



IBM Connections Suite V4.0 and IBM Connections Content Edition V4.0 now incorporate IBM Connections V4.0 to meet your social business needs

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At a glance

IBM® Connections Content Edition V4 and IBM Connections Suite V4.0 now integrate with IBM Connections V4.0:

- IBM Connections Content Edition V4.0 provides social software to build professional networks and communities that connect subject matter experts with corporate enterprise content.
- IBM Connections Suite V4.0 brings together industry-leading realtime social collaboration and document management software from IBM .

Overview

Market-leading organizations are becoming social businesses by cultivating social networks and communities, and reinventing the way people work together. IBM Connections Suite V4.0 and IBM Connections Content Edition V4.0 provide starting points for building an exceptional social platform depending on your business needs and requirements.

IBM Connections Suite V4.0 and IBM Connections Content Edition V4.0 allow you to take advantage of the new capabilities of IBM Connections V4 such as activity streams, enhanced microblogging, and network and community metrics.

This combined set of capabilities is designed to help you engage with colleagues, partners, and customers more easily, make better decisions more quickly, take action faster, and collaborate on information more effectively as well as more easily develop innovative products and services.

With IBM Connections Suite V4.0, you can collaborate any time, any where and access the social networks of partners, suppliers, and customers, in addition to employees.

IBM Connections Content Edition V4 integrates IBM Connections V4 with IBM FileNet® Content Manager V5.1 in a single affordable offering. This offering enables a broad audience of business professionals to view, access, and manage corporate content and associated metadata using social software to help achieve their business goals.

For additional information about IBM Connections, visit

<http://www-01.ibm.com/software/lotus/products/connections/>

Key prerequisites

Refer to the [Hardware requirements](#) section for details.

Planned availability date

September 7, 2012: Electronic availability

October 2, 2012: Media availability

Refer to the complete letter for national language availability.

Description

By combining IBM Sametime® Advanced, IBM Sametime Unified Telephony Lite Client, IBM Lotus® Quickr® Connectors, and IBM Connections with Community Document Libraries powered by IBM FileNet, the new IBM Connections Suite V4.0 helps provide a rich set of social and document management capabilities in one user experience.

The integration of IBM Connections V4 into IBM Connections Suite V4.0 is designed to:

- Help contribute to cost efficiencies with a standards driven approach to real-time collaboration within an encrypted, authenticated, and managed environment.
- Allow for quick access to trusted expertise from an extended internal professional network to help execute business tasks more efficiently and make decisions faster.
- Help effectively share content and knowledge across teams and the broader organization while keeping information appropriately managed with security in mind.

IBM Connections Suite V4.0 helps your organization transform into a social business by providing immediate and cost-effective ways to optimize how people communicate, collaborate, and take action across an extended business network.

IBM Connections Content Edition V4.0 is designed to meet the social and content needs of business users by integrating enterprise content with social software designed for business. Business professionals are more innovative and productive when they are empowered by networks of subject matter experts. Direct access to enterprise content helps ensure subject matter experts have access to the right content when it is needed. IBM Connections Content Edition integrates IBM Enterprise Content Management (ECM) solutions with IBM Connections. When these powerful tools are used together, they can help organizations to create and leverage enterprise content using familiar social and desktop applications.

IBM Connections Content Edition helps organizations find subject matter experts, share content, and connect the right people with the right information at the right time.

IBM Connections Suite V4.0 and IBM Connections Content Edition V4.0 incorporate the new capabilities of IBM Connections 4, providing richer access to the people in your professional network. Using Connections V4.0, both of these offerings are designed to help organizations to:

Take action faster

From within your activity stream, you can view an aggregated list of updates from across your network and from third-party applications. With Connections 4, you can now open an embedded gadget that allows you to take action immediately on the

content in your activity stream. For instance, you can comment on, follow, or "Like" an item, as well as download files, share content, and view tags from within your activity stream.

Foster community growth and participation on projects

The activity stream is now available to communities, allowing community members to visualize what other members are doing. You can share status with members of your community. You can also integrate third-party applications into the community activity stream. New metrics capabilities allow community owners to monitor the adoption and vitality of their community. Insights gained from the metrics can help a community owner take actions that can make the community more useful for members, which can lead to increased community membership and participation. A new calendar provides a central place to plan and coordinate community team events.

Collaborate more effectively with teammates

New features help you work better with teammates. Owners and editors can lock and unlock a file. The redesigned files summary page and tabs provide more information such as in which folders the file resides and whether the file is referenced by status updates. Team discussions in forums are enhanced with new features such as adding content from any web page or IBM Connections source to a forum topic by clicking a "Discuss This" button in your browser tool bar. Project management is facilitated with new Activity capabilities such as converting an entry into a to-do item.

Availability of national languages

Product description	Language	GA date
IBM Cnnctns FN V4.0.0	Multilingual (Portuguese, French, Danish, Catalan, Russian, Arabic, Thai, Chinese - Simplified, Spanish, Portuguese-Brazilian, Croatian, German, Swedish, Hungarian, English, Romanian, Slovenian, Turkish, Czech, Slovakian, Finnish, Polish)	October 2, 2012
IBM Connections Suite V4.0.0	Multilingual (Portuguese, French, Danish, Catalan, Russian, Hebrew, Arabic, Thai, Korean, Chinese - Simplified, Norwegian Bokmal, Portuguese-Brazilian,	October 2, 2012

German,
Swedish,
Japanese,
Chinese -
Traditional,
Hungarian,
English,
Slovenian,
Greek,
Turkish,
Dutch, Czech,
Slovakian,
Italian,
Finnish,
Polish)

Program number

Program number	VRM	Program name
5725-E70	4.0.0	IBM Connections Content Edition
5725-G54	4.0.0	IBM Connections Suite

Education support

IBM training provides education to support many IBM offerings. Descriptions of courses for IT professionals and managers are on the IBM training website

<http://www.ibm.com/services/learning/>

Contact your IBM representative for course information.

IBM Software Services for Education provides education to support many IBM offerings. For a complete list of offerings visit the website at

<http://www.ibm.com/software/lotus/training>

Offering Information

Product information is available via the Offering Information website

<http://www.ibm.com/common/ssi>

Also, visit the Passport Advantage® website

<http://www.ibm.com/software/passportadvantage>

Publications

No publications are shipped with these products.

The IBM Publications Center

<http://www.ibm.com/shop/publications/order>

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the U.S.) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries.

Technical information

Specified operating environment

Hardware requirements

Visit

<http://www-01.ibm.com/support/docview.wss?rs=3273&uid=swg27010422>

<http://www.ibm.com/support/docview.wss?rs=86&uid=swg27013939>

Software requirements

None.

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

Planning information

Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express®. Product upgrades and technical support are provided by the Software Subscription and Support (also referred to as Software Maintenance) offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and technical support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with each program license acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available.

Packaging

IBM Connections Content Edition will be distributed via a media package and electronic software distribution (ESD).

The License Information form numbers for IBM Connections FileNet Content Manager Edition are L-CMAS-8W5H68 and L-CMAS-8LQRLY.

The License Information form number for IBM Connections suite is L-CMAS-8W5MK9.

Security, auditability, and control

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

Global Technology Services

Contact your IBM representative for the list of selected services available in your country, either as standard or customized offerings for the efficient installation, implementation, or integration of this product.

Ordering information

For ordering information, consult your IBM representative or authorized IBM Business Partner, or visit

<http://www-306.ibm.com/software/support/pa.html>

This product is only available via Passport Advantage . It is not available as shrinkwrap.

Product information

Licensed function title	Product group	Product category
IBM Connections FileNet Content Manager Edition	IBM Connections	IBM Connections
IBM Connections Suite	IBM Connections	IBM Connections

Program name	PID number	Charge unit description
IBM Connections FileNet Content Manager Edition	5725-E70	Per Authorized User
IBM Connections Suite	5725-G54	PA Per Authorized User

Charge metrics definitions

Authorized User

Authorized User is a unit of measure by which the program can be licensed. An Authorized User is a unique person who is given access to the program. The program may be installed on any number of computers or servers and each Authorized User may have simultaneous access to any number of instances of the program at one time. Licensee must obtain separate, dedicated entitlements for each Authorized User accessing the program in any manner directly or indirectly (for example, via a multiplexing program, device, or application server) through any means. An entitlement for an Authorized User is unique to that Authorized User and may not be shared, nor may it be reassigned other than for the permanent transfer of the Authorized User entitlement to another person.

Note: Some programs may be licensed where devices are considered users. In that case, the following applies. Any computing device that requests the execution of or receives for execution a set of commands, procedures, or applications from the program or that is otherwise managed by the program is considered a separate user of the program and requires an entitlement as if that device were a person.

Passport Advantage program licenses

IBM Connections Content Edition

Part description	Part number
IBM Connections FileNet Content Manager Edition	
IBM Cnncnts FN CM Per Authorized User Annual SW S&S Rnw1	E0CZ5LL
IBM Cnncnts FN CM Per Authorized User Lic + SW S&S 12 Mo	D0LNCLL
IBM Cnncnts FN CM Per Authorized User SW S&S Reinstate 12 Mo	D0LNDLL

IBM Connections Suite

Part description	Part
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	number
IBM Connections Suite	
IBM Connections Suite per Authorized User Annual SW S&S Rnw1	E0DLCLL
IBM Connections Suite per Authorized User Lic + SW S&S 12 Mo	D0P40LL
IBM Connections Suite per Authorized User SW S&S Reinststate 12 Mo	D0P41LL

Passport Advantage supply

Program name/description	Part number
IBM Cnnctns FN V4.0.0	
IBM Connections FileNet Content Manager v4 Multiplatform ML Media Pack	AY00PML
IBM Connections Suite V4.0.0	
IBM Connections Suite V4.0 Multiplatform Multilingual Media Pack	AY00NML

Passport Advantage customer: Media pack entitlement details

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

IBM Connections Suite V4.0.0

Entitled maintenance offerings description	Media packs description	Part number
IBM Connections Suite Authorized User	IBM Connections Suite V4.0 Multiplatform Multilingual Media Pack	AY00NML

IBM Cnnctns FN V4.0.0

Entitled maintenance offerings description	Media packs description	Part number
IBM Connections FileNet Content Manager Edition Authorized User	IBM Connections FileNet Content Manager v4 Multiplatform ML Media Pack	AY00PML

Terms and conditions

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

Licensing

IBM International Program License Agreement including the License Information document and Proof of Entitlement (PoE) govern your use of the program. PoEs are required for all authorized use.

Part number products only, offered outside of Passport Advantage , where applicable, are license only and do not include Software Maintenance.

This software license includes Software Subscription and Support (also referred to as Software Maintenance).

License Information form numbers

Program name	Program number	Form number
IBM Connections Content Edition	5725-E70	L-CMAS-8W5H68, L-CMAS-8LQRLY
IBM Connections Suite	5725-G54	L-CMAS-8W5MK9

The program's License Information will be available for review on the IBM Software License Agreement website

<http://www.ibm.com/software/sla/sladb.nsf>

Limited warranty applies

Yes

Limited warranty

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, consult the IBM Software Support Handbook found at

<http://www.ibm.com/support/handbook>

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

Program technical support

Technical support of a program product version or release will be available for a minimum of five years from the general availability date, as long as your Software Maintenance is in effect. This technical support allows you to obtain assistance (via telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Maintenance also provides you with access to updates (modifications or fixes), releases, and versions of the program. You will be notified, via announcement letter, of discontinuance of support with 12 months' notice. If you require additional technical support from IBM, including an extension of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

Money-back guarantee

For clarification, note that if for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

For clarification, note that for programs acquired under the IBM International Passport Advantage Agreement, this term applies only to your first acquisition of the program.

Volume orders (IVO)

No

Passport Advantage applies

Yes, and through the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

This product is only available via Passport Advantage . It is not available as shrinkwrap.

Usage restriction

Yes. For additional information, refer to the License Information Document that is available on the IBM Software License Agreement website

<http://www.ibm.com/software/sla/sladb.nsf>

International Passport Agreement**Software Subscription and Support applies**

Yes. Software Subscription and Support is included with licenses purchased through Passport Advantage and Passport Advantage Express . Product upgrades and technical support are provided by the Software Subscription and Support offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software and Technical Support provides voice and electronic access to IBM support organizations, worldwide.

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While your Software Subscription and Support is in effect, IBM provides you assistance for your routine, short duration installation and usage (how-to) questions, and code-related questions. IBM provides assistance via telephone and, if available, electronic access, to your information systems (IS) technical support personnel during the normal business hours (published prime shift hours) of your IBM support center. (This assistance is not available to your end users.) IBM provides Severity 1 assistance 24 hours a day, 7 days a week. For additional details, consult your IBM Software Support Handbook at

<http://www.ibm.com/support/handbook>

Software Subscription and Support does not include assistance for the design and development of applications, your use of programs in other than their specified operating environment, or failures caused by products for which IBM is not responsible under the applicable agreements.

For additional information about the International Passport Advantage Agreement and the IBM International Passport Advantage Express Agreement, visit the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

Other terms**System i Software Maintenance applies**

No

Educational allowance available

Education allowance does not apply.

Education software allowance does not apply.

Special education prices are available for qualified customers through Passport Advantage .

Statement of good security practices

IT system security involves protecting systems and information through prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered destroyed or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective. IBM does not warrant that systems and products are immune from the malicious or illegal conduct of any party.

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IBM has transformed its delivery of hardware and software support services to help you achieve higher system availability. Electronic Services is a web-enabled solution that offers an exclusive, no-additional-charge enhancement to the service and support available for IBM servers. These services are designed to provide the opportunity for greater system availability with faster problem resolution and preemptive monitoring. Electronic Services comprises two separate, but complementary, elements: Electronic Services news page and Electronic Services Agent.

The Electronic Services news page is a single Internet entry point that replaces the multiple entry points traditionally used to access IBM Internet services and support. The news page enables you to gain easier access to IBM resources for assistance in resolving technical problems.

The Electronic Service Agent™ is no-additional-charge software that resides on your server. It monitors events and transmits system inventory information to IBM on a periodic, client-defined timetable. The Electronic Service Agent automatically reports hardware problems to IBM . Early knowledge about potential problems enables IBM to deliver proactive service that may result in higher system availability and performance. In addition, information collected through the Service Agent is made available to IBM service support representatives when they help answer your questions or diagnose problems. Installation and use of IBM Electronic Service Agent for problem reporting enables IBM to provide better support and service for your IBM server.

Prices

Passport Advantage

For Passport Advantage information and charges, contact your IBM representative or authorized IBM Business Partner, or authorized IBM Business Partner for Software ValueNet® , if applicable. Additional information is also available at

<http://www.ibm.com/software/passportadvantage>

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<http://www.ibm.com/financing>

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Announcement countries

All European, Middle Eastern and African countries except:

- Iran
- Libyan Arab Republic
- South Sudan
- Syria

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