



IBM Lotus Protector for Mail Security 2.8 delivers file and email filter for unwanted, confidential, and malicious content

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Overview

IBM® Lotus® Protector for Mail Security 2.8 software appliance delivers integrated protection for IBM Lotus Quickr® for WebSphere® Portal and IBM Connections software with feature rich content filtering capabilities. You also get two new licensing models, which gives you more buying options for deploying Lotus Protector for Mail Security software appliance.

New capabilities

- Real-time content inspection for social business - Detecting uploaded viruses to Lotus Quickr for WebSphere Portal 8.5.1 and IBM Connections 3.0.1 in real-time delivers instant protection and feedback to your collaboration users.
- Data loss protection - Protect yourself from exposure by using integrated content extraction filters at your mail gateway. With version 2.8, IBM Protector for Mail Security delivers integrated filters designed to not only look within an email but also deep inside common office documents such as spreadsheets and presentations for confidential information.
- Platform independence - You get high quality protection against Internet threats for standard messaging platforms in a way that extends the legendary security of IBM.
- New licensing models - Simplify and align your licensing costs with two new alternative license models for IBM Lotus Protector for Mail Security software appliance: Fixed Term Licensing (FTL) and Processor Value Units (PVU).

IBM Lotus Protector for Mail Security 2.8 software appliance integrates seamlessly into your social business infrastructure, extending your investment further while minimizing operational support tasks and end-user complexity.

IBM Proventia® Network Mail Security System is no longer sold. However, the IBM Lotus Protector for Mail Security 2.8 software appliance supports migration of IBM Proventia customers. Migrate your Proventia Network Mail Security System to the IBM Lotus Protector for Mail Security 2.8 software appliance for continued support and enhancements.

IBM Lotus Protector for Mail Security media packs for version 2.1 and version 2.5 are no longer sold.

Key prerequisites

Refer to the [Hardware requirements](#) section for details.

Planned availability date

August 16, 2011: Electronic availability

September 9, 2011: Media availability

Availability of programs with encryption algorithm in France is subject to French government approval.

Cryptography in this product is limited to password encryption, authentication or digital signature.

Refer to the complete letter for national language availability.

Reference information

Refer to Software Announcement [ZP10-0559](#), dated December 14, 2010.

Availability of national languages

Product description	Language	GA date
Protector for Mail Security V2.8.0	Multilingual (Portuguese, French, Danish, Catalan, Russian, Thai, Korean, Chinese - Simplified, Spanish, Portuguese-Brazilian, German, Swedish, Japanese, Chinese - Traditional, Hungarian, Norwegian Nynorsk, English, Slovenian, Greek, Turkish, Dutch, Czech, Slovakian, Italian, Finnish, Polish)	September 9, 2011

Program number

Program number	VRM	Program name
5724-U72	2.8.0	IBM Lotus Protector for Mail Security

Education support

IBM training provides education to support many IBM offerings. Descriptions of courses for IT professionals and managers are on the IBM training website

<http://www.ibm.com/services/learning/>

Contact your IBM representative for course information.

IBM Software Services for Lotus Education provides education to support many Lotus offerings. For a complete list of offerings visit the website at

<http://www.ibm.com/software/lotus/training>

Offering Information

Product information is available via the Offering Information website

<http://www.ibm.com/common/ssi>

Also, visit the Passport Advantage® website

<http://www.ibm.com/software/passportadvantage>

Publications

No publications are shipped with this product.

The IBM Publications Center

<http://www.ibm.com/shop/publications/order>

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the U.S.) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries.

Technical information

Specified operating environment

Hardware requirements

Refer to

<http://www-01.ibm.com/software/lotus/products/protector/mailsecurity/systemrequirements.html>

Software requirements

None.

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

Planning information

Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express®. Product upgrades and technical support are provided by the Software Subscription and Support (also referred to as Software Maintenance) offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and technical support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with each program license acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available.

Packaging

IBM Lotus Protector for Mail Security will be distributed via a media package and electronic software distribution (ESD).

IBM Lotus Protector for Mail Security media package is distributed in one package with the following:

- IBM Lotus Protector for Mail Security for VMware - product DVD.
- IBM Lotus Protector for Mail Security hardware image - product DVD.
- Soft copy Quick Start Guide is included on the product DVD.

The License Information form number for IBM Lotus Protector for Mail Security is L-GHUS-88MPGM.

Security, auditability, and control

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

Global Technology Services

Contact your IBM representative for the list of selected services available in your country, either as standard or customized offerings for the efficient installation, implementation, or integration of this product.

Ordering information

For ordering information, consult your IBM representative or authorized IBM Business Partner, or visit

<http://www-306.ibm.com/software/support/pa.html>

This product is only available via Passport Advantage. It is not available as shrinkwrap.

Product information

Licensed function title	Product group	Product category
IBM Lotus Protector for Mail Security	IBM Lotus Protector	IBM Lotus Protector
Program name	PID number	Charge unit description
IBM Lotus Protector for Mail	5724-U72	Per Processor

Charge metrics definitions

Authorized User

Authorized User is the unit of measure by which this program is licensed. An Authorized User is an individual (named or unnamed) within or outside of your enterprise. The program may be installed on one or more computers or servers and accessed by the number of users authorized by the Proof of Entitlement (PoE). You must have an entitlement for each Authorized User accessing the program or any program component in any manner directly or indirectly (for example, via a multiplexing program, device, or application server) through any means.

Processor Value Unit (PVU)

PVU is a unit of measure by which the program can be licensed. The number of PVU entitlements required is based on the processor technology (defined within the PVU Table by processor value, brand, type, and model number at

http://www.ibm.com/software/lotus/passportadvantage/pvu_licensing_for_customers.html

and the number of processors made available to the program. IBM continues to define a processor, for the purpose of PVU-based licensing, to be each processor core on a chip. A dual-core processor chip, for example, has two processor cores.

Licensee can deploy the program using either full capacity licensing or virtualization capacity (sub-capacity) licensing according to the Passport Advantage Sub-Capacity Licensing Terms (refer to the webpage below). If using full capacity licensing, licensee must obtain PVU entitlements sufficient to cover all activated processor cores* in the physical hardware environment made available to or managed by the program, except for those servers from which the program has been permanently removed. If using virtualization capacity licensing, licensee must obtain entitlements sufficient to cover all activated processor cores made available to or managed by the program, as defined according to the Virtualization Capacity License Counting Rules at

http://www.ibm.com/software/lotus/passportadvantage/Counting_Software_licenses_using_specific_virtualization_technologies.html

* An activated processor core is a processor core that is available for use in a physical or virtual server, regardless of whether the capacity of the processor core can be or is limited through virtualization technologies, operating system commands, BIOS settings, or similar restrictions.

Notes:

- Some programs may require licenses for the program **and** what is being managed. In that case, the following applies. In addition to the entitlements required for the program directly, licensee must obtain PVU entitlements for this program sufficient to cover the processor cores managed by the program.
- Some programs may be licensed on a managed basis **only**. In that case, the following applies: Instead of the entitlements required for the program directly, Licensee must obtain PVU entitlements for this program sufficient to cover the processor cores managed by the program.
- A few programs on an exception basis may be licensed on a referenced basis. In that case, the following applies. Rather than obtaining entitlements for the activated processor cores available to the program, licensee must obtain PVU entitlements for this program sufficient to cover the environment made available to the referenced program as if the program itself were executing everywhere the referenced program was executing, independent of the basis on which the referenced program is licensed.

- Express and workgroup programs may be licensed with maximum use terms. In that case, the following applies. The maximum authorized use terms and conditions for PVU licensed IBM express and middleware programs can be found in the IBM Express and Middleware Licensing Guide.

Passport Advantage program licenses

IBM Lotus Protector for Mail Security

Part description	Part number
IBM Lotus Protector for Mail Security	
Lotus Protector Mail Security Authorized User Annual SW S&S Renewal	E057DLL
Lotus Protector Mail Security Authorized User Initial FT Lic+S&S 12 Mo	D0K20LL
Lotus Protector Mail Security Authorized User Lic + SW S&S 12 Mo	D04QYLL
Lotus Protector Mail Security Authorized User SW S&S Reinstate 12 Mo	D04QZLL
Lotus Protector Mail Security Authorized User Subsequent FT Lic+S&S 12 Mo	E0CBDLL
Lotus Protector Mail Security Processor Value Unit (PVU) Lic + SW S&S 12 Mo	D0K0ULL
Lotus Protector Mail Security Processor Value Unit Annual SW S&S Renewal	E0CB2LL
Lotus Protector Mail Security Processor Value Unit SW S&S Reinstate 12 Mo	D0K0VLL

Passport Advantage trade-up licenses

IBM Lotus Protector for Mail Security

Precursor product	Trade-up product	Trade-up part number
IBM Lotus Protector for Mail Security Competitor	Lotus Protector Mail Security AU from Competitor Trade Up Lic+SW S&S 12 Mo	D04R0LL
Competitor	Lotus Protector Mail Security PVU from Competitor Trade Up Lic+SW S&S 12 Mo	D0K0WLL

Passport Advantage supply

Program name/description	Part number
Protector for Mail Security V2.8.0	
IBM Lotus Protector for Mail Security V2.8.0 DVD Media Pack Multilingual	AH159ML

Passport Advantage customer: Media pack entitlement details

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

Protector for Mail Security V2.8.0

Entitled maintenance offerings description	Media packs description	Part number
IBM Lotus Protector for Mail Security Authorized	IBM Lotus Protector for Mail Security V2.8.0 DVD	AH159ML

User	Media Pack Multilingual	
IBM Lotus Protector for Mail Security Processor Value Unit	IBM Lotus Protector for Mail Security V2.8.0 DVD Media Pack Multilingual	AH159ML

Withdrawal of previous Passport Advantage part numbers

Effective **September 15, 2011**, IBM will withdraw from marketing the following products licensed under the IBM International Program License Agreement. A replacement product and availability date is listed if one is available.

Withdrawn products		Replacement products		
Part no.	Product name	Part no.	Product name	Avail. date
5724-U72	IBM Lotus Protector for Mail Security V2.5.0	AH159ML	IBM Lotus Protector for Mail Security V2.8.0 DVD Media Pack Multilingual	09/09/11
AH11BML	Protector for Mail Security V2.5.0 DVD Media Pack Multilingual			
5724-U72	IBM Lotus Protector for Mail Security V2.1.0	AH159ML	IBM Lotus Protector for Mail Security V2.8.0 DVD Media Pack Multilingual	09/09/11
AHOYXML	IBM Lotus Protector for Mail Security V2.1.0 Media Pack Multilingual			

Orders for these part numbers will not be accepted after the stated effective date of withdrawal, nor will normal marketing activities or educational support be available unless previous agreement exists between the customer and IBM.

Terms and conditions

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

Licensing

IBM International Program License Agreement including the License Information document and PoE govern your use of the program. PoEs are required for all authorized use.

Part number products only, offered outside of Passport Advantage, where applicable, are license only and do not include Software Maintenance.

This software license includes Software Subscription and Support (also referred to as Software Maintenance).

License Information form number

Program name	Program number	Form number
IBM Lotus Protector for Mail Security	5724-U72	L-GHUS-8EYQV7

The program's License Information will be available for review on the IBM Software License Agreement website

<http://www.ibm.com/software/sla/sladb.nsf>

Limited warranty applies

Yes

Limited warranty

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, consult the IBM Software Support Handbook found at

<http://www.ibm.com/support/handbook>

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

Program technical support

Technical support of a program product version or release will be available for a minimum of five years from the general availability date, as long as your Software Maintenance is in effect. This technical support allows you to obtain assistance (via telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Maintenance also provides you with access to updates (modifications or fixes), releases, and versions of the program. You will be notified, via announcement letter, of discontinuance of support with 12 months' notice. If you require additional technical support from IBM, including an extension of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

Money-back guarantee

For clarification, note that if for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

For clarification, note that for programs acquired under the IBM International Passport Advantage Agreement, this term applies only to your first acquisition of the program.

Volume orders (IVO)

No

Passport Advantage applies

Yes, and through the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

This product is only available via Passport Advantage. It is not available as shrinkwrap.

Usage restriction

Yes. For additional information refer to the License Information Document that is available on the IBM Software License Agreement website

International Passport Agreement

Software Subscription and Support (Software Maintenance)

Yes. Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and technical support are provided by the Software Subscription and Support (also referred to as Software Maintenance) offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software and Technical Support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with each program license acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available.

While your Software Subscription and Support (also referred to as Software Maintenance) is in effect, IBM provides you assistance for your routine, short duration installation and usage (how-to) questions, and code-related questions. IBM provides assistance via telephone and, if available, electronic access, to your information systems (IS) technical support personnel during the normal business hours (published prime shift hours) of your IBM support center. (This assistance is not available to your end users.) IBM provides Severity 1 assistance 24 hours a day, 7 days a week. For additional details, consult your IBM Software Support Handbook at

<http://www.ibm.com/support/handbook>

Software Subscription and Support (also referred to as Software Maintenance) does not include assistance for the design and development of applications, your use of programs in other than their specified operating environment, or failures caused by products for which IBM is not responsible under the applicable agreements.

For additional information about the International Passport Advantage Agreement and the IBM International Passport Advantage Express Agreement, visit the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

Other terms

System i Software Maintenance applies

No

Educational allowance available

Education allowance does not apply.

Education software allowance does not apply.

Special education prices are available for qualified customers through Passport Advantage.

IBM Electronic Services

IBM has transformed its delivery of hardware and software support services to help you achieve higher system availability. Electronic Services is a web-enabled solution that offers an exclusive, no-additional-charge enhancement to the service and support available for IBM servers. These services are designed to provide the opportunity for greater system availability with faster problem resolution and preemptive monitoring. Electronic Services comprises two separate, but

complementary, elements: Electronic Services news page and Electronic Services Agent.

The Electronic Services news page is a single Internet entry point that replaces the multiple entry points traditionally used to access IBM Internet services and support. The news page enables you to gain easier access to IBM resources for assistance in resolving technical problems.

The Electronic Service Agent™ is no-additional-charge software that resides on your server. It monitors events and transmits system inventory information to IBM on a periodic, client-defined timetable. The Electronic Service Agent automatically reports hardware problems to IBM. Early knowledge about potential problems enables IBM to deliver proactive service that may result in higher system availability and performance. In addition, information collected through the Service Agent is made available to IBM service support representatives when they help answer your questions or diagnose problems. Installation and use of IBM Electronic Service Agent for problem reporting enables IBM to provide better support and service for your IBM server.

Prices

Passport Advantage

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<http://www.ibm.com/software/passportadvantage>

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If you are an IBM Business Partner -- Distributor for Workstation Software acquiring products from IBM, you may link to Passport Advantage Online for resellers where you can obtain Business Partner pricing information. An IBM ID and password are required.

<https://www.ibm.com/software/howtobuy/passportadvantage/paoreseller/emea/channelannouncement>

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<http://www.ibm.com/financing>

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Announcement countries

All European, Middle Eastern, and African countries except:

- Iran
- Libyan Arab Republic
- Sudan
- Syria

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<http://www.ibm.com/planetwide/>