

# IBM Watson Workspace Essentials integrates cognitive capabilities for powerful, purposeful team collaboration solutions across the enterprise

## Table of contents

<a href="#">1 Overview</a>	<a href="#">4 Technical information</a>
<a href="#">2 Key prerequisites</a>	<a href="#">4 Ordering information</a>
<a href="#">2 Planned availability date</a>	<a href="#">5 Terms and conditions</a>
<a href="#">2 Description</a>	<a href="#">6 Prices</a>
<a href="#">3 Program number</a>	<a href="#">7 Announcement countries</a>
<a href="#">4 Publications</a>	

## At a glance

Watson™ Workspace Essentials is a differentiated solution for purposeful team collaboration solutions for the enterprise, offering the following key features and capabilities:

- Group and 1-to-1 messaging
- Share files and content
- Search
- Presence awareness
- Notifications
- Cognitive Moments feature for summarizing conversation topics
- Open APIs for integration
- Custom apps and integrations
- Enterprise administration and management:
  - Account and user management
  - Enterprise federation through SAML
  - Space membership controls; for example, change and add owner
- Guest access support
- Online forum and knowledge base
- Available on desktop, web browser, and mobile app (Android and iOS)

## Overview

IBM Watson<sup>(R)</sup> Workspace Essentials is a differentiated collaboration solution with the built-in power of Watson. It is designed to help your teams, squads, and workgroups to connect and collaborate from anywhere on any device. It has full, searchable history of all conversations and one central place for all shared images and content. Third-party apps can be connected to Watson Workspace Essentials to help you work more seamlessly with your everyday tools.

Watson Workspace Essentials is the first application to use cognitive technology to summarize conversations, prioritize what is important, and connect actionable language to next steps so that your teams are more efficient, productive, and focused.

Watson Workspace Essentials can help the teams, squads, and workgroups in your organization to:

- Increase productivity by filtering the noise from the multiple conversation threads thus making the collaborations more effective
- Benefit from consolidated and integrated conversations and actions in a single user experience, increasing user productivity and efficiency
- Build a broad category of collaboration solutions by integrating with third-party applications or building new applications
- Maintain a full, searchable history of all conversations and access all shared images and content in one central location

---

## Key prerequisites

---

- Internet connection
- Supported browser

---

## Planned availability date

---

September 26, 2017

See the [Availability of national languages](#) section for national language availability.

---

## Description

---

### **Watson Workspace Essentials combines cognitive with collaboration**

With the versatility of Watson Workspace Essentials, collaboration is easy and intuitive, and enables you and your teams to stay focused and productive by leveraging cognitive capabilities powered by IBM Watson.

- Watson Workspace Essentials is available for Mac, Windows™, iOS, Android, and web browsers, enabling you to stay connected across devices.
- Creating collaborative spaces for your teams is accomplished in just a few steps, including adding members from within your organization or even external guests.
- Direct messaging allows you to send private messages to one other person.
- Files, images, and other content can be easily uploaded and shared.
- Conversation history is searchable, enabling you to quickly find important messages or files across all of your teams' conversations.
- The Moments feature is powered by IBM Watson and brings a cognitive layer to team-based collaboration, enabling you to quickly summarize and filter what is relevant to you and take action.
- Developers can create, share, and publish their own apps by using Watson Workspace Essentials APIs. See [IBM Watson Work Developers page](#) for more information.

### **Watson Workspace Essentials differentiates by having cognitive at its core**

IBM Watson Workspace Essentials has cognitive built-in its core. The cognitive APIs are part of the foundation, surfacing key components of the conversation, including actions and intents. Additionally, moments are smart summaries of the things that happened in your space. Think of moments as an easy way to view the conversation history so you can focus on what matters to you.

Moments is a differentiating feature, leveraging Watson to recognize the natural breaks in the conversation and converting them to individual moments. Watson uses natural language processing to understand your team's conversation to identify and extract the main keywords. It pulls out the actions and questions in your

conversation and highlights these as part of the conversation. Watson also identifies the context of the conversations in the third-party integrations.

Watson Workspace Essentials can also be trained on custom cognitive actions for an industry or business process.

### **Watson Workspace Essentials brings the value of cognitive collaboration to different lines of business in your organization**

Watson Workspace Essentials keeps business teams throughout your organization connected, communicating frequently, and aligned. Some examples:

- **Sales teams.** Watson Workspace Essentials helps sales teams that are working together to help identify, progress, and close opportunities. Teams can create spaces to improve communication and transparency between sales, marketing, product development, and support, as well as converse in real time with external clients and partners. This means all important materials that teams share are in one central location, enabling users to easily find details from previous conversations, deals, and decisions using search.
- **Developers and engineers.** Watson Workspace Essentials streamlines the process, making it easy for developers and engineers to collaborate seamlessly across time zones and around the world. Teams can create spaces to facilitate scrums and swats; having access to their communication across design, ops, and product available on all their devices; build their own custom integrations to track bug notifications, change requests, or system outages; and easily get a status on activity that's transpired using the moments feature.
- **Project managers.** Watson Workspace Essentials helps project managers efficiently run their projects without requiring shortcuts. Teams can create spaces to share project updates, files, URLs, resources, and deliverables, and get feedback in real time. Team members can communicate seamlessly so that they stay current with projects, as well as related upcoming events. Teams can even create custom integrations to push updates from their favorite project management tool into Watson Workspace and vice versa.
- **Executives.** Watson Workspace Essentials helps executives stay engaged with the key events and projects that they oversee. It enables executives to stay focused on what matters, make decisions, and guide the people that count on them. An executive can quickly assemble team spaces to deliver business outcomes and stay connected with employees regardless of location. Watson Workspace Essentials brings easy management collaboration capabilities so that busy executives stay current with the moments feature, where they can quickly jump back into project conversations to provide feedback and guidance without scheduling more meetings.

---

## **Availability of national languages**

---

<b>Description</b>	<b>Availability date</b>	<b>Language</b>
IBM Watson Workspace Essentials	September 26, 2017	English

Translation information, if available, can be found at the [Translation Reports](#) website.

---

## **Program number**

---

<b>Program number</b>	<b>VRM</b>	<b>Program name</b>
5737-E69	Cloud Service	IBM Watson Workspace Essentials

---

## **Offering Information**

---

Product information is available on the [IBM<sup>\(R\)</sup> Offering Information](#) website.

More information is also available on the [Passport Advantage<sup>\(R\)</sup>](#) and [Passport Advantage Express<sup>\(R\)</sup>](#) website.

---

## Publications

---

No publications are shipped with this program.

---

## Services

---

### **Global Technology Services**

---

Contact your IBM representative for the list of selected services available in your country, either as standard or customized offerings for the efficient installation, implementation, or integration of this product.

---

## Technical information

---

### **Specified operating environment**

---

#### **Software requirements**

- iOS V10.0, or later
- Android V5.0, or later
- Browser support - Chrome and Firefox
- Microsoft<sup>TM</sup> Windows 7, or later (64-bit)
- MAC OS 10.9, or later

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

### **Planning information**

---

#### **Packaging**

This offering is delivered through the internet. There is no physical media.

---

## Ordering information

---

For ordering information, consult your IBM representative or authorized IBM Business Partner, or go to the [Passport Advantage](#) website.

This product is only available through Passport Advantage. It is not available as shrinkwrap.

These products may only be sold directly by IBM or by authorized IBM Business Partners for Channel Value Rewards.

More information can be found on the [IBM Channel Value Rewards](#) website.

To locate IBM Business Partners for Channel Value Rewards in your geography for a specific Channel Value Rewards portfolio, go to the [Find a Business Partner](#) page.

Product Group: IBM Collaboration Solutions

Product: IBM Watson Workspace Essentials - 5737-E69

Product Category: Collaboration Solutions

### Passport Advantage

IBM Watson Workspace Essentials (5737-E69)

Program name/Description	Part number
IBM Watson Workspace Essentials Authorized User per Month	D1URWLL
IBM Watson Workspace Essentials Authorized User Overage	D1URXLL

### Charge metric

Program name	Charge metric
IBM Watson Workspace Essentials	Authorized User

### Authorized User

Authorized User is a unit of measure by which the IBM Cloud Service can be obtained. Client must obtain separate, dedicated entitlements for each unique Authorized User given access to the IBM Cloud Service in any manner directly or indirectly (for example, through a multiplexing program, device or application server) through any means. Sufficient entitlements must be obtained to cover the number of Authorized Users given access to the IBM Cloud Service during the measurement period specified in Client's Proof of Entitlement (PoE) or Transaction Document.

---

## Terms and conditions

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction for the acquisition of Cloud Services from IBM consist of either the IBM Cloud Services Agreement and the applicable offering Service Description or the IBM International Passport Advantage Agreement or the International Passport Advantage Express Agreement and the IBM Terms of Use # General Terms for Cloud Offerings and the applicable offering Service Description.

This product is only available through Passport Advantage. It is not available as shrinkwrap.

### Technical support

Technical support is provided for Cloud Services and enabling software, as applicable, during the subscription period. Any enhancements, updates, and other materials provided by IBM as part of any such technical support are considered to be part of the Cloud Service, as applicable, and therefore governed by the applicable agreement as defined in client's quote or transaction document. Technical support is included with the Cloud Service and is not available as a separate offering.

Additional technical support information for this Cloud Service offering may be found in the [IBM Support Handbook](#) or in service-specific documentation.

### Terms of Use

Cloud Service offering-specific terms are available on the [Cloud Service terms](#) website.

### Limited warranty

Refer to the warranty defined in the applicable agreement governing client's acquisition for this offering.

---

**Money-back guarantee**

---

No

---

**Volume orders (IVO)**

---

No

---

**Passport Advantage applies**

---

Yes, information is available on the [Passport Advantage and Passport Advantage Express](#) website.

---

**Software Subscription and Support applies**

---

No

---

**IBM Operational Support Services - Support Line**

---

No

---

**Variable charges apply**

---

No

---

**Educational allowance available**

---

Education allowance does not apply. Education software allowance does not apply. Special education prices are available for qualified customers through Passport Advantage.

---

**Statement of good security practices**

---

IT system security involves protecting systems and information through intrusion prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered, destroyed, or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a regulatory compliant, comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective.

**Important:** IBM does not warrant that any systems, products, or services are immune from, or will make your enterprise immune from, the malicious or illegal conduct of any party.

---

**Prices**

---

**Business Partner information**

If you are an IBM Business Partner -- Distributor for Workstation Software acquiring products from IBM, you may link to Passport Advantage Online for resellers where

you can obtain Business Partner pricing information. An IBMid and password are required to access the [IBM Passport Advantage](#) website.

For all local charges, contact your IBM representative.

### **Passport Advantage**

For Passport Advantage information and charges, contact your IBM representative or authorized IBM Business Partner for Channel Value Rewards. Additional information is also available on the [Passport Advantage and Passport Advantage Express](#) website.

---

## **Announcement countries**

---

All European, Middle Eastern, and African countries, except Islamic Republic of Iran, Sudan, and Syrian Arab Republic.

### **Trademarks**

Watson is a trademark of IBM Corporation in the United States, other countries, or both.

IBM Watson, IBM, Global Technology Services, PartnerWorld, Passport Advantage and Express are registered trademarks of IBM Corporation in the United States, other countries, or both.

Windows and Microsoft are trademarks of Microsoft Corporation in the United States, other countries, or both.

Other company, product, and service names may be trademarks or service marks of others.

### **Terms of use**

IBM products and services which are announced and available in your country can be ordered under the applicable standard agreements, terms, conditions, and prices in effect at the time. IBM reserves the right to modify or withdraw this announcement at any time without notice. This announcement is provided for your information only. Reference to other products in this announcement does not necessarily imply those products are announced, or intend to be announced, in your country. Additional terms of use are located at

[Terms of use](#)

For the most current information regarding IBM products, consult your IBM representative or reseller, or visit the IBM worldwide contacts page

[IBM Directory of worldwide contacts](#)