



IBM ServicePac offer warranty and maintenance upgrades for IBM System x

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At a glance

IBM® System x® ServicePac® portfolio is updated to include new machine types 7382 and 7917 into the existing committed parts offering.

Overview

IBM ServicePac products offer a range of hardware maintenance or maintenance upgrade coverage in an electronic format. ServicePacs are available through the same IBM Business Partners who sell the related IBM hardware. With these ServicePacs, you get an upgrade solution at the same time you purchase the IBM machine. The number of unique ServicePacs is kept to a minimum and each part number supports a range of machine types.

To select the correct ServicePac for a particular machine type, a selection guide is available with a complete list of machine types for cross-reference. Alternatively, additional ServicePac information and prices can be found at

<http://www-01.ibm.com/sales/gss/spst/servicepac/extProductSelectorWWW.do>

ServicePacs can be ordered by part number through SAP in the same way other IBM products are ordered. The simple registration process ensures fast and efficient coverage. To be eligible for service, a ServicePac must be purchased within 30 days of the purchase of the machine type to which it applies. A ServicePac must be registered within 15 days of purchase by completing the ServicePac online registration at

<http://www.ibm.com/servicepac>

Planned availability date

September 4, 2012

Description

Latest update: IBM System x ServicePac portfolio is updated to include new machine types 7382 and 7917 into the existing committed parts offering.

System x ServicePac - Warranty and Maintenance Upgrades

Note: There are no 24x7 offerings available in Cyprus with the exception of 00A4732, 00X8553, 00X8555, 00X8558, 00X8554, 00X8556, 00X8559, 00X8557, 00X8560, 46Y0657, 46Y0659, 46Y0661, 46Y0663, 46Y0665, and 46Y0667.

ServicePac part number	ID	Base warranty	ServicePac description	Eligible Machine type	Model
61P7613	PC139	3YR IOR NBD	3YR IOR 24x7x4hr	8677	
38R3486	PC285	1YR IOL NBD	3YR IOR 9x5 NBD	7973	
		1YR IOL NBD		7975	
		1YR IOL NBD		9234	
38R3487	PC286	1YR IOL NBD	3YR IOR 9x5x4hr	7973	
		1YR IOL NBD		7975	
		1YR IOL NBD		9234	
38R3488	PC287	1YR IOL NBD	3YR IOR 24x7x4hr	7973	
		1YR IOL NBD		7975	
		1YR IOL NBD		9234	
38R3490	PC289	1YR IOL NBD	4YR IOR 9x5x4hr	7973	
		1YR IOL NBD		7975	
		1YR IOL NBD		9234	
38R3491	PC290	1YR IOL NBD	4YR IOR 24x7x4hr	7973	
		1YR IOL NBD		7975	
		1YR IOL NBD		9234	
38R3493	PC292	1YR IOL NBD	5YR IOR 9x5x4hr	7973	
		1YR IOL NBD		7975	
		1YR IOL NBD		9234	
38R3494	PC293	1YR IOL NBD	5YR IOR 24x7x4hr	7973	
		1YR IOL NBD		7975	
		1YR IOL NBD		9234	
38R3462	PC300	3YR IOL NBD	3YR IOR 9x5x4hr	1754	D2X
		3YR IOR NBD		7943	
		3YR IOL NBD	3YR IOR 24x7x4hr	1754	D2X
38R3463	PC301	3YR IOR NBD		7943	
		3YR IOL NBD	4YR IOR 9x5x4hr	1754	D2X
		3YR IOR NBD		9360	
38R3464	PC302	3YR IOL NBD		1754	D2X
		3YR IOR NBD		7914	
		3YR IOL NBD		7943	
38R3465	PC303	3YR IOL NBD	4YR IOR 24x7x4hr	7943	
		3YR IOR NBD	5YR IOR 9x5x4hr	7943	
		3YR IOL NBD	5YR IOR 24x7x4hr	1754	D2X
38R3466	PC304	3YR IOR NBD		7943	
		3YR IOL NBD		9360	
		3YR IOR NBD	3YR IOR 9x5x4hr	0446	017
40M6875	PC394	3YR IOL NBD		8863	
		3YR IOL NBD		8864	
		3YR IOL NBD		8865	
40M6876	PC395	3YR IOL NBD		8866	
		3YR IOL NBD		8872	
		3YR IOL NBD		8874	
40M6876	PC395	3YR IOL NBD	3YR IOR 24x7x4hr	8863	
		3YR IOL NBD		8864	
		3YR IOL NBD		8865	
40M6876	PC395	3YR IOL NBD		8866	
		3YR IOL NBD		8872	
		3YR IOL NBD		8874	
40M6876	PC395	3YR IOL NBD		8877	
		3YR IOL NBD		8878	
		3YR IOL NBD		8879	

40M6877	PC396	3YR IOL NBD	4YR IOR 9x5x4hr	8863	
		3YR IOL NBD		8864	
		3YR IOL NBD		8865	
		3YR IOL NBD		8866	
		3YR IOL NBD		8872	
		3YR IOL NBD		8874	
		3YR IOL NBD		8877	
		3YR IOL NBD		8878	
		3YR IOL NBD		8879	
40M6878	PC397	3YR IOL NBD	4YR IOR 24x7x4hr	8863	
		3YR IOL NBD		8864	
		3YR IOL NBD		8865	
		3YR IOL NBD		8866	
		3YR IOL NBD		8872	
		3YR IOL NBD		8874	
		3YR IOL NBD		8877	
		3YR IOL NBD		8878	
		3YR IOL NBD		8879	
40M6879	PC398	3YR IOL NBD	5YR IOR 9x5x4hr	8863	
		3YR IOL NBD		8864	
		3YR IOL NBD		8865	
		3YR IOL NBD		8866	
		3YR IOL NBD		8872	
		3YR IOL NBD		8874	
		3YR IOL NBD		8877	
		3YR IOL NBD		8878	
		3YR IOL NBD		8879	
40M6880	PC399	3YR IOL NBD	5YR IOR 24x7x4hr	8863	
		3YR IOL NBD		8864	
		3YR IOL NBD		8865	
		3YR IOL NBD		8866	
		3YR IOL NBD		8872	
		3YR IOL NBD		8874	
40M6919	PC400	3YR IOL NBD	3YR IOR 9x5x4hr	7376	
		3YR IOL NBD		7377	
		3YR IOL NBD		7974	
		3YR IOL NBD		7976	
40M6920	PC401	3YR IOL NBD	3YR IOR 24x7x4hr	1754	D1X
		1YR IOL NBD		2582	
		3YR IOL NBD		7974	
		3YR IOL NBD		7976	
40M6921	PC402	3YR IOL NBD	4YR IOR 9x5x4hr	7974	
		3YR IOL NBD		7976	
		3YR IOL NBD		9363	
40M6922	PC403	3YR IOL NBD	4YR IOR 24x7x4hr	7974	
		3YR IOL NBD		7976	
		3YR IOL NBD		9363	
40M6923	PC404	3YR IOL NBD	5YR IOR 9x5x4hr	6630	012
		3YR IOL NBD		7974	
		3YR IOL NBD		7976	
		3YR IOL NBD		9363	
40M6924	PC405	3YR IOL NBD	5YR IOR 24x7x4hr	6630	011
		3YR IOL NBD		7974	
		3YR IOL NBD		7976	
10N3281	PC534	3YR IOR NBD	3YR IOR 9x5x4hr	1735	
		3YR IOL NBD		1754	A2X
10N3282	PC535	3YR IOR NBD	3YR IOR 24x7x4hr	1735	
10N3283	PC536	3YR IOR NBD	4YR IOR 9x5x4hr	1735	
10N3284	PC537	3YR IOR NBD	4YR IOR 24x7x4hr	1735	
10N3285	PC538	3YR IOR NBD	5YR IOR 9x5x4hr	1735	
10N3286	PC539	3YR IOR NBD	5YR IOR 24x7x4hr	1735	
42V0923	PC615	3YR IOL NBD	3YR IOR 24x7x4hr	0563	012
		3YR IOL NBD		6630	013
		3YR IOL NBD		7147	
		3YR IOL NBD		7148	
		3YR IOL NBD		7309	CD8
		3YR IOL NBD		7309	CFC
		3YR IOL NBD		8852	
		3YR IOL NBD		8852	
12X6604	PC628	3YR IOL NBD	3YR IOR 9x5x4hr	7914	
		3YR IOL NBD		7979	
12X6605	PC629	3YR IOL NBD	3YR IOR 24x7x4hr	7979	
12X6606	PC630	3YR IOL NBD	4YR IOR 9x5x4hr	7979	
12X6607	PC631	3YR IOL NBD	4YR IOR 24x7x4hr	7979	

12X6608	PC632	3YR IOL NBD	5YR IOR 9x5x4hr	7979	
12X6609	PC633	3YR IOL NBD	5YR IOR 24x7x4hr	7979	
12X6610	PC634	3YR IOL NBD	3YR IOR 9x5x4hr	7978	
12X6611	PC635	3YR IOL NBD	3YR IOR 24x7x4hr	6630	011
		3YR IOL NBD		7376	
		3YR IOL NBD		7377	
		3YR IOL NBD		7872	
		3YR IOL NBD		7873	
		3YR IOL NBD		7978	
		3YR IOL NBD		9361	
12X6612	PC636	3YR IOL NBD	4YR IOR 9x5x4hr	7872	
		3YR IOL NBD		7873	
		3YR IOL NBD		7978	
		3YR IOL NBD		9362	
12X6613	PC637	3YR IOL NBD	4YR IOR 24x7x4hr	7978	
12X6614	PC638	3YR IOL NBD	5YR IOR 9x5x4hr	6630	011
		3YR IOL NBD		7978	
12X6615	PC639	3YR IOL NBD	5YR IOR 24x7x4hr	0446	013
		3YR IOL NBD		0446	E13
		3YR IOL NBD		5396	
		3YR IOL NBD		7978	
		3YR IOL NBD		9362	
12X6679	PC640	3YR IOL NBD	3YR IOR 9x5x4hr	0563	012
		3YR IOL NBD		6630	013
		3YR IOL NBD		7309	CD8
		3YR IOL NBD		7309	CFC
		3YR IOL NBD		7383	
		3YR IOL NBD		7977	
12X6680	PC641	3YR IOL NBD	3YR IOR 24x7x4hr	7914	
		3YR IOL NBD		7977	
12X6681	PC642	3YR IOL NBD	4YR IOR 9x5x4hr	7977	
12X6682	PC643	3YR IOL NBD	4YR IOR 24x7x4hr	7977	
		3YR IOL NBD		9360	
12X6683	PC644	3YR IOL NBD	5YR IOR 9x5x4hr	1754	D2X
		3YR IOL NBD		7914	
		3YR IOL NBD		7977	
		3YR IOL NBD		9360	
12X6684	PC645	3YR IOL NBD	5YR IOR 24x7x4hr	7977	
12X6881	PC650	3YR IOL NBD	3YR IOR 9x5x4hr	7971	
		3YR IOL NBD		7981	
		3YR IOL NBD		8843	
		3YR IOL NBD		8853	
12X6882	PC651	3YR IOL NBD	3YR IOR 24x7x4hr	7971	
		3YR IOL NBD		7981	
		3YR IOL NBD		8843	
		3YR IOL NBD		8853	
12X6883	PC652	3YR IOL NBD	4YR IOR 9x5x4hr	7971	
		3YR IOL NBD		7981	
		3YR IOL NBD		8843	
		3YR IOL NBD		8853	
12X6884	PC653	3YR IOL NBD	4YR IOR 24x7x4hr	7971	
		3YR IOL NBD		7981	
		3YR IOL NBD		8843	
		3YR IOL NBD		8853	
12X6885	PC654	3YR IOL NBD	5YR IOR 9x5x4hr	7971	
		3YR IOL NBD		7981	
		3YR IOL NBD		8843	
		3YR IOL NBD		8853	
12X6886	PC655	3YR IOL NBD	5YR IOR 24x7x4hr	7971	
		3YR IOL NBD		7981	
		3YR IOL NBD		8843	
		3YR IOL NBD		8853	
43X3719	PC686	1YR IOL NBD	3YR IOR 9x5 NBD	4253 ¹	
		1YR IOL NBD		7940	
		1YR IOL NBD		7948	
		1YR IOL NBD		7984	
43X3720	PC687	1YR IOL NBD	3YR IOR 9x5x4hr	7940	
		1YR IOL NBD		7948	
		1YR IOL NBD		7984	
43X3721	PC688	1YR IOL NBD	3YR IOR 24x7x4hr	7940	
		1YR IOL NBD		7948	
		1YR IOL NBD		7984	

43X3723	PC690	1YR IOL NBD	4YR IOR 9x5x4hr	7940	
		1YR IOL NBD		7948	
		1YR IOL NBD		7984	
43X3724	PC691	1YR IOL NBD	4YR IOR 24x7x4hr	7940	
		1YR IOL NBD		7948	
		1YR IOL NBD		7984	
43X3726	PC693	1YR IOL NBD	5YR IOR 9x5x4hr	7940	
		1YR IOL NBD		7948	
		1YR IOL NBD		7984	
43X3727	PC694	1YR IOL NBD	5YR IOR 24x7x4hr	7940	
		1YR IOL NBD		7948	
		1YR IOL NBD		7984	
		3YR IOL NBD		9363	
43X3850	PC711	1YR IOL NBD	3YR IOR 9x5 NBD	4362	
		1YR IOL NBD		4367	
		1YR IOL NBD		7327	
43X3851	PC712	1YR IOL NBD	3YR IOR 9x5x4hr	4362	
		1YR IOL NBD		4367	
		1YR IOL NBD		7327	
43X3852	PC713	1YR IOL NBD	3YR IOR 24x7x4hr	4362	
		1YR IOL NBD		4367	
		1YR IOL NBD		7327	
43X3854	PC715	1YR IOL NBD	4YR IOR 9x5x4hr	4362	
		1YR IOL NBD		4367	
		1YR IOL NBD		7327	
43X3855	PC716	1YR IOL NBD	4YR IOR 24x7x4hr	4362	
		1YR IOL NBD		4367	
		3YR IOL NBD		6630	012
		1YR IOL NBD		7327	
43X3857	PC718	1YR IOL NBD	5YR IOR 9x5x4hr	4362	
		1YR IOL NBD		4367	
		1YR IOL NBD		7327	
43X3858	PC719	1YR IOL NBD	5YR IOR 24x7x4hr	4362	
		1YR IOL NBD		4367	
		3YR IOL NBD		6630	012
		1YR IOL NBD		7327	
43X3859	PC720	3YR IOL NBD	3YR IOR 9x5x4hr	4363	
		3YR IOL NBD		4368	
		3YR IOL NBD		6630	010
		3YR IOL NBD		6630	E10
		3YR IOL NBD		7328	
43X3860	PC721	3YR IOL NBD	3YR IOR 24x7x4hr	4363	
		3YR IOL NBD		4368	
		3YR IOL NBD		7328	
43X3861	PC722	1YR IOL NBD	4YR IOR 9x5x4hr	2582	
		3YR IOL NBD		4363	
		3YR IOL NBD		4368	
		3YR IOL NBD		7328	
43X3862	PC723	3YR IOL NBD	4YR IOR 24x7x4hr	1754	D1X
		3YR IOL NBD		4363	
		3YR IOL NBD		4368	
		3YR IOL NBD		7328	
43X3863	PC724	3YR IOL NBD	5YR IOR 9x5x4hr	1754	D1X
		3YR IOL NBD		4363	
		3YR IOL NBD		4368	
		3YR IOL NBD		7328	
43X3864	PC725	3YR IOL NBD	5YR IOR 24x7x4hr	1754	D1X
		3YR IOL NBD		4363	
		3YR IOL NBD		4368	
		3YR IOL NBD		7328	
44J8025	PC739	3YR IOL NBD	3YR IOR 9x5x4hr	1754	D1X
		3YR IOL NBD		7995	
44J8026	PC740	3YR IOL NBD	3YR IOR 24x7x4hr	7995	
44J8027	PC741	3YR IOL NBD	4YR IOR 9x5x4hr	7995	
44J8028	PC742	3YR IOL NBD	4YR IOR 24x7x4hr	7995	
44J8029	PC743	3YR IOL NBD	5YR IOR 9x5x4hr	7995	
44J8030	PC744	3YR IOL NBD	5YR IOR 24x7x4hr	7995	
44J8651	PC778	3YR IOR NBD	3YR IOR 9x5x4hr	8740	
		3YR IOL NBD		8750	
44T6174	PC782	1YR IOL NBD	3YR IOR 9x5 NBD	7996	
		1YR IOL NBD		8014	
44T6175	PC783	1YR IOR NBD	3YR IOR 9x5x4hr	7996	
		1YR IOR NBD		8014	

44T6176	PC784	1YR IOR NBD	3YR IOR 24x7x4hr	7996	
		1YR IOR NBD		8014	
44T6178	PC786	1YR IOR NBD	4YR IOR 9x5x4hr	7996	
		1YR IOR NBD		8014	
44T6179	PC787	1YR IOR NBD	4YR IOR 24x7x4hr	7996	
		1YR IOR NBD		8014	
44T6181	PC789	1YR IOR NBD	5YR IOR 9x5x4hr	7996	
		1YR IOR NBD		8014	
44T6182	PC790	1YR IOR NBD	5YR IOR 24x7x4hr	7996	
		1YR IOR NBD		8014	
46D3473	PC791	3YR IOL NBD	3YR IOR 9x5x4hr	0446	013
		3YR IOL NBD		0446	E13
		3YR IOL NBD		5396	
		3YR IOL NBD		8765	
		3YR IOL NBD		9362	
46D3474	PC792	3YR IOL NBD	3YR IOR 24x7x4hr	8765	
46D3475	PC793	3YR IOL NBD	4YR IOR 9x5x4hr	8765	
46D3476	PC794	3YR IOL NBD	4YR IOR 24x7x4hr	8765	
46D3477	PC795	3YR IOL NBD	5YR IOR 9x5x4hr	0446	013
		3YR IOL NBD		0446	E13
		3YR IOL NBD		5396	
		3YR IOL NBD		8765	
46D3478	PC796	3YR IOL NBD	5YR IOR 24x7x4hr	8765	
46D4062	PC811	3YR IOR NBD	3YR IOR 24x7x4hr	8886	
46D4063	PC812	3YR IOL NBD	3YR IOR 9x5x4hr	7141	
46D4064	PC813	3YR IOL NBD	3YR IOR 24x7x4hr	7141	
46D4065	PC814	3YR IOL NBD	4YR IOR 9x5x4hr	7141	
46D4066	PC815	3YR IOL NBD	4YR IOR 24x7x4hr	7141	
46D4067	PC816	3YR IOL NBD	5YR IOR 9x5x4hr	7141	
46D4068	PC817	3YR IOL NBD	5YR IOR 24x7x4hr	7141	
51J8859	PC844	3YR IOL NBD	3YR IOR 9x5x4hr	4193	
		3YR IOL NBD		7941	
51J8860	PC845	3YR IOL NBD	3YR IOR 24x7x4hr	1754	A2X
		3YR IOL NBD		4193	
		3YR IOL NBD		7941	
51J8861	PC846	3YR IOL NBD	4YR IOR 9x5x4hr	4193	
		3YR IOL NBD		6630	010
		3YR IOL NBD		6630	E10
		3YR IOL NBD		7941	
51J8862	PC847	1YR IOL NBD	4YR IOR 24x7x4hr	2582	
		3YR IOL NBD		4193	
		3YR IOL NBD		6630	010
		3YR IOL NBD		6630	E10
		3YR IOL NBD		7941	
51J8863	PC848	1YR IOL NBD	5YR IOR 9x5x4hr	2582	
		3YR IOL NBD		4193	
		3YR IOL NBD		6630	010
		3YR IOL NBD		6630	E10
		3YR IOL NBD		7941	
51J8864	PC849	1YR IOL NBD	5YR IOR 24x7x4hr	2582	
		3YR IOL NBD		4193	
		3YR IOL NBD		6630	010
		3YR IOL NBD		6630	E10
		3YR IOL NBD		7941	
51J8865	PC850	1YR IOL NBD	3YR IOR 9x5 NBD	4190	
		1YR IOL NBD		4192	
		1YR IOL NBD		4251	
		1YR IOL NBD		4364	
51J8866	PC851	1YR IOL NBD	3YR IOR 9x5x4hr	4190	
		1YR IOL NBD		4192	
		1YR IOL NBD		4251	
		1YR IOL NBD		4364	
		1YR IOL NBD		4253 ¹	
51J8867	PC852	1YR IOL NBD	3YR IOR 24x7x4hr	4190	
		1YR IOL NBD		4192	
		1YR IOL NBD		4251	
		1YR IOL NBD		4364	
		1YR IOL NBD		4253 ¹	
		3YR IOL NBD		6630	012
		3YR IOL NBD		9363	

51J8869	PC854	1YR IOL NBD	4YR IOR 9x5x4hr	4190	
		1YR IOL NBD		4192	
		1YR IOL NBD		4251	
		1YR IOL NBD		4364	
51J8870	PC855	1YR IOL NBD	4YR IOR 24x7x4hr	4253 ¹	
		1YR IOL NBD		4190	
		1YR IOL NBD		4192	
		1YR IOL NBD		4251	
		1YR IOL NBD		4364	
51J8872	PC857	1YR IOL NBD	5YR IOR 9x5x4hr	4253 ¹	
		1YR IOL NBD		4190	
		1YR IOL NBD		4192	
		1YR IOL NBD		4251	
		1YR IOL NBD		4364	
51J8873	PC858	1YR IOL NBD	5YR IOR 24x7x4hr	4190	
		1YR IOR NBD		4192	
		1YR IOL NBD		4251	
		1YR IOL NBD		4364	
		1YR IOL NBD		4253 ¹	
51J8874	PC859	3YR IOL NBD	3YR IOR 9x5x4hr	1754	A1X
		3YR IOL NBD		2583	
		3YR IOL NBD		4194	
		3YR IOL NBD		4252	
		3YR IOL NBD		4365	
51J8875	PC860	3YR IOL NBD	3YR IOR 24x7x4hr	1754	A1X
		3YR IOL NBD		2583	
		3YR IOL NBD		4194	
		3YR IOL NBD		4252	
		3YR IOL NBD		4365	
51J8876	PC861	3YR IOL NBD	4YR IOR 9x5x4hr	1754	A1X
		3YR IOL NBD		1754	A2X
		3YR IOL NBD		2583	
		3YR IOL NBD		4194	
		3YR IOL NBD		4252	
51J8877	PC862	3YR IOL NBD	4YR IOR 24x7x4hr	4365	
		3YR IOL NBD		1754	A1X
		3YR IOL NBD		1754	A2X
		3YR IOL NBD		2583	
		3YR IOL NBD		4194	
51J8878	PC863	3YR IOL NBD	5YR IOR 9x5x4hr	4252	
		3YR IOL NBD		4365	
		3YR IOL NBD		1754	A1X
		3YR IOL NBD		1754	A2X
		3YR IOL NBD		2583	
51J8879	PC864	3YR IOL NBD	5YR IOR 24x7x4hr	4194	
		3YR IOL NBD		4252	
		3YR IOL NBD		4365	
		3YR IOL NBD		1754	A1X
		3YR IOL NBD		1754	A2X
51J8898	PC892	3YR IOL NBD	3YR IOR 9x5x4hr	8028	
51J8899	PC893	3YR IOL NBD	3YR IOR 24x7x4hr	6630	010
		3YR IOL NBD		6630	E10
		3YR IOL NBD		8028	
51J8900	PC894	3YR IOL NBD	4YR IOR 9x5x4hr	1754	D1X
		3YR IOL NBD		8028	
51J8901	PC895	3YR IOL NBD	4YR IOR 24x7x4hr	8028	
51J8902	PC896	3YR IOL NBD	5YR IOR 9x5x4hr	8028	
51J8903	PC897	3YR IOL NBD	5YR IOR 24x7x4hr	8028	
51J8904	PC908	3YR IOL NBD	3YR IOR 9x5x4hr	7163	
		3YR IOL NBD		7164	
51J8905	PC909	3YR IOL NBD	3YR IOR 24x7x4hr	7163	
		3YR IOL NBD		7164	
51J8906	PC910	3YR IOL NBD	4YR IOR 9x5x4hr	7163	
		3YR IOL NBD		7164	
51J8907	PC911	3YR IOL NBD	4YR IOR 24x7x4hr	7163	
		3YR IOL NBD		7164	
51J8908	PC912	3YR IOL NBD	5YR IOR 9x5x4hr	7163	
		3YR IOL NBD		7164	

51J8909	PC913	3YR IOL NBD	5YR IOR 24x7x4hr	7163	
		3YR IOL NBD		7164	
51J8833	PC928	3YR IOL NBD	3YR IOR 9x5x4hr	6630	011
		3YR IOL NBD		7902	
		3YR IOL NBD		7972	
		3YR IOL NBD		9361	
51J8834	PC929	3YR IOL NBD	3YR IOR 24x7x4hr	7902	
		3YR IOL NBD		7972	
51J8835	PC930	3YR IOL NBD	4YR IOR 9x5x4hr	0446	013
		3YR IOL NBD		0446	E13
		3YR IOL NBD		5396	
		3YR IOL NBD		7902	
		3YR IOL NBD		7972	
51J8836	PC931	3YR IOL NBD	4YR IOR 24x7x4hr	1754	D2X
		3YR IOL NBD		7902	
		3YR IOL NBD		7972	
51J8837	PC932	3YR IOL NBD	5YR IOR 9x5x4hr	7902	
		3YR IOL NBD		7972	
		3YR IOL NBD		9362	
51J8838	PC933	3YR IOL NBD	5YR IOR 24x7x4hr	7902	
		3YR IOL NBD		7972	
54Y4716	PC937	3YR IOL NBD	3YR IOR 9x5x4hr	7872	
		3YR IOR NBD		7873	
54Y4722	PC943	3YR IOL NBD	3YR IOR 9x5x4hr	7143	
		3YR IOL NBD		7145	
		3YR IOL NBD		7233	
54Y4723	PC944	3YR IOL NBD	3YR IOR 24x7x4hr	0446	017
		3YR IOL NBD		7143	
		3YR IOL NBD		7145	
		3YR IOL NBD		7233	
54Y4724	PC945	3YR IOL NBD	4YR IOR 9x5x4hr	0446	017
		3YR IOL NBD		7143	
		3YR IOL NBD		7145	
		3YR IOL NBD		7233	
54Y4725	PC946	3YR IOL NBD	4YR IOR 24x7x4hr	0446	017
		3YR IOL NBD		7143	
		3YR IOL NBD		7145	
		3YR IOL NBD		7233	
54Y4726	PC947	3YR IOL NBD	5YR IOR 9x5x4hr	0446	017
		3YR IOL NBD		7143	
		3YR IOL NBD		7145	
		3YR IOL NBD		7233	
54Y4727	PC948	3YR IOL NBD	5YR IOR 24x7x4hr	0446	017
		3YR IOL NBD		7143	
		3YR IOL NBD		7145	
		3YR IOL NBD		7233	
65Y0068	PC1003	3YR IOR NBD	4YR IOR 24x7x4hr	7309	CD8
		3YR IOL NBD		7309	CFC
		3YR IOL NBD		7383	
		3YR IOL NBD		8677	
65Y0069	PC1004	3YR IOR NBD	5YR IOR 24x7x4hr	7309	CD8
		3YR IOL NBD		7309	CFC
		3YR IOL NBD		8677	
65Y0070	PC1005	3YR IOL NBD	4YR IOR 24x7x4hr	0563	012
		3YR IOL NBD		6630	013
		3YR IOL NBD		8852	
65Y0071	PC1006	3YR IOL NBD	5YR IOR 24x7x4hr	6630	013
		3YR IOL NBD		7383	
		3YR IOL NBD		8852	
65Y0072	PC1007	3YR IOR NBD	4YR IOR 24x7x4hr	8886	
65Y0073	PC1008	3YR IOR NBD	5YR IOR 24x7x4hr	8886	
65Y0976 ²	PC1009	1YR IOL NBD	3YR IOR 9x5xNBD CP	4192	
		1YR IOL NBD		4362	
		1YR IOL NBD		4367	
		1YR IOL NBD		7327	
		1YR IOL NBD		7875	
		1YR IOL NBD		7973	
		1YR IOL NBD		7975	
		1YR IOL NBD		7984	

65Y0977 ²	PC1010	3YR IOL NBD	3YR IOR 9x5xNBD CP	4368		
		3YR IOL NBD		7160		
		3YR IOL NBD		7328		
		3YR IOL NBD		7941		
		3YR IOL NBD		7944		
		3YR IOL NBD		7946		
		3YR IOL NBD		7995		
		3YR IOL NBD		8853		
65Y0978 ²	PC1011	3YR IOL NBD	3YR IOR 9x5xNBD CP	2583		
		3YR IOL NBD		4193		
		3YR IOL NBD		4194		
		3YR IOL NBD		4252		
		3YR IOL NBD		4363		
		3YR IOL NBD		7974		
		3YR IOL NBD		7976		
		3YR IOL NBD		7978		
65Y0979 ²	PC1012	3YR IOL NBD	3YR IOR 9x5xNBD CP	7870		
		3YR IOL NBD		7871		
		3YR IOL NBD		7971		
		3YR IOL NBD		7977		
		3YR IOL NBD		7979		
65Y0980 ²	PC1013	3YR IOL NBD	3YR IOR 9x5xNBD CP	7158		
		3YR IOL NBD		7945		
		3YR IOL NBD		7947		
		3YR IOL NBD		8866		
65Y0981 ²	PC1014	3YR IOL NBD	3YR IOR 9x5xNBD CP	8737		
		3YR IOL NBD		8863		
		3YR IOL NBD		8864		
		3YR IOL NBD		8865		
		3YR IOL NBD		8877		
65Y0982 ²	PC1015	3YR IOL NBD	3YR IOR 9x5xNBD CP	8852		
		3YR IOL NBD		8879		
65Y0983 ²	PC1016	1YR IOL NBD	3YR IOR 9x5xNBD CP	7383		
		3YR IOL NBD		7948		
		3YR IOL NBD		8731		
		3YR IOL NBD		8872		
		3YR IOL NBD		8874		
		3YR IOL NBD		8878		
65Y0984 ²	PC1017	1YR IOL NBD	3YR IOR 9x5xNBD CP	4364		
		3YR IOL NBD		7906		
		3YR IOL NBD		8028		
		3YR IOL NBD		8038		
65Y0985 ²	PC1018	3YR IOL NBD	3YR IOR 9x5xNBD CP	4365		
65Y0989 ²	PC1019	3YR IOL NBD	3YR IOR 9x5xNBD CP	7163		
		3YR IOL NBD		7164		
		3YR IOL NBD		7233		
65Y0986 ²	PC1020	1YR IOL NBD	3YR IOR 9x5xNBD CP	2582		
		1YR IOL NBD		4190		
		1YR IOL NBD		4251		
		1YR IOL NBD		4253		
		3YR IOL NBD		7376		
		3YR IOL NBD		7377		
		3YR IOL NBD		7379		
		3YR IOL NBD		7382		
		3YR IOL NBD		7837		
		3YR IOL NBD		7872		
		3YR IOL NBD		7873		
		3YR IOL NBD		7901		
		65Y0988 ²	PC1021	1YR IOL NBD	3YR IOR 9x5xNBD CP	7914
				3YR IOL NBD		7915
3YR IOL NBD				7940		
3YR IOL NBD				7943		
65Y0987 ²	PC1022	3YR IOL NBD	3YR IOR 9x5xNBD CP	7141		
		3YR IOL NBD		7143		
		3YR IOL NBD		7145		
		3YR IOL NBD		8721		
		3YR IOL NBD		8886		
65Y0990 ²	PC1023	3YR IOL NBD	3YR IOR 9x5xNBD CP	8677		
		3YR IOL NBD		8722		

65Y0991 ²	PC1024	3YR IOL NBD	3YR IOR 9x5xNBD CP	7836	
		3YR IOL NBD		7917	
		3YR IOL NBD		7972	
65Y0992 ²	PC1025	3YR IOL NBD	3YR IOR 9x5xNBD CP	7902	
65Y5214	PC1068	3YR IOL NBD	3YR IOR 9x5x4hr	7147	
		3YR IOL NBD		7148	
		3YR IOL NBD		7944	
		3YR IOL NBD		7946	
		3YR IOL NBD		9360	
65Y5215	PC1069	3YR IOL NBD	3YR IOR 24x7x4hr	5396	
		3YR IOL NBD		7944	
		3YR IOL NBD		7946	
		3YR IOL NBD		9362	
65Y5216	PC1070	3YR IOL NBD	4YR IOR 9x5x4hr	6630	011
		3YR IOL NBD		7944	
		3YR IOL NBD		7946	
65Y5217	PC1071	3YR IOL NBD	4YR IOR 24x7x4hr	0446	013
		3YR IOL NBD		0446	E13
		3YR IOL NBD		5396	
		3YR IOL NBD		7376	
		3YR IOL NBD		7377	
		3YR IOL NBD		7872	
		3YR IOL NBD		7873	
		3YR IOL NBD		7944	
		3YR IOL NBD		7946	
		3YR IOL NBD		9362	
65Y5218	PC1072	3YR IOL NBD	5YR IOR 9x5x4hr	7376	
		3YR IOL NBD		7377	
		3YR IOL NBD		7944	
		3YR IOL NBD		7946	
		3YR IOL NBD		9361	
65Y5219	PC1073	3YR IOL NBD	5YR IOR 24x7x4hr	7872	
		3YR IOL NBD		7873	
		3YR IOL NBD		7944	
		3YR IOL NBD		7946	
		3YR IOL NBD		9361	
65Y5220	PC1074	3YR IOL NBD	3YR IOR 9x5x4hr	7945	
		3YR IOL NBD		7947	
65Y5221	PC1075	3YR IOL NBD	3YR IOR 24x7x4hr	7945	
		3YR IOL NBD		7947	
65Y5222	PC1076	3YR IOL NBD	4YR IOR 9x5x4hr	7945	
		3YR IOL NBD		7947	
65Y5223	PC1077	3YR IOL NBD	4YR IOR 24x7x4hr	7914	
		3YR IOL NBD		7945	
		3YR IOL NBD		7947	
65Y5224	PC1078	3YR IOL NBD	5YR IOR 9x5x4hr	7945	
		3YR IOL NBD		7947	
65Y5225	PC1079	3YR IOL NBD	5YR IOR 24x7x4hr	7914	
		3YR IOL NBD		7945	
		3YR IOL NBD		7947	
65Y5227	PC1080	1YR IOL NBD	3YR IOR 9x5x4hr	2582	
		3YR IOL NBD		6630	012
		3YR IOL NBD		7870	
		3YR IOL NBD		7871	
		3YR IOL NBD		7901	
		3YR IOL NBD		9363	
65Y5228	PC1081	3YR IOL NBD	3YR IOR 24x7x4hr	7870	
		3YR IOL NBD		7871	
		3YR IOL NBD		7901	
65Y5229	PC1082	3YR IOL NBD	4YR IOR 9x5x4hr	6630	012
		3YR IOL NBD		7376	
		3YR IOL NBD		7377	
		3YR IOL NBD		7870	
		3YR IOL NBD		7871	
		3YR IOL NBD		7901	
65Y5230	PC1083	3YR IOL NBD	4YR IOR 24x7x4hr	6630	011
		3YR IOL NBD		7870	
		3YR IOL NBD		7871	
		3YR IOL NBD		7901	
		3YR IOL NBD		9361	

65Y5231	PC1084	3YR IOL NBD	5YR IOR 9x5x4hr	7870	
		3YR IOL NBD		7871	
		3YR IOL NBD		7901	
65Y5226	PC1085	3YR IOL NBD	5YR IOR 24x7x4hr	7870	
		3YR IOL NBD		7871	
		3YR IOL NBD		7901	
68Y5322	PC1126	3YR IOL NBD	3YR IOR 9x5xNBD	7836	
68Y5323	PC1127	3YR IOL NBD	3YR IOR 9x5x4hr	7836	
68Y5324	PC1128	3YR IOL NBD	3YR IOR 24x7x4hr	7836	
68Y5325	PC1129	3YR IOL NBD	4YR IOR 9x5x4hr	7836	
68Y5326	PC1130	3YR IOL NBD	4YR IOR 24x7x4hr	7836	
68Y5327	PC1131	3YR IOL NBD	5YR IOR 9x5x4hr	6630	013
		3YR IOL NBD		7383	
		3YR IOL NBD		7836	
68Y5328	PC1132	3YR IOL NBD	5YR IOR 24x7x4hr	0563	012
		3YR IOL NBD		7836	
68Y5329	PC1133	3YR IOL NBD	3YR IOR 9x5x4hr	7379	
		3YR IOL NBD		7837	
68Y5330	PC1134	3YR IOL NBD	3YR IOR 24x7x4hr	0446	013
		3YR IOL NBD		0446	E13
		3YR IOL NBD		7379	
		3YR IOL NBD		7837	
68Y5331	PC1135	3YR IOL NBD	4YR IOR 9x5x4hr	7379	
		3YR IOL NBD		7837	
		3YR IOL NBD		9361	
68Y5332	PC1136	3YR IOL NBD	4YR IOR 24x7x4hr	7379	
		3YR IOL NBD		7837	
68Y5333	PC1137	3YR IOL NBD	5YR IOR 9x5x4hr	7379	
		3YR IOL NBD		7837	
		3YR IOL NBD		7872	
		3YR IOL NBD		7873	
68Y5334	PC1138	3YR IOL NBD	5YR IOR 24x7x4hr	7376	
		3YR IOL NBD		7377	
		3YR IOL NBD		7379	
		3YR IOL NBD		7837	
68Y5335	PC1139	3YR IOL NBD	3YR IOR 9x5x4hr	7380	
		3YR IOL NBD		7839	
68Y5336	PC1140	3YR IOL NBD	3YR IOR 24x7x4hr	7380	
		3YR IOL NBD		7839	
68Y5337	PC1141	3YR IOL NBD	4YR IOR 9x5x4hr	0563	012
		3YR IOL NBD		6630	013
		3YR IOL NBD		7147	
		3YR IOL NBD		7148	
		3YR IOL NBD		7309	CD8
		3YR IOL NBD		7309	CFC
		3YR IOL NBD		7380	
		3YR IOL NBD		7383	
		3YR IOL NBD		7839	
68Y5338	PC1142	3YR IOL NBD	4YR IOR 24x7x4hr	7147	
		3YR IOL NBD		7148	
		3YR IOL NBD		7380	
		3YR IOL NBD		7839	
68Y5339	PC1143	3YR IOL NBD	5YR IOR 9x5x4hr	0563	012
		3YR IOL NBD		7147	
		3YR IOL NBD		7148	
		3YR IOL NBD		7309	CD8
		3YR IOL NBD		7309	CFC
		3YR IOL NBD		7380	
		3YR IOL NBD		7839	
68Y5340	PC1144	3YR IOL NBD	5YR IOR 24x7x4hr	7147	
		3YR IOL NBD		7148	
		3YR IOL NBD		7380	
		3YR IOL NBD		7839	
91Y3108 ²	PC1185	3YR IOL NBD	3YR IOR 9x5xNBD CP	7147	
		3YR IOL NBD		7148	
		3YR IOL NBD		7380	
		3YR IOL NBD		7839	
91Y7379	PC1465	1YR IOL NBD	3YR IOR 9x5xNBD	2582	
91Y7718	PC1475	3YR IOL NBD	3YR IOR 9x5x4hr	7309	BF7
		3YR IOL NBD		7309	BF9
		3YR IOL NBD		7309	BR6

91Y7719	PC1476	3YR IOL NBD	3YR IOR 24x7x4hr	7309	BF7
		3YR IOL NBD		7309	BF9
		3YR IOL NBD		7309	BR6
91Y7720	PC1477	3YR IOL NBD	4YR IOR 9x5x4hr	7309	BF7
		3YR IOL NBD		7309	BF9
		3YR IOL NBD		7309	BR6
91Y7721	PC1478	3YR IOL NBD	4YR IOR 24x7x4hr	7309	BF7
		3YR IOL NBD		7309	BF9
		3YR IOL NBD		7309	BR6
91Y7722	PC1479	3YR IOL NBD	5YR IOR 9x5x4hr	7309	BF7
		3YR IOL NBD		7309	BF9
		3YR IOL NBD		7309	BR6
91Y7723	PC1480	3YR IOL NBD	5YR IOR 24x7x4hr	7309	BF7
		3YR IOL NBD		7309	BF9
		3YR IOL NBD		7309	BR6
91Y7724	PC1481	3YR IOL NBD	3YR IOR 9x5x4hr	7309	52F
		3YR IOL NBD		7309	G52
91Y7725	PC1482	3YR IOL NBD	3YR IOR 24x7x4hr	7309	52F
		3YR IOL NBD		7309	G52
91Y7726	PC1483	3YR IOL NBD	4YR IOR 9x5x4hr	7309	52F
		3YR IOL NBD		7309	G52
91Y7727	PC1484	3YR IOL NBD	4YR IOR 24x7x4hr	7309	52F
		3YR IOL NBD		7309	G52
91Y7728	PC1485	3YR IOL NBD	5YR IOR 9x5x4hr	7309	52F
		3YR IOL NBD		7309	G52
91Y7729	PC1486	3YR IOL NBD	5YR IOR 24x7x4hr	7309	52F
		3YR IOL NBD		7309	G52
91Y7730	PC1487	3YR IOL NBD	3YR IOR 9x5x4hr	7309	64F
		3YR IOL NBD		7309	G64
91Y7731	PC1488	3YR IOL NBD	3YR IOR 24x7x4hr	7309	64F
		3YR IOL NBD		7309	G64
91Y7732	PC1489	3YR IOL NBD	4YR IOR 9x5x4hr	7309	64F
		3YR IOL NBD		7309	G64
91Y7733	PC1490	3YR IOL NBD	4YR IOR 24x7x4hr	7309	64F
		3YR IOL NBD		7309	G64
91Y7734	PC1491	3YR IOL NBD	5YR IOR 9x5x4hr	7309	64F
		3YR IOL NBD		7309	G64
91Y7735	PC1492	3YR IOL NBD	5YR IOR 24x7x4hr	7309	64F
		3YR IOL NBD		7309	G64
91Y7985	PC1509	3YR IOL NBD	3YR IOR 9x5x4hr	0719	410
		3YR IOL NBD		0719	420
91Y7986	PC1510	3YR IOL NBD	3YR IOR 24x7x4hr	0719	410
		3YR IOL NBD		0719	420
91Y7987	PC1511	3YR IOL NBD	4YR IOR 9x5x4hr	0719	410
		3YR IOL NBD		0719	420
91Y7988	PC1512	3YR IOL NBD	4YR IOR 24x7x4hr	0719	410
		3YR IOL NBD		0719	420
91Y7989	PC1513	3YR IOL NBD	5YR IOR 9x5x4hr	0719	410
		3YR IOL NBD		0719	420
91Y7990	PC1514	3YR IOL NBD	5YR IOR 24x7x4hr	0719	410
		3YR IOL NBD		0719	420
91Y8280	PC1545	3YR IOL NBD	3YR IOR 9x5x4hr	7987	AAX
91Y8281	PC1546	3YR IOL NBD	3YR IOR 24x7x4hr	7987	AAX
91Y8282	PC1547	3YR IOL NBD	4YR IOR 9x5x4hr	7987	AAX
91Y8283	PC1548	3YR IOL NBD	4YR IOR 24x7x4hr	7987	AAX
91Y8284	PC1549	3YR IOL NBD	5YR IOR 9x5x4hr	7987	AAX
91Y8285	PC1550	3YR IOL NBD	5YR IOR 24x7x4hr	7987	AAX
91Y8286	PC1551	3YR IOL NBD	3YR IOR 9x5x4hr	7987	ABX
91Y8287	PC1552	3YR IOL NBD	3YR IOR 24x7x4hr	7987	ABX
91Y8288	PC1553	3YR IOL NBD	4YR IOR 9x5x4hr	7987	ABX
91Y8289	PC1554	3YR IOL NBD	4YR IOR 24x7x4hr	7987	ABX
91Y8290	PC1555	3YR IOL NBD	5YR IOR 9x5x4hr	7987	ABX
91Y8291	PC1556	3YR IOL NBD	5YR IOR 24x7x4hr	7987	ABX
00A4745	PC1587	3YR IOL NBD	3YR IOR 9x5x4hr	3625	1TY
		3YR IOL NBD		3625	32Y
		3YR IOL NBD		3625	50Y
00A4746	PC1588	3YR IOL NBD	3YR IOR 24x7x4hr	3625	1TY
		3YR IOL NBD		3625	32Y
		3YR IOL NBD		3625	50Y
00A4747	PC1589	3YR IOL NBD	4YR IOR 9x5x4hr	3625	1TY
		3YR IOL NBD		3625	32Y
		3YR IOL NBD		3625	50Y

00A4748	PC1590	3YR	IOL	NBD	4YR	IOR	24x7x4hr	3625	1TY
		3YR	IOL	NBD				3625	32Y
		3YR	IOL	NBD				3625	50Y
00A4749	PC1591	3YR	IOL	NBD	5YR	IOR	9x5x4hr	3625	1TY
		3YR	IOL	NBD				3625	32Y
		3YR	IOL	NBD				3625	50Y
00A4750	PC1592	3YR	IOL	NBD	5YR	IOR	24x7x4hr	3625	1TY
		3YR	IOL	NBD				3625	32Y
		3YR	IOL	NBD				3625	50Y
00A4751	PC1593	3YR	IOL	NBD	3YR	IOR	9x5x4hr	7309	CF9
		3YR	IOL	NBD				7309	CR9
00A4752	PC1594	3YR	IOL	NBD	3YR	IOR	24x7x4hr	7309	CF9
		3YR	IOL	NBD				7309	CR9
00A4753	PC1595	3YR	IOL	NBD	4YR	IOR	9x5x4hr	7309	CF9
		3YR	IOL	NBD				7309	CR9
00A4754	PC1596	3YR	IOL	NBD	4YR	IOR	24x7x4hr	7309	CF9
		3YR	IOL	NBD				7309	CR9
00A4755	PC1597	3YR	IOL	NBD	5YR	IOR	9x5x4hr	7309	CF9
		3YR	IOL	NBD				7309	CR9
00A4756	PC1598	3YR	IOL	NBD	5YR	IOR	24x7x4hr	7309	CF9
		3YR	IOL	NBD				7309	CR9
00A4757	PC1599	1YR	IOL	NBD	3YR	IOR	9x5x4hr	8036	AFX
		1YR	IOL	NBD				8036	ARX
00A4758	PC1600	1YR	IOL	NBD	3YR	IOR	24x7x4hr	8036	AFX
		1YR	IOL	NBD				8036	ARX
00A4759	PC1601	1YR	IOL	NBD	4YR	IOR	9x5x4hr	8036	AFX
		1YR	IOL	NBD				8036	ARX
00A4760	PC1602	1YR	IOL	NBD	4YR	IOR	24x7x4hr	8036	AFX
		1YR	IOL	NBD				8036	ARX
00A4761	PC1603	1YR	IOL	NBD	5YR	IOR	9x5x4hr	8036	AFX
		1YR	IOL	NBD				8036	ARX
00A4762	PC1604	1YR	IOL	NBD	5YR	IOR	24x7x4hr	8036	AFX
		1YR	IOL	NBD				8036	ARX
00A4732	PC1613	3YR	IOL	NBD	3YR	IOR	24x7x4hr	7383	
		3YR	IOR	NBD				8731	
00A4733	PC1614	3YR	IOL	NBD	3YR	IOR	9x5x4hr	7915	
00A4734	PC1615	3YR	IOL	NBD	3YR	IOR	24x7x4hr	7915	
00A4735	PC1616	3YR	IOL	NBD	4YR	IOR	9x5x4hr	7915	
00A4736	PC1617	3YR	IOL	NBD	4YR	IOR	24x7x4hr	7915	
00A4741	PC1618	3YR	IOL	NBD	5YR	IOR	9x5x4hr	7915	
00A4737	PC1619	3YR	IOL	NBD	5YR	IOR	24x7x4hr	7915	
00A4738	PC1620	3YR	IOL	NBD	3YR	IOR	9x5x4hr	7875	
00A4739	PC1621	3YR	IOL	NBD	3YR	IOR	24x7x4hr	7875	
00A4740	PC1622	3YR	IOL	NBD	4YR	IOR	9x5x4hr	7875	
00A4742	PC1623	3YR	IOL	NBD	4YR	IOR	24x7x4hr	7875	
00A4743	PC1624	3YR	IOL	NBD	5YR	IOR	9x5x4hr	7875	
00A4744	PC1625	3YR	IOL	NBD	5YR	IOR	24x7x4hr	7875	
00X8553	PC1651	3YR	IOL	NBD	3YR	IOR	24x7x4hr	8721	
00X8555	PC1652	3YR	IOL	NBD	4YR	IOR	24x7x4hr	8721	
00X8558	PC1653	3YR	IOL	NBD	5YR	IOR	24x7x4hr	8721	
00X8554	PC1654	3YR	IOL	NBD	3YR	IOR	24x7x4hr	8737	
00X8556	PC1655	3YR	IOL	NBD	4YR	IOR	24x7x4hr	8737	
00X8559	PC1656	3YR	IOL	NBD	5YR	IOR	24x7x4hr	8737	
00X8557	PC1657	3YR	IOL	NBD	4YR	IOR	24x7x4hr	8731	
00X8560	PC1658	3YR	IOL	NBD	5YR	IOR	24x7x4hr	8731	
46Y0644	PC1674	3YR	IOL	NBD	3YR	IOR	9x5x4hr	7158	
46Y0645	PC1675	3YR	IOL	NBD	3YR	IOR	24x7x4hr	7158	
46Y0646	PC1676	3YR	IOL	NBD	4YR	IOR	9x5x4hr	7158	
46Y0647	PC1677	3YR	IOL	NBD	4YR	IOR	24x7x4hr	7158	
46Y0648	PC1678	3YR	IOL	NBD	5YR	IOR	9x5x4hr	7158	
46Y0649	PC1679	3YR	IOL	NBD	5YR	IOR	24x7x4hr	7158	
46Y0650	PC1680	3YR	IOL	NBD	3YR	IOR	9x5x4hr	7160	
46Y0651	PC1681	3YR	IOL	NBD	3YR	IOR	24x7x4hr	7160	
46Y0652	PC1682	3YR	IOL	NBD	4YR	IOR	9x5x4hr	7160	
46Y0653	PC1683	3YR	IOL	NBD	4YR	IOR	24x7x4hr	7160	
46Y0654	PC1684	3YR	IOL	NBD	5YR	IOR	9x5x4hr	7160	
46Y0655	PC1685	3YR	IOL	NBD	5YR	IOR	24x7x4hr	7160	
46Y0656	PC1686	3YR	IOL	NBD	3YR	IOR	9x5x4hr	8038	
46Y0657	PC1687	3YR	IOL	NBD	3YR	IOR	24x7x4hr	7906	8038
46Y0658	PC1688	3YR	IOL	NBD	4YR	IOR	9x5x4hr	8038	
46Y0659	PC1689	3YR	IOL	NBD	4YR	IOR	24x7x4hr	7906	8038
46Y0660	PC1690	3YR	IOL	NBD	5YR	IOR	9x5x4hr	8038	
46Y0661	PC1691	3YR	IOL	NBD	5YR	IOR	24x7x4hr	7906	8038

46Y0663	PC1693	3YR	IOL	NBD	3YR	IOR	24x7x4hr	7917
46Y0665	PC1695	3YR	IOL	NBD	4YR	IOR	24x7x4hr	7917
46Y0667	PC1697	3YR	IOL	NBD	5YR	IOR	24x7x4hr	7917
46Y0674	PC1704	3YR	IOL	NBD	3YR	IOR	9x5x4hr	8722
46Y0675	PC1705	3YR	IOL	NBD	3YR	IOR	24x7x4hr	8722
46Y0676	PC1706	3YR	IOL	NBD	4YR	IOR	9x5x4hr	8722
46Y0677	PC1707	3YR	IOL	NBD	4YR	IOR	24x7x4hr	8722
46Y0678	PC1708	3YR	IOL	NBD	5YR	IOR	9x5x4hr	8722
46Y0679	PC1709	3YR	IOL	NBD	5YR	IOR	24x7x4hr	8722
46Y1814	PC1821	3YR	IOL	NBD	3YR	IOR	9x5x4hr	7382
46Y1815	PC1822	3YR	IOL	NBD	3YR	IOR	24x7x4hr	7382
46Y1816	PC1823	3YR	IOL	NBD	4YR	IOR	9x5x4hr	7382
46Y1817	PC1824	3YR	IOL	NBD	4YR	IOR	24x7x4hr	7382
46Y1818	PC1825	3YR	IOL	NBD	5YR	IOR	9x5x4hr	7382
46Y1819	PC1826	3YR	IOL	NBD	5YR	IOR	24x7x4hr	7382

¹ CEEMEA only

² Russia and Kazakhstan only

Note: All models are covered in the machine type list above unless stated otherwise.

Warranty service upgrade (WSU)

Warranty service upgrades enhance the level of service from the base warranty service associated with the machine type and model. A warranty service upgrade can include single elements or combinations of:

- Extended hours of coverage
- Upgraded service delivery method (SDM)
- Higher level of response time objective

Service delivery method

IBM On-site Repair (IOR): Repair is performed at the customer site. If the machine cannot be fixed with the help of IBM remote support, the repair activity is performed by an IBM representative at the customer's site.

The term *screening* refers to an initial remote problem determination (PD) or problem source identification (PSI) activity on a customer's service request that is performed by technical support personnel. Typically, this is the first technical activity performed after the service request has been entered into the call management system and the customer has been entitled. Call screening results in the creation of the initial action plan to resolve the service request.

On-site service repair limited (IOL): Repair performed at customer site, excluding CRUs

Service is the same as IOR, but the customer is responsible for replacement of Tier 1 CRUs.

ServicePac response time

The target response time for the completion of PD is an average of two hours from the customer's service request being registered in the IBM call management system. The four-hour on-site response time of some ServicePacs is defined as the period of time between the end of screening and the service representative arriving at the customer's machine location for repair. The sum of the two elements, two hours PD plus four hours IOR after PD, is the on-site response time target, which is consistent with the service description for same-business-day (SBD) coverage. The average target on-site response time is six hours, which is equal to a two-hour average target for PD and four-hour average target for IOR after PD. It should be noted that average targets are set for guidance and that actual times will vary by complexity of service request.

Hours of coverage

- 9x5 coverage - 9 hours per day, Monday through Friday, excluding public and national holidays
- 24x7 coverage - 24 hours per day, Monday through Sunday, 365 days a year

Limitations with respect to replacements or to parts for services upgrades:

Products classified as consumable supplies, such as peripheral devices and accessories like external displays, are not covered by this service.

Repair parts and replacement machines, which may be furnished on an exchange basis, may not be new, but will be in good working order. All replaced parts and machines become the property of IBM. Some parts of IBM machines are designated as customer replaceable units (CRUs), enabling you to replace these parts. CRU information and replacement instructions are shipped with your IBM machines and are available from IBM at any time on your request. You may be offered to install a CRU yourself or you may request IBM to install it as part of this service. You must return all defective CRUs to IBM in accordance with the return instructions issued with the replacement CRU. Certain machines require machine code or licensed internal code (LIC), such as microcode or system code, to correctly function. For such machines, you are responsible for downloading designated machine code and LIC updates from an IBM website or from other electronic media, and following the instructions that IBM provides.

For a full definition of IBM maintenance services, visit

<http://www.ibm.com/services/europe/maintenance/operational-guides.html>

Prices

For pricing information, contact your IBM representative or your IBM Business Partner.

Announcement countries

- Austria
- Belgium
- Bulgaria
- Croatia
- Cyprus³
- Czech Republic
- Denmark
- Egypt
- Estonia⁴
- Finland
- France⁵
- Germany
- Greece
- Hungary
- Ireland
- Israel
- Italy
- Kazakhstan⁶
- Kenya⁷
- Latvia⁴

- Lithuania⁴
- Luxembourg
- Morocco⁸
- Netherlands
- Nigeria⁹
- Norway
- Pakistan
- Poland
- Portugal
- Romania
- Russia¹⁰
- Saudi Arabia
- Serbia
- Slovakia
- Slovenia
- South Africa
- Spain
- Sweden
- Switzerland
- Tunisia¹¹
- Turkey
- UAE
- Ukraine
- United Kingdom¹²

³ There are no 24x7 offerings available in Cyprus with the exception of 00A4732, 00x8553, 00x8555, 00x8558, 00x8554, 00x8556, 00x8559, 00x8557, 00x8560, 46Y0657, 46Y0659, 46Y0661, 46Y0663, 46Y0665, and 46Y0667.

⁴ Order and register via Finland

⁵ Except overseas territories

⁶ 3 Year on-site repair 9x5x next business day committed parts

⁷ Nairobi only

⁸ Restricted to 50 km of Casablanca/Rabat

⁹ Lagos only

¹⁰ 3 Year on-site repair 9x5x next business day committed parts

¹¹ Restricted to 50 km of Tunis

¹² UK mainland only

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