



IBM Digital Experience V9.0 offerings provide integration with IBM Cognitive Engagement solutions and enable hybrid cloud capability to deliver engaging multichannel experiences

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At a glance

IBM[®] Digital Experience V9.0 provides clients with enhanced capabilities to deliver engaging, personalized, multichannel experiences to their customers. Featured new capabilities include improved:

- Flexibility: Hybrid cloud deployment options
- Speed: Delivery of next-generation commerce experience
- Performance: Optimized platform and extensible solution

Overview

IBM Digital Experience V9.0 helps you create adaptive and compelling digital experiences for your customers, suppliers, partners, and employees. IBM Digital Experience V9.0 offerings give you the power to create robust, industry-leading digital experiences with powerful content management solutions, to deliver in-context, specific content, tailored for your digital touchpoints.

- Flexibility: Hybrid cloud deployment option. Integration to IBM Watson[™] Content Hub provides the flexibility to manage digital assets, as well as author and publish cognitive content in the cloud, while deploying experiences through Digital Experience on-premises offerings.
- Speed: Streamlined user development tools for faster delivery of a next-generation commerce experience. Digital Experience V9.0 offerings introduce components to help you quickly deliver a cohesive experience for your audience:
 - IBM WebSphere[®] Commerce Components for Digital Experience enable you to easily drag commerce components on to your Digital Experience sites, creating a more powerful store that uses IBM Web Content Manager.
 - Updated Digital Experience Integration assets to IBM Connections[™], through the Digital Data Connector template for Social Rendering, enables page editors to control the appearance of relevant social content in blogs, files, or discussion topics.
- Performance: Performance optimization, building on an impressive platform and extensible solution. In addition to these new components, Digital Experience V9.0 provides improved functionality and performance with updates to a number of key programs including:

- IBM WebSphere Application Server V8.5.5.10 and IBM WebSphere Application Server V9.0
- JDK 8
- Microsoft™ SQL Server 2016
- IBM DB2^(R) V11.1

Updated IBM Digital Experience V9.0 offerings include:

- IBM Customer Experience Suite
- IBM Employee Experience Suite
- IBM WebSphere Portal Server
- IBM WebSphere Portal Enable
- IBM WebSphere Portal Extend
- IBM Web Content Manager
- IBM Digital Experience Manager
- IBM WebSphere Portal Express^(R)

For information about these and related Digital Experience offerings, visit [IBM Digital Experience](#).

Key prerequisites

Digital Experience V9.0 offerings support multiple operating systems (UNIX™ platforms, Windows™, and IBM i) and server hardware options, which include x86 processors, IBM z Systems™, and IBM Power Systems™. To find the latest system requirements for your operating system, refer to the [WebSphere Portal detailed system requirements](#) website.

Planned availability date

December 22, 2016: Electronic delivery

Refer to the [Availability of national languages](#) section for national language availability.

Description

Accessibility by people with disabilities

A US Section 508 Voluntary Product Accessibility Template (VPAT) containing details on accessibility compliance can be found on the [IBM Accessibility](#) website.

Section 508 of the US Rehabilitation Act

IBM Digital Experience V9.0 offerings are capable when used in accordance with IBM's associated documentation, of satisfying the applicable requirements of Section 508 of the Rehabilitation Act, provided that any assistive technology used with the product properly interoperates with it. A US Section 508 Voluntary Product Accessibility Template (VPAT) can be found on the [IBM Accessibility](#) website.

Availability of national languages

This announcement does not change previously announced language support.

Translation information, if available, can be found at the [Translation Reports](#) website.

Program number

Program number	VRM	Program name
5725-G98	9.0	IBM Customer Experience Suite
5725-F73	9.0	IBM Employee Experience Suite
5724-E76	9.0	IBM WebSphere Portal Server
5724-E76	9.0	IBM WebSphere Portal Server Enable
5724-E76	9.0	IBM WebSphere Portal Extend
5724-I29	9.0	IBM Web Content Manager
5725-X96	9.0	IBM Digital Experience Manager
5724-E77	9.0	IBM WebSphere Portal Express

Education support

IBM training provides education to support many IBM offerings. Descriptions of courses for IT professionals and managers can be found on the [IBM Training and Skills](#) website.

Call IBM training at 800-IBM-TEACH (426-8322) for catalogs, schedules, and enrollments.

Offering Information

Product information is available on the [IBM Offering Information](#) website.

More information is also available on the [Passport Advantage^{\(R\)} and Passport Advantage Express](#) website.

Publications

[IBM WebSphere Portal documentation](#) can be accessed through IBM Knowledge Center, the home for IBM product documentation. You can customize IBM Knowledge Center to create a collection of documents that include the technologies, products, and versions that you select. You can also interact with IBM and with your colleagues by sharing through email, LinkedIn, or Twitter, or by adding comments directly to topics.

Services

Software Services

IBM Software Services has the breadth, depth, and reach to manage your services needs. You can leverage the deep technical skills of our lab-based, software services team and the business consulting, project management, and infrastructure expertise of our IBM Global Services team. Also, we extend our IBM Software Services reach

through IBM Business Partners to provide an extensive portfolio of capabilities. Together, we provide the global reach, intellectual capital, industry insight, and technology leadership to support a wide range of critical business needs.

To learn more about IBM Software Services, contact your Lab Services Sales or Delivery Leader.

Technical information

Specified operating environment

Hardware requirements

Digital Experience V9.0 offerings support multiple operating systems (UNIX platforms, Windows, and IBM i) and server hardware options, which include x86 processors, IBM z Systems, and IBM Power Systems. To find the latest system requirements for your operating system, refer to the [WebSphere Portal detailed system requirements](#) website.

Software requirements

Digital Experience V9.0 offerings support multiple operating systems (UNIX platforms, Windows, and IBM i) and server hardware options, which include x86 processors, IBM z Systems, and IBM Power Systems. To find the latest system requirements for your operating system, refer to the [WebSphere Portal detailed system requirements](#) website.

Limitations

Additional information can be found in the [Terms and conditions](#) of this announcement. See also the [License Information documents](#) found on the IBM Software License Agreement website.

Planning information

Packaging

This offering is delivered through the internet. There is no physical media.

This program, when downloaded from a website, contains the applicable IBM license agreement and License Information, if appropriate, and will be presented for acceptance at the time of installation of the program. For future reference, the license and License Information will be stored in a directory such as LICENSE.TXT.

Security, auditability, and control

IBM Digital Experience offerings use the security and auditability features of the host hardware or software.

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

Ordering information

This product is only available through Passport Advantage. It is not available as shrinkwrap.

These products may only be sold directly by IBM or by authorized IBM Business Partners for Software Value Plus.

More information can be found on the [IBM Software Value Plus](#) website.

To locate IBM Business Partners for Software Value Plus in your geography for a specific Software Value Plus portfolio, go to the [Find a Business Partner](#) page.

No changes are announced to Product information.

Passport Advantage

This announcement does not change previously announced ordering information for Digital Experience V9.0 offerings.

Charge metric

This announcement does not change previously announced ordering information.

Terms and conditions

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

This product is only available through Passport Advantage.

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License Information number

See the [License Information documents](#) page on the IBM Software License Agreement website for more information.

Product identifier	Product name	License ID
5724-E76	IBM WebSphere Portal Server V9.0	L-KCAL-AE9FZZ
5724-E76	IBM WebSphere Portal Enable V9.0	L-KCAL-AE9GPR
5724-E76	IBM WebSphere Portal Extend V9.0	L-KCAL-AE9KUB

Product identifier	Product name	License ID
5724-E77	IBM Web Content Manager V9.0	L-KCAL-AE9MBB
5725-G98	IBM Customer Experience Suite V9.0	L-KCAL-AE9P3C
5725-F73	IBM Employee Experience Suite V9.0	L-KCAL-AE9PDN
5725-X96	IBM Digital Experience Manager V9.0	L-KCAL-AE9PQK
5724-I29	IBM Web Content Manager Standard Edition V9.0	L-KCAL-AEAJEW
5724-E77	IBM WebSphere Portal Express and Express Idle Standby Server V9.0	L-KCAL-AE9MMT

Limited warranty applies

Yes

Limited warranty

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, see the [IBM Software Support Handbook](#).

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

Program technical support

Technical support of a program product version or release will be available for a minimum of three years from the general availability date, as long as your Software Subscription and Support (also referred to as Software Maintenance) is in effect.

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For additional information on the IBM Software Support Lifecycle Policy, see the [IBM Software Support Lifecycle Policy](#) website.

Program support

Subscription and Support includes telephone assistance, as well as access to updates, releases, and versions of the program as long as support is in effect. You will be notified of discontinuance of support with 12 months' notice.

Money-back guarantee

If for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of

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For clarification, note that (1) for programs acquired under the IBM International Passport Advantage offering, this term applies only to your first acquisition of the program and (2) for programs acquired under any of IBM's On/Off Capacity on Demand (On/Off CoD) software offerings, this term does not apply since these offerings apply to programs already acquired and in use by you.

Volume orders (IVO)

No

Passport Advantage applies

Yes, information is available on the [Passport Advantage and Passport Advantage Express](#) website.

Usage restriction

Yes

See the [License Information documents](#) page on the IBM Software License Agreement website for more information.

Software Subscription and Support applies

Yes. Software Subscription and Support, also referred to as Software Maintenance, is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and Technical Support are provided by the Software Subscription and Support offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and Technical Support provides voice and electronic access to IBM support organizations, worldwide.

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For additional information about the International Passport Advantage Agreement and the IBM International Passport Advantage Express Agreement, go to the [Passport Advantage and Passport Advantage Express](#) website.

System i Software Maintenance applies

No

Variable charges apply

No

Educational allowance available

Not applicable.

Statement of good security practices

IT system security involves protecting systems and information through prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered, destroyed, or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a lawful, comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective.

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Prices

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If you are an IBM Business Partner -- Distributor for Workstation Software acquiring products from IBM, you may link to Passport Advantage Online for resellers where you can obtain Business Partner pricing information. An IBM ID and password are required to access the [IBM Passport Advantage](#) website.

Passport Advantage

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For questions regarding Software Value Plus, go to the [IBM Software Value Plus](#) website.

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Corrections

(Corrected on December 23, 2016)

Updated the following sections: License Information number and Program number