



IBM LotusLive becomes IBM SmartCloud for Social Business; new packages and flexible pricing plans expand deployment choices

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At a glance

IBM® SmartCloud for Social Business delivers flexibility to meet a wide variety of organizational needs.

Users can:

- Acquire services in durations that meet their organizational needs
- Have more options to customize their payment plan to help align with budgetary needs
- Add additional subscriptions on demand to help meet seasonal or temporary collaboration needs

Overview

IBM SmartCloud for Social Business provides subscribers with one-click access to business-grade file sharing, social networking, communities, online meetings, instant messaging, email and calendar. The power of IBM SmartCloud for Social Business is that it is designed to help companies engage the right resources at the right time by enabling employees to collaborate and work with anyone inside or outside their company's firewall. As a cloud-based service, IBM SmartCloud for Social Business is designed to help companies focus on their core business by having IBM manage their collaboration and messaging infrastructure for them.

The offering encompasses:

- Collaboration
- Web conferencing
- Messaging

The IBM SmartCloud for Social Business portfolio provides new packages and flexible pricing plans to expand deployment choices:

- Flexible term length
- Ability to increase services on demand as your business requires
- Pay for services on terms that meet your needs -- monthly, quarterly, annually, or up front
- Predefined pricing discounts based on purchase volumes

Key prerequisites

- Internet connection
- Browser

Refer to the [Technical information](#) section for additional information.

Planned availability date

February 28, 2012

Description

IBM SmartCloud for Social Business provides an intuitive set of cloud-delivered online technologies for businesses that combines social networking and online collaboration, messaging, and web conference tools. With IBM SmartCloud for Social Business, companies benefit from essential and effective collaboration tools that help simplify and improve daily business interactions between customers, partners, and colleagues. The power of IBM SmartCloud for Social Business is that it is designed to give companies the ability to engage the right resources at the right time by helping enable users to collaborate and work with others outside or inside their firewall.

IBM SmartCloud for Social Business portfolio addresses three important business needs for companies.

Collaboration

- IBM SmartCloud Engage provides file storage and sharing, instant messaging, business social networking capabilities to find and add business contacts to your network, activities for task management, on-demand web conferencing, and survey creation tools. IBM SmartCloud Engage also includes communities which enable users to tag information, share bookmarks, create activities, and use a discussion forum.
- IBM SmartCloud Connections offers the same set of capabilities as IBM SmartCloud Engage with the exception of moderated web conferences and survey creation tools. IBM SmartCloud Connections is designed to be a solution for companies who need online collaboration tools but may not need a web conference solution.

Messaging

- IBM SmartCloud Notes® provides full-featured email, calendaring, contact management, and instant messaging. You are able to access the service directly over the Internet in a number of ways: the Notes client, a supported web browser, or both. IBM SmartCloud Notes supports a fast implementation with an established infrastructure and a team of subject matter experts, designed to help you quickly and cost effectively take advantage of Notes services.
- IBM SmartCloud iNotes® provides essential web mail, calendar, and contact management. It delivers email accounts enabled with Post Office Protocol (POP), authenticated Simple Mail Transfer Protocol (SMTP) and Internet Message Access Protocol (IMAP) capabilities, personal and company calendars, anti-spam and antivirus features, Secure Sockets Layer (SSL) encryption, security-rich password recovery, and administrative tools to manage user accounts and global settings. All of these capabilities are delivered as a service, designed to help relieve you of the burden of managing your messaging system in house.

Web conferencing

- IBM SmartCloud Meetings (formerly Lotus® Sametime® Unyte®) is a reservation-less web conferencing service that is easy-to-use, full featured, and includes application and desktop sharing, support of multiple presenters, polling, chat, recording and playback, audiocasting and videocasting.
- IBM SmartCloud Events provides web conferences for up to 1,000 attendees including registration tools and pre-session and post-session emails.

IBM SmartCloud for Social Business is designed to help:

- Make it easy for companies of any size to collaborate outside the corporate intranet and is accessible any time from anywhere.
- Allow companies to focus on growing their business by finding and working with the right people at the right time.
- Enable you to easily meet and share business information efficiently.
- Provide companies with work-ready integrated business applications, complete with one-click deployment.
- Complement existing Lotus products by allowing you to choose a single provider for both on-premise and cloud-delivered capabilities.

Accessibility by people with disabilities

A U.S. Section 508 Voluntary Product Accessibility Template (VPAT) containing details on accessibility compliance can be requested at

http://www.ibm.com/able/product_accessibility/index.html

Program number

Program number	VRM	Program name
5725-F82	1.0.0	IBM SmartCloud for Social Business

Offering Information

Product information is available via the Offering Information website

<http://www.ibm.com/common/ssi>

Also, visit the Passport Advantage® website

<http://www.ibm.com/software/passportadvantage>

Publications

The IBM Publications Center

<http://www.ibm.com/shop/publications/order>

No publications are shipped with this product.

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the U.S.) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries.

Technical information

Specified operating environment

Hardware requirements

- A workstation that supports the browser being used
- A direct Internet connection

Software requirements

- Microsoft™ Internet Explorer 5, or later

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

Limitations

Refer to the Terms of Use that is available at

<http://www-03.ibm.com/software/sla/sladb.nsf/sla/tou/>

Planning information

Packaging

This product is accessed via the Internet. There are no physical or electronic deliverables.

Security, auditability, and control

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

Global Technology Services

Contact your IBM representative for the list of selected services available in your country, either as standard or customized offerings for the efficient installation, implementation, or integration of this product.

Ordering information

This product is only available via Passport Advantage. It is not available as shrinkwrap.

Minimum ordering quantities apply to these services. Contact your IBM representative for details.

Product group: IBM SmartCloud for Social Business

Product identifier	Product identifier description
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5725-F82	IBM SmartCloud for Social Business
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Product category: IBM SmartCloud Social Collaboration

For ordering information, consult your IBM representative or authorized IBM Business Partner, or visit

<http://www-306.ibm.com/software/support/pa.html>

Charge metric

Program name	Part number or PID number	Charge metric
IBM SmartCloud for Social Business	5725-F82	
IBM SmartCloud Engage standard enterprise deployment per month	D0NPULL	Authorized user
IBM SmartCloud Engage standard enterprise deployment partial month	D0NPVLL	Authorized user daily fee
IBM SmartCloud Engage standard enterprise deployment overage	D0NPWLL	Authorized user
IBM SmartCloud Engage standard enterprise deployment customer with S&S per month	D0NPXLL	Authorized user
IBM SmartCloud Engage standard enterprise deployment customer with S&S partial month	D0NPYLL	Authorized user daily fee
IBM SmartCloud Additional Storage Collaboration per month	D0NQ3LL	Per GB daily fee
IBM SmartCloud Additional Storage Collaboration partial month	D0NQ4LL	Per GB daily fee
IBM SmartCloud Engage advanced per month	D0NQBLL	Authorized user
IBM SmartCloud Engage advanced partial month	D0NQCLL	Authorized user daily fee
IBM SmartCloud Engage advanced overage	D0NQDLL	Authorized user
IBM SmartCloud Notes Blackberry service MDS Notes per month	D0NQILL	Authorized user
IBM SmartCloud Notes Blackberry service MDS Notes partial month	D0NQJLL	Authorized user daily fee
IBM SmartCloud hosted Blackberry service Notes per month	D0NQKLL	Authorized user
IBM SmartCloud hosted Blackberry service Notes partial month	D0NQLLL	Authorized user daily fee
IBM SmartCloud Notes per month	D0NQMLL	Authorized user
IBM SmartCloud Notes partial month	D0NQNLL	Authorized user daily fee
IBM SmartCloud Notes overage	D0NQPLL	Authorized user
IBM SmartCloud Traveler Notes per month	D0NQQLL	Authorized user
IBM SmartCloud Traveler Notes partial month	D0NQRLl	Authorized user daily fee
IBM SmartCloud Traveler Notes overage	D0NQSLL	Authorized user
IBM SmartCloud archiving retention data feed Notes per month	D0NQWLL	Authorized user
IBM SmartCloud archiving retention data feed Notes	D0NQXLL	Authorized user daily fee

partial month IBM SmartCloud iNotes Lotus customers with S&S per month	D0NQZLL	Authorized user
partial month IBM SmartCloud iNotes Lotus customers with S&S per month	D0NR0LL	Authorized user daily fee
partial month IBM SmartCloud iNotes per month	D0NR1LL	Authorized user
partial month IBM SmartCloud iNotes per month	D0NR2LL	Authorized user daily fee
overage IBM SmartCloud Connections per month	D0NR3LL	Authorized user
partial month IBM SmartCloud Connections per month	D0NR7LL	Authorized user
overage IBM SmartCloud Connections per month	D0NR8LL	Authorized user daily fee
partial month IBM SmartCloud Connections per month	D0NR9LL	Authorized user
overage IBM SmartCloud Meetings up to 14 guests per month	D0NRCLL	Authorized user
partial month IBM SmartCloud Meetings up to 14 guests per month	D0NRDLL	Authorized user daily fee
overage IBM SmartCloud Meetings up to 14 guests per month	D0NRELL	Authorized user
partial month IBM SmartCloud Meetings enterprise deployment per month	D0NRFLL	Authorized user
overage IBM SmartCloud Meetings enterprise deployment per month	D0NRGLL	Authorized user daily fee
partial month IBM SmartCloud Meetings enterprise deployment per month	D0NRHLL	Authorized user
overage IBM SmartCloud Meetings up to 199 guests per month	D0NRILL	Authorized user
partial month IBM SmartCloud Meetings up to 199 guests per month	D0NRJLL	Authorized user daily fee
overage IBM SmartCloud Meetings up to 199 guests per month	D0NRKLL	Authorized user
partial month IBM SmartCloud Meetings up to 199 guests per month	D0NRLLL	Authorized user
overage IBM SmartCloud Meetings concurrent seats per month	D0NRMLL	Authorized user daily fee
partial month IBM SmartCloud Meetings up to 999 guests per month	D0NRNLL	Authorized user
overage IBM SmartCloud Meetings up to 999 guests per month	D0NRPLL	Authorized user daily fee
partial month IBM SmartCloud Meetings up to 999 guests per month	D0NRQLL	Authorized user
overage IBM SmartCloud Meetings enterprise deployment customers with S&S per month	D0NRRLL	Authorized user
partial month IBM SmartCloud Meetings enterprise deployment customers with S&S per month	D0NRSLL	Authorized user daily fee
overage IBM SmartCloud Notes for Hosted BlackBerry Services per month	D0NZNLL	Authorized user
IBM SmartCloud Notes for	D0NZPLL	Authorized user

Hosted BlackBerry Services with MDS overage		
IBM SmartCloud iNotes for Lotus customers active on Subscription and Support overage	D0NZQLL	Authorized user
IBM SmartCloud Connections for Lotus customers with active Subscription and Support overage	D0NZRLL	Authorized user
IBM SmartCloud Meetings for Enterprise Deployment for Lotus customers with active Subscription and Support overage	D0NZSLL	Authorized user

Passport Advantage

Program name and description		Part number
IBM SmartCloud for Social Business		5725-F82
IBM SmartCloud Engage Standard Enterprise Deployment authorized user per month	D0NPULL	
IBM SmartCloud Engage Standard Enterprise Deployment authorized user daily fee partial month	D0NPVLL	
IBM SmartCloud Engage Standard Enterprise Deployment authorized user overage	D0NPWLL	
IBM SmartCloud Engage Standard Enterprise Deployment customer active on S&S authorized user per month	D0NPXLL	
IBM SmartCloud Engage Standard Enterprise Deployment customer active on S&S authorized user daily fee partial month	D0NPYLL	
IBM SmartCloud Additional Storage Collaboration Per GB daily fee per month	D0NQ3LL	
IBM SmartCloud Additional Storage Collaboration Per GB daily fee partial month	D0NQ4LL	
IBM SmartCloud Engage Advanced authorized user per month	D0NQBLL	
IBM SmartCloud Engage Advanced authorized user daily fee partial month	D0NQCLL	
IBM SmartCloud Engage Advanced authorized user overage	D0NDCLL	
IBM SmartCloud Notes Blackberry Service MDS Notes authorized user per month	D0NQILL	
IBM SmartCloud Notes Blackberry Service MDS Notes authorized user daily fee partial month	D0NQJLL	
IBM SmartCloud Hosted Blackberry Service Notes authorized user per month	D0NQKLL	
IBM SmartCloud Hosted Blackberry Service Notes authorized user daily fee partial month	D0NQLLL	
IBM SmartCloud Notes authorized user per month	D0NQMLL	
IBM SmartCloud Notes authorized user daily fee partial month	D0NQNLL	
IBM SmartCloud Notes authorized user overage	D0NQPLL	
IBM SmartCloud Traveler Notes authorized user per month	D0NQQLL	
IBM SmartCloud Traveler Notes authorized user daily fee partial month	D0NQRLL	
IBM SmartCloud Traveler Notes authorized user overage	D0NQSLL	
IBM SmartCloud archiving retention data feed Notes authorized user per month	D0NQWLL	
IBM SmartCloud archiving retention data feed Notes authorized user daily fee partial month	D0NQXLL	
IBM SmartCloud iNotes Lotus customers with S&S authorized user per month	D0NQZLL	
IBM SmartCloud iNotes Lotus customers with S&S authorized user daily fee partial month	D0NR0LL	
IBM SmartCloud iNotes authorized user per month	D0NR1LL	
IBM SmartCloud iNotes authorized user daily fee	D0NR2LL	

partial month	
IBM SmartCloud iNotes authorized user overage	D0NR3LL
IBM SmartCloud Connections authorized user per month	D0NR7LL
IBM SmartCloud Connections authorized user daily fee partial month	D0NR8LL
IBM SmartCloud Connections authorized user overage	D0NR9LL
IBM SmartCloud Meetings up to 14 guests authorized user per month	D0NRCLL
IBM SmartCloud Meetings up to 14 guests authorized user daily fee partial month	D0NRDLL
IBM SmartCloud Meetings up to 14 guests authorized user overage	D0NRELL
IBM SmartCloud Meetings Enterprise Deployment authorized user per month	D0NRFLL
IBM SmartCloud Meetings Enterprise Deployment authorized user daily fee partial month	D0NRGLL
IBM SmartCloud Meetings Enterprise Deployment authorized user overage	D0NRHLL
IBM SmartCloud Meetings up to 199 guests authorized user per month	D0NRILL
IBM SmartCloud Meetings up to 199 guests authorized user daily fee partial month	D0NRJLL
IBM SmartCloud Meetings up to 199 guests authorized user overage	D0NRKLL
IBM SmartCloud Meetings concurrent seats authorized user per month	D0NRLLL
IBM SmartCloud Meetings concurrent seats authorized user daily fee partial month	D0NRMLL
IBM SmartCloud Meetings up to 999 guests authorized user per month	D0NRNLL
IBM SmartCloud Meetings up to 999 guests authorized user daily fee partial month	D0NRPLL
IBM SmartCloud Meetings up to 999 guests authorized user overage	D0NRQLL
IBM SmartCloud Meetings Enterprise Deployment customers with S&S authorized user per month	D0NRRLl
IBM SmartCloud Meetings Enterprise Deployment customers with S&S authorized user daily fee partial month	D0NRSLL
IBM SmartCloud Notes for Hosted BlackBerry Services authorized user overage	D0NZNLL
IBM SmartCloud Notes for Hosted BlackBerry Services with MDS authorized user overage	D0NZPLL
IBM SmartCloud iNotes for Lotus customers active on Subscription and Support authorized user overage	D0NZQLL
IBM SmartCloud Connections for Lotus customers with active Subscription and Support authorized user overage	D0NZRLL
IBM SmartCloud Meetings for Enterprise Deployment for Lotus customers with active Subscription and Support authorized user overage	D0NZSLL

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A support website will be provided to customers of record.

Technical support is included with the IBM SaaS and is not available as a separate offering.

Terms of Use

The services' Terms of Use is available at

<http://www-03.ibm.com/software/sla/sladb.nsf/sla/tou/>

Volume orders (IVO)

No

Passport Advantage applies

Yes, and through the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

System i Software Maintenance applies

No

Variable charges apply

No

Educational allowance available

Education allowance does not apply.

Education software allowance does not apply.

Special education prices are available for qualified customers through Passport Advantage.

Prices

Business Partner information

If you are an IBM Business Partner -- Distributor for Workstation Software acquiring products from IBM, you may link to Passport Advantage Online for resellers where you can obtain Business Partner pricing information. An IBM ID and password are required.

<https://www.ibm.com/software/howtobuy/passportadvantage/paoreseller/emea/channelannouncement>

For all local charges, contact your IBM representative.

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