



Notice of change to previously announced Software Maintenance options for Machine Type 2812 models 114 and A14: 3-year hardware warranty period can be purchased with 3-year or more of XIV Software Maintenance

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Overview

Effective July 24, 2012, new purchases of IBM® XIV® Storage System machine type 2812 models 114 and A14 will include both a 3-year hardware warranty period and 3-year warranty for XIV Software Maintenance. Customers who desire longer than 3-year software maintenance contracts will be able to purchase the 3-year hardware warranty period with 4- or 5-year software maintenance.

The updated Terms Agreement will apply to all machine type 2812 models 114 and A14 systems, providing the following Software Maintenance options for new machine orders:

Program PID number	Maintenance 3 year PID number	Maintenance 4 year PID number	Maintenance 5 year PID number
5639-YYB	5639-XX3 3-Yr Registration	5639-X12 4-Yr Registration	5639-X11 5-Yr Registration

Program PID number	Maintenance 3 year PID number	Maintenance 4 year PID number	Maintenance 5 year PID number
5639-XXA	5639-XX3 3-Yr Registration	5639-X12 4-Yr Registration	5639-X11 5-Yr Registration

Key prerequisites

An order of a validly configured IBM XIV Storage System machine type 2812 models 114 and A14 (3-year hardware warranty period) is able to select following Software Maintenance PID.

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Planned availability date

July 24, 2012

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Accessibility by people with disabilities

A US Section 508 Voluntary Product Accessibility Template (VPAT) containing details on accessibility compliance can be requested at

http://www.ibm.com/able/product_accessibility/index.html

Product positioning

Applicable to all XIV customers

Announcement countries

All European, Middle Eastern, and African countries.

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