

IBM Resilient Incident Response Platform on Cloud and IBM Resilient Incident Response Platform V30 expand feature set with modular functions-based integrations for Dynamic Playbooks and team collaboration enhancements

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Overview

IBM^(R) Resilient^(R) Incident Response Platform on Cloud and **IBM Resilient Incident Response Platform V30** (on-premises licensed version) orchestrate and automate the people, processes, and technology that are associated with incident response. Purpose-built for either cloud or on-premises environments based on your business needs, these Resilient Incident Response Platform solutions streamline incident response and privacy response management to provide an automatic, fast, and flexible way for organizations to react to incidents.

Cloud and on-premises versions of Resilient Incident Response Platform include the following feature set enhancements:

- Dynamic Playbooks with Functions enables drag-and-drop integrations and automations, accelerating security teams' ability to quickly iterate on incident response processes.
- Workspaces with granular role-based access control simplify the separation of sensitive incident information between teams.
- Workflows with the capability to embed subworkflows aid the management and maintenance of sophisticated response plans and automations.
- Lightweight Wikis improve the collaboration and communication of cybersecurity incident response teams.
- Compliance with FIPS 140-2 Level 1 (on-premises only).

Key prerequisites

- IBM Resilient Incident Response Platform on Cloud requires an internet connection and a workstation with supported web browser.
- IBM Resilient Incident Response Platform V30 requires VMware ESX 6.0, or later.

For specific browser and technical requirements, see the [Technical information](#) section.

Planned availability date

May 31, 2018

Accessibility by people with disabilities

A US Section 508 Voluntary Product Accessibility Template (VPAT), containing details about accessibility compliance, can be found on the [Product accessibility information](#) website.

Reference information

For additional information about Resilient Incident Response Platform as an on-premises offering, see the following Software Announcements:

- Software Announcement [ZP17-0211](#), dated May 16, 2017
- Software Announcement [ZP17-0058](#), dated January 31, 2017
- Software Announcement [ZP17-0105](#), dated January 10, 2017
- Software Announcement [ZP16-0545](#), dated November 01, 2016
- Software Announcement [ZP16-0351](#), dated June 14, 2016

For additional information about Resilient Incident Response Platform on Cloud, see the following Software Announcements:

- Software Announcement [ZP17-0553](#), dated December 05, 2017
- Software Announcement [ZP17-0210](#), dated May 16, 2017
- Software Announcement [ZP17-0052](#), dated January 31, 2017
- Software Announcement [ZP17-0105](#), dated January 10, 2017
- Software Announcement [ZP16-0544](#), dated November 01, 2016

Program number

Program number	VRM	Program name
5737-C07	Cloud Service	IBM Resilient Incident Response Platform on Cloud
5737-A52	30.0.0	IBM Resilient Incident Response Platform

Offering Information

Product information is available on the [IBM Offering Information](#) website.

More information is also available on the [Passport Advantage^{\(R\)}](#) and [Passport Advantage Express^{\(R\)}](#) website.

Publications

For product documentation, contact your IBM representative.

Services

Global Technology Services

Contact your IBM representative for the list of selected services available in your country, either as standard or customized offerings for the efficient installation, implementation, or integration of this product.

Technical information

Specified operating environment

Hardware requirements

Resilient Incident Response Platform on Cloud requires:

- A workstation that supports one of the web browsers as listed in the [Software requirements](#) section
- A direct internet connection

Resilient Incident Response Platform V30 requires a virtual server that runs VMware ESX 6.0, or later, with a minimum of:

- 8 GB RAM
- 100 GB disk storage
- Dual core 2.2 GHz processor, or later

Software requirements

Resilient Incident Response Platform on Cloud requires one of the following supported web browsers:

- Microsoft™ Internet Explorer, latest version
- Mozilla Firefox, latest version
- Google Chrome, latest version
- Safari, latest version

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Important: IBM does not warrant that any systems, products, or services are immune from, or will make your enterprise immune from, the malicious or illegal conduct of any party.

Planning information

Packaging

These offerings are delivered through the internet as an electronic download. There is no physical media.

Ordering information

For ordering information, consult your IBM representative or authorized IBM Business Partner, or go to the [Passport Advantage](#) website.

This product is only available through Passport Advantage. It is not available as shrinkwrap.

These products may only be sold directly by IBM or by authorized IBM Business Partners for Channel Value Rewards.

More information can be found on the [IBM Channel Value Rewards](#) website.

To locate IBM Business Partners for Channel Value Rewards in your geography for a specific Channel Value Rewards portfolio, go to the [Find a Business Partner](#) page.

Product group: Security

Product:

- IBM Resilient Incident Response Platform (5737-A52)
- IBM Resilient Incident Response Platform on Cloud (5737-C07)

Product category: Resilient Incident Response Platform

The license part numbers for the programs in this announcement are unchanged. For additional information about Resilient Incident Response Platform on Cloud and Resilient Incident Response Platform V30, see the [Reference information](#) section.

Charge metric

The charge metrics for the programs in this announcement are unchanged. For additional information about Resilient Incident Response Platform on Cloud and Resilient Incident Response Platform V30, see the [Reference information](#) section.

Terms and conditions

Terms and conditions for the licensed product

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

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IBM International Program License Agreement including the License Information document and Proof of Entitlement (PoE) govern your use of the program. PoEs are required for all authorized use. Part number products only, offered outside of Passport Advantage, where applicable, are license only and do not include Software Maintenance.

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Note: The information below applies to IBM Resilient Incident Response Platform V30.0 (5737-A52) licensed product only.

This program is licensed under the IBM Program License Agreement (IPLA) and the associated Agreement for Acquisition of Software Maintenance, which provide for support with ongoing access to releases and versions of the program. IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with the initial license acquisition of each program acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available. These programs have a one-time license charge for use of the program and

an annual renewable charge for the enhanced support that includes telephone assistance (voice support for defects during normal business hours), as well as access to updates, releases, and versions of the program as long as support is in effect.

License Information number

L-JTOA-ASFSXG -IBM Resilient Incident Response Platform V30.0

The program's License Information will be available for review on the [IBM Software License Agreement](#) website.

Limited warranty applies

Yes

Limited warranty

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information about known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, see the [IBM Software Support Handbook](#).

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

Money-back guarantee

If for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

For clarification, note that (1) for programs acquired under the IBM International Passport Advantage offering, this term applies only to your first acquisition of the program and (2) for programs acquired under any of IBM's On/Off Capacity on Demand (On/Off CoD) software offerings, this term does not apply since these offerings apply to programs already acquired and in use by you.

Volume orders (IVO)

No

Passport Advantage applies

Yes, information is available on the [Passport Advantage and Passport Advantage Express](#) website.

Software Subscription and Support applies

Yes. Software Subscription and Support, also referred to as Software Maintenance, is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and Technical Support are provided by the Software Subscription and Support offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and Technical Support provides voice and electronic access to IBM support organizations, worldwide.

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Unless specified otherwise in a written agreement with you, IBM does not provide support for third-party products that were not provided by IBM. Ensure that when contacting IBM for covered support, you follow problem determination and other instructions that IBM provides, including in the [IBM Software Support Handbook](#).

For additional information about the International Passport Advantage Agreement and the IBM International Passport Advantage Express Agreement, go to the [Passport Advantage and Passport Advantage Express](#) website.

IBM Operational Support Services - Support Line

No

Other support

Passport Advantage

Variable charges apply

No

Educational allowance available

Education allowance does not apply. Education software allowance does not apply. Special education prices are available for qualified customers through Passport Advantage.

Terms and conditions for the cloud service product

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction for the acquisition of Cloud Services from IBM consist of either the IBM Cloud Services Agreement and the applicable offering Service Description or the IBM International Passport Advantage Agreement or the International Passport Advantage Express Agreement and the IBM Terms of Use # General Terms for Cloud Offerings and the applicable offering Service Description.

Technical support

Technical support is provided for Cloud Services and enabling software, as applicable, during the subscription period. Any enhancements, updates, and other materials provided by IBM as part of any such technical support are considered to be part of the Cloud Service, as applicable, and therefore governed by the applicable agreement as defined in Client's quote or transaction document. Technical support is included with the Cloud Service and is not available as a separate offering.

Additional technical support information for this Cloud Service offering may be found in the [IBM Support Handbook](#) or in service-specific documentation.

Service description

Cloud Service offering-specific terms are available on the [Cloud Service terms](#) website.

Limited warranty

See the warranty defined in the applicable agreement governing client's acquisition for this offering.

Money-back guarantee

No

Volume orders (IVO)

No

Passport Advantage applies

Yes, information is available on the [Passport Advantage and Passport Advantage Express](#) website.

Usage restrictions

Yes

Other support

Passport Advantage

Educational allowance available

No.

Statement of good security practices

IT system security involves protecting systems and information through intrusion prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered, destroyed, or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a regulatory compliant, comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective.

Important: IBM does not warrant that any systems, products, or services are immune from, or will make your enterprise immune from, the malicious or illegal conduct of any party.

Prices

The prices are unchanged by this announcement.

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Announcement countries

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