies

Yes

Limited warranty

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, consult the *IBM Software Support Handbook* found at

<http://www.ibm.com/support/handbook>

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

Program technical support

Technical support of a program product version or release will be available for a minimum of five years from the general availability date, as long as your Software Maintenance is in effect. This technical support allows you to obtain assistance (via telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Maintenance also provides you with access to updates (modifications or fixes), releases, and versions of the program. You will be notified, via announcement letter, of discontinuance of support with 12 months' notice. If you require additional technical support from IBM, including an extension of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

Money-back guarantee

For clarification, note that if for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

For clarification, note that for programs acquired under the IBM International Passport Advantage Agreement, this term applies only to your first acquisition of the program.

Volume orders (IVO)

No

Passport Advantage applies

Yes, and through the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

This product is only available via Passport Advantage. It is not available as shrinkwrap.

Software Subscription and Support applies

Yes. Software Subscription and Support is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and technical support are provided by the Software Subscription and Support offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software and Technical Support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support with each program license acquired. The initial period of Software Subscription and Support can be extended by the purchase of a renewal option, if available.

While your Software Subscription and Support is in effect, IBM provides you assistance for your routine, short duration installation and usage (how-to) questions,

and code-related questions. IBM provides assistance via telephone and, if available, electronic access, to your information systems (IS) technical support personnel during the normal business hours (published prime shift hours) of your IBM support center. (This assistance is not available to your end users.) IBM provides Severity 1 assistance 24 hours a day, 7 days a week. For additional details, consult your *IBM Software Support Handbook* at

<http://www.ibm.com/support/handbook>

Software Subscription and Support does not include assistance for the design and development of applications, your use of programs in other than their specified operating environment, or failures caused by products for which IBM is not responsible under the applicable agreements.

For additional information about the International Passport Advantage Agreement and the IBM International Passport Advantage Express Agreement, visit the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

System i Software Maintenance applies

No

Educational allowance available

Not applicable.

IT system security involves protecting systems and information through prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered destroyed or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective. IBM does not warrant that systems and products are immune from the malicious or illegal conduct of any party.

Prices

For additional information and current prices, contact your local IBM representative.

Passport Advantage

For Passport Advantage information and charges, contact your IBM representative or authorized IBM Business Partner, or authorized IBM Business Partner for Software Value Plus, if applicable. Additional information is also available at

<http://www.ibm.com/software/passportadvantage>

Business Partner information

If you are an IBM Business Partner -- Distributor for Workstation Software acquiring products from IBM , you may link to Passport Advantage Online for resellers where you can obtain Business Partner pricing information. An IBM ID and password are required.

<https://www.ibm.com/software/howtobuy/passportadvantage/paoreseller>

Order now

To order, contact the Americas Call Centers or your local IBM representative, or your IBM Business Partner.

To identify your local IBM representative or IBM Business Partner, call 800-IBM-4YOU (426-4968).

Phone: 800-IBM-CALL (426-2255)
Fax: 800-2IBM-FAX (242-6329)
Internet: callserv@ca.ibm.com
Mail: IBM Teleweb Customer Support
ibm.com® Sales Execution Center, Americas North
3500 Steeles Ave. East, Tower 3/4
Markham, Ontario
Canada
L3R 2Z1

Reference: AE001

The Americas Call Centers, our national direct marketing organization, can add your name to the mailing list for catalogs of IBM products.

Note: Shipments will begin after the planned availability date.

Trademarks

Rational Team Concert and Jazz are trademarks of IBM Corporation in the United States, other countries, or both.

Rational, RequisitePro, DOORS, IBM, DB2, Passport Advantage, WebSphere, z/OS, Express, RACF, Tivoli, AIX, POWER, System z and ibm.com are registered trademarks of IBM Corporation in the United States, other countries, or both.

Microsoft and Windows are trademarks of Microsoft Corporation in the United States, other countries, or both.

Linux is a registered trademark of Linus Torvalds in the United States, other countries, or both.

Other company, product, and service names may be trademarks or service marks of others.

Terms of use

IBM products and services which are announced and available in your country can be ordered under the applicable standard agreements, terms, conditions, and prices in effect at the time. IBM reserves the right to modify or withdraw this announcement at any time without notice. This announcement is provided for your information only. Additional terms of use are located at:

<http://www.ibm.com/legal/us/en/>

For the most current information regarding IBM products, consult your IBM representative or reseller, or visit the IBM worldwide contacts page

<http://www.ibm.com/planetwide/us/>