

Proactive Support Services for SAN and Storage are available in following regions:

	Proactive System Check	Proactive Environment Check	Account Support
AP	yes	yes	Contact your local sales person
Canada	Contact your local sales person	Contact your local sales person	Contact your local sales person
Europe	yes	yes	Contact your local sales person
GCG	Contact your local sales person	Contact your local sales person	Contact your local sales person
Japan	Contact your local sales person	yes	Contact your local sales person
LA	yes	yes	Contact your local sales person
MEA	yes	yes	Contact your local sales person
US	Contact your local sales person on CTS	Contact your local sales person on CTS	Contact your local sales person on CTS

Proactive Environment Check Supported Product List as of 8 April 2014

For the most recent version of the Supported product List for Proactive Environment Check refer to <http://www-03.ibm.com/services/supline/products/index.html>.

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Expansions	
Racks	

Disk Storage Systems - Entry-level

	TotalStorage DS400	1700	1RS
		1700	2RD
		1701	1RS
		1701	2RD
		1701	1RL
	DS400 Storage Expansion	1710	10J
		1710	10U
		1710	10X
		1733	1RU
		1733	1RX
	TotalStorage DS3200	1733	2RX
		1726	21E
		1726	21X
		1726	22B
		1726	22E
		1726	22T
		1726	22X
	1726	HC2	
	1726	HC6	

Disk Storage Systems - Entry-level (cont'd)	TotalStorage DS3300	1726	31E
		1726	31X
		1726	32X
		1726	32E
		1726	32T
		1726	HC3
		1726	HC7
	TotalStorage DS3400	1726	41E
		1726	41S
		1726	41U
		1726	41X
		1726	42E
		1726	42S
		1726	42U
		1726	42T
		1726	42X
		1726	HC4
		1726	HC8
		1726	PAM
		System Storage DS3512 Express	1746
	1746		A2S
	1746		A4D
	1746		A4S
	1746		C2A
	1746		C4A
	1746		C4T
	1746		E4T
	1746		T4D
	DS3K Storage Expansion	1727	01E
		1727	01M
1727		01X	
1727		02T	
1727		HC1	
1727		HC5	
1746		A2E	
1746		A4E	
1746		E2A	
1746		E4A	
1746		T4E	

Disk Storage Systems - Midrange

Disk Storage Systems - Midrange	TotalStorage DS4300	1722	60J
		1722	60K
		1722	60L
		1722	60U
		1722	60X
		1722	6LJ
		1722	6LU
		1722	6LX
	TotalStorage DS4100	1724	100
		1724	1SC
	TotalStorage DS4500	1742	1RU
		1742	1RX
		1742	90U
		1742	90X
	System Storage DS5020 Express	1814	20A
	System Storage DS4700 Express	1814	70A
		1814	70H
		1814	70S
		1814	70T
		1814	72A
		1814	72H
		1814	72S
		1814	72T
	System Storage DS4200 Express	1814	7VH
	System Storage DS3950 Express	1814	92H
		1814	94H
		1814	98H
	Total Storage DS4800	1815	80A
		1815	80H
		1815	82A
1815		82H	
1815		84A	
1815		84H	
1815		88A	
1815		88H	
System Storage DS5100	1818	51A	
System Storage DS5300	1818	53A	
System Storage DS3700	1818	80C	

Disk Storage Systems - Midrange (cont'd)	DS3/4/5K Midrange Storage Expansion	1710	10J
		1710	10U
		1710	10X
		1724	1XP
		1740	710
		1740	71J
		1740	1RU
		1740	1RX
		1812	81A
		1812	81H
		1812	81S
		1812	81T
		1812	8VH
		1814	52A
		1818	D1A
		1818	G1A
		1818	80E
		1818	RS1
		1818	RS2
		1818	RS3
	Storwize V3700	2072	12C
		2072	24C
		2072	2DC
		2072	L2C
		2072	S2C
		2072	T2C
	Storwize V3700 - Expansion	2072	12E
		2072	24E
		2072	2DE
		2072	LEU
		2072	SEU
		2072	TEU

Disk Storage Systems - Midrange (cont'd)	Storwize V5000	2077	12C
		2077	24C
		2078	12C
		2078	24C
	Storwize V7000	2076	112
		2076	124
		2076	312
		2076	324
	Storwize V7000 Unified	2073	700
		2073	720
	Storwize V7000 - Expansion	2076	212
		2076	224
		4939	A29
		4939	H29
		4939	X29
	Storwize V5000 - Expansion	2077	12E
		2077	24E
		2078	12E
		2078	24E
	IBM Flex System V7000 storage node	4939	A49
4939		H49	
4939		X49	

Disk Storage Systems - Enterprise

Disk Storage Systems - Enterprise	DS8000	2107	921
		2107	922
		2107	931
		2107	932
	DS8000 Software Expansion	2396	LFA
		2397	LFA
		2398	LFA
		2399	LFA
	DS8100	2421	931
		2422	931
		2423	931
		2424	931
	DS8300	2421	932
		2422	932
		2423	932
		2424	932
	DS8700	2421	941
		2422	941
		2423	941
		2424	941
	DS8800	2421	951
		2422	951
		2423	951
		2424	951
	DS8870	2421	961
		2422	961
		2423	961
		2424	961

Disk Storage Systems - Enterprise (Cont'd)	DS8000 Storage Expansion Unit	2107	92A
		2107	92E
		2107	94E
		2107	95E
		2107	96E
		2107	9A2
		2107	9AE
		2107	9B2
		2421	92E
		2421	94E
		2421	95E
		2421	96E
		2421	9AE
		2421	9B2
		2422	92E
		2422	94E
		2422	95E
		2422	96E
		2422	9AE
		2422	9B2
		2423	92E
		2423	92E
		2423	95E
		2423	96E
		2423	9AE
		2423	9B2
		2424	92E
		2424	94E
		2424	95E
		2424	96E
2424	9AE		
2424	9B2		

SAN switch - Up to 32 ports

SAN switch - Up to 32 ports	SAN16B-2	2005	16B
	SAN32B-2	2005	32B
	SAN16B-2	2005	B16
	SAN32B-2	2005	B32
	SAN32B-3	2005	B5K
	SAN32B-3	2005	5KB
	TotalStorage SAN Switch	2005	H08
		2005	H16
	SAN04B-R	2005	R04
	SAN18B-R	2005	R18
	IBM BNT Rack Switch (PureFlex)	1455	24E
		1455	48E
		1455	64C
		1611	16E
	SAN Data Gateway Router	2108	G07
		2108	R03
		2108	S20
	SAN 2109	2109	A16
		2109	F16
		2109	F32
		2109	S08
		2109	S16
		2109	C36
	TotalStorage Switch L10	2006	L10
	TotalStorage m-type switch feature	2026	12E
		2026	16E
		2026	224
		2026	32E
		2026	416
		2026	432
		2026	E12
		2027	232
		2027	R04
		2027	R16
		2031	016
		2031	032
		2031	216
		2031	224
		2031	232
		2031	E24
		2031	L00
		2032	001
		2034	212
		Cisco MDS switch	2053
	2053		434
	Cisco MDS switch	2061	020
		2061	420
SAN24B-4 Express	2498	24E	
	2498	24G	
	2498	B24	
	2498	F24	
SAN06B-R	2498	R06	
TotalStorage SAN b-type	3534	F08	

SAN switch - Between 32 and 128 ports

SAN switch - Between 32 and 128 ports	SAN64B-2	2005	B64
	SAN 2109	2109	M12
		2109	M14
	SAN140M	2032	064
		2032	140
	Cisco MDS switch	2053	S34
		2054	D1A
		2054	D1H
		2054	E01
		2061	040
		2062	D01
		2062	D1A
		2062	D1H
	SAN32B-4	2062	T04
		2498	E32
	SAN40B-4	2498	40E
		2498	B40
	SAN48B-4	2498	F48
	SAN80B-4	2498	B80
	SAN96B-4	2498	F96
2498		N96	

SAN switch - Greater than 128 ports

SAN switch - Greater than 128 ports	SAN 2109	2109	M48
	SAN 2027	2027	140
		2027	256
	Cisco MDS switch	2054	E04
		2054	E07
		2054	E11
	Cisco MDS 9500 Family	2062	D04
		2062	D07
		2062	E11
		2062	T07
	SAN384B	2499	192
	SAN384B-2	2499	416
	SAN768B	2499	384
	SAN768B-2	2499	816

SAN Volume Controller

SAN Volume Controller	SAN Volume Controller Storage Engine	2145	4F2
		2145	8A4
		2145	8F2
		2145	8F4
		2145	8G4
		2145	CF8
		2145	CG8