



Checklist - installing using IBM Installation Manager

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Use this checklist to track the installation steps when installing IBM® Intelligent Operations Center using IBM Installation Manager.

Procedure

- ___ 1. Make sure you have the necessary hardware.
- ___ 2. Make sure the required software is installed on the hardware.
- ___ 3. Prepare the servers.
- ___ 4. Copy the installation package to the installation server.
- ___ 5. Install the Java runtime environment.
- ___ 6. Install IBM Installation Manager.
- ___ 7. Restart IBM Installation Manager and install the **Configure topology** package.
- ___ 8. Restart IBM Installation Manager and install the **Prepare target servers** package. If this step completes successfully, skip step 9.
- ___ 9. Restart IBM Installation Manager and install the **Ignore system check errors** package. When running IBM Installation Manager after resolving system check errors, or after determining that the installation can continue, select both **Prepare target servers** and **Ignore system check errors** on the second run.
- ___ 10. Restart IBM Installation Manager and install the **Prepare Environment** package.
- ___ 11. Restart IBM Installation Manager and install the **Install and Configure Platform - Part 1** package.

Tip: Do not select both Part 1 and Part 2 at the same time. These steps will take the longest time to run. If both are run together, and there is a failure, then both will need to be rerun; even if one was successful.

Important: Do not shut down the servers between installation phases. Shutting the servers down between phases has not been tested and can result in unpredictable results.

- ___ 12. Restart IBM Installation Manager and install the **Install and Configure Platform - Part 2** package.
- ___ 13. Restart IBM Installation Manager and install the **Install Platform Control Tool** package.
- ___ 14. Restart IBM Installation Manager and install the **Install System Verification Check Tool** package.
- ___ 15. Restart all IBM Intelligent Operations Center servers.
 - a. Shut down all IBM Intelligent Operations Center servers using the Platform Control Tool.
 - b. Shut down and restart all servers from the operating system.
 - c. Start all IBM Intelligent Operations Center servers using the Platform Control Tool.
- ___ 16. Restart IBM Installation Manager and install the **Install Application** package. This will install the IBM Intelligent Operations Center application.
- ___ 17. Configure the IBM Intelligent Operations Center architecture.

- ___ a. Configure collaboration services if you are using IPv6.
 - ___ b. Configure single sign-on for collaboration services.
 - ___ c. Install and configure semantic model services.
 - ___ d. Configure the Platform Control Tool.
 - ___ e. Encrypt the Tivoli® Service Request Manager® administrative password.
 - ___ f. Set the minimum number of threads for the EventProcessor.
 - ___ g. Change the Default and WebContainer thread pool size.
 - ___ 18. Install any other applications.
 - ___ 19. Restart IBM Installation Manager and install and run the **Cyber Hygiene** package. Cyber hygiene provides additional security to the IBM Intelligent Operations Center system.
- Note:** Cyber Hygiene is installed and run in the same step.
- ___ 20. Configure users requiring ssh access and passwords.

Results

The IBM Intelligent Operations Center architecture and IBM Intelligent Operations Center application are installed and ready for use.

What to do next

A must gather tool is provided to collect installation logs to help diagnose installation issues.