

Storage Software Products and Supportline Services eligible for IBM Proactive Support for Storage and ETS

IBM SUPPORTLINE FOR TS4300 TAPE LIBRARY
IBM SUPPORTLINE FOR TS2250 TAPE DRIVE
IBM SUPPORTLINE FOR TS2260 TAPE DRIVE
IBM SUPPORTLINE FOR TS2270 TAPE DRIVE
IBM SUPPORTLINE FOR TS2280 TAPE DRIVE
IBM SUPPORTLINE FOR FLASHSYSTEM 900
IBM SUPPORTLINE FOR DS8880
IBM SUPPORTLINE FOR STORWIZE V3700
IBM SUPPORTLINE FOR SAN CISCO MDS PRODUCTS
IBM SUPPORTLINE FOR POWER SYSTEM G SERIES RACKSWITCH
IBM SUPPORTLINE FOR TAPE DRIVES
IBM SUPPORTLINE FOR SAN B-TYPE PRODUCTS
IBM SUPPORTLINE FOR DS8000
IBM SUPPORTLINE FOR TS7700
IBM SUPPORTLINE FOR TS4500 TAPE LIBRARY
IBM SUPPORTLINE FOR TS1150 TAPE DRIVE
IBM SUPPORTLINE FOR STORWIZE V5000E
IBM SUPPORTLINE FOR FLASHSYSTEM 5000
IBM SUPPORTLINE FOR REMOTE SUPPORT MANAGER
IBM SUPPORTLINE FOR 8960/8961 STORAGE NETWORKING
IBM SUPPORTLINE FOR SYSTEM STORAGE PRODUCTIVITY SSPC
IBM SUPPORTLINE FOR NETAPP DATA STORAGE
IBM SUPPORTLINE FOR DCS3700 STORAGE SYSTEM
IBM SUPPORTLINE FOR 2072 STORWIZE V5000
IBM SUPPORTLINE FOR SYSTEM STORAGE DCS3860
IBM SUPPORTLINE FOR 9843 FLASH SYSTEM 900
IBM Spectrum Virtualize Software for Storwize V7000 Controller
IBM Storage Virtualize for FlashSystem 7000 Controller
IBM Storage Virtualize SW FlashSystem 9150 and 9200 Controller
IBM ProtecTIER Entry Edition
IBM FlashSystem V9000 Software
IBM Storwize V7000 File Module Software
IBM XIV Storage System Software
IBM Spectrum Virtualize Software for SAN Volume Controller Compression
IBM Spectrum Virtualize Software for SAN Volume Controller
IBM Spectrum Virtualize Software for SAN Volume Controller Encryption Software
IBM Spectrum Virtualize Software

[*software products must have in currency Version/Releases to remain eligible. For product release details, refer to the IBM Product Lifecycle page](#)

*Hardware systems must still be eligible for IBM Hardware Maintenance support in order to remain eligible