



IBM Sametime Communicate V9.0 is designed to help accelerate critical decisions in your social business with cutting-edge communications capabilities

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At a glance

IBM® Sametime® Communicate V9.0 is an all new offering that helps complete your social business experience by enabling individuals to interact in real time through instant messaging, voice and video. Sametime Communicate can help you to integrate your legacy communications tools into a seamless user experience, making it easy to switch from a chat to a phone call to a video call. Moreover, all of these services can be accessed from the desktop or from within the IBM Social Business Platform, IBM Industry Solutions, business processes or other third-party applications.

Sametime Communicate includes:

- Industry-leading instant messaging (formerly included with the Sametime Standard and Sametime Advanced editions)
- SIP-based softphone (formerly requiring a Sametime Unified Telephony Lite Client license)
- One-to-one audio and video
- An all new, streamlined user experience
- The ability to collaborate with applicable external parties without additional licenses (formerly requiring a Sametime Extranet license)

For ordering, contact your IBM representative, an IBM Business Partner, or IBM Americas Call Centers at 800-IBM-CALL (Reference: YE001).

Overview

IBM Sametime Communicate V9.0 is one of three next generation Sametime offerings that build on our 15 year history in the market. This new offering unifies all of Sametime's instant messaging and individual communication capabilities together in one, simple package.

Sametime Communicate includes:

- Rich presence awareness - Know who is available to help right now.
- Instant and offline messaging - Engage colleagues, partners, or customers who are otherwise unavailable in an unobtrusive way.

- Skill tap, instant polls, community announcements - Tap the wisdom of the your organization in real time.
- File transfers and annotated screen captures - Easily share what you are working on with others.
- Persistent group chat - Ensures that everyone gets information at the same time and stores historical conversations on the server.
- Federation with third-party instant messaging services - Engage your customers and partners.
- One-to-one HD video and audio - Provide more compelling and richer experiences than the traditional low-quality phone call.
- Bandwidth management of Sametime endpoints - Helps protect your network and mission-critical applications.
- SIP-based softphone - Provides standards-based telephony integration and lets Sametime make calls through the Public Switched Telephony network when configured with a third party telephony solution.
- Third-party plugins and open standards-based APIs - Makes it easy to integrate third-party telephony, voice, video, and other services (such as real-time translation) into Sametime , or put Sametime services in your favorite applications.
- Standard integration with IBM Notes® , IBM Connections, IBM WebSphere® Portal, IBM Industry Solutions, and common productivity applications such as Microsoft™ Office, Microsoft SharePoint, and Microsoft Outlook.

Sametime Communicate also incorporates new capabilities that make it easier and more cost effective to engage your colleagues, partners, and customers.

- An all new, streamlined user experience to access the tools you need in fewer clicks, with less clutter.
- Browser clients that are up to twice as responsive as the prior generation of Sametime browser clients.
- Leverage the full capabilities of Sametime Communicate to collaborate with applicable customers or business partners without additional license fees.

For information on mobile and IBM Connections integration, refer to the [Statement of direction](#) section.

Key prerequisites

Refer to the [Hardware requirements](#) and [Software requirements](#) sections for details.

Planned availability date

September 20, 2013: Electronic availability

October 18, 2013: Media availability

Description

IBM Sametime Communicate V9.0 is a robust communications offering designed to accelerate your Social Business and help to drive faster decisions, with more complete information, and powered by the 'people who know' in your organization. Unlock the value in your under-utilized communications systems by integrating them into a simple to use system that users will enjoy. Access all of these services from within the applications and business processes that you use every day.

Sametime Communicate V9.0 includes

Rich presence

- Online presence with availability status (Available, Away, In a Meeting, Do Not Disturb)
- User editable status message
- Automated geographic location awareness
- Telephony (On hook, Off hook) status
- Alerts when users are available
- Privacy lists and select Do Not Disturb
- Automatic status updates based on PC inactivity or calendar

Instant messaging

- Business card display with key contact information (for example, photo, phone number, and email)
- Type ahead contact search and initiate chats with users not in your contact list
- Primary, frequent recent contact and organizational tree views
- Secure one-to-one and group text chats
- Send announcements to selected contacts or user created groups
- Rich text formatting with customizable emoticons
- Capture your screen, annotate it, and send it in-line
- Transfer files and folders to users or groups of users
- Offline messaging
- Spell check, time and date stamps, chat transcripts
- Anonymous access for external participants

Community collaboration (where applicable)

- Skill tap so you can ask questions of IBM Connections Communities (or other communities of users) in real time and get immediate responses.
- Instant polls to issue polls to IBM Connections Communities (or other communities of users) to get real-time feedback on ideas or decisions.
- Broadcast announcements so you can send announcements to IBM Connections Communities (or other communities of users).

Persistent group chat rooms

- Chat rooms can be devoted to different topics or uses.
- Chat history is automatically stored on the server.
- Users automatically see the entire history when they join a room.
- Files can be stored and shared.
- Notifications are triggered by keyword use or number of active participants.
- Browser or rich client access.

Voice and video

- One-to-one audio and high-definition, full screen video
- NAT traversal to extend audio and video across firewalls without VPNs
- Bandwidth management of Sametime endpoints to help protect the network from the demands of rich communications
- SIP-based softphone to join telepresence and room based video conferencing sessions when integrated with a third party video solution.
- Open, standards-based plugin model to turn Sametime into a fully functional client of third party telepresence and room-based video conferencing systems

Telephony

- SIP-based softphone that integrates with third-party telephony systems from major vendors

- Open, standards-based plugin model to third-party integrate telephony, voicemail, and audio conferencing into Sametime .

Integration

- Standard integration with IBM Notes , IBM WebSphere Portal, IBM Connections, IBM Industry Solutions, Microsoft Office, Microsoft Outlook, Microsoft SharePoint, and Microsoft Active Directory
- Telephony conferencing service provider interface to extend the native rich communications capabilities
- Web 2.0 APIs for browser applications
- Customizable and extendable rich client using the eclipse open source environment
- Web client customization through style sheets

Administration

- Updated browser support for Apple Safari, Google Chrome, Microsoft Internet Explorer, and Mozilla Firefox on all their supported platforms.
- Updated workstation support for Mac OS 10.7 and 10.8, SLED 11, Ubuntu 12.10, and Microsoft Windows™ 7 and 8.
- Updated server support for IBM AIX® V7.1, Red Hat Enterprise Linux™ 6.3 and 6.4, SUSE Linux Enterprise Server 11 SP2, and Microsoft Windows 2012 Server.
- New multitenancy support that allows administrators to host multiple organizations on a single Sametime Community Server instance. Administrators can define policies to allow specific organizations to communicate with other hosted organizations.
- Improved administrative capabilities for persistent chat rooms include settings to control user-level notifications, tool tips, screen sharing, and folder creation and management.
- The new IBM Serviceability Tool for Sametime allows administrators to validate installation and deployment plans. It provides monitoring tools to help troubleshoot problems and share information with IBM support.

For information on mobile and IBM Connections integration, refer to the [Statement of direction](#) section.

Accessibility by people with disabilities

A US Section 508 Voluntary Product Accessibility Template (VPAT) can be requested via the IBM website

http://www.ibm.com/able/product_accessibility/index.html

Product positioning

IBM Sametime Communicate V9.0 is ideal for use cases that will mostly involve one-to-one communication using text, voice, video interactions and light telephony integration. Customers who require additional capabilities such as meetings and multi-party audio and video should consider IBM Sametime Complete V9.0 instead. Customers who need telephony integration into a heterogeneous telephony infrastructure and want advanced call routing features should consider IBM Sametime Telephony V9.0 instead.

The following table summarizes key functionality available in IBM Sametime Communicate V9.0 versus IBM Sametime Conference V9.0 and IBM Sametime Complete V9.0.

COMM = IBM Sametime Communicate

CONF = IBM Sametime Conference

COMP = IBM Sametime Complete

	COMM	CONF	COMP
Rich presence	X	-	X
-Automated geographic awareness	X	-	X
-User alerts and privacy lists	X	-	X
Instant messaging	X	-	X
-Offline messaging	X	-	X
-File transfer and screen capture	X	-	X
-Federation with third-party services	X	-	X
-Skill tap	X	-	X
-Instant polls	X	-	X
-Community announcements	X	-	X
-Continuous presence video calls	X	-	X
-Instantly share your screen, a region of your screen or an application; remote control	-	-	X
Persistent group chat	X	-	X
Audio, video and telephony	X	-	X
-One-to-one voice	X	-	X
-One-to-one video	X	-	X
-SIP soft phone (voice or video)	X	-	X
Clients	X	-	X
-Zero-download, browser client	X	X	X
-Eclipse-based rich client	X	-	X
Integration	X	X	X
-Third-party plugins and APIs	X	X	X
External collaboration included in license	X	X	X
Meetings	-	X	X
-Reservation-less-persistent rooms	-	X	X
-Own multiple rooms for different topics or projects	-	X	X
-Present files, Screen share, app share, remote control	-	X	X
-Issue polls,	-	X	X

capture minutes and action items			
-Annotation tools	-	X	X
and recordings			
-Auto-generate activity reports	-	X	X
-Use the rich client	-	-	X
-Scheduled meetings view	-	-	X
-Drag and drop to- invite participants	-	-	X
Continuous presence video	-	X	X
-Software MCU (VMCU)	-	X	X
-Intelligent video manager (VMGR)	-	X	X
-Geographic distribution & clustering	-	X	X
-H.264 SVC codecs	-	X	X
Bandwidth management	X	X	X

Program charges: IBM Sametime Communicate V9.0 is available under a per Authorized User (AU) charge metric. Under the AU charge metric, Authorized Users may use their entitlement to communicate with External Users without requiring a separate entitlement for those External Users. For example, an Authorized User can distribute IBM Sametime Connect Clients to External Users for the sole purpose of accessing the Authorized User's Servers. An External User is a unique person, not employed in, paid by, or acting on behalf of licensee's enterprise, who is given access to the program in any manner directly or indirectly (for example, via a multiplexing program, device, or application server) through any means by an Authorized User entitled to use the program to communicate only with those same entitled users.

Statement of direction

IBM's intent is to bring mobile parity with the capabilities that are available on the desktop client and browser, where appropriate.

In addition, it is IBM's intent to make Connections Integration Widgets that would improve integration with IBM Connections available for download from the IBM Solutions Catalog.

IBM's statements regarding its plans, directions, and intent are subject to change or withdrawal without notice at IBM's sole discretion. Information regarding potential future products is intended to outline our general product direction and it should not be relied on in making a purchasing decision. The information mentioned regarding potential future products is not a commitment, promise, or legal obligation to deliver any material, code, or functionality. Information about potential future products may not be incorporated into any contract. The development, release, and timing of any future features or functionality described for our products remains at our sole discretion.

Availability of national languages

Product description	Language	GA date
IBM Sametime Communicate	Multilingual	October 18, 2013

v9.0.0

(Portuguese,
French,
Danish,
Catalan,
Kazakh,
Russian,
Hebrew,
Arabic, Thai,
Korean,
Chinese -
Simplified,
Spanish,
Norwegian
Bokmal,
Portuguese-Brazilian,
Croatian,
German,
Swedish,
Japanese,
Chinese -
Traditional,
Hungarian,
English,
Romanian,
Slovenian,
Greek,
Turkish,
Dutch, Czech,
Slovakian,
Italian,
Finnish,
Polish)

Program number

Program number	VRM	Program name
5725-M34	9.0.0	IBM Sametime Communicate

Offering Information

Product information is available via the Offering Information website

<http://www.ibm.com/common/ssi>

Also, visit the Passport Advantage® website

<http://www.ibm.com/software/passportadvantage>

Publications

No publications are shipped with this product.

The IBM Publications Center

<http://www.ibm.com/shop/publications/order>

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the U.S.) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries.

Technical information

Specified operating environment

Hardware requirements

Visit

<http://www-01.ibm.com/support/docview.wss?rs=477&uid=swg27007792>

Software requirements

Visit

<http://www-01.ibm.com/support/docview.wss?rs=477&uid=swg27007792>

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

Planning information

Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express®. Product upgrades and technical support are provided by the Software Subscription and Support (also referred to as Software Maintenance) offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and technical support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with each program license acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available.

Packaging

IBM Sametime Communicate V9.0 will be distributed via a media package and electronic software distribution (ESD).

Security, auditability, and control

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

Ordering information

This product is only available via Passport Advantage. It is not available as shrinkwrap.

Product information

Licensed function title	Product group	Product category
IBM Sametime Communicate	Sametime	Sametime
Program name	PID number	Charge unit description

IBM Sametime Communicate	5725-M34	Per Authorized User for Linux on System z
IBM Sametime Communicate	5725-M34	PA Per Authorized User

Charge metrics definitions

Authorized User

Authorized User is a unit of measure by which the program can be licensed. An Authorized User is a unique person who is given access to the program. The program may be installed on any number of computers or servers and each Authorized User may have simultaneous access to any number of instances of the program at one time. Licensee must obtain separate, dedicated entitlements for each Authorized User accessing the program in any manner directly or indirectly (for example, via a multiplexing program, device, or application server) through any means. An entitlement for an Authorized User is unique to that Authorized User and may not be shared, nor may it be reassigned other than for the permanent transfer of the Authorized User entitlement to another person.

Note: Some programs may be licensed where devices are considered users. In that case, the following applies. Any computing device that requests the execution of or receives for execution a set of commands, procedures, or applications from the program or that is otherwise managed by the program is considered a separate user of the program and requires an entitlement as if that device were a person.

Passport Advantage program licenses

IBM Sametime Communicate

Part description	Part number
IBM Sametime Communicate	
IBM Sametime Communicate Authorized User Annual SW S&S Rnw1	E0IC5LL
IBM Sametime Communicate Authorized User Lic + SW S&S 12 Mo	D11DJLL
IBM Sametime Communicate Authorized User SW S&S Reinstate 12 Mo	D11DKLL

Passport Advantage supply

Program name/description	Part number
IBM Sametime Communicate V9.0.0	
IBM Sametime Communicate IBM i (formerly i7),Ubuntu,AIX 6,Windows 7 Profes	AH18ZML

Passport Advantage customer: Media pack entitlement details

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

IBM Sametime Communicate V9.0.0

Entitled maintenance offerings description	Media packs description	Part number
IBM Sametime Communicate Authorized User	IBM Sametime Communicate IBM i (formerly i7),Ubuntu,AIX 6,Windows 7 Profes	AH18ZML
IBM Sametime Communicate Authorized User for zEnterprise® BladeCenter®	IBM Sametime Communicate IBM i (formerly i7),Ubuntu,AIX 6,Windows 7	AH18ZML

Cross-platform products

Cross-platform products for use on System z®

Order the part numbers that follow when the product is used for either the development of code that will be deployed on System z servers or when the product will be communicating or transferring data between a distributed server and a System z server. Otherwise order from the other set of part numbers in this announcement. This set of part numbers provides the identical supply and authorization as the other set in this announcement.

Cross-platform product for use on System z IFL engines or zEnterprise BladeCenter Extension

Order the part numbers that follow when the product is intended to run on the zEnterprise BladeCenter Extension or Linux operating system on System z IFL engines. If the product is not intended to run in these environments, order from the other set of part numbers in this announcement. This set of part numbers provides the identical supply and authorization as the other set in this announcement.

IBM Sametime Communicate

Part description	Part number
IBM Sametime Communicate	
IBM Sametime Communicate AU for zEntrpris BladeCtr Ext Annual SW S&S Rnw1	E0IC3LL
IBM Sametime Communicate AU for zEntrpris BladeCtr Ext Lic+SW S&S 12 Mo	D11D9LL
IBM Sametime Communicate AU for zEntrpris BladeCtr Ext SW S&S Reinst 12Mo	D11DALL

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The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

Licensing

IBM International Program License Agreement including the License Information document and Proof of Entitlement (PoE) govern your use of the program. PoEs are required for all authorized use.

Part number products only, offered outside of Passport Advantage , where applicable, are license only and do not include Software Maintenance.

This software license includes Software Subscription and Support (also referred to as Software Maintenance).

License Information form number

Program name	Program number	Form number
IBM Sametime Communicate	5725-M34	L-MCOS-96LPYH

The program's License Information will be available for review on the IBM Software License Agreement website

<http://www.ibm.com/software/sla/sladb.nsf>

Limited warranty applies

Yes

Limited warranty

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, consult the IBM Software Support Handbook found at

<http://www.ibm.com/support/handbook>

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

Program technical support

Technical support of a program product version or release will be available for a minimum of three years from the general availability date, as long as your Software Maintenance is in effect. This technical support allows you to obtain assistance (via telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Maintenance also provides you with access to updates (modifications or fixes), releases, and versions of the program. You will be notified, via announcement letter, of discontinuance of support with 12 months' notice. If you require additional technical support from IBM, including an extension of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

Money-back guarantee

For clarification, note that if for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

For clarification, note that for programs acquired under the IBM International Passport Advantage Agreement, this term applies only to your first acquisition of the program.

International Passport Agreement

Volume orders (IVO)

No

Passport Advantage applies

Yes, and through the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

This product is only available via Passport Advantage. It is not available as shrinkwrap.

Software Subscription and Support applies

Yes. Software Subscription and Support is included with licenses purchased through Passport Advantage and Passport Advantage Express . Product upgrades and technical support are provided by the Software Subscription and Support offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software and Technical Support provides voice and electronic access to IBM support organizations, worldwide.

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While your Software Subscription and Support is in effect, IBM provides you assistance for your routine, short duration installation and usage (how-to) questions, and code-related questions. IBM provides assistance via telephone and, if available, electronic access, to your information systems (IS) technical support personnel during the normal business hours (published prime shift hours) of your IBM support center. (This assistance is not available to your end users.) IBM provides Severity 1 assistance 24 hours a day, 7 days a week. For additional details, consult your IBM Software Support Handbook at

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Software Subscription and Support does not include assistance for the design and development of applications, your use of programs in other than their specified operating environment, or failures caused by products for which IBM is not responsible under the applicable agreements.

For additional information about the International Passport Advantage Agreement and the IBM International Passport Advantage Express Agreement, visit the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

Other terms

System i® Software Maintenance applies

No

Educational allowance available

Not applicable.

Statement of good security practices

IT system security involves protecting systems and information through prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered destroyed or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective. IBM does not warrant that systems and products are immune from the malicious or illegal conduct of any party.

IBM Electronic Services

Electronic Service Agent™ and the IBM Electronic Support web portal are dedicated to providing fast, exceptional support to IBM Systems customers. The IBM Electronic Service Agent tool is a no-additional-charge tool that proactively monitors and reports hardware events, such as system errors, performance issues, and inventory.

The Electronic Service Agent tool can help you stay focused on your company's strategic business initiatives, save time, and spend less effort managing day-to-day IT maintenance issues. Servers enabled with this tool can be monitored remotely around the clock by IBM Support all at no additional cost to you.

Now integrated into the base operating system of AIX V5.3, AIX V6.1, and AIX V7.1, Electronic Service Agent is designed to automatically and electronically report system failures and utilization issues to IBM , which can result in faster problem resolution and increased availability. System configuration and inventory information collected by the Electronic Service Agent tool also can be viewed on the secure Electronic Support web portal, and used to improve problem determination and resolution by you and the IBM support team. To access the tool main menu, simply type `smitty esa_main`, and select `Configure Electronic Service Agent` . In addition, ESA now includes a powerful Web user interface, giving the administrator easy access to status, tool settings, problem information, and filters. For more information and documentation on how to configure and use Electronic Service Agent , refer to

<http://www.ibm.com/support/electronic>

The IBM Electronic Support portal is a single Internet entry point that replaces the multiple entry points traditionally used to access IBM Internet services and support. This portal enables you to gain easier access to IBM resources for assistance in resolving technical problems. The My Systems and Premium Search functions make it even easier for Electronic Service Agent tool-enabled customers to track system inventory and find pertinent fixes.

Benefits

Increased uptime: The Electronic Service Agent tool is designed to enhance the Warranty or Maintenance Agreement by providing faster hardware error reporting and uploading system information to IBM Support. This can translate to less wasted time monitoring the symptoms, diagnosing the error, and manually calling IBM Support to open a problem record. Its 24 x 7 monitoring and reporting mean no more dependence on human intervention or off-hours customer personnel when errors are encountered in the middle of the night.

Security: The Electronic Service Agent tool is designed to be secure in monitoring, reporting, and storing the data at IBM . The Electronic Service Agent tool securely transmits either via the Internet (HTTPS or VPN) or modem, and can be configured to communicate securely through gateways to provide customers a single point of exit from their site. Communication is one way. Activating Electronic Service Agent does not enable IBM to call into a customer's system. System inventory information is stored in a secure database, which is protected behind IBM firewalls. It is viewable only by the customer and IBM . The customer's business applications or business data is never transmitted to IBM .

More accurate reporting: Since system information and error logs are automatically uploaded to the IBM Support center in conjunction with the service request, customers are not required to find and send system information, decreasing the risk of misreported or misdiagnosed errors. Once inside IBM , problem error data is run through a data knowledge management system and knowledge articles are appended to the problem record.

Customized support: Using the IBM ID entered during activation, customers can view system and support information in the My Systems and Premium Search sections of the Electronic Support website at

<http://www.ibm.com/support/electronic>

My Systems provides valuable reports of installed hardware and software using information collected from the systems by Electronic Service Agent . Reports are available for any system associated with the customer's IBM ID. Premium Search combines the function of search and the value of Electronic Service Agent information, providing advanced search of the technical support knowledgebase.

Using Premium Search and the Electronic Service Agent information that has been collected from your system, customers are able to see search results that apply specifically to their systems.

For more information on how to utilize the power of IBM Electronic Services, contact your IBM Systems Services Representative, or visit

<http://www.ibm.com/support/electronic>

Prices

Passport Advantage

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<https://www.ibm.com/software/howtobuy/passportadvantage/paoreseller>

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Phone: 800-IBM-CALL (426-2255)
Fax: 800-2IBM-FAX (242-6329)

For IBM representative: callserv@ca.ibm.com
For IBM Business Partner: pwcs@us.ibm.com
Mail: IBM Teleweb Customer Support
ibm.com® Sales Execution Center, Americas North
3500 Steeles Ave. East, Tower 3/4
Markham, Ontario
Canada
L3R 2Z1

Reference: YE001

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Note: Shipments will begin after the planned availability date.

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<http://www.ibm.com/legal/us/en/>

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<http://www.ibm.com/planetwide/us/>

Corrections

(Corrected on September 23, 2013)

Updated table in Product positioning section.