



IBM Connections Suite V4.5.1 now incorporates IBM Sametime V9.0 to meet your social business needs

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Overview

IBM® Connections Suite V4.5.1 brings together, in one affordable offering, the capabilities that are designed to help:

- Develop and nurture a network of business colleagues whose expertise can be called upon as business needs evolve
- Work with teammates on shared business objectives in real time using instant messaging and web meetings
- Socialize important documents so that colleagues can find the right content faster

IBM Connections Suite is now further enhanced by adding IBM Sametime® Complete V9.0 and IBM Connections V4.5 Interim Feature Release 1 (IFR 1).

IBM Sametime Complete incorporates new capabilities that make it easier and more cost effective to engage your colleagues, partners, and customers.

- Video based on the latest H.264 SVC codec: Layering technology means video can be economically delivered to a range of devices.
- Software multipoint control unit (MCU): Intelligently routes requested SVC layers to clients without expensive, hardware intensive transcoding.
- An all new, streamlined user experience: Access the tools you need in fewer clicks, with less clutter.
- Collaborate with customers or business partners without additional license fees.

IBM Connections V4.5 IFR 1 includes entitlement to IBM Forms Experience Builder V8.5 so you can use Community Surveys feature.

This entitlement adds the following new capabilities:

- Create and conduct surveys and polls among the members of an IBM Connections community
- Use the built-in survey designer and a variety of different question types
- View the results of the above surveys and polls as a chart or a table

The capabilities provided by the entitlement to IBM Forms Experience Builder V8.5 are accessed within an IBM Connections Community.

Consult the IBM Connections V4.5 IFR 1 product license for the full details of the IBM Forms Experience Builder V8.5 entitlement.

In addition to the new polls and surveys feature and IBM Sametime Complete V9.0, IBM Connections Suite V4.5.1 also includes all the capabilities of IBM Connections V4.5.

If you are an existing IBM Connections and IBM Sametime Complete customer, you can now take advantage of all the capabilities that IBM Connections Suite offers. New trade-up part numbers are available that permit you to leverage your existing investments and purchase a full IBM Connections Suite entitlement at a prorated rate.

For ordering, contact your IBM representative, an IBM Business Partner, or IBM Americas Call Centers at 800-IBM-CALL (Reference: YE001).

Key prerequisites

Refer to the [Hardware requirements](#) section for details.

Planned availability date

October 22, 2013: Electronic availability

October 22, 2013: Media availability

Availability of national languages

Product description	Language	GA date
IBM Connections Suite V4.5.1	Multilingual (Portuguese, French, Danish, Catalan, Russian, Hebrew, Arabic, Thai, Korean, Chinese - Simplified, Norwegian Bokmal, Portuguese-Brazilian, German, Swedish, Japanese, Chinese - Traditional, Hungarian, English, Slovenian, Greek, Turkish, Dutch, Czech, Slovakian, Italian, Finnish, Polish)	October 22, 2013

Program number

Program number	VRM	Program name
5725-G54	4.5.1	IBM Connections Suite

Education support

IBM training provides education to support many IBM offerings. Descriptions of courses for IT professionals and managers are on the IBM training website

<http://www.ibm.com/services/learning/>

Call IBM training at 800-IBM-TEACH (426-8322) for catalogs, schedules, and enrollments.

IBM Software Services for Education provides education to support many IBM offerings. For a complete list of offerings visit the website at

<http://www.ibm.com/software/lotus/training>

Offering Information

Product information is available via the Offering Information website

<http://www.ibm.com/common/ssi>

Also, visit the Passport Advantage® website

<http://www.ibm.com/software/passportadvantage>

Publications

No publications are shipped with this product.

The IBM Publications Center

<http://www.ibm.com/shop/publications/order>

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the U.S.) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries.

Technical information

Specified operating environment

Hardware requirements

Visit

<http://www-01.ibm.com/support/docview.wss?uid=swg27012786>

Software requirements

Refer to the [Hardware requirements](#) section

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

Planning information

Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express®. Product upgrades and technical support are provided by the Software Subscription and Support (also referred to as Software Maintenance) offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and technical support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with each program license acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available.

Packaging

IBM Connections Suite V4.5.1 will be distributed via a media package and electronic software distribution (ESD).

The License Information form number for IBM Connections suite is L-CMAS-8ZZT43.

Security, auditability, and control

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

Ordering information

This product is only available via Passport Advantage. It is not available as shrinkwrap.

Product information

Licensed function title	Product group	Product category
IBM Connections Suite	IBM Connections	IBM Connections
Program name	PID number	Charge unit description
IBM Connections Suite	5725-G54	Per Authorized User

Charge metrics definitions

Install

Install is a unit of measure by which the program can be licensed. An install is an installed copy of the program on a physical or virtual disk made available to be

executed on a computer. Licensee must obtain an entitlement for each install of the program.

Passport Advantage program licenses

IBM Connections Suite

Part description	Part number
IBM Connections Suite	
IBM Connections Suite Per Authorized User Annual SW S&S Rnw1	E0H98LL
IBM Connections Suite Per Authorized User Lic + SW S&S 12 Mo	D0Z1SLL
IBM Connections Suite Per Authorized User SW S&S Reinstate 12 Mo	D0Z1TLL

Passport Advantage trade-up licenses

IBM Connections Suite

Precursor product	Trade-up product	Trade-up part number
IBM Connections Suite IBM Connections	IBM Conn Suite AU from IBM Connections AU Trade Up Lic + SW S&S 12 Mo	D12GLLL
IBM Sametime Complete	IBM Conn Suite AU from IBM Sametime Complete AU Trade Up Lic + SW S&S 12 Mo	D12GMLL

Passport Advantage supply

Program name/description	Part number
IBM Connections Suite V4.5.1	
IBM Connections Suite V4.5.1 Multiplatform Multilingual Media Pack	AY011ML

Passport Advantage customer: Media pack entitlement details

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

IBM Connections Suite V4.5.1

Entitled maintenance offerings description	Media packs description	Part number
IBM Connections Suite Authorized User	IBM Connections Suite V4.5.1 Multiplatform Multilingual Media Pack	AY011ML

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IBM International Program License Agreement including the License Information document and Proof of Entitlement (PoE) govern your use of the program. PoEs are required for all authorized use.

Part number products only, offered outside of Passport Advantage , where applicable, are license only and do not include Software Maintenance.

This software license includes Software Subscription and Support (also referred to as Software Maintenance).

License Information form number

Program name	Program number	Form number
IBM Connections Suite	5725-G54	L-CMAS-8ZZT43

The program's License Information will be available for review on the IBM Software License Agreement website

<http://www.ibm.com/software/sla/sladb.nsf>

Limited warranty applies

Yes

Limited warranty

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Technical support of a program product version or release will be available for a minimum of five years from the general availability date, as long as your Software Maintenance is in effect. This technical support allows you to obtain assistance (via telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Maintenance also provides you with access to updates (modifications or fixes), releases, and versions of the program. You will be notified, via announcement letter, of discontinuance of support with 12 months' notice. If you require additional technical support from IBM , including an extension of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

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For clarification, note that if for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may

contact the party from whom you acquired it for instructions on how to obtain the refund.

For clarification, note that for programs acquired under the IBM International Passport Advantage Agreement, this term applies only to your first acquisition of the program.

Volume orders (IVO)

No

Passport Advantage applies

Yes, and through the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

This product is only available via Passport Advantage . It is not available as shrinkwrap.

Usage restriction

Yes. For additional information, refer to the License Information document that is available on the IBM Software License Agreement website

<http://www.ibm.com/software/sla/sladb.nsf>

International Passport Agreement

Software Subscription and Support applies

Yes. Software Subscription and Support is included with licenses purchased through Passport Advantage and Passport Advantage Express . Product upgrades and technical support are provided by the Software Subscription and Support offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software and Technical Support provides voice and electronic access to IBM support organizations, worldwide.

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System i® Software Maintenance applies

No

Educational allowance available

Not applicable.

Statement of good security practices

IT system security involves protecting systems and information through prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered destroyed or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective. IBM does not warrant that systems and products are immune from the malicious or illegal conduct of any party.

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Electronic Service Agent™ and the IBM Electronic Support web portal are dedicated to providing fast, exceptional support to IBM Systems customers. The IBM Electronic Service Agent tool is a no-additional-charge tool that proactively monitors and reports hardware events, such as system errors, performance issues, and inventory. The Electronic Service Agent tool can help you stay focused on your company's strategic business initiatives, save time, and spend less effort managing day-to-day IT maintenance issues. Servers enabled with this tool can be monitored remotely around the clock by IBM Support all at no additional cost to you.

Now integrated into the base operating system of AIX® V5.3, AIX V6.1, and AIX V7.1, Electronic Service Agent is designed to automatically and electronically report system failures and utilization issues to IBM , which can result in faster problem resolution and increased availability. System configuration and inventory information collected by the Electronic Service Agent tool also can be viewed on the secure Electronic Support web portal, and used to improve problem determination and resolution by you and the IBM support team. To access the tool main menu, simply type `smitty esa_main`, and select `Configure Electronic Service Agent` . In addition, ESA now includes a powerful Web user interface, giving the administrator easy access to status, tool settings, problem information, and filters. For more information and documentation on how to configure and use Electronic Service Agent , refer to

<http://www.ibm.com/support/electronic>

The IBM Electronic Support portal is a single Internet entry point that replaces the multiple entry points traditionally used to access IBM Internet services and support. This portal enables you to gain easier access to IBM resources for assistance in resolving technical problems. The My Systems and Premium Search functions make it even easier for Electronic Service Agent tool-enabled customers to track system inventory and find pertinent fixes.

Benefits

Increased uptime: The Electronic Service Agent tool is designed to enhance the Warranty or Maintenance Agreement by providing faster hardware error reporting and uploading system information to IBM Support. This can translate to less wasted time monitoring the symptoms, diagnosing the error, and manually calling IBM Support to open a problem record. Its 24 x 7 monitoring and reporting mean no

more dependence on human intervention or off-hours customer personnel when errors are encountered in the middle of the night.

Security: The Electronic Service Agent tool is designed to be secure in monitoring, reporting, and storing the data at IBM . The Electronic Service Agent tool securely transmits either via the Internet (HTTPS or VPN) or modem, and can be configured to communicate securely through gateways to provide customers a single point of exit from their site. Communication is one way. Activating Electronic Service Agent does not enable IBM to call into a customer's system. System inventory information is stored in a secure database, which is protected behind IBM firewalls. It is viewable only by the customer and IBM . The customer's business applications or business data is never transmitted to IBM .

More accurate reporting: Since system information and error logs are automatically uploaded to the IBM Support center in conjunction with the service request, customers are not required to find and send system information, decreasing the risk of misreported or misdiagnosed errors. Once inside IBM , problem error data is run through a data knowledge management system and knowledge articles are appended to the problem record.

Customized support: Using the IBM ID entered during activation, customers can view system and support information in the My Systems and Premium Search sections of the Electronic Support website at

<http://www.ibm.com/support/electronic>

My Systems provides valuable reports of installed hardware and software using information collected from the systems by Electronic Service Agent . Reports are available for any system associated with the customer's IBM ID. Premium Search combines the function of search and the value of Electronic Service Agent information, providing advanced search of the technical support knowledgebase. Using Premium Search and the Electronic Service Agent information that has been collected from your system, customers are able to see search results that apply specifically to their systems.

For more information on how to utilize the power of IBM Electronic Services, contact your IBM Systems Services Representative, or visit

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Prices

Passport Advantage

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