

IBM Business Process Manager V8.6 delivers product simplifications to utilize its full power more easily and provide greater flexibility and new capabilities

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At a glance

IBM^(R) Business Process Manager (IBM BPM) V8.6 includes:

- Product simplification
- Web Process Designer
- Representational state transfer (REST) integrations
- IBM BPM UI toolkit
- Process Portal and Process Federation Server (PFS) enhancements
- IBM BPM on Cloud
- Housekeeping
- Cloud product insights
- New supported environments that include Java™ 8
- Various usability and performance improvements

Overview

IBM BPM V8.6 is a full-featured, consumable business process management platform. It includes tooling and run time for process design and execution, along with capabilities for monitoring and optimizing work that is executed within the platform. IBM BPM is designed for multi-project improvement programs that focus on workflow and productivity. It is specifically designed to help enable process owners and business users to engage directly on the improvement of their business processes.

IBM BPM is available as an on-premise and cloud configuration and is a highly-integrated environment that scales smoothly and easily from an initial project to an enterprise-wide program.

Better processes produce lower costs, higher revenues, motivated employees, and satisfied clients. IBM BPM is an approach to produce better processes through the combination of technology and expertise. IBM BPM is a collaborative effort between business units and the IT world and this collaboration fosters a new paradigm of efficient and logical business processes.

In the current dynamic business environment, organizations need to be agile and flexible so they can react to whatever challenges they may face. IBM BPM helps provide that agility and flexibility by giving clients more direct control over their operational processes. They can make better use of technology and their entire enterprise can become far more responsive. This can help clients meet their goals.

IBM BPM helps create value for the enterprise through growth, improved performance, better productivity, higher staff effectiveness, and better customer service. All these improvements result directly from improved processes. This unified platform supports process improvement across a spectrum of work patterns that include human centric and straight-through processes and cases. Enhanced web-based developer tools enable process developers to create compelling business user interface without web-based technical skills. Process Portal and responsive UI, which adapts to the user's chosen device, enables business users to perform tasks on their smartphone, tablet, or desktop computer. This enables them to work away from the office by using mobile devices. The BPM Service Oriented Architecture (SOA) and advanced integration capabilities enable clients to utilize their existing investments by incorporating their legacy systems within their improved business processes.

Version 8.6 is the latest release of this mature, business process management platform that can deliver product simplifications to help enable clients to use the full power of IBM BPM more easily by giving clients greater flexibility. It also includes many new capabilities, quality and performance improvements, and platform specification updates.

IBM BPM V8.6 adopts the IBM Continuous Delivery support model, with updates every quarter, and is available for a minimum of three years from the general availability.

Key prerequisites

IBM BPM V8.6 requires a:

- Workstation with a supported operating system
- Supported database server
- Supported web browser

For details, refer to the [Technical Information](#) section.

Planned availability date

September 22, 2017: Electronic delivery

Availability of programs with encryption algorithm in France is subject to French government approval.

Refer to the [Availability of national languages](#) section for national language availability.

Description

IBM BPM V8.6 delivers product simplification to utilize its full power more easily and provide greater flexibility.

- Standard and Advanced editions are now combined into a single offering, where Process Center, Process Server, and PFS are included under a single license.
- Web Process Designer in IBM BPM V8.6 no longer requires a separate charge.
- Desktop Process Designer V8.5.7 supports IBM BPM V8.6 and is licensed separately with an additional charge.

- IBM BPM Express^(R) is also available if clients need a low cost, entry point on-premise offering.
- Clients can also subscribe to IBM BPM on Cloud, if they prefer IBM to host and manage the IBM BPM infrastructure on their behalf.

Web Process Designer

IBM BPM V8.6 provides complete, end-to-end authoring of process applications that use the web Process Designer, and is accessible with a browser. Web Process Designer can be used to create all aspects of a process application, which includes:

- Process flows
- Service flows
- Heritage human services
- Client-side human services
- Custom user interfaces
- Business logic, events, and integrations

Web Process Designer includes many new capabilities, such as:

- Subscribe to Blueworks LiveTM processes to create process flows.
- Editor changes are automatically saved when using the auto-save feature to help avoid loss of work.
- Invoke external applications by creating external implementations.
- Create integrations by using REST, Web Services, and Java.
- Use the References feature to find where an artifact is used so that clients can see the impact of potential changes that they want to make. They can also identify the model artifacts that a specific library item uses.
- Use the coach performance analysis tool to tune clients' IBM BPM UI for better performance.
- Various usability and performance improvements are made to provide a better authoring experience.

REST integrations

Create custom integrations using low-code, web-based service editors to discover REST services and call them by using service flows. Integrate IBM WatsonTM Developer Cloud cognitive services and IBM Blockchain into clients' business process management solutions by using the latest REST integration capabilities that can consume and produce files.

IBM BPM UI toolkit

The IBM BPM UI system toolkit that is based on the Salient Process SPARK UI toolkit provides the default UI controls in IBM BPM V8.6. This toolkit includes:

- A UI event framework that:
 - Simplifies UI development.
 - Can increase developer productivity.
 - Can improve UI performance.
 - Can enable clients to create highly interactive modern user experience for their business users.
 - Is now much easier to add cross-field interactions, validations, help prompts, and formula-based computations.
- Equivalent controls to the heritage UI toolkits and inclusion of many new, mobile-ready controls that includes maps, video, and QR code, and RAVE 2 charts with drill-down and bi-directional support.
- Ability to explore and learn how to use the new IBM BPM UI controls by using the Discover BPM UI sample. All controls are fully responsive, so that the UI is accessible from either a desktop, tablet or smart phone.

- Full integration with the web Process Designer so clients can benefit from various functions, such as the ability to style controls by using the graphical theme editor and preview their UI within the WYSIWYG coach editor.
- Inclusion of a conversion utility with the web Process Designer to help clients update their existing coach-based user interfaces to use the IBM BPM UI toolkit.

Operational Intelligence

Clients can now capture IBM BPM events for external use. This allows them to configure the Dynamic Event Framework (DEF) to subscribe to IBM BPM events that are emitted from BPMN applications, capture these in Elasticsearch, and create custom real-time business reports using Kibana. Clients can archive-restore IBM BPM event data between Elasticsearch and Object Store. Clients can also stream IBM BPM events to popular big-data analytics tools, like Apache Spark by using Kafka.

This capability is delivered as a technology preview and should not be used in production at this time and is not supported by IBM. It can be used for evaluation purposes only with IBM BPM V8.6 and IBM BPM Express V8.6.

Process Portal

With IBM BPM V8.6, clients can collaborate on tasks directly from the IBM Process Portal by using Sametime^(R) Connect and IBM ConnectionsTM. Various performance improvements are made to provide a better business user experience.

Process Federation Server (PFS)

PFS in IBM BPM V8.6 provides:

- Simplified administration
- A quick start mode to make indexed tasks available faster
- A PFS Saved Search Transfer REST API to export saved searches from federated IBM BPM systems and import them into PFS

IBM BPM on Cloud

Clients can streamline their business operations with the leading business process management platform at a low-cost entry point with the new IBM BPM on Cloud Express offering, and trade up to the full version of IBM BPM on Cloud within the same instance when they need to grow.

IBM BPM on Cloud:

- Is HIPAA-ready and:
 - Allows clients to utilize the speed and flexibility of IBM BPM on Cloud to securely handle solutions that involve Protected Health Information (PHI).
 - Has implemented security controls, procedures, and best practices that are designed to safeguard PHI.

IBM will sign a Business Associate Agreement (BAA) with clients that must operate under HIPAA rules.

- Uses the IBM Client Success Portal, a new ticketing system, for interacting with the IBM BPM on Cloud operations team to manage operational and technical support issues.
- Uses self-service capabilities that give clients more control over their IBM BPM on Cloud environment. This enables them to deploy IBM BPM Advanced assets, manage the health of their processes, and react quicker to resolve operational issues without having to contact the IBM BPM on Cloud operations team.
- Uses Service ID support for more efficient and secure access to IBM BPM on Cloud through REST APIs. This expands the User Management to provide separate Service ID management with system-generated, 40-character passwords that eliminates the requirement to change passwords every 90 days

for regular user IDs. Clients can easily access IBM BPM on Cloud from a mobile device by using the new responsive login page.

IBM provides no-charge trials to experience the cloud services of IBM BPM on Cloud. See the [IBM BPM on Cloud](#) website and click on the "Start your free trial" for the IBM BPM on Cloud trial.

Housekeeping

To help clients better maintain their BPM environments, IBM BPM V8.6 provides new housekeeping features and diagnostic capabilities. It provides improved visibility and tuning of system caches. Clients can now:

- Use lightweight trace specifications to help them diagnose problems that might occur while executing their processes and service flows.
- Deactivate users who are no longer in the user registry and clean up their group memberships.
- Automate and troubleshoot by using new parameters and commands.
- Delete snapshots of process applications or toolkits including orphaned snapshots.

Cloud Product Insights

Get usage metrics for clients' IBM BPM instances with IBM Cloud Product Insights.

New supported environments

Includes updated operating systems, browsers and databases, and Java 8 support.

Accessibility by people with disabilities

A US Section 508 Voluntary Product Accessibility Template (VPAT) containing details on accessibility compliance can be found on the [IBM Accessibility](#) website.

Reference information

For additional information on IBM BPM V8.5.7, see Software Announcement [ZP16-0015](#), dated February 16, 2016.

For additional information on IBM Process Transformation Manager V8.10, see Software Announcement [ZP17-0490](#), dated August 22, 2017.

Availability of national languages

Description	Availability date	Language
IBM Business Process Manager Multilingual V8.6 (electronic download)	September 22, 2017	Chinese Simplified, Chinese Traditional, Czech, US English, French, German, Hungarian, Italian, Japanese, Korean, Polish, Portuguese-Brazilian, Romanian, Russian, Spanish

Refer to [IBM Knowledge Center](#) on September 22, 2017, for a complete set of languages for IBM BPM V8.6.

Translation information, if available, can be found at the [Translation Reports](#) website.

Program number

Program number	VRM	Program name
5737-A57	8.6.0	IBM Business Process Manager
5725-C96	8.6.0	IBM Business Process Manager Express ^(R)

Education support

Education is a key component to ensuring software success. IBM creates a comprehensive portfolio of education material to help clients successfully deploy IBM software products to their maximum potential. The IBM education team is committed to providing the highest quality education content available to help your organization prosper in today's competitive marketplace.

The IBM education team works closely with IBM product developers and IBM services organizations to ensure that the courses we offer provide the most current technical and product information. Our courses place an emphasis on the advanced knowledge and insight that only these sources can provide. We draw from a deep pool of IBM technical experience in the development of our courses, and pass that knowledge on to our students. Our courses emphasize hands on labs to develop comprehensive skills in using the product to solve business problems. The education offerings from IBM Training span the spectrum of skill needs, from introductory product overviews to advanced programming and product administration courses.

The delivery of IBM education is provided by IBM Global Training Partners.

For more information about available education offerings, refer to the [IBM Training](#) website.

Offering Information

Product information is available on the [IBM Offering Information](#) website.

More information is also available on the [Passport Advantage^{\(R\)}](#) and [Passport Advantage Express](#) website.

Publications

Documentation will be available on September 22, 2017, on [IBM Knowledge Center](#).

Portions of the documentation for IBM BPM may be translated and available within 30 days of product availability.

Services

Global Technology Services

Contact your IBM representative for the list of selected services available in your country, either as standard or customized offerings for the efficient installation, implementation, or integration of this product.

Technical information

Specified operating environment

Hardware requirements

For details, refer to the [Software requirements](#) section.

Software requirements

IBM Business Process Manager Server V8.6

Listed below are the operating systems, databases, and browsers supported by IBM BPM. See the [IBM Support Portal](#) for the currently supported product levels, more details, and fix packs for IBM BPM.

- Operating systems for Business Process Manager Server
 - AIX^(R)
 - SUSE LinuxTM Enterprise Server (SLES)
 - RedHat Enterprise Linux (RHEL)
 - Ubuntu server
 - MicrosoftTM WindowsTM
- Database servers
 - IBM Db2
 - Oracle
 - Microsoft SQL Server
- Browsers (server and desktop)
 - Microsoft Internet Explorer
 - Mozilla Firefox
 - Google Chrome
 - Apple Safari
 - Microsoft Edge
- Browsers (mobile)
 - Apple Safari
 - Google Chrome
 - Good Access Secure Mobile

IBM Business Process Manager Server Express V8.6

Listed below are the operating systems, databases, and browsers supported by IBM BPM Express. See the [IBM Support Portal](#) for the currently supported product levels, more details, and fix packs for IBM BPM Express.

- Operating systems for Business Process Manager Server
 - SLES
 - RHEL
 - Ubuntu server
 - Windows
- Database servers
 - Db2
 - Oracle
 - Microsoft SQL Server
- Browsers (server and desktop)
 - Internet Explorer
 - Mozilla Firefox
 - Google Chrome
 - Apple Safari
 - Microsoft Edge

- Browsers (mobile)
 - Apple Safari
 - Google Chrome
 - Good Access Secure Mobile

IBM Process Designer V8.5.7 CF2017.09

Listed below are the operating systems, databases, and browsers supported by IBM Process Designer. See the [IBM Support Portal](#) for the currently supported product levels, more details, and fix packs for IBM Process Designer.

- Operating system
 - Windows
- Browsers
 - Internet Explorer
 - Mozilla Firefox
 - Google Chrome

Note: The IBM desktop Process Designer is deprecated and has been superseded by the web Process Designer. For clients that wish to maintain legacy process applications, the desktop Process Designer V8.5.7 is still available for download from Business Process Manager Server V8.6. However, clients should be advised to upgrade their process applications to web Process Designer at their earliest convenience.

IBM Integration Designer V8.5.7

Listed below are the operating systems, databases, and browsers supported by IBM Integration Designer. See the [IBM Support Portal](#) for the currently supported product levels, more details, and fix packs for IBM Integration Designer.

- Operating systems
 - SLES
 - RHEL
 - Windows
- Database servers
 - Db2
- Browsers
 - Internet Explorer
 - Mozilla Firefox
 - Google Chrome

Note: Clients may continue to use IID V8.5.7 with Business Process Manager Server V8.6, by applying an appropriate iFix.

Planning information

Packaging

IBM BPM is available as an electronic download.

This offering is available from [IBM Marketplace](#). On IBM Marketplace, clients can discover, try, and buy software, hardware, and services from IBM and third-party providers.

Direct customer support

Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and technical support are provided by the Software Subscription and Support (Software Maintenance) offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and technical support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with each program license acquired. The initial period of Software Subscription and Support (Software Maintenance) can be extended by the purchase of a renewal option, if available.

Security, auditability, and control

IBM BPM uses the security and auditability features of the host hardware or software.

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

Ordering information

For ordering information, consult your IBM representative or authorized IBM Business Partner, or go to the [Passport Advantage](#) website.

This product is only available through Passport Advantage. It is not available as shrinkwrap.

These products may only be sold directly by IBM or by authorized IBM Business Partners for Channel Value Rewards.

More information can be found on the [IBM Channel Value Rewards](#) website.

To locate IBM Business Partners for Channel Value Rewards in your geography for a specific Channel Value Rewards portfolio, go to the [Find a Business Partner](#) page.

Product group: IBM Systems, Middleware

Product: IBM BPM (5737-A57); IBM BPM Express (5725-C96)

Product category: Hybrid Cloud Transformation

Passport Advantage

Program name/Description	Part number
IBM Business Process Manager V8.6 (5737-A57)	
IBM Business Process Manager Server PVU License + SW Subscription & Support 12 Months	D1UZ7LL
IBM Business Process Manager Server PVU Annual SW Subscription & Support Renewal 12 Months	E0NUNLL
IBM Business Process Manager Server PVU SW Subscription & Support Reinstatement 12 Months	D1UZ8LL
IBM Business Process Manager Server PVU Monthly License	D1UZLLL
IBM Business Process Manager Server for Non-Production Environment PVU License + SW Subscription & Support 12 Months	D1UZFLL
IBM Business Process Manager Server for Non-Production Environment PVU Annual	E0NUQLL

Program name/Description	Part number
SW Subscription & Support Renewal 12 Months	
IBM Business Process Manager Server for Non-Production Environment PVU SW Subscription & Support Reinstatement 12 Months	D1UZGLL
IBM Business Process Manager Server for Non-Production Environment PVU Monthly License	D1UZNLL
IBM Business Process Manager Express V8.6 (5725-C96)	
IBM Business Process Manager Server Express PVU License + SW Subscription & Support 12 Months	D1UYMLL
IBM Business Process Manager Server Express PVU Annual SW Subscription & Support Renewal 12 Months	E0NUJLL
IBM Business Process Manager Server Express PVU SW Subscription & Support Reinstatement 12 Months	D1UYNLL
IBM Business Process Manager Server Express PVU Monthly License	D1V04LL
IBM Business Process Manager Server Express for Non-Production Environment PVU License + SW Subscription & Support 12 Months	D1UZ3LL
IBM Business Process Manager Server Express for Non-Production Environment PVU Annual SW Subscription & Support Renewal 12 Months	E0NULLL
IBM Business Process Manager Server Express for Non-Production Environment PVU SW Subscription & Support Reinstatement 12 Months	D1UZ4LL
IBM Business Process Manager Server Express for Non-Production Environment PVU Monthly License	D1V06LL

Passport Advantage trade up

Clients must have previously acquired a license for the following precursor product to be eligible to acquire an equivalent license of the trade-up product.

IBM Business Process Manager V8.6

Program name/description	Part number
IBM Business Process Manager Server PVU from Business Process Manager Server Express Trade Up License + SW Subscription & Support 12 Months	D1UZ9LL
IBM Business Process Manager Server PVU from Business Process Manager Server for Non-Production Environment Trade Up License + SW Subscription & Support 12 Months	D1UZALL
IBM Business Process Manager Server for Non-Production Environment PVU from Business Process Manager Server Express for Non-Production Environment Trade Up License + SW Subscription & Support 12 Months	D1UZHLL
IBM Business Process Manager Server for Linux on z Systems™ PVU from Business Process Manager Server Express Trade Up License + SW Subscription & Support 12 Months	D1UZDLL
IBM Business Process Manager Server for Linux on z Systems PVU from Business Process Manager Server for Linux on z	D1UZELL

Programme name/description	Part number
Systems for Non-Production Environment Trade Up License + SW Subscription & Support 12 Months	
IBM Business Process Manager Server for Non-Production Environment for Linux on z Systems PVU from Business Process Manager Server Express for Linux on z Systems Non-Production Environment Trade Up License + SW Subscription & Support 12 Months	D1UZKLL
IBM Business Process Manager Server Express PVU from Business Process Manager Server Express for Non-Production Environment Trade Up License + SW Subscription & Support 12 Months	D1UYPLL
IBM Business Process Manager Server Express for Linux on z Systems PVU from Business Process Manager Server Express for Linux on z Systems for Non-Production Environment Trade Up License + SW Subscription & Support 12 Months	D1UZ2LL

Clients should consult their IBM representative if they have any questions.

Cross-platform product for use on IBM Z Integrated Facility for Linux (IFL) engines or zEnterprise[®] BladeCenter Extension

Order the part numbers that follow when the product is intended to run on zEnterprise BladeCenter Extension or the Linux operating system on IBM Z IFL engines. If the product is not intended to run in these environments, order from the other set of part numbers in this announcement. This set of part numbers provides the identical supply and authorization as the other set in this announcement.

Program name/Description	Part number
IBM Business Process Manager V8.6 (5737-A57)	
IBM Business Process Manager Server for Linux on z Systems PVU License + SW Subscription & Support 12 Months	D1UZBLL
IBM Business Process Manager Server for Linux on z Systems PVU Annual SW Subscription & Support Renewal 12 Months	E0NUPLL
IBM Business Process Manager Server for Linux on z Systems PVU SW Subscription & Support Reinstatement 12 Months	D1UZCLL
IBM Business Process Manager Server for Linux on z Systems PVU Monthly License	D1UZMLL
IBM Business Process Manager Server for Non-Production Environment for Linux on z Systems PVU License + SW Subscription & Support 12 Months	D1UZILL
IBM Business Process Manager Server for Non-Production Environment for Linux on z Systems PVU Annual SW Subscription & Support Renewal 12 Months	E0NURLL
IBM Business Process Manager Server for Non-Production Environment for Linux on z Systems PVU SW Subscription & Support Reinstatement 12 Months	D1UZJLL
IBM Business Process Manager Server for Non-Production Environment for Linux on z Systems PVU Monthly License	D1UZPLL
IBM Business Process Manager Express V8.6 (5725-C96)	
IBM Business Process Manager Server Express for Linux on z Systems PVU License + SW Subscription & Support 12 Months	D1UZ0LL

Program name/Description	Part number
IBM Business Process Manager Server Express for Linux on z Systems PVU Annual SW Subscription & Support Renewal 12 Months	E0NUKLL
IBM Business Process Manager Server Express for Linux on z Systems PVU SW Subscription & Support Reinstatement 12 Months	D1UZ1LL
IBM Business Process Manager Server Express for Linux on z Systems PVU Monthly License	D1V05LL
IBM Business Process Manager Server Express for Non-Production Environment for Linux on z Systems PVU License + SW Subscription & Support 12 Months	D1UZ5LL
IBM Business Process Manager Server Express for Non-Production Environment for Linux on z Systems PVU Annual SW Subscription & Support Renewal 12 Months	E0NUMLL
IBM Business Process Manager Server Express for Non-Production Environment for Linux on z Systems PVU SW Subscription & Support Reinstatement 12 Months	D1UZ6LL
IBM Business Process Manager Server Express for Non-Production Environment for Linux on z Systems PVU Monthly License	D1V07LL

Charge metric

Program name	PID number	Charge metric
IBM Business Process Manager	5737-A57	Processor Value Unit (PVU)
IBM Business Process Manager Express	5725-C96	PVU

Processor Value Unit

Processor Value Unit (PVU) is a unit of measure by which the Program can be licensed. The number of PVU entitlements required is based on the processor technology (defined within the [Processor Value Unit \(PVU\) licensing for Distributed Software](#) website) and the number of processors made available to the Program. IBM continues to define a processor, for the purpose of PVU-based licensing, to be each processor core on a chip. A dual-core processor chip, for example, has two processor cores.

Licensee can deploy the Program using either full capacity licensing or virtualization capacity (sub-capacity) licensing according to the Passport Advantage Sub-Capacity Licensing Terms (see web page below). If using full capacity licensing, Licensee must obtain PVU entitlements sufficient to cover all activated processor cores* in the physical hardware environment made available to or managed by the Program, except for those servers from which the Program has been permanently removed. If using virtualization capacity licensing, Licensee must obtain entitlements sufficient to cover all activated processor cores made available to or managed by the Program, as defined according to the [Virtualization Capacity License Counting Rules](#) website.

* An Activated processor core is a processor core that is available for use in a physical or virtual server, regardless of whether the capacity of the processor core can be or is limited through virtualization technologies, operating system commands, BIOS settings, or similar restrictions.

Notes

- Some programs may require licenses for the Program **and** what is being managed. In that case, the following applies. In addition to the entitlements

required for the Program directly, Licensee must obtain PVU entitlements for this Program sufficient to cover the processor cores for the systems on which the resources managed or processed by the Program reside.

- Some programs may be licensed on a managed basis **only**. In that case, the following applies. Instead of the entitlements required for the Program directly, Licensee must obtain PVU entitlements for this Program sufficient to cover the processor cores for the systems on which the resources managed or processed by the Program reside.
- A few programs on an exception basis may be licensed on a referenced basis. In that case, the following applies. Rather than obtaining entitlements for the activated processor cores available to the Program, Licensee must obtain PVU entitlements for this Program sufficient to cover the environment made available to the Referenced Program as if the Program itself were executing everywhere the Referenced Program was executing, independent of the basis on which the Referenced Program is licensed.

Terms and conditions

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

This product is only available through Passport Advantage.

Licensing

IBM International Program License Agreement including the License Information document and Proof of Entitlement (PoE) govern your use of the program. PoEs are required for all authorized use. Part number products only, offered outside of Passport Advantage, where applicable, are license only and do not include Software Maintenance.

This software license includes Software Subscription and Support (also referred to as Software Maintenance).

Agreement for Acquisition of Software Maintenance

These programs are licensed under the IBM Program License Agreement (IPLA) and the associated Agreement for Acquisition of Software Maintenance, which provide for support with ongoing access to releases and versions of the program. IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with the initial license acquisition of each program acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available. These programs have a one-time license charge for use of the program and an annual renewable charge for the enhanced support that includes telephone assistance (voice support for defects during normal business hours), as well as access to updates, releases, and versions of the program as long as support is in effect.

License Information number

IBM BPM V8.6

License ID	Document Name
L-APIG-APCEEU	IBM Business Process Manager Server V8.6: <ul style="list-style-type: none">• IBM Business Process Manager Server V8.6

License ID	Document Name
	<ul style="list-style-type: none"> IBM Business Process Manager Server for Non-Production Environment V8.6
L-APIG-APCEU9	IBM Process Designer V8.5.7.0.1 (for use with IBM Business Process Manager Server)
L-APIG-APKC8V	IBM Integration Designer V8.5.7.0.1
L-APIG-APCF8U	IBM Business Process Manager Server Express V8.6: <ul style="list-style-type: none"> IBM Business Process Manager Server Express V8.6 IBM Business Process Manager Server Express for Non-Production Environment V8.6
L-APIG-APCFHM	IBM Process Designer V8.5.7.0.1 (for use with IBM Business Process Manager Server Express)

See the [License Information documents](#) page on the IBM Software License Agreement website for more information.

Limited warranty applies

Yes

Limited warranty

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, see the [IBM Software Support Handbook](#).

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

Program technical support

Technical support of a program product version or release will be available for a minimum of three years from the general availability date, as long as your Software Subscription and Support (also referred to as Software Maintenance) is in effect.

This technical support allows you to obtain assistance (by telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Subscription and Support (Software Maintenance) also provides you with access to versions, releases, and updates (CD releases, Long Term Support Releases or fixes) of the program. You will be notified, through an announcement letter, of discontinuance of support with six months' notice. If you require additional technical support from IBM, including an extension of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

For additional information on the IBM Software Support Lifecycle Policy, see the [IBM Software Support Lifecycle Policy](#) website.

Money-back guarantee

If for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

For clarification, note that (1) for programs acquired under the IBM International Passport Advantage offering, this term applies only to your first acquisition of the program and (2) for programs acquired under any of IBM's On/Off Capacity on Demand (On/Off CoD) software offerings, this term does not apply since these offerings apply to programs already acquired and in use by you.

Volume orders (IVO)

No

Passport Advantage applies

Yes, information is available on the [Passport Advantage and Passport Advantage Express](#) website.

Usage restriction

Yes

See the [License Information documents](#) page on the IBM Software License Agreement website for more information.

Software Subscription and Support applies

Yes. Software Subscription and Support, also referred to as Software Maintenance, is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and Technical Support are provided by the Software Subscription and Support offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and Technical Support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support with each program license acquired. The initial period of Software Subscription and Support can be extended by the purchase of a renewal option, if available.

While your Software Subscription and Support is in effect, IBM provides you assistance for your routine, short duration installation and usage (how-to) questions, and code-related questions. IBM provides assistance by telephone and, if available, electronic access, only to your information systems (IS) technical support personnel during the normal business hours (published prime shift hours) of your IBM support center. (This assistance is not available to your users.) IBM provides Severity 1 assistance 24 hours a day, 7 days a week. For additional details, see the [IBM Software Support Handbook](#). Software Subscription and Support does not include assistance for the design and development of applications, your use of programs in other than their specified operating environment, or failures caused by products for which IBM is not responsible under the applicable agreements.

Unless specified otherwise in a written agreement with you, IBM does not provide support for third-party products that were not provided by IBM. Ensure that when contacting IBM for covered support, you follow problem determination and other instructions that IBM provides, including in the [IBM Software Support Handbook](#).

For additional information about the International Passport Advantage Agreement and the IBM International Passport Advantage Express Agreement, go to the [Passport Advantage and Passport Advantage Express](#) website.

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Corrections

(Corrected on December 21, 2017)

The Software requirements section is revised.

(Corrected on September 29, 2017)

The Software requirements section is revised.

(Corrected on September 19, 2017)

The Description section is revised.

(Corrected on September 11, 2017)

The Software requirements section is revised.