Selected IBM SaaS offerings for IBM Collaborative Lifecycle Management on Cloud, IBM IoT Continuous Engineering on Cloud, IBM DOORS Next Generation onCloud, IBM Team Concert on Cloud, and IBM Quality Manager on Cloud unlock the power of the cloud

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At a glance

IBM[(R)] SaaS[1] offerings provide you with a single tenant, cloud environment to aid your development and engineering teams with necessary applications to grow your business. IBM SaaS offerings are specifically designed to enable cloud delivery of IBM software products. IBM SaaS team deploys the IBM products into IBM Data Centers, and monitor for 24x7 availability.

Included are:

- IBM IoT Continuous Engineering on Cloud V6.0

- IBM Collaborative Lifecycle Management on Cloud V6.0

- IBM DOORS[(R)] Next Generation on Cloud V6.0

- IBM Team Concert[TM] on Cloud V6.0

- IBM Quality Manager on Cloud V6.0

[1] Software as a service.

Overview

IBM SaaS offerings deliver IBM software development capabilities as a subscription service. Customers receive IBM product capabilities that are managed by IBM SaaS team to install, configure and monitor the solution on a 24x7 basis. The offerings are hosted by IBM within a secure SoftLayer[(R)] data center. They provide 99.9% service-level objective (SLO) availability and scaling up, to support thousands of users.

IBM monitors the environment for 24x7 availability and provides all infrastructure-related support, which includes patch installation and upgrades. Customers pay for service on a monthly per Authorized User basis. There is a minimum 5 users and no maximum number of users subscribed except IoT Continuous Engineering on Cloud, which has minimum of 200 users. Customers can subscribe from 1 and up to 60 months. Standard SaaS cancellation terms apply.

- Collaborative Lifecycle Management on Cloud

- IoT Continuous Engineering on Cloud

- DOORS Next Generation on Cloud

- Team Concert on Cloud
- Quality Manager on Cloud

Planned availability date

December 1, 2015

Description

IBM SaaS offerings provide a single tenant, virtual cloud environment to aid your development and engineering teams with necessary application to grow your business. IBM SaaS is specifically designed to enable cloud delivery of IBM software products. With this offering, the IBM SaaS team will deploy the IBM products into an IBM Data Centers, and monitor for 24x7 availability. Five IBM SaaS offerings and their components include:

- DOORS Next Generation on Cloud V6.0
- Team Concert on Cloud V6.0
- Quality Manager on Cloud V6.0
- IoT Continuous Engineering on Cloud V6.0
  - DOORS Next Generation on Cloud
  - Team Concert on Cloud
  - Quality Manager on Cloud
  - Engineering Lifecycle Manager on Cloud
  - IBM Rhapsody[R] Design Manager on Cloud
- IBM Collaborative Lifecycle Management on Cloud V6.0
  - DOORS Next Generation on Cloud
  - Team Concert on Cloud
  - Quality Manager on Cloud

IBM provides organizations with the development tools they need within a single tenant cloud with less cost and faster setup. Organizations can:

- Accelerate time to value.
- Get strategic projects up and running faster, equipping development teams with the necessary capabilities for success.
- Optimize operational costs. Help eliminate the dependency on IT for deployment of development tools. This helps to reduce infrastructure costs and frees up valuable IT resources.
- Scale on demand. Quickly scale to support more users without worrying about the availability of IT infrastructure or skilled support staff.

Program number

Program number	VRM	Program name
5725-X88	6.0	IBM IoT Continuous Engineering on Cloud
5725-X87	6.0	IBM Collaborative Lifecycle Management on Cloud

Part number	Part description
D1J4TLL	IBM Collaborative Lifecycle Management on Cloud per Authorized User Subscription per Month

Part number	Part description
D1J4ULL	IBM Collaborative Lifecycle Management on Cloud per Authorized User Overage
D1J4VLL	IBM Team Concert on Cloud per Authorized User Subscription per Month
D1J4WLL	IBM Team Concert on Cloud per Authorized User Overage
D1J4XLL	IBM Quality Manager on Cloud per Authorized User Subscription per Month
D1J4YLL	IBM Quality Manager on Cloud per Authorized User Overage
D1J4ZLL	IBM IoT Continuous Engineering on Cloud per Authorized User Subscription per Month
D1J50LL	IBM IoT Continuous Engineering on Cloud per Authorized User Overage
D1J51LL	IBM DOORS Next Generation on Cloud per Authorized User Subscription per Month
D1J52LL	IBM DOORS Next Generation on Cloud per Authorized User Overage
D1J53LL	IBM Engineering Lifecycle Management on Cloud per Authorized User Subscription per Month
D1J54LL	IBM Engineering Lifecycle Management on Cloud per Authorized User Overage
D1J55LL	IBM Rhapsody Design Manager on Cloud per Authorized User Subscription per Month
D1J56LL	IBM Rhapsody Design Manager on Cloud per Authorized User Overage

Offering Information

Product information is available via the Offering Information website

http://www.ibm.com/common/ssi

Also, refer to the Passport Advantage(R) website

http://www.ibm.com/software/passportadvantage

Publications

The IBM Publications Center portal is located at

http://www.ibm.com/shop/publications/order

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. A large number of publications are available online in various file formats, and they can all be downloaded by all countries.

Services

Software Services

IBM Software Services has the breadth, depth, and reach to manage your services needs. You can leverage the deep technical skills of our lab-based, software services team and the business consulting, project management, and infrastructure expertise of our IBM Global Services team. Also, we extend our IBM Software Services reach through IBM Business Partners to provide an extensive portfolio of capabilities.

Together, we provide the global reach, intellectual capital, industry insight, and technology leadership to support a wide range of critical business needs.

To learn more about IBM Software Services or to contact a Software Services sales specialist, refer to

http://www.ibm.com/software/sw-services/

Technical information

Specified operating environment

Software requirements

None.

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language. Such information is provided subject to the following Statement of Good Security Practices: IT system security involves protecting systems and information through prevention, detection and, response to improper access from within and outside your enterprise. Improper access can result in information being altered, destroyed, misappropriated, or misused, or can result in damage to or misuse of your systems, including for use in attacks on others. No IT system or product should be considered completely secure and no single product, service, or security measure can be completely effective in preventing improper use or access. IBM systems, products, and services are designed to be part of a lawful, comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective.

Important: IBM does not warrant that any systems, products, or services are immune from, or will make your enterprise immune from, the malicious or illegal conduct of any party.

Planning information

Packaging

This offering is delivered through the Internet. There is no physical media.

Ordering information

Charge metric

Program name	Part number or PID number	Charge metric
IBM Collaborative Lifecycle Management on Cloud	5725-X87	Authorized User Subscription per Month
IBM Collaborative Lifecycle Management on Cloud	5725-X87	Authorized User Overage
IBM IoT Continuous Engineering on Cloud	5725-X88	Authorized User Subscription per Month
IBM IoT Continuous Engineering on Cloud	5725-X88	Authorized User Overage

Authorized User

Authorized User is a unit of measure by which the Program can be licensed. An Authorized User is a unique person who is given access to the Program. The Program may be installed on any number of computers or servers and each Authorized User may have simultaneous access to any number of instances of the Program at one time. Licensee must obtain separate, dedicated entitlements for each Authorized

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Note: Some programs may be licensed where devices are considered users. In that case the following applies: Any computing device that requests the execution of or receives for execution a set of commands, procedures, or applications from the Program or that is otherwise managed by the Program is considered a separate User of the Program and requires an entitlement as if that device were a person.

Terms and conditions

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Passport Advantage Agreement, the International Passport Advantage Express(R) Agreement, the Cloud Services Agreement and associated Service Descriptions, or the IBM SaaS Terms of Use.

Subscription

The IBM International Passport Advantage Agreement and the IBM SaaS Terms of Use or the IBM Cloud Services Agreement (CSA) and the Service Description govern your use of this offering.

Agreement for Acquisition of Software Maintenance

Technical support

Technical support is provided for IBM SaaS and enabling software, as applicable, during the subscription period. Any enhancements, updates and other materials provided by IBM as part of any such technical support are considered to be part of IBM SaaS or enabling software, as applicable, and therefore governed by the SaaS Terms of Use or the CSA and associated Service Description. Technical support is included with IBM SaaS and is not available as a separate offering.

Refer to additional technical support information in the IBM Software as a Service Terms of Use document for the program.

Terms of use

The program's Terms of Use and CSA Service Description document is available on the IBM Software as a Service Agreements website

http://www.ibm.com/software/sla/sladb.nsf/sla/saas

Limited warranty

If warranted, refer to the warranty as stated in the Terms of Use document or the Cloud Services Agreement for this offering.

Money-back guarantee

No

Volume orders (IVO)

No

Passport Advantage applies

Yes

Software Subscription and Support applies

Yes

System i Software Maintenance applies

No

Variable charges apply

No

Educational allowance available

Not applicable.

Statement of good security practices

IT system security involves protecting systems and information through prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered, destroyed, or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a lawful, comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective.

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Prices

Business Partner information

If you are an IBM Business Partner -- Distributor for Workstation Software acquiring products from IBM, you may link to Passport Advantage Online for resellers where you can obtain Business Partner pricing information. An IBM ID and password are required.

https://www.ibm.com/software/howtobuy/passportadvantage/paoreseller

Program name	PID number
IBM Collaborative Lifecycle Management on Cloud	5725-X87
IBM IoT Continuous Engineering on Cloud	5725-X88

For current prices, refer to

http://www.ibm.com/support

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Corrections

(Corrected on December 9, 2015)
The Title, At a glance, Overview, Description, Program number, Ordering information and Prices sections are revised.