

Quick Start Guide

Read this before installing the product.

National Language Version: To obtain the Quick Start Guide in other languages, print the language-specific PDF from the installation media.

Product overview

IBM® Content Collector is an archiving solution designed for Lotus® Domino®, Microsoft Exchange Server, email through SMTP, Microsoft SharePoint, IBM Connections, and file systems. IBM Content Collector includes, among many others, the following functions and features:

- Archiving of electronic documents to a central repository
- Restoring of archived documents
- Searching for archived email
- Support for Lotus iNotes® and Outlook Web App

1 Step 1: Access the software and documentation



To download IBM Content Collector from IBM Passport Advantage®, follow the instructions in the download document available at <http://www.ibm.com/support/docview.wss?uid=swg24038842>.

This product offering includes a product DVD.

For complete documentation, including the installation instructions, see the IBM Content Collector product documentation which is available on the web at http://www.ibm.com/support/knowledgecenter/SSAE9L_4.0.1/contentcollector_4.0.1.htm and the IBM Content Collector publication library which is available at <http://www.ibm.com/support/docview.wss?uid=swg27042659>.

To access the locally installed version of IBM Knowledge Center, select **Start > All Programs > IBM Content Collector > Open Information Center**.

2 Step 2: Evaluate the hardware and system configuration



See the detailed hardware requirements and software requirements at <http://www.ibm.com/support/docview.wss?uid=swg27042658>.

Before you install IBM Content Collector Server, check the installation prerequisites:

1. Ensure that the following software is installed on the dedicated IBM Content Collector server:
 - a. Dependent on your target repository platform:
 - For IBM Content Manager: IBM Content Manager V8 API (IBM Information Integrator for Content for versions before 8.5)
 - For IBM FileNet® P8: Content Engine .NET API and Content Engine Java API
 - b. The following source system libraries:
 - For Lotus Domino email system: Domino Server which is included in the installation package. Run the initial setup of the Domino Server installation, but disable the Lotus Domino service.
 - For Microsoft Exchange email system: Microsoft Outlook.
 - 1) Start Outlook and check the mail connection to the mail server using the administrative Exchange credentials that you plan to use for the IBM Content Collector Email Connector to access your Exchange environment and archive emails.
 - 2) Make Outlook the default email client.
 - 3) Stop Outlook before you continue the installation. Outlook must not be running during the IBM Content Collector installation.
2. The Microsoft SharePoint connector requires the installation of web services and other components on each SharePoint server to which you want to connect or on one Web Front End server within a farm.
3. If your target repository system is FileNet P8, set up and configure the FileNet P8 object store. For details, refer to the topics about enabling object stores for full-text indexing in the product documentation at http://www.ibm.com/support/knowledgecenter/SSAE9L_4.0.1/contentcollector_4.0.1.htm.

3 Step 3: Installing the product on a server



To install the IBM Content Collector components, perform the following steps:

1. Download the parts containing the IBM Content Collector server code and the text search support. Download the other parts depending on your system setup and requirements. Extract the installation package to an empty directory. Alternatively, insert the product DVD.
2. In Windows Explorer, change to the directory to which you extracted the installation package, or change to the DVD drive.
3. If required, install IBM Content Collector Text Search Support on the IBM Content Manager Library Server. Double-click the installation file in the \CM8Text\operating_system directory.
4. To install IBM Content Collector Server, double-click the \Server\install.exe file.
5. Follow the instructions on the screen.
6. Start the Initial Configuration Wizard as the last step after the IBM Content Collector Server installation.

Important: In an IBM Content Collector cluster, run the Initial Configuration wizard on one IBM Content Collector server only. Do not run the Initial Configuration wizard on any of the other nodes in the cluster.

After the server installation program and the initial configuration ran successfully, ensure that the IBM Content Collector services on the Content Collector Server are not run using the default SYSTEM account. These services must run on a user account that has administrative privileges to the Content Collector server. See the product documentation for details.

Install other Content Collector components as required.

To upgrade from IBM Content Collector Version 4.0, perform the following steps:

1. Stop all components and processes of your current Content Collector installation.
2. Back up any customized properties files.
3. Install Version 4.0.1 of IBM Content Collector. Do not run the Initial Configuration Wizard. For detailed upgrade instructions, see the product documentation at http://www.ibm.com/support/knowledgecenter/SSAE9L_4.0.1/contentcollector_4.0.1.htm.
4. After upgrading, change the service accounts to the accounts that you used before upgrading and enable the Configuration Web Service again by using the Configuration Manager.
5. Start the Content Collector services that must be started manually.

More information



Access technical support information for IBM Content Collector at http://www.ibm.com/support/entry/portal/overview/software/enterprise_content_management/content_collector.

The IBM Content Collector publication library is available at <http://www.ibm.com/support/docview.wss?uid=swg27042659>.

