



IBM Case Manager V5.1.1 provides design improvements to extend time to value and enhance case worker experience

Table of contents

1	Overview	3	Technical information
1	Key prerequisites	5	Ordering information
1	Planned availability date	16	Terms and conditions
2	Description	19	Prices
3	Program number	19	Announcement countries
3	Publications		

At a glance

IBM® Case Manager V5.1.1 delivers:

- Improved case design and customization
- Enhanced case visibility and work assignments
- New document viewer giving the case worker more power and viewing flexibility
- More features in support of case worker document operations
- Additional widgets and configuration options

Overview

IBM Case Manager V5.1.1 has:

- Enhancements to work assignment for case workers and managers including bulk operations.
- Task improvements providing additional management flexibility including task restart and enhanced repeatability.
- Time-to-value enhancements making it easier for solution designers to access and extend the process designs behind the case tasks.
- Enhanced case document operations enabling content drag and drop from a case worker's personal file system.
- A new and more powerful case document viewer supporting additional document formats and providing viewing enhancements.
- New and updated widgets designed to simplify viewing document list, task milestones, and accessing third-party or custom widgets.

Key prerequisites

For details, refer to the [Technical information](#) section.

Planned availability date

September 7, 2012: Electronic availability

Description

IBM Case Manager provides capabilities organizations can use to drive more successful, optimized case outcomes. With the extended capabilities of IBM Case Manager V5.1.1, you can implement more extensive integration to information existing across an organization and seamlessly integrate people, process, and information into a single view.

Improved case design and customization

- You get added flexibility due to support of more complex task preconditions and support of compound preconditions such as repeatable tasks based on properties, combining property and document preconditions, and multiple document classes within a precondition. Further, within Case Builder (the solutions designer), there is a direct link to Process Designer from tasks to provide fast access workflows for additional editing.

Enhanced case visibility and work assignments

- Visibility improvements include different customizable and personal inboxes that can be defined for each case manager role. Also authorized roles can be given access to an in-basket that displays all work items assigned to individual users and reassign that work if necessary.
- Work enhancements include bulk assignment and reassignment from in-baskets, which allow authorized role members to distribute work to specific case workers. Also, simplified work assignment and reassignment screen displays case workers by role membership while still providing the ability to search if necessary.

New document viewer giving the case worker more power and viewing flexibility

- The Case Manager Client now includes a more powerful and feature rich version of its built-in document viewer. The viewer can directly display image formats, office documents, and PDFs, for example, without requiring downloads and launch of native desktop applications. The case worker can also optionally display documents side by side.

More features in support of case worker document operations

- Drag and drop is now supported for files from your computer file system directly into case documents or to a work item attachment.

Additional widgets and configuration options

- The content list widget displays documents from the content repository and uses a stored search with search parameters that can be wired from other widgets. The process history widget displays the milestones from any workflow and can be wired to the in-basket or the case information task view. IBM Case Manager widgets now support additional events to allow advanced integration of third-party or custom widgets, or to simply enhance the standard pages.

IBM Case Manager V5.1.1 includes the following components:

- IBM Case Manager Builder
- IBM Case Manager Client
- IBM Case Manager API
- IBM Case Manager Administration Client
- IBM Business Space
- IBM FileNet® Business Process Manager
- IBM FileNet Content Manager

- Bundled IBM software components with limited use license terms:
 - IBM Mashup Center V3.0
 - IBM Lotus® Sametime® Entry V8.5.2
 - IBM Content Analytics with Enterprise Search V3.0
 - IBM WebSphere® ILOG® jRules V7.1.1
 - IBM Cognos® Real-time Monitoring V10.1
 - IBM Forms V4.0.0.2
 - IBM DB2® Workgroup Server Edition V9.7
 - IBM WebSphere Application Server V7.0

Accessibility by people with disabilities

A US Section 508 Voluntary Product Accessibility Template (VPAT) can be requested via the IBM website

http://www.ibm.com/able/product_accessibility/index.html

Program number

Program number	VRM	Program name
5725-A15	5.1.1	IBM Case Manager

Offering Information

Product information is available via the Offering Information website

<http://www.ibm.com/common/ssi>

Also, visit the Passport Advantage® website

<http://www.ibm.com/software/passportadvantage>

Publications

No publications are shipped with this product.

The IBM Publications Center

<http://www.ibm.com/shop/publications/order>

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the U.S.) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries.

Technical information

Specified operating environment

Hardware requirements

IBM Case Manager supports a breadth of hardware platforms.

For the most current and complete information about hardware requirements for IBM Case Manager visit

<https://www-304.ibm.com/support/docview.wss?uid=swg27013654>

Software requirements

For the most current and complete information about software requirements for IBM Case Manager visit

<https://www-304.ibm.com/support/docview.wss?uid=swg27013654>

Also visit the IBM Case Manager support page at

http://www.ibm.com/support/entry/portal/Software/Information_Management/Case_Manager

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

Performance considerations

Consult your account team to size your system using the IBM Techline process. Information about the Techline process can be found at

<http://www-03.ibm.com/support/techdocs/atmastr.nsf/WebIndex/PRS1672>

Planning information

Customer responsibilities

Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express®. Product upgrades and technical support are provided by the Software Subscription and Support (also referred to as Software Maintenance) offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and technical support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with each program license acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available.

Packaging

- IBM Case Manager V5.1.1 Quick Start Guide Multilingual DVD
- IBM Case Manager V5.1.1 AIX® Multilingual DVD
- IBM Case Manager V5.1.1 Windows™ Multilingual DVD
- IBM Case Manager V5.1.1 Solaris Multilingual DVD
- IBM Case Manager V5.1.1 Red Hat Linux™ Multilingual DVD
- IBM Case Manager V5.1.1 zLinux Multilingual DVD
- IBM Case Manager V5.1.1 Client Installer AIX Multilingual DVD
- IBM Case Manager V5.1.1 Client Installer Windows Multilingual DVD
- IBM Case Manager V5.1.1 Client Installer Solaris Multilingual DVD
- IBM Case Manager V5.1.1 Client Installer Red Hat Linux Multilingual DVD
- IBM Case Manager V5.1.1 Client Installer zLinux Multilingual DVD
- IBM Case Manager Platform Installation Tool V5.1.1 Multilingual AIX, Windows, Solaris, Red Hat Linux DVD

Security, auditability, and control

The security functions of IBM Case Manager uses the security and auditability features of the host software.

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

Global Technology Services

Contact your IBM representative for the list of selected services available in your country, either as standard or customized offerings for the efficient installation, implementation, or integration of this product.

Ordering information

For ordering information, consult your IBM representative or authorized IBM Business Partner, or visit

<http://www-306.ibm.com/software/support/pa.html>

This product is only available via Passport Advantage . It is not available as shrinkwrap.

Product information

Licensed function title	Product group	Product category
IBM Case Manager Add-On for Content Manager Enterprise Edition Authorized	Case	Case Manager
IBM Case Manager Add-On for Content Manager Enterprise Edition Employee	Case	Case Manager
IBM Case Manager Add-On for Content Manager Enterprise Edition External	Case	Case Manager
IBM Case Manager Authorized	Case	Case Manager
IBM Case Manager Employee	Case	Case Manager
IBM Case Manager External	Case	Case Manager
IBM Case Manager Add-On for Production Imaging Edition Authorized	Case	Case Manager
IBM Case Manager Add-On for Production Imaging Edition Employee	Case	Case Manager
IBM Case Manager Add-On for Production Imaging Edition External	Case	Case Manager
IBM Case Manager Add-On for FileNet Business Process Manager Authorized	Case	Case Manager
IBM Case Manager Add-On for FileNet Business Process Manager Employee	Case	Case Manager
IBM Case Manager Add-On for FileNet Business Process Manager External	Case	Case Manager
IBM Case Manager Add-On for FileNet Content Manager Authorized	Case	Case Manager
IBM Case Manager Add-On for FileNet Content Manager Employee	Case	Case Manager
IBM Case Manager Add-On for FileNet Content Manager External	Case	Case Manager

Program name	PID number	Charge unit description
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IBM Case Manager Add-On for Content Manager Enterprise Edition Authorized	5725-A15	Per User Value Unit
IBM Case Manager Add-On for Content Manager Enterprise Edition Authorized	5725-A15	Per User Value Unit for Linux on System z
IBM Case Manager Add-On for Content Manager Enterprise Edition Employee	5725-A15	Per User Value Unit
IBM Case Manager Add-On for Content Manager Enterprise Edition Employee	5725-A15	Per User Value Unit for Linux on System z
IBM Case Manager Add-On for Content Manager Enterprise Edition External	5725-A15	Per User Value Unit
IBM Case Manager Add-On for Content Manager Enterprise Edition External	5725-A15	Per User Value Unit for Linux on System z
IBM Case Manager Authorized	5725-A15	Per User Value Unit
IBM Case Manager Authorized	5725-A15	Per User Value Unit for Linux on System z
IBM Case Manager Employee	5725-A15	Per User Value Unit
IBM Case Manager Employee	5725-A15	Per User Value Unit for Linux on System z
IBM Case Manager External	5725-A15	Per User Value Unit
IBM Case Manager External	5725-A15	Per User Value Unit for Linux on System z
IBM Case Manager Add-On for Production Imaging Edition Authorized	5725-A15	Per User Value Unit
IBM Case Manager Add-On for Production Imaging Edition Authorized	5725-A15	Per User Value Unit for Linux on System z
IBM Case Manager Add-On for Production Imaging Edition Employee	5725-A15	Per User Value Unit for Linux on System z
IBM Case Manager Add-On for Production Imaging Edition Employee	5725-A15	Per User Value Unit
IBM Case Manager Add-On for Production Imaging Edition External	5725-A15	Per User Value Unit
IBM Case Manager Add-On for Production Imaging Edition External	5725-A15	Per User Value Unit for Linux on System z
IBM Case Manager Add-On for FileNet Business Process Manager Authorized	5725-A15	Per User Value Unit for Linux on System z
IBM Case Manager Add-On for FileNet Business Process Manager Authorized	5725-A15	Per User Value Unit
IBM Case Manager Add-On for FileNet Business Process Manager Employee	5725-A15	Per User Value Unit for Linux on System z
IBM Case Manager Add-On for FileNet Business Process Manager Employee	5725-A15	Per User Value Unit
IBM Case Manager Add-On for FileNet Business Process Manager External	5725-A15	Per User Value Unit
IBM Case Manager Add-On for FileNet Business Process Manager External	5725-A15	Per User Value Unit for Linux on System z
IBM Case Manager Add-On for FileNet Content Manager Authorized	5725-A15	Per User Value Unit for Linux on System z
IBM Case Manager Add-On for FileNet Content Manager Authorized	5725-A15	Per User Value Unit
IBM Case Manager Add-On for FileNet Content Manager Employee	5725-A15	Per User Value Unit for Linux on System z
IBM Case Manager Add-On for FileNet Content Manager Employee	5725-A15	Per User Value Unit
IBM Case Manager Add-On for FileNet Content Manager External	5725-A15	Per User Value Unit

Content Manager External		Unit
IBM Case Manager Add-On for FileNet	5725-A15	Per User Value
Content Manager External		Unit for Linux on System z

Charge metrics definitions

User Value Unit (UVU)

UVU is the metric by which this program is licensed. UVU entitlements are based on the number of users for the given program. A Proof of Entitlement (PoE) must be obtained for the appropriate number of UVUs required for your environment as defined by the specific program terms. The UVU entitlements are specific to the program and may not be exchanged, interchanged, or aggregated with UVU entitlements of another software program. UVU licensing offers you price benefits for customers by enabling a lower cost of incremental growth of resources. To understand these benefits of UVU licensing, and to determine how many UVUs to obtain for the program, contact your IBM representative.

Passport Advantage program licenses

IBM Case Manager

Part description	Part number
IBM Case Manager Authorized	
IBM Case Manager Auth User Value Unit Annual SW S&S Rnw1	E0AR9LL
IBM Case Manager Auth User Value Unit Lic + SW S&S 12 Mo	D0GR0LL
IBM Case Manager Auth User Value Unit SW S&S Reinstate 12 Mo	D0GR1LL

IBM Case Manager

Part description	Part number
IBM Case Manager Employee	
IBM Case Manager Emp User Value Unit Annual SW S&S Rnw1	E0ARPLL
IBM Case Manager Emp User Value Unit Lic + SW S&S 12 Mo	D0GRZLL
IBM Case Manager Emp User Value Unit SW S&S Reinstate 12 Mo	D0GS0LL

IBM Case Manager

Part description	Part number
IBM Case Manager External	
IBM Case Manager Ext User Value Unit Annual SW S&S Rnw1	E0ARTLL
IBM Case Manager Ext User Value Unit Lic + SW S&S 12 Mo	D0GS7LL
IBM Case Manager Ext User Value Unit SW S&S Reinstate 12 Mo	D0GS8LL

IBM Case Manager

Part description	Part number
IBM Case Manager Add-On for Content Manager Enterprise Edition External	
IBM Case Mgr Add-On for Cont Mgr EnterpriseEd Ext UVU Annual SW S&S Rnw1	E0C4NLL
IBM Case Mgr Add-On for Cont Mgr EnterpriseEd Ext UVU Lic + SW S&S 12 Mo	D0JIPLL
IBM Case Mgr Add-On for Cont Mgr EnterpriseEd Ext UVU SW S&S Reinstate 12Mo	D0JIQLL

IBM Case Manager

Part description	Part number
IBM Case Manager Add-On for Content Manager Enterprise Edition Authorized	
IBM Case Mgr Add-On Content Mgr EnterpriseEd AUVU Annual SW S&S Rnw1	E0C4ILL
IBM Case Mgr Add-On Content Mgr EnterpriseEd AUVU Lic + SW S&S 12 Mo	D0JIDLL
IBM Case Mgr Add-On Content Mgr EnterpriseEd AUVU SW S&S Reinstate 12 Mo	D0JIELL

IBM Case Manager

Part description	Part number
IBM Case Manager Add-On for Content Manager Enterprise Edition Employee	
IBM Case Mgr Add-On for Content Mgr EnterpriseEd Emp UVU Annual SW S&S Rnw1	E0C4MLL
IBM Case Mgr Add-On for Content Mgr EnterpriseEd Emp UVU Lic + SW S&S 12 Mo	D0JIMLL
IBM Case Mgr Add-On for Content Mgr EnterpriseEd Emp UVU SW S&S Reinstate 12 Mo	D0JINLL

IBM Case Manager

Part description	Part number
IBM Case Manager Add-On for Production Imaging Edition Authorized	
IBM Case Mgr Add-On for Production Imaging Ed Auth UVU Annual SW S&S Rnw1	E0BN6LL
IBM Case Mgr Add-On for Production Imaging Ed Auth UVU Lic + SW S&S 12 Mo	D0IDXLL
IBM Case Mgr Add-On for Production Imaging Ed Auth UVU SW S&S Reinstate 12 Mo	D0IDYLL

IBM Case Manager

Part description	Part number
IBM Case Manager Add-On for Production Imaging Edition Employee	
IBM Case Mgr Add-On for Production Imaging Ed Emp UVU Annual SW S&S Rnw1	E0BN8LL
IBM Case Mgr Add-On for Production Imaging Ed Emp UVU Lic + SW S&S 12 Mo	D0IE1LL
IBM Case Mgr Add-On for Production Imaging Ed Emp UVU SW S&S Reinstate 12 Mo	D0IE2LL

IBM Case Manager

Part description	Part number
IBM Case Manager Add-On for Production Imaging Edition External	
IBM Case Mgr Add-On for Production Imaging Ed Ext UVU Annual SW S&S Rnw1	E0BNALL
IBM Case Mgr Add-On for Production Imaging Ed Ext UVU Lic + SW S&S 12 Mo	D0IE5LL
IBM Case Mgr Add-On for Production Imaging Ed Ext UVU SW S&S Reinstate 12 Mo	D0IE6LL

IBM Case Manager

Part description	Part number
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IBM Case Manager Add-On for FileNet Business Process Manager Authorized	
IBM Case Mgr Add-On for FN Business Process Mgr Auth UVU Annual SW S&S Rnw1	E0BNCLL
IBM Case Mgr Add-On for FN Business Process Mgr Auth UVU Lic + SW S&S 12 Mo	D0IE9LL
IBM Case Mgr Add-On for FN Business Process Mgr Auth UVU SW S&S Reinstate 12 Mo	D0IEALL

IBM Case Manager

Part description	Part number
IBM Case Manager Add-On for FileNet Business Process Manager Employee	
IBM Case Mgr Add-On for FN Business Process Mgr Emp UVU Annual SW S&S Rnw1	E0BNELL
IBM Case Mgr Add-On for FN Business Process Mgr Emp UVU Lic + SW S&S 12 Mo	D0IEDLL
IBM Case Mgr Add-On for FN Business Process Mgr Emp UVU SW S&S Reinstate 12 Mo	D0IEELL

IBM Case Manager

Part description	Part number
IBM Case Manager Add-On for FileNet Business Process Manager External	
IBM Case Mgr Add-On for FN Business Process Mgr Ext UVU Annual SW S&S Rnw1	E0BNGLL
IBM Case Mgr Add-On for FN Business Process Mgr Ext UVU Lic + SW S&S 12 Mo	D0IEHLL
IBM Case Mgr Add-On for FN Business Process Mgr Ext UVU SW S&S Reinstate 12 Mo	D0IEILL

IBM Case Manager

Part description	Part number
IBM Case Manager Add-On for FileNet Content Manager Authorized	
IBM Case Mgr Add-On for FN Content Manager Auth UVU Annual SW S&S Rnw1	E0C4TLL
IBM Case Mgr Add-On for FN Content Manager Auth UVU Lic + SW S&S 12 Mo	D0JIXLL
IBM Case Mgr Add-On for FN Content Manager Auth UVU SW S&S Reinstate 12 Mo	D0JIYLL

IBM Case Manager

Part description	Part number
IBM Case Manager Add-On for FileNet Content Manager Employee	
IBM Case Mgr Add-On for FN Content Manager Emp UVU Annual SW S&S Rnw1	E0C4ULL
IBM Case Mgr Add-On for FN Content Manager Emp UVU Lic + SW S&S 12 Mo	D0JIZLL
IBM Case Mgr Add-On for FN Content Manager Emp UVU SW S&S Reinstate 12 Mo	D0JJ0LL

IBM Case Manager

Part description	Part number
IBM Case Manager Add-On for FileNet Content Manager External	

IBM Case Mgr Add-On for FN Content Manager Ext UVU Annual SW S&S Rnw1	E0C4VLL
IBM Case Mgr Add-On for FN Content Manager Ext UVU Lic + SW S&S 12 Mo	D0JJ1LL
IBM Case Mgr Add-On for FN Content Manager Ext UVU SW S&S Reinstate 12 Mo	D0JJ2LL

Passport Advantage trade-up licenses

IBM Case Manager

Precursor product	Trade-up product	Trade-up part number
IBM Case Manager Authorized EMC Documentum	IBM Case Manager Auth UVU TradeUp from EMC Documentum Lic+SW S&S 12Mo	D0NMJLL

IBM Case Manager

Precursor product	Trade-up product	Trade-up part number
IBM Case Manager Employee EMC Documentum	IBM Case Manager Emp UVU TradeUp from EMC Documentum Lic+SW S&S 12Mo	D0NMKLL

IBM Case Manager

Precursor product	Trade-up product	Trade-up part number
IBM Case Manager External EMC Documentum	IBM Case Manager Ext UVU TradeUp from EMC Documentum Lic+SW S&S 12Mo	D0NMLLL

Passport Advantage supply

IBM Case Manager V5.1.1

Program name/description	Part number
IBM Case Manager V5.1.1	
IBM Case Manager V5.1.1 Multiplatform Multilingual Media Pack	BQ030ML
IBM Case Manager Add-On for CMEE V5.1.1	
IBM Case Manager V5.1.1 Multiplatform Multilingual Media Pack	BQ030ML
IBM Case Manager Add-On for FN CM V5.1.1	
IBM Case Manager Add-On for FN CM V5.1.1 Multiplatform Multilingual Media Pack	BQ033ML
IBM Case Manager Add-On for Business Process Manager V5.1.1	
IBM Case Manager Add-On for Business Process Manager V5.1.1 Multiplatform Multilingual Media Pack	BQ032ML
IBM Case Manager Add-On for Production Imaging Edition V5.1.1	
IBM Case Manager Add-On for Production Imaging Edition V5.1.1 Multiplatform Multilingual Media Pack	BQ031ML

Passport Advantage customer: Media pack entitlement details

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

IBM Case Manager V5.1.1

Entitled maintenance offerings description	Media packs description	Part number
IBM Case Manager Add-On for Content Manager Enterprise Edition Authorized User Value Unit	IBM Case Manager V5.1.1 Multiplatform Multilingual Media Pack	BQ030ML
IBM Case Manager Add-On for Content Manager Enterprise Edition Authorized User Value Unit for Linux on System z	IBM Case Manager V5.1.1 Multiplatform Multilingual Media Pack	BQ030ML
IBM Case Manager Add-On for Content Manager Enterprise Edition Employee User Value Unit	IBM Case Manager V5.1.1 Multiplatform Multilingual Media Pack	BQ030ML
IBM Case Manager Add-On for Content Manager Enterprise Edition Employee User Value Unit for Linux on System z	IBM Case Manager V5.1.1 Multiplatform Multilingual Media Pack	BQ030ML
IBM Case Manager Add-On for Content Manager Enterprise Edition External User Value Unit	IBM Case Manager V5.1.1 Multiplatform Multilingual Media Pack	BQ030ML
IBM Case Manager Add-On for Content Manager Enterprise Edition External User Value Unit for Linux on System z	IBM Case Manager V5.1.1 Multiplatform Multilingual Media Pack	BQ030ML
IBM Case Manager Authorized User Value Unit	IBM Case Manager V5.1.1 Multiplatform Multilingual Media Pack	BQ030ML
IBM Case Manager Authorized User Value Unit for Linux on System z®	IBM Case Manager V5.1.1 Multiplatform Multilingual Media Pack	BQ030ML
IBM Case Manager Employee User Value Unit	IBM Case Manager V5.1.1 Multiplatform Multilingual Media Pack	BQ030ML
IBM Case Manager Employee User Value Unit for Linux on System z	IBM Case Manager V5.1.1 Multiplatform Multilingual Media Pack	BQ030ML
IBM Case Manager External User Value Unit	IBM Case Manager V5.1.1 Multiplatform Multilingual Media Pack	BQ030ML
IBM Case Manager External User Value Unit for Linux on System z	IBM Case Manager V5.1.1 Multiplatform Multilingual Media Pack	BQ030ML

IBM Case Manager Add-On for FileNet Content Manager V5.1.1

Entitled maintenance offerings description	Media packs description	Part number
IBM Case Manager Add-On for FileNet Content Manager Authorized User Value Unit	IBM Case Manager Add-On for FN CM V5.1.1 Multiplatform Multilingual Media Pack	BQ033ML
IBM Case Manager Add-On for FileNet Content Manager Authorized User Value Unit for Linux on System z	IBM Case Manager Add-On for FN CM V5.1.1 Multiplatform Multilingual Media Pack	BQ033ML
IBM Case Manager Add-On	IBM Case Manager Add-On	BQ033ML

for FileNet Content Manager Employee User Value Unit	for FN CM V5.1.1 Multiplatform Multilingual Media Pack	
IBM Case Manager Add-On for FileNet Content Manager Employee User Value Unit for Linux on System z	IBM Case Manager Add-On for FN CM V5.1.1 Multiplatform Multilingual Media Pack	BQ033ML
IBM Case Manager Add-On for FileNet Content Manager External User Value Unit	IBM Case Manager Add-On for FN CM V5.1.1 Multiplatform Multilingual Media Pack	BQ033ML
IBM Case Manager Add-On for FileNet Content Manager External User Value Unit for Linux on System z	IBM Case Manager Add-On for FN CM V5.1.1 Multiplatform Multilingual Media Pack	BQ033ML

IBM Case Manager Add-On for BPM V5.1.1

Entitled maintenance offerings description	Media packs description	Part number
IBM Case Manager Add-On for BPM Authorized User Value Unit	IBM Case Manager Add-On for BPM V5.1.1 Multiplatform Multilingual Media Pack	BQ032ML
IBM Case Manager Add-On for BPM Authorized User Value Unit for Linux on System z	IBM Case Manager Add-On for BPM V5.1.1 Multiplatform Multilingual Media Pack	BQ032ML
IBM Case Manager Add-On for BPM Employee User Value Unit	IBM Case Manager Add-On for BPM V5.1.1 Multiplatform Multilingual Media Pack	BQ032ML
IBM Case Manager Add-On for BPM Employee User Value Unit for Linux on System z	IBM Case Manager Add-On for BPM V5.1.1 Multiplatform Multilingual Media Pack	BQ032ML
IBM Case Manager Add-On for BPM External User Value Unit	IBM Case Manager Add-On for BPM V5.1.1 Multiplatform Multilingual Media Pack	BQ032ML
IBM Case Manager Add-On for BPM External User Value Unit for Linux on System z	IBM Case Manager Add-On for BPM V5.1.1 Multiplatform Multilingual Media Pack	BQ032ML

IBM Case Manager Add-On for PIE V5.1.1

Entitled maintenance offerings description	Media packs description	Part number
IBM Case Manager Add-On for PIE Authorized User Value Unit	IBM Case Manager Add-On for PIE V5.1.1 Multiplatform Multilingual Media Pack	BQ031ML
IBM Case Manager Add-On for PIE Authorized User Value Unit for Linux on System z	IBM Case Manager Add-On for PIE V5.1.1 Multiplatform Multilingual Media Pack	BQ031ML
IBM Case Manager Add-On for PIE Employee User Value Unit	IBM Case Manager Add-On for PIE V5.1.1 Multiplatform Multilingual Media Pack	BQ031ML
IBM Case Manager Add-On for PIE Employee User Value Unit for Linux on System z	IBM Case Manager Add-On for PIE V5.1.1 Multiplatform Multilingual Media Pack	BQ031ML
IBM Case Manager Add-On for PIE External User Value Unit	IBM Case Manager Add-On for PIE V5.1.1 Multiplatform Multilingual Media Pack	BQ031ML

IBM Case Manager Add-On for PIE External User Value Unit for Linux on System z	IBM Case Manager Add-On for PIE V5.1.1 Multiplatform Multilingual Media Pack	BQ031ML
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Cross-platform products

Cross-platform products for use on System z

Order the part numbers that follow when the product is used for either the development of code that will be deployed on System z servers or when the product will be communicating or transferring data between a distributed server and a System z server. Otherwise order from the other set of part numbers in this announcement. This set of part numbers provides the identical supply and authorization as the other set in this announcement.

Cross-platform product for use on System z IFL engines

Order the part numbers that follow when the product is intended to run on the Linux operating system on System z IFL engines. If the product is not intended to run on the Linux operating system on System z IFL engines, order from the other set of part numbers in this announcement. This set of part numbers provides the identical supply and authorization as the other set in this announcement.

IBM Case Manager

Part description	Part number
IBM Case Manager Authorized IBM Case Manager Auth UVU Linux on System z Annual SW S&S Rnw1	E0ARALL
IBM Case Manager Auth UVU Linux on System z Lic + SW S&S 12 Mo	D0GR3LL
IBM Case Manager Auth UVU Linux on System z SW S&S Reinstate 12 Mo	D0GR4LL

IBM Case Manager

Part description	Part number
IBM Case Manager Employee IBM Case Manager Emp User Value Unit Linux System z Annual SW S&S Rnw1	E0ARQLL
IBM Case Manager Emp User Value Unit Linux System z Lic + SW S&S 12 Mo	D0GS1LL
IBM Case Manager Emp User Value Unit Linux System z SW S&S Reinstate 12 Mo	D0GS2LL

IBM Case Manager

Part description	Part number
IBM Case Manager External IBM Case Manager Ext UVU Linux on System z SW S&S Reinstate 12 Mo	D0GS4LL
IBM Case Manager Ext User Value Unit Linux on System z Annual SW S&S Rnw1	E0ARRLL
IBM Case Manager Ext User Value Unit Linux on System z Lic + SW S&S 12 Mo	D0GS3LL

IBM Case Manager

Part description	Part number
IBM Case Manager Add-On for Content Manager Enterprise Edition External	

IBM Case Mgr Add-On for ContMgr EntprEd ExtUVU Lnx Sys z Annual SW S&S Rnw1	E0C8ILL
IBM Case Mgr Add-On for ContMgr EntprEd ExtUVU Lnx Sys z Lic + SW S&S 12 Mo	D0JV5LL
IBM Case Mgr Add-On for ContMgr EntprEd ExtUVU Lnx Sys z SW S&S Reinstat12M	D0JV6LL

IBM Case Manager

Part description	Part number
IBM Case Manager Add-On for Content Manager Enterprise Edition Authorized	
IBM Case Mgr Add-On Cont Mgr EnterprEd AUVU Lnx Sys z Annual SW S&S Rnm1	E0C8FLL
IBM Case Mgr Add-On Cont Mgr EnterprEd AUVU Lnx Sys z Lic + SW S&S 12 Mo	D0JUJLL
IBM Case Mgr Add-On Cont Mgr EnterprEd AUVU Lnx Sys z SW S&S Reinstat 12Mo	D0JV0LL

IBM Case Manager

Part description	Part number
IBM Case Manager Add-On for Content Manager Enterprise Edition Employee	
IBM Case Mgr Add-On Cont Mgr EntprEd Emp UVU Lnx Sys z Annual SW S&S Rnw1	E0C8HLL
IBM Case Mgr Add-On Cont Mgr EntprEd Emp UVU Lnx Sys z Lic + SW S&S 12 Mo	D0JV2LL
BM Case Mgr Add-On Cont Mgr EntprEd Emp UVU Lnx Sys z SW S&S Reinstat 12M	D0JV4LL

IBM Case Manager

Part description	Part number
IBM Case Manager Add-On for Production Imaging Edition Authorized	
IBM Case Mgr Add-On for PIE Auth UVU Lnx Sys z Annual SW S&S Rnw1	E0BN7LL
IBM Case Mgr Add-On for PIE Auth UVU Lnx Sys z Lic + SW S&S 12 Mo	D0IDZLL
IBM Case Mgr Add-On for PIE Auth UVU Lnx Sys z SW S&S Reinstat 12 Mo	D0IE0LL

IBM Case Manager

Part description	Part number
IBM Case Manager Add-On for Production Imaging Edition Employee	
IBM Case Mgr Add-On for PIE Emp UVU Lnx Sys z Annual SW S&S Rnw1	E0BN9LL
IBM Case Mgr Add-On for PIE Emp UVU Lnx Sys z Lic + SW S&S 12 Mo	D0IE3LL
IBM Case Mgr Add-On for PIE Emp UVU Lnx Sys z SW S&S Reinstat 12 Mo	D0IE4LL

IBM Case Manager

Part description	Part number
IBM Case Manager Add-On for Production Imaging Edition External	
IBM Case Mgr Add-On for PIE Ext UVU Lnx Sys z Annual SW S&S Rnw1	E0BNBLL
IBM Case Mgr Add-On for PIE Ext UVU Lnx Sys z Lic + SW S&S 12 Mo	D0IE7LL

S&S 12 Mo
IBM Case Mgr Add-On for PIE Ext UVU Lnx Sys z SW S&S D0IE8LL
Reinstate 12 Mo

IBM Case Manager

Part description	Part number
IBM Case Manager Add-On for FileNet Business Process Manager Authorized	
IBM Case Mgr Add-On for FN BPM Auth UVU Lnx Sys z Annual SW S&S Rnw	E0BNDLL
IBM Case Mgr Add-On for FN BPM Auth UVU Lnx Sys z Lic + SW S&S 12 Mo	D0IEBLL
IBM Case Mgr Add-On for FN BPM Auth UVU Lnx Sys z SW S&S Reinstate 12 Mo	D0IECLL

IBM Case Manager

Part description	Part number
IBM Case Manager Add-On for FileNet Business Process Manager Employee	
IBM Case Mgr Add-On for FN BPM Emp UVU Lnx Sys z Annual SW S&S Rnw	E0BNFLL
IBM Case Mgr Add-On for FN BPM Emp UVU Lnx Sys z Lic + SW S&S 12 Mo	D0IEFLL
IBM Case Mgr Add-On for FN BPM Emp UVU Lnx Sys z SW S&S Reinstate 12 Mo	D0IEGLL

IBM Case Manager

Part description	Part number
IBM Case Manager Add-On for FileNet Business Process Manager External	
IBM Case Mgr Add-On for FN BPM Ext UVU Lnx Sys z Annual SW S&S Rnw	E0BNHLL
IBM Case Mgr Add-On for FN BPM Ext UVU Lnx Sys z Lic + SW S&S 12 Mo	D0IEJLL
IBM Case Mgr Add-On for FN BPM Ext UVU Lnx Sys z SW S&S Reinstate 12 Mo	D0IEKLL

IBM Case Manager

Part description	Part number
IBM Case Manager Add-On for FileNet Content Manager Authorized	
IBM Case Mgr Add-On for FN CM Auth UVU Lnx Sys z Annual SW S&S Rnw	E0C8JLL
IBM Case Mgr Add-On for FN CM Auth UVU Lnx Sys z Lic + SW S&S 12 Mo	D0JV7LL
IBM Case Mgr Add-On for FN CM Auth UVU Lnx Sys z SW S&S Reinstate 12 Mo	D0JV8LL

IBM Case Manager

Part description	Part number
IBM Case Manager Add-On for FileNet Content Manager Employee	
IBM Case Mgr Add-On for FN CM Emp UVU Lnx Sys z Annual SW S&S Rnw	E0C8KLL
IBM Case Mgr Add-On for FN CM Emp UVU Lnx Sys z Lic + SW S&S 12 Mo	D0JV9LL
IBM Case Mgr Add-On for FN CM Emp UVU Lnx Sys z SW S&S Reinstate 12 Mo	D0JVALL

IBM Case Manager

Part description	Part number
IBM Case Manager Add-On for FileNet Content Manager External	
IBM Case Mgr Add-On for FN CM Ext UVU Lnx Sys z Annual SW S&S Rnw1	E0C8LLL
IBM Case Mgr Add-On for FN CM Ext UVU Lnx Sys z Lic + SW S&S 12 Mo	D0JVBL
IBM Case Mgr Add-On for FN Content Manager Ext UVU SW S&S Reinstate 12 Mo	D0JVCL

Trade-up licenses for cross-platform products

IBM Case Manager

Precursor product	Trade-up product	Part number
IBM Case Manager Authorized EMC Documentum	IBM Case Manager Auth UVU Lnx z TradeUp frm EMC Documentum Lic + SW S&S 12M	D0NJML

IBM Case Manager

Precursor product	Trade-up product	Part number
IBM Case Manager Employee EMC Documentum	IBM Case Manager Emp UVU Lnx z TradeUp frm EMC Documentum Lic + SW S&S 12M	D0NJNL

IBM Case Manager

Precursor product	Trade-up product	Part number
IBM Case Manager External EMC Documentum	IBM Case Manager Ext UVU Lnx z TradeUp frm EMC Documentum Lic + SW S&S 12M	D0NJPL

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Program name	Program number	Form number
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