



# IBM Lotus Sametime Unified Telephony 8.5.1 leverages IT and telephony assets to improve collaboration and business processes

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## At a glance

IBM® Lotus® Sametime® Unified Telephony 8.5.1 enables a unified user experience through the Sametime Connect client, while simplifying deploying unified communications with multiple, mixed telephone systems. The 8.5.1 release provides support for additional client platforms and simplified client deployment.

The software:

- Helps users access telephony functionality easily and intuitively from within Lotus Sametime realtime collaboration software
- Provides a simple, consistent user communications experience with telephony presence, incoming call management, click-to-call, click-to-conference, and softphone capability
- Fosters communication and collaboration within applications to help speed business processes
- Helps optimize the value from existing telephony systems and enterprise applications
- Helps reduce calling costs with softphone, call management, and aggregated presence awareness
- Is an add-on offering to IBM Lotus Sametime Standard and IBM Lotus Sametime Advanced

To order, contact your IBM representative, an IBM Business Partner, or the Americas Call Centers at 800-IBM-CALL.

Reference: YE001

## Overview

IBM Lotus Sametime is designed to unify a wide variety of communications and collaboration capabilities. IBM Lotus Sametime Unified Telephony 8.5.1 adds capabilities for companies looking to integrate telecommunications into their existing unified communications and collaboration environment to improve collaboration and decision making, and to help improve the speed and effectiveness of their business processes.

From a user's perspective, Lotus Sametime Unified Telephony provides a unified user experience that combines the immediacy of IM with telephone capabilities - right on

the user's desktop. Essentially, a contact list has everyone on speed dial. Users can see whether colleagues are available and reach them more reliably and effectively without having to look up their numbers - from just about anywhere. And people can reach the users more effectively, even if they are on the move.

User capabilities:

- Click-to-call and click-to-conference from Sametime contact list to easily make a phone call or create an adhoc conference.
- Embedded softphone allows the user's computer to conveniently function as a telephone, enhancing the telephony experience with a highly visual call window. It supports mobile and home office workers while providing potential costs savings with reduced calling card use or the need for IP phones for some highly mobile workers.
- Telephony presence allows users to see whether another person is on or off the phone to easily determine when and how to best reach them.
- Rules-based incoming call management and deep integration with Lotus Sametime presence and location awareness allows calls to be automatically routed to the user's preferred phone number. People can focus on reaching the person, not the device.

Lotus Sametime Unified Telephony's deep integration with Lotus Sametime ensures that the software is highly intuitive, easy to use and leverages information known about the user - their location, their online status, whether they are in a meeting - to determine the right phone to ring. A pop-up window with caller ID status allows users to easily change the destination, for example moving an important call to a cell phone if the user is already on the phone.

Lotus Sametime Unified Telephony leverages the existing telephony infrastructure, including legacy and IP telephone systems, in both single vendor or heterogeneous PBX environments, to help business improve collaboration and business processes.

These capabilities can be delivered consistently to all Sametime users, regardless of the phone system they are using, allowing businesses to leverage their existing telephony infrastructure, and deliver the value of unified communications and collaboration to all their users regardless of the company's migration plans to Internet Protocol (IP) Telephony.

In addition, IBM Lotus Sametime Unified Telephony 8.0 software is now generally available worldwide through IBM and IBM Business Partners.

The Sametime Unified Telephony user functions, including softphone and call window, provide the same national language support delivered with Lotus Sametime Standard, as the software is delivered as a fully integrated unified communications client. Other functions in Sametime Unified Telephony requiring language support include the Sametime Unified Telephony administrators screens, and the audio messages and announcements used in one-to-one and voice conference calls. For details about national language support for these functions, refer to the Sametime Unified Telephony Functional Specifications document.

Lotus Sametime Unified Telephony 8.5.1 functional specification

[http://publib.boulder.ibm.com/infocenter/sametime/v8r5/topic/com.ibm.help.sametime.v851.sut\\_install.doc/SUT\\_functional\\_specification\\_851.pdf](http://publib.boulder.ibm.com/infocenter/sametime/v8r5/topic/com.ibm.help.sametime.v851.sut_install.doc/SUT_functional_specification_851.pdf)

Sametime Unified Telephony 8 functional specification

[http://publib.boulder.ibm.com/infocenter/sametime/v8r0/topic/com.ibm.help.sametime.telephony.doc/sut\\_c\\_functionalspecification.html](http://publib.boulder.ibm.com/infocenter/sametime/v8r0/topic/com.ibm.help.sametime.telephony.doc/sut_c_functionalspecification.html)

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## Key prerequisites

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Refer to the [Software requirements](#) section for details.

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## Planned availability date

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IBM Lotus Sametime Unified Telephony 8.0:

July 29, 2010: Electronic availability

July 29, 2010: Media availability

IBM Lotus Sametime Unified Telephony 8.5.1

August 12, 2010: Electronic availability

August 27, 2010: Media availability

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## Description

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Unifying telephone communications with realtime collaboration tools and integrating these new communications and collaboration capabilities into business processes can help enterprises build more competitive business models, improve the speed and efficiency of business processes, reduce cycle times, and improve customer service.

IBM Lotus Sametime Unified Telephony can help enterprises extract more value from existing investments in telephony infrastructure (both VoIP and legacy systems), and communications and collaboration solutions. Lotus Sametime Unified Telephony is designed to provide connectivity to multiple telephone systems and to deliver a unified user experience that includes the same rich set of capabilities - including integrated presence awareness and call management to supported users independent of which telephone system the users access.

The front-end user capabilities in Lotus Sametime Unified Telephony are designed to be intuitive and ease users' access to telephony functions from within the Lotus Sametime client. Lotus Sametime Unified Telephony combines the immediacy of instant messaging with telephony capabilities, right on the user's desktops. Users can see if colleagues are available and then reach them more reliably and effectively, wherever they are, without having to look up their numbers. They can even be on the move.

- Softphone - Users can initiate and manage phone calls through their PC microphone and speakers using the Lotus Sametime Unified Telephony embedded softphone.
- Click-to-call, click-to-conference - Users can initiate a call or audio conference through a PBX telephone system by selecting one or multiple names from the contact list. In addition, users who are collaborating through an instant message may decide to escalate from instant messaging to a call or audio conference by using the click-to-call, click-to-conference capability.
- Availability and telephony presence - At a glance, users can see telephone status (for example, on the phone, off the phone) along with online presence status (for example, available, away, in a meeting, do not disturb), making it easy to know whether it is appropriate to initiate a realtime conversation via instant messaging or a phone conference call.
- Incoming call management - With Lotus Sametime Unified Telephony, users focus on the people they need to reach, not where they are or what device they are using. Users can have a single unified phone number that allows calls to be routed automatically to their current location and the device they are currently using. Users can easily set rules and preferences to direct their calls, such as redirecting a call to a mobile phone. And because Lotus Sametime has presence and location awareness, Lotus Sametime Unified Telephony can automatically set the preferred contact device based on a user's availability and location status.

### **Use a simple, consistent user communications experience on the desktop client**

Sametime Unified Telephony provides the same set of functions and user experiences to supported users, independent of the phone system to which they

are connected. And it provides these capabilities from within a single client. This is in contrast to other offerings that require multiple softphone clients or provide desktop access to telephone features that only work with a specific vendor's PBX or require a full migration to IP telephony before delivering a common set of unified communications and collaboration capabilities to users.

### **Communicate and collaborate within applications to speed business processes**

IBM Lotus Sametime and Lotus Sametime Unified Telephony allow communication and collaboration in a meaningful context that accommodates work-style preferences. Users can access and manage their communications from a Lotus Sametime or IBM Lotus Notes® client; Microsoft® Outlook, Microsoft Exchange, or Microsoft Office application; or an enterprise application.

### **Extract more value from existing telephony systems and enterprise applications**

The back-end middleware layer of Lotus Sametime Unified Telephony masks the complexity of back-end integration by providing connectivity to multiple telephone systems. Lotus Sametime Unified Telephony connects to phone systems from multiple vendors using standard Session Initiation Protocol (SIP) for IP PBXs and using SIP gateways for legacy time-division multiplexing (TDM) phone systems. IT and telecommunications managers can therefore leverage and extend their existing telephone systems, rather than ripping them out and replacing them to provide the same set of unified communications functions to supported users regardless of the phone systems they access. The middleware can help enterprises deliver the value of unified communications to virtually all users, even if they have not yet completed a migration to VoIP telephony.

Lotus Sametime Unified Telephony is designed for reliability and scalability from dozens to hundreds of thousands of users. The call control elements are designed to provide very high availability for enterprise users. Server clustering and load-balancing capabilities can help optimize performance and continue to provide service to users in the event of server failure.

IBM Global Technology Services offers significant experience in telephony and a variety of converged communications services to help your organization plan and implement Lotus Sametime Unified Telephony software and integrate your existing telephony systems and enterprise applications.

### **Help reduce calling costs with softphone, call management, and aggregated presence awareness**

Lotus Sametime Unified Telephony provides features that can help reduce calling costs. Calls made via the softphone feature avoid PBX telephone charges. Call management capabilities can direct calls to a user's preferred device so that colleagues do not have to call a variety of devices to find the user. The aggregation of presence information, a user's availability for instant messaging, or a telephone call helps colleagues avoid making unnecessary calls or calls that cannot be accepted by a user.

### **Accessibility by people with disabilities**

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A US Section 508 Voluntary Product Accessibility Template (VPAT) can be requested via the IBM Web site

[http://www.ibm.com/able/product\\_accessibility/index.html](http://www.ibm.com/able/product_accessibility/index.html)

### **Section 508 of the U.S. Rehabilitation Act**

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IBM makes no representation about the Section 508 status of the third-party electronic and information technology product in this offering. Contact the vendor for specific, current information on the Section 508 status of this product.

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## Product positioning

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From a line-of-business perspective, integrating telephony as part of a company's Unified Communications (UC) platform can help improve business processes by improving collaboration and speeding decision making. However, the telephony environment to be integrated may include tens or even hundreds of telephone systems as a result of decentralized decisions, in divisions, countries or branch offices or through acquired companies. Therefore, when implementing unified communications systems, IT and network managers are looking for solutions that can leverage and extend these different, mixed, multivendor communication systems.

Lotus Sametime Unified Telephony meets this need as a complementary offering to IBM Lotus Sametime Standard or IBM Lotus Sametime Advanced. Lotus Sametime Unified Telephony delivers in two key areas. On the front end, it will help enable a unified user experience, including an embedded softphone, integrated telephony presence awareness, and call management. On the back end, it serves as a middleware layer to simplify connecting into multiple PBX systems, and audio and video conferencing systems.

IBM Lotus Sametime Unified Telephony is intended for new or existing Lotus Sametime users.

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## Statement of direction

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It is the intention of IBM Lotus to continue to offer high-performance, security-rich access, and robust tools that can help user enterprises manage their communications and collaboration needs, regardless of company size and industry focus.

All statements regarding IBM's plans, directions, and intent are subject to change or withdrawal without notice.

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## Program number

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Program number	VRM	Program name
5724-U79	8.0.0	IBM Lotus Sametime Unified Telephony
5724-U79	8.5.1	IBM Lotus Sametime Unified Telephony

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## Education support

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IBM training provides education to support many IBM offerings. Descriptions of courses for IT professionals and managers are on the IBM training Web site

<http://www.ibm.com/services/learning/>

Call IBM training at 800-IBM-TEACH (426-8322) for catalogs, schedules, and enrollments.

IBM Software Services for Lotus Education provides education to support many Lotus offerings. For a complete list of offerings visit the Web site at

<http://www.ibm.com/software/lotus/training>

## IBM Software Services for Lotus

IBM Software Services for Lotus has extensive experience in helping organizations derive quantifiable business value from their Lotus software investment. IBM Software Services for Lotus can evaluate your environment and provide recommendations to help mitigate risks, speed deployment, and accelerate returns by:

- Assisting customers in moving from tangible proof points to full scale deployments
- Integrating products into a customer's existing environment
- Creating and customizing solutions based on specific customer needs

For more information, on IBM Software Services for Lotus, visit the IBM Software Services for Lotus Web site

<http://www-01.ibm.com/software/lotus/services/>

## Consulting and Services

The complexities of integrating telephony, especially in multivendor environments, can present challenges for deployment. IBM and IBM Business Partners offer deep industry expertise, ROI methodologies, and systems integration experience that can help speed the successful planning and deployment of unified communications and collaboration.

IBM Global Technology Services offers significant experience in telephony and a variety of converged communications services: converged networks, IP telephony, unified messaging, collaboration, video communication, IP contact center and IPTV, as well as deep industry business process expertise that can help speed time to value. Converged Communications Services for Lotus Sametime Unified Telephony can help you implement an integrated unified communications solution for a more cohesive, collaborative, and responsive organization.

<http://www-935.ibm.com/services/us/gn/html/sut-landing.html>

IBM Business Partners who are certified to sell and implement Sametime Unified Telephony deliver a variety of services that complement IBM's products and service offerings. Refer to the IBM Global Solution Directory for a listing of unified communications and collaboration partner offerings.

<http://www.developer.ibm.com/gsdod/homepage.do>

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## Offering Information

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Product information is available via the Offering Information Web site

<http://www.ibm.com/common/ssi>

Also, visit the Passport Advantage® Web site

<http://www.ibm.com/software/passportadvantage>

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## Publications

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No publications are shipped with this product.

The IBM Publications Center

<http://www.ibm.com/shop/publications/order>

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in

the U.S.) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries.

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## Technical information

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### Specified operating environment

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#### Software requirements

Visit

<http://www-01.ibm.com/support/docview.wss?rs=477&uid=swg27007792>

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a README file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

### Planning information

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Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express®. Product upgrades and technical support are provided by the Software Subscription and Support (also referred to as Software Maintenance) offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and technical support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with each program license acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available.

#### Packaging

The License Information form numbers for IBM Lotus Sametime Unified Telephony are L-MCOS-823LCL, L-MCOS-823L9A, and L-MCOS-7RMKP2.

### Security, auditability, and control

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The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

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## Ordering information

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This product is only available via Passport Advantage. It is not available as shrinkwrap.

### Product information

Licensed function title	Product group	Product category
IBM Lotus Sametime Unified Telephony Call	Sametime	Sametime
IBM Lotus Sametime Unified Telephony Connect	Sametime	Sametime
Program name	PID number	Charge unit description

IBM Lotus Sametime Unified Telephony Call	5724-U79	Per Authorized User
IBM Lotus Sametime Unified Telephony Connect	5724-U79	Per Authorized User

## Charge metrics definitions

### Authorized User

Authorized User is the unit of measure by which this program is licensed. An Authorized User is an individual (named or unnamed) within or outside of your enterprise. The program may be installed on one or more computers or servers and accessed by the number of users authorized by the Proof of Entitlement (PoE). You must have an entitlement for each Authorized User accessing the program or any program component in any manner directly or indirectly (for example, via a multiplexing program, device, or application server) through any means.

## Passport Advantage program licenses

### IBM Lotus Sametime Unified Telephony

Part description	Part number
IBM Lotus Sametime Unified Telephony Call	
IBM Lotus Sametime Unified Telephony Call Auth User Annual SW S&S Rnw1	E04KFLL
IBM Lotus Sametime Unified Telephony Call Auth User SW S&S Reinst 12 Mo	D03LBLL
IBM Lotus Sametime Unified Telephony Call Authorized User Lic+SW S&S 12 Mo	D03LALL

### IBM Lotus Sametime Unified Telephony

Part description	Part number
IBM Lotus Sametime Unified Telephony Connect	
IBM Lotus Sametime Unified Telephony Connect Auth User Annual SW S&S Rnw1	E06WELL
IBM Lotus Sametime Unified Telephony Connect Auth User Lic + SW S&S 12 Mo	D092ULL
IBM Lotus Sametime Unified Telephony Connect Auth User SW S&S Reinst 12 Mo	D092VLL

## Passport Advantage supply

Program name/description	Part number
Sametime Unfd Telephony Call V8.0.0	
IBM Lotus Sametime Unified Telephony Call V8.0.0 SUSE Linx Entpr Srvr ML MP	AH10WML
Sametime Unfd Telephony Call V8.5.1	
IBM Lotus Sametime Unified Telephony Call V8.5.1 SUSE Linx Entpr Srvr ML MP	AH14RML
Sametime Unfd Telephony Cnnc V8.0.0	
IBM Lotus Sametime Unified Telephny Cnnc V8.0.0 SUSE Linx Entpr Srvr ML MP	AH10XML
Sametime Unfd Telephony Cnnc V8.5.1	
IBM Lotus Sametime Unified Telephny Cnnc V8.5.1 SUSE Linx Entpr Srvr ML MP	AH14SML

## Passport Advantage customer: Media pack entitlement details

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

## Sametime Unfd Telephony Cnnc V8.0.0

Entitled maintenance offerings description	Media packs description	Part number
Lotus Sametime Unified Telephony Connect Authorized User	IBM Lotus Sametime Unified Telephny Cnnc V8.0.0 SUSE Lnx Entpr Srvr ML MP	AH10XML

## Sametime Unfd Telephony Cnnc V8.5.1

Entitled maintenance offerings description	Media packs description	Part number
Lotus Sametime Unified Telephony Connect Authorized User	IBM Lotus Sametime Unified Telephny Cnnc V8.5.1 SUSE Lnx Entpr Srvr ML MP	AH14SML

## Sametime Unfd Telephony Call V8.0.0

Entitled maintenance offerings description	Media packs description	Part number
Lotus Sametime Unified Telephony Call Authorized User	IBM Lotus Sametime Unified Telephony Call V8.0.0 SUSE Lnx Entpr Srvr ML MP	AH10WML

## Sametime Unfd Telephony Call V8.5.1

Entitled maintenance offerings description	Media packs description	Part number
Lotus Sametime Unified Telephony Call Authorized User	IBM Lotus Sametime Unified Telephony Call V8.5.1 SUSE Lnx Entpr Srvr ML MP	AH14RML

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## Terms and conditions

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The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

### **Licensing**

IBM International Program License Agreement including the License Information document and Proof of Entitlement (PoE) govern your use of the program. PoEs are required for all authorized use.

Part number products only, offered outside of Passport Advantage, where applicable, are license only and do not include Software Maintenance.

This software license includes Software Subscription and Support (also referred to as Software Maintenance).

### **License Information form numbers**

Program name	Program number	Form number
IBM Lotus Sametime Unified Telephony	5724-U79	L-MCOS-823LCL, L-MCOS-823L9A, L-MCOS-7RMKP2

The program's License Information will be available for review on the IBM Software License Agreement Web site

<http://www.ibm.com/software/sla/sladb.nsf>

### **Limited warranty applies**

Yes

### **Limited warranty**

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

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IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

### **Program technical support**

Technical support of a program product will be available for a minimum of three years from the general availability date, as long as your Software Maintenance is in effect. This technical support allows you to obtain assistance (via telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Maintenance also provides you with access to updates, releases, and versions of the program. You will be notified, via announcement letter, of discontinuance of support with 12 months' notice. If you require additional technical support from IBM, including an extension of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

### **Money-back guarantee**

For clarification, note that if for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

For clarification, note that for programs acquired under the IBM International Passport Advantage Agreement, this term applies only to your first acquisition of the program.

### **Authorization for use on home/portable computer**

The program may be stored on the primary machine and another machine, provided that the program is not in active use on both machines at the same time. You may not copy and use this program on another computer without paying additional license fees.

IBM Lotus Sametime Unified Telephony: Yes

### **International Passport Agreement**

### **Volume orders (IVO)**

No

**Passport Advantage applies**

Yes, and through the Passport Advantage Web site at

<http://www.ibm.com/software/passportadvantage>

This product is only available via Passport Advantage. It is not available as shrinkwrap.

**Software Subscription and Support (Software Maintenance)**

Yes. Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and technical support are provided by the Software Subscription and Support (also referred to as Software Maintenance) offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software and Technical Support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with each program license acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available.

While your Software Subscription and Support (also referred to as Software Maintenance) is in effect, IBM provides you assistance for your routine, short duration installation and usage (how-to) questions, and code-related questions. IBM provides assistance via telephone and, if available, electronic access, to your information systems (IS) technical support personnel during the normal business hours (published prime shift hours) of your IBM support center. (This assistance is not available to your end users.) IBM provides Severity 1 assistance 24 hours a day, 7 days a week. For additional details, consult your IBM Software Support Handbook at

<http://www.ibm.com/support/handbook>

Software Subscription and Support (also referred to as Software Maintenance) does not include assistance for the design and development of applications, your use of programs in other than their specified operating environment, or failures caused by products for which IBM is not responsible under the applicable agreements.

For additional information about the International Passport Advantage Agreement and the IBM International Passport Advantage Express Agreement, visit the Passport Advantage Web site at

<http://www.ibm.com/software/passportadvantage>

**Other terms****System i Software Maintenance applies**

No

**Educational allowance available**

Not applicable.

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**IBM Electronic Services**

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The Electronic Services news page is a single Internet entry point that replaces the multiple entry points traditionally used to access IBM Internet services and support. The news page enables you to gain easier access to IBM resources for assistance in resolving technical problems.

The Electronic Service Agent™ is no-additional-charge software that resides on your server. It monitors events and transmits system inventory information to IBM on a periodic, client-defined timetable. The Electronic Service Agent automatically reports hardware problems to IBM. Early knowledge about potential problems enables IBM to deliver proactive service that may result in higher system availability and performance. In addition, information collected through the Service Agent is made available to IBM service support representatives when they help answer your questions or diagnose problems. Installation and use of IBM Electronic Service Agent for problem reporting enables IBM to provide better support and service for your IBM server.

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## Prices

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### Passport Advantage

For Passport Advantage information and charges, contact your IBM representative or authorized IBM Business Partner. Additional information is also available at

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If you are an IBM Business Partner -- Distributor for Workstation Software acquiring products from IBM, you may link to Passport Advantage Online for resellers where you can obtain Business Partner pricing information. An IBM ID and password are required.

<https://www.ibm.com/software/howtobuy/passportadvantage/paoreseller>

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Phone: 800-IBM-CALL (426-2255)  
Fax: 800-2IBM-FAX (242-6329)

For IBM representative: [callserv@ca.ibm.com](mailto:callserv@ca.ibm.com)

For IBM Business Partner: [pswna@us.ibm.com](mailto:pswna@us.ibm.com)

Mail: IBM Teleweb Customer Support  
ibm.com® Sales Execution Center, Americas North  
3500 Steeles Ave. East, Tower 3/4  
Markham, Ontario  
Canada L3R 2Z1

Reference: YE001

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**Note:** Shipments will begin after the planned availability date.

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<http://www.ibm.com/legal/us/en/>

For the most current information regarding IBM products, consult your IBM representative or reseller, or visit the IBM worldwide contacts page

<http://www.ibm.com/planetwide/us/>

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## **Corrections**

### **(Corrected on July 29, 2010)**

The Planned availability date for electronic delivery of IBM Lotus Sametime Unified Telephony 8.5.1 was changed from July 29, 2010, to August 12, 2010.