



# IBM delivers a simplified means for acquiring Box consulting services; updates available for IBM Case Manager on Cloud, IBM Datacap on Cloud, IBM Content Foundation on Cloud, and IBM Content Manager OnDemand on Cloud

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## At a glance

Box enhancements:

- Additional consulting services for Box
- Box Business offering

IBM<sup>(R)</sup> Case Manager on Cloud, IBM Datacap on Cloud, IBM Content Foundation on Cloud, and IBM Content Manager OnDemand on Cloud enhancements:

- New Copper configuration option available for Case Manager on Cloud and Datacap on Cloud
- New nonproduction configurations available for Case Manager on Cloud, Datacap on Cloud, Content Foundation on Cloud, and Content Manager OnDemand on Cloud

## Overview

As part of the global partnership between IBM and Box to transform work in the cloud, IBM offers organizations Box, a content management and collaboration platform. Box enables organizations to easily share, manage, and secure their content.

Box offers the following:

- Collaboration and document management on the cloud
- Policy and workflows for content
- Mobile access to content with synchronization

Through IBM, Box is offered in three plans:

- Box Business Plus

- Box Business Plus includes core sync and share capabilities, advanced security, customization, and reporting. It also has added capabilities to enhance collaboration with external parties and integrate with other applications.
- Box Enterprise
  - Box Enterprise not only includes the capabilities of Box Business Plus, but also has third-party Box software as a service (SaaS) integrations, advanced content security controls, and workflow automation.
- Box Elite
  - Box Elite has all the capabilities of Box Enterprise and powerful yet flexible content management and platform capabilities with unfettered API access, top-tier support, and an additional test environment.

Box allows organizations to work across teams, with customers, and with partners. It can be used either as a stand-alone solution or to include content in other applications through the use of APIs. With Box Platform, organizations can leverage Box's powerful content services within their own custom applications.

## **What is new**

### **IBM consulting services for Box**

Through IBM, organizations can purchase the following standard implementation services for Box:

- **Box Quick Start Implementation Services:** Quick Start is an entry-level offering that is designed to get small businesses running successfully and quickly on Box in three to four weeks. Quick Start authorizes a member of the Box consulting team to assist the organization with the implementation of the specific subscription type purchased of the Box Service.
- **Box Smart Start Implementation Services:** Smart Start is an entry-level offering designed to get small to medium sized businesses, with fewer than 500 users, successfully running on Box in six to eight weeks. Smart Start authorizes a member of the Box consulting team to assist the organization with the implementation of the specific subscription type purchased of the Box Service.

Organizations can now purchase Box Consulting Services through IBM. Box Consulting Services is designed to support organizations deploying comprehensive use cases across the enterprise. Box Consulting Services is designed to get organizations successfully running on Box in around six to twelve weeks. A customized scope of engagement from Box is often included.

### **Box Business**

Organizations can now purchase Box Business, which is an entry level SaaS offering that includes core sync and share capabilities, advanced security, customization, and reporting. Using Box Business, users can collaborate with external users using shared links only. Other content management features, advanced security capabilities, integrations, enhanced support, and custom services are only available in Box Business Plus, Box Enterprise, or Box Elite offerings.

### **Case Manager on Cloud, Datacap on Cloud configuration options**

In addition to Platinum, Gold, Silver, and Bronze, organizations can now select Copper as a configuration option. This new option enables organizations with lower throughput requirements to move their content off premises and into the cloud in order to take advantage of IBM's worldwide presence, data centers, and system management expertise.

Each of the standard configurations includes the capacity to support a set of users, a defined amount of storage and features of the on-premises software, all priced in a simple fixed amount per model, per month.

For additional information, refer to [AP16-0172](#), dated March 1, 2016.

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## Key prerequisites

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Case Manager on Cloud, Content Foundation on Cloud, Content Manager OnDemand on Cloud, and Datacap on Cloud

- Browser
- Internet connection

For more information see the [Software requirements](#) section.

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## Planned availability date

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June 28, 2016

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## Description

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### **Case Manager on Cloud, Content Foundation on Cloud, Content Manager onDemand on Cloud, and Datacap on Cloud updates**

Organizations as small as a department or as large as an entire enterprise can take advantage of the capabilities in Case Manager on Cloud, Content Foundation on Cloud, Content Manager OnDemand on Cloud, and Datacap on Cloud to deploy new and existing applications in the cloud. The simplified configurations enable deployment to internal and external users without a requirement to count, track, or pay for specific users.

Separately priced add-ons enable customization to meet your organization's data storage and performance requirements. They include:

- Additional storage in 1 terabyte increments.
- Dedicated Environment.
- Non-Production Environment.
- Report Application Output Definition (for Content Manager OnDemand on Cloud only).
- Datacap Insight Edition (for Datacap on Cloud only).

Separately priced optional services, available through a Statement of Work, include:

- Data migration and conversion.
- Configuration and training.
- Integration with other business applications.
- Unique user-specific solution requirements.

Each of the four standard configurations (Platinum, Gold, Silver, and Bronze) includes capability to support a set of users, storage, and features of the on-premises software, all priced in a simple fixed amount per model, per month. Additionally, Case Manager on Cloud and Datacap on Cloud now include Copper configurations.

Case Manager on Cloud helps organizations achieve better business outcomes by delivering the right content at the right time in order to make the right decision. Features include web-based Case Builder to design and try out new case solutions, and Case Monitor and Case Analyzer for historical reporting. Sizing is based on concurrent users and case load per day.

Content Foundation on Cloud is an Enterprise Content Management solution that enables advanced document and imaging management, social content management, and workflow capabilities for your business documents and data. Sizing is based on concurrent users.

Content Manager OnDemand on Cloud is a digital front-office solution for superior customer service and self-service. It enables eStatement presentment for customer satisfaction and retention by including features, such as OnDemand Distribution Facility, Enhanced Retention Management, PDF Indexing, and Full Text Search. Sizing is based on data throughput per day.

Datacap on Cloud streamlines the capture, recognition, and classification of business documents, quickly and accurately extracting important information for use by business users within Case Manager or in other applications. With the optional Insight Edition, Datacap on Cloud enables cognitive capture capabilities that provide enhanced analytics, natural language processing, and machine learning like that in IBM Watson™. Sizing is based on pages processed per day.

All offerings are now available in IBM's [Bridge to Cloud](#) program.

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## Program number

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<b>Program number</b>	<b>VRM</b>	<b>Program name</b>
5725-X37	SaaS	Box Platform
5725-W20	SaaS	IBM Case Manager on Cloud
5725-W21	SaaS	IBM Content Manager OnDemand on Cloud
5725-X71	SaaS	IBM Content Foundation on Cloud
5725-Z39	SaaS	IBM Datacap on Cloud

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## Publications

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### **Case Manager on Cloud, Content Manager onDemand on Cloud, Content Foundation on Cloud**

No publications are shipped with these program.

Product documentation is available in [IBM Knowledge Center](#).

IBM Knowledge Center is the repository for IBM product documentation. Customize IBM Knowledge Center to design the experience that you want with the technology, products, and versions that you use.

The documentation contains information for business analysts wishing to understand the product functionality, for developers wishing to understand all aspects of developing with the product, and for administrators involved in administration and configuration of the product.

### **Box**

For product information and assistance with Box, refer to the [Welcome to the Box Community](#) website.

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## Technical information

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### **Specified operating environment**

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### **Software requirements**

Box is a software as a service offering. Information about the desktop operating system and the mobile operating systems can be found at the [Welcome to the Box Community](#) website.

Case Manager on Cloud, Content Foundation on Cloud, Content Manager OnDemand on Cloud, and Datacap on Cloud are software as a service offerings. The required prerequisites are:

- Browser
- Internet access

These products use IBM Content Navigator to provide web and mobile access. For a list of web browsers supported by IBM Content Navigator, go to [Detailed system requirements for a specific product](#) and search for IBM Content Navigator.

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

## **Planning information**

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### ***Packaging***

These offering are delivered through the Internet. There is no physical media.

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## **Ordering information**

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This product is only available through Passport Advantage<sup>(R)</sup>. It is not available as shrinkwrap.

These products may only be sold directly by IBM or by authorized IBM Business Partners for Software Value Plus.

More information can be found on the [IBM Software Value Plus](#) website.

To locate IBM Business Partners for Software Value Plus in your geography for a specific Software Value Plus portfolio, go to the [Find a Business Partner](#) page.

Product group: Enterprise Content Management

Product: Box (5725-X37)

Product category: Box

Product group: Enterprise Content Management

Product: IBM Case Manager on Cloud (5725-W20)

Product category: Case Manager

Product group: Enterprise Content Management

Product: IBM Content Foundation on Cloud (5725-X71)

Product category: Content Foundation

Product group: Enterprise Content Management

Product: IBM Content Manager OnDemand on Cloud (5725-W21)

Product category: Content Manager OnDemand

Product group: Enterprise Content Management

Product: IBM Datacap on Cloud (5725-Z39)

Product category: Datacap

## Passport Advantage

### Box Platform (5725-X37)

Description	Part number
Box Consulting Services per Standard Box Implementation Unit One Time Setup	D1N93LL
Box Business per User 3rd Party per Month	D1N94LL

### IBM Case Manager on Cloud (5725-W20)

Description	Part number
IBM Case Manager Copper 2.0 per Instance per Month	D1NQQLL
IBM Case Manager Non-Production Environment Copper 2.0 per Instance per Month	D1NQSLL
IBM Case Manager Non-Production Environment Bronze 2.0 per Instance per Month	D1H8ALL
IBM Case Manager Non-Production Environment Silver 2.0 per Instance per Month	D1NQTLL
IBM Case Manager Non-Production Environment Gold 2.0 per Instance per Month	D1NQULL
IBM Case Manager Non-Production Environment Platinum 2.0 per Instance per Month	D1NQVLL

### IBM Content Manager OnDemand on Cloud (5725-W21)

Description	Part number
IBM Content Manager OnDemand Non-Production Environment Bronze 2.0 per Instance per Month	D1H8PLL
IBM Content Manager OnDemand Non-Production Environment Silver 2.0 per Instance per Month	D1NQWLL
IBM Content Manager OnDemand Non-Production Environment Gold 2.0 per Instance per Month	D1NQXLL
IBM Content Manager OnDemand Non-Production Environment Platinum 2.0 per Instance per Month	D1NQYLL

### IBM Content Foundation on Cloud (5725-X71)

Description	Part number
IBM Content Foundation Non-Production Environment Bronze 2.0 per Instance per Month	D1JPGLL
IBM Content Foundation Non-Production Environment Silver 2.0 per Instance per Month	D1NQ2LL
IBM Content Foundation Non-Production Environment Gold 2.0 per Instance per Month	D1NQ3LL
IBM Content Foundation Non-Production Environment Platinum 2.0 per Instance per Month	D1NQ4LL

## IBM Datacap on Cloud (5725-Z39)

Description	Part number
IBM Datacap Copper per Instance per Month	D1NQ7LL
IBM Datacap Insight Edition Add-On Copper per Instance per Month	D1NQ8LL
IBM Datacap Non-Production Environment Copper per Instance per Month	D1NQ9LL
IBM Datacap Non-Production Environment Bronze per Instance per Month	D1M2QLL
IBM Datacap Non-Production Environment Silver per Instance per Month	D1NQALL
IBM Datacap Non-Production Environment Gold per Instance per Month	D1NQBLL
IBM Datacap Non-Production Environment Platinum per Instance per Month	D1NQCLL

### Charge metric

Program name	Part number or PID number	Charge metric
IBM Content Foundation on Cloud	5725-X71	Instance
IBM Content Foundation on Cloud	5725-X71	Terabyte
IBM Case Manager on Cloud	5725-W20	Instance
IBM Case Manager on Cloud	5725-W20	Terabyte
IBM Content Manager OnDemand on Cloud	5725-W21	Instance
IBM Content Manager OnDemand on Cloud	5725-W21	Terabyte
IBM Datacap on Cloud	5725-Z39	Instance
IBM Datacap on Cloud	5725-Z39	Terabyte

### Other charge metric

#### Instance

Instance is a unit of measure by which the IBM SaaS can be obtained. An Instance is access to a specific configuration of the IBM SaaS. Sufficient entitlements must be obtained for each Instance of the IBM SaaS made available to access and use during the measurement period specified in customer's Proof of Entitlement (PoE) or Transaction Document.

#### Terabyte

Terabyte is a unit of measure by which the IBM SaaS can be obtained. A terabyte is 2 to the 40th power bytes. Sufficient entitlements must be obtained to cover the total number of terabytes processed by the IBM SaaS during the measurement period specified in customer's PoE or Transaction Document.

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The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Passport Advantage<sup>(R)</sup> Agreement, the International Passport Advantage Express<sup>(R)</sup> Agreement, the Cloud Services Agreement and associated Service Descriptions, or the IBM SaaS Terms of Use.

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**Licensing**

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Supplier's license terms apply.

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**Limited warranty**

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Not warranted by IBM. Warranty, if any, provided by supplier.

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**Volume orders**

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Not applicable

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**Educational allowance**

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No. Special education prices are available through Passport Advantage<sup>(R)</sup>.

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**Statement of good security practices**

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IT system security involves protecting systems and information through prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered, destroyed, or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a lawful, comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective.

**Important:** IBM does not warrant that any systems, products, or services are immune from, or will make your enterprise immune from, the malicious or illegal conduct of any party.

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**Prices**

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The prices are unchanged by this announcement.

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**AP distribution**

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<b>Country/Region</b>	<b>Announced</b>
AP IOT	
ASEAN *	Yes
India/South Asia **	Yes
Australia	Yes
Hong Kong	Yes
Macao SAR of the PRC	Yes
Mongolia	Yes
New Zealand	Yes
People's Republic of China	Yes
South Korea	Yes
Taiwan	Yes
Japan IOT	



<b>Country/Region</b>	<b>Announced</b>
Japan	Yes

\* Brunei Darussalam, Cambodia, Indonesia, Lao People's Democratic Republic, Malaysia, Myanmar, Philippines, Singapore, Thailand, and Timor-Leste Vietnam

\*\* Bangladesh, Bhutan, India, Maldives, Nepal, and Sri Lanka

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